

# THIS CONTRACT “SERVICE AGREEMENT”

DAY / MONTH / YEAR

BETWEEN:

## FIRST PARTY

Business Name: MY JEWELLERY SHOPPER FZE

Located at: Sharjah Publishing City Free Zone, Sharjah, UAE

Email: myjewelleryshopper@gmail.com

Contact No: +971 5555 45180

AND

MY JEWELLERY  
SHOPPER

## SECOND PARTY

Business Name:

Located at:

Email:

Contact No: + 971

## TERMS & CONDITIONS

### 1. SERVICE PROVIDED

- a. The SECOND PARTY hereby agrees to engage FIRST PARTY to market their products via the MyJewelleryshopper.com online application and include the coordination of payment and a delivery service in the United Arab Emirates (UAE), GCC and Internationally and any other tasks which the Parties may agree on.
- b. The Parties shall comply with the policies, standards, and regulations of each party to the best of their abilities.
- c. The Parties shall not permit any activities that would have the effect of prejudicing the market image of the other Party.

### 2. TERM OF AGREEMENT

The term of this Agreement (the "Term") will begin on the date of this Agreement and will remain in full force and effect until the completion of the Services, subject to earlier termination as provided in this Agreement.

### 3. TERMINATION

This open agreement carries no fixed duration and either party may terminate this agreement at any point with written notice of at least 7 working days in advance.

Termination of the agreement to be signed and sent by email as above.

### 4. CURRENCY AND PRICING

All monetary amounts referred to in this agreement are in AED (Dirhams).

The SECOND PARTY product listing should not exceed a value of 5000aed unless instructed formally by the first party  
The SECOND PARTY to list products with very competitive market prices in order to develop regular sales

### 5. CONFIDENTIALITY

The Parties agree that they will not divulge, reveal, report or use, any confidential information which both parties obtained during the service period, except if authorized by both parties or as required by law. The obligations of confidentiality will apply during the Term and will survive indefinitely upon termination of this Agreement. Customers sourced from the MyJewelleryShopper.com application should not be encouraged to purchase direct from the SECOND PARTY. This would be a breach of professional relations between the FIRST and SECOND PARTIES.

### 6. GOVERNING LAW

This Agreement shall be governed by the applicable laws of the Emirate of Dubai - United Arab Emirates. Any dispute arising out of this Agreement shall be initially referred to the Chief Executives of the Parties who shall have a remedial period of 14 calendar days. In the event of an unsatisfactory resolution, each of the Parties shall have the discretion to refer the matter to the exclusive jurisdiction of the Dubai courts.

## GENERAL TERMS & CONDITIONS

(A) This agreement is constructed and governed by the laws of UAE.

(B) FIRST PARTY has the right to remove product listings of the SECOND PARTY if myjewelleryshopper.com guidelines are not followed

SECOND PARTY has the right to refuse the order if the price listed has since changed significantly according to the relevant commodity rates

(C) the SECOND PARTY to track all their orders and information relating to the sale of the products via the Myjewelleryshopper.com application

(D) Pick up process shall be as per the scheduled time or whenever FIRST PARTY notifies.

(E) The SECOND PARTY must hold a valid UAE trade licence relevant to Gold and Jewellery trading

(F) The commission charged to the customer by the FIRST PARTY may increase or decrease depending on sales volume, however this does not affect the listed price of the SECOND PARTY as it is charged to the customer.

(G) The SECOND PARTY to display MyJewelleryShopper.com sticker on shop window or instore in a visible location

(H) Item should be inspected for quality by the SECOND PARTY prior to delivery to ensure they correspond exactly with the order i.e., Size, colour, weight as per the customer's request

(I) Certificates of authenticity from the SECOND PARTY to be included with each item sold

(J) The FIRST PARTY will provide training on product upload to the SECOND PARTY

(K) Payment processing

FIRST PARTY will transfer payment to SECOND PARTY prior to delivery, SECOND PARTY is responsible to ensure funds have cleared before releasing the goods to the customer

Estimate period for this transfer is between 5 and 7 days depending on Payment gateway clearance

(L) Returns policy of 14 days is agreed between FIRST and SECOND PARTIES, in order to maintain good customer satisfaction. Returned products should be inspected by the SECOND PARTY and any discrepancies to be photographed and immediately reported to the FIRST PARTY.

Kindly acknowledge that the above is in accordance with our understanding by signing both copies of this Mandate Agreement and returning the enclosed duplicate copy.

Yours faithfully,  
For and on behalf of:

FIRST PARTY  
MY JEWELLERY SHOPPER FZE  
Myjewelleryshopper.com  
Trade licence number: 4100990.01  
Name: Mr. CRAIG RODGERS  
Title: CEO  
Signature:

MY JEWELLERY  
SHOPPER

Agreed and accepted as of the date first written above for and on behalf of:

SECOND PARTY

BUSINESS NAME:

Trade licence number:

Name:

Title:

Signature: