Quoc PHAN

Senior Java Developer

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SUMMARY

* I am a strong developer with 4 years’ experience in developing and maintaining the web application especially on interacting with the external systems by using web services and JMS. In addition, I have solid background in Guidewire and insurance domain with more than 2 years’ experience in an insurance project.
* **Core Responsibilities**: proposing solution, making plan for the tasks and finishing them with the high quality.
* **Other**: looking for an oversea job.

TECHNICAL SKILLS

* **Programming Languages**: Gosu, Java, JavaScript, JQuery, HTML, CSS, PL/SQL and COBOL
* **Frameworks/ Platforms**: Guidewire, Spring, JPA, Junit
* **Database Management Systems**: Oracle 11g, MongoDB, DB2, H2
* **IDEs**: InteliJIDEA, SQL Developer, SOAPUI, Eclipse, STS
* **App server / Middleware:** JMS, IBM WebSphere, Jetty, Tomcat
* **Configuration Management tools:** Gradle, maven, ant, SVN, Git
* **Operating Systems**: Windows 7, Linux
* **Foreign Languages**: English(TOEIC 700), French(B2)
* **Soft Skills**: fast learner, willing to learn new things, problem resolving skill, analytical, time management skill, teamwork and ability to work under pressure

EDUCATION

* 2007 – 2011: Bachelor of Information Technology Can Tho University, Can Tho City, Vietnam

PROFESSIONAL EXPERIENCE

**September 2015 – Present**

**Developer**

* **Project Description**: Voice application is one of our customer products whose end users can use it to control the internet TV by using their voices. Name Entity Recognition (NER) is a new component of Voice application. It provides the capability to derive rich sport info and sport event info from basic info. NER achieves this by parsing the sport event info e.g. event title, event description, sport type, etc. The algorithm design takes into consideration special scenarios in sports e.g. event is at none-home venue for both teams; one team is an invitational guess from a different league, etc.

This is a web application using RESTfull web service to produce data and Neo4J for storing the data.

* **Responsibilities:**
* Supporting customer to apply Spring framework to this project
* Developing the application for testing this service
* **Technologies:** Spring-core, Spring MVC, Spring Neo4j
* **Database:** Neo4j

**July 2015 – September 2015**

**Developer**

* **Project Description**: Voice application is one of our customer products whose end users can use it to control the internet TV by using their voices. **NLU discovery (Nature Language Understanding discovery)** is a component of Voice application. It is responsible for analyzing the input utterances. For example, with the input “show me movies with Tom Hank”, the component will determine the command (show), the media type (movies) and the actor (Tom Hank).

The legacy code is not well-designed. Therefore, they need to refactor codes and the Junit test-cases are required before refactoring.

* **Responsibilities:**
* Writing the Junit test-cases and report the bug if any
* **Technologies:** Spring Junit

**February 2015 – July 2015**

**Developer**

* **Project Description**: Voice application is one of our customer products whose end users can use it to control the internet TV by using their voices. This application produces a lot of log files when being used. In order to explore these log files, our customer needs to store them on a DB, use them for generating the reports and send the reports automatically by email. **Voice Analytics** project is built for this purpose.
* **Responsibilities:**
* Getting the requirements from customer and develop them especially on generating reports
* Meeting with customer twice per week to report the process
* **Technologies:** HTML, CSS, JQuery, Spring-core, SpringMVC, RESTful WS, Spring-data-mongodb, mail-api, Junit
* **Database:** MongoDB

**July 2014 – January 2015**

**Developer**

* **Project Description**: When Guidewire team releases a new version of Claim Center, our customer system needs to be upgraded to the new version of Guidewire in order to use the new feature and fix some bugs. And for the customer’s customization, they have to upgrade by themselves and ensure that the business will be the same in 2 versions.
* **Responsibilities:**
* Upgrade the system from Guidewire 6 to Guidewire 8.
* Analyze and fixing bugs after upgrading especially on consuming, publishing the web services and interacting with IBM WebSphere.
* Creating the mocking services by using SOAPUI.
* **Technologies:** Guidewire 6, Guidewire 8, SOAP Web services, JMS
* **Database:** Oracle

**January 2013 – July 2014**

Developer

* **Project Description**: This is a Guidewire Claim Center project whose end users are the insurance company employees in France. They can use it to create the claims and manage their life cycles. Claim Center is a software solution for the insurance companies. Our customers buy it and customize it for their own business.
* **Responsibilities:**
* Analyzing and fixing bugs especially on the interfaces
* Developing the new feature
* Supporting the new comers to finish the tasks quickly
* **Technologies:** Guidewire 6, SOAP Web services, JMS

**October 2011 – December 2012**

Developer

* **Project Description**: This is a European project, based in France, in which we maintain and develop the Mainframe systems for an insurance company in domain client (Customer management) / RDU (Network of distribution).
* **Responsibilities:**
* Coding, performing peer code review
* Testing Units
* Tracking bugs from code reviews and testing
* **Technologies:** Cobol, mainframe