

LEVEL 2

1. **Spoken Language**

a. Read and Speak (Voice) - page 7

b. Listen and Repeat (Voice)- page 8

2. **English Language- with time Limit**

a. Vocabulary (multiple choice)- page 9

b. Grammar (multiple choice)- page 10

c. Reading Comprehension (multiple choice)- page 11

3. **Typing Test - optional only for required accounts- page 12**

LEVEL 2

Spoken Language Assessment

Approx. 8 minutes

Section : Scripted Speech

Goal

This assessment will help us evaluate your spoken language proficiency and pronunciation.

Instructions

There will be 2 parts to this assessment. In the first part you will be asked to read and repeat and in the second part to listen to and repeat a set of short phrases. Please speak loudly and clearly. Once you click "Continue" you will be taken to a practice step.

Requirements

Please make sure you are in a quiet environment, free from any distractions. Additionally, ensure that you have a quality microphone and a stable internet connection.

Continue

A.SpokenLanguage(Read and Speak)

You need to read the sentence displayed on your screen clearly. Make sure to pronounce the words correctly. To start, click the microphone button. A 3-second countdown will appear—once the countdown ends, begin reading the sentence aloud. To stop recording, click the red button or the stop button.

Example:

Practice step

"Thank you for calling. We are glad to assist you."

Stop recording when you're done speaking.



click
Mic Button

Practice step

"Thank you for calling. We are glad to assist you."

Stop recording when you're done speaking.



click
Stop Button

"For starters, our remote drone service delivers packages direct to your door. Our aerial technology can work anywhere our regional network reaches without the need for you to leave your own home. Enjoy the freedom and savings of ordering directly to your door!"



Mic Button

"For starters, our remote drone service delivers packages direct to your door. Our aerial technology can work anywhere our regional network reaches without the need for you to leave your own home. Enjoy the freedom and savings of ordering directly to your door!"




Stop Button


LEVEL 2


B. Spoken Language (Listen and Repeat)


Listen carefully to the speaker. You need to repeat the sentence with clear pronunciation and good fluency. To start, click the microphone button. A 3-second countdown will appear—once the countdown ends, begin reading the sentence aloud. To stop recording, click the red button or the stop button.


To Play Audio Button




 Press record and wait until the countdown ends before repeating what you have heard.

 Mic Button



 Press record and wait until the countdown ends before repeating what you have heard.

 Stop Button

Practice Reading:

We collect personal information solely to enhance the quality of our service.

Your contract will be terminated immediately as requested.

We offer a discounted annual license if you're interested.

The issue can be resolved by following a few simple steps.

Would you like to learn more about our updated payment plan?

At the end of this call, we kindly ask you to complete a customer satisfaction survey.

My entire system has crashed.

I noticed you qualify for several promotional offers.

Simply unplugging and reconnecting your cable should resolve the issue.

Most of our customers agree that membership is key to fully enjoying the product.

I believe this is the most suitable item for your needs.

Thank you for calling, ma'am. Have a wonderful day.

I'm currently finding it challenging to build rapport during my calls.

If you are the policyholder, you have full control over the account.

I'm referring to the policy outlined in the user manual.

I hope I've addressed all of your concerns.

May I speak with the account holder, please?

We can upgrade your service to digital at no additional cost.

If you're satisfied with the price, we can proceed with confirming your order.

May I confirm that you would like to proceed with this service?

We're happy to offer a compromise and restructure your plan if needed.

Our prompt service is rated among the highest nationwide.

Our senior technician can be dispatched immediately to resolve the issue.

Your order will be processed within the next few business days.

Rest assured, the information you've provided will remain confidential.

We guarantee your satisfaction with today's service.

Could you please describe the issue you're experiencing?

Our customers consistently report that membership significantly enhances their experience with the product.

LEVEL 2

English Language Proficiency

Section 1 Vocabulary: This test measures your vocabulary. You will be asked to choose the correct meaning of a word or select the word that best fits in a sentence. Read each question carefully and choose the most appropriate answer.

Example:

After years of hard work and smart investments, Maria finally achieved the **state of being rich**, enjoying financial security and luxury.

Select a word that matches each phrase.

spending

assistant

payment

wealth

gesture

counter

Continue

Answer: The phrase "the state of being rich" refers to someone having a lot of money, assets, or valuable possessions. This condition is best described by the word:

- **Wealth** – This directly means having a large amount of money or valuable resources. It perfectly matches "the state of being rich."

Please answer another example:

During the busy holiday season, the store manager hired a **person who helps someone** with customer inquiries and purchases.

Select a word that matches each phrase.

assistant

payment

gesture

wealth

spending

counter

Continue

LEVEL 2

Section 2 Grammar: The test will provide a paragraph with missing words. You need to fill in the blanks with the correct words to complete each sentence accurately. Read the paragraph carefully and choose the best option for each blank.

Example:

Positive and Normative Economics

People often want to make sound financial decisions, so positive economists try to predict outcomes based on history. In other words, they assume that what happened in the past will likely happen again. Positive economists develop our (Blank 1) predictions for the economic future based on the causes and effects of human behavior. These economists create “fact-based” economic theories without (Blank 2) a psychological approach. Some argue that this approach (Blank 3) of positive economics is more realistic because it focuses on what people have done before. Normative economists, who take a more speculative (Blank 4) approach, consider less predictable factors such as value judgments. This branch of economics is commonly (Blank 5) referred to as the conditional approach because it relies on hypothetical situations. Both positive and normative economics play an important role in shaping economic policy

Green Growth Policies

Green growth policies aim to leverage new (Blank 1) opportunities that support continued economic development while preserving natural resources and combating climate change. The principles behind green growth include moving toward cleaner, more sustainable production and changing consumption (Blank 2) patterns. Transitioning to greener growth models is not always simple. Governments and financial institutions often need to make significant (Blank 3) adjustments to their policies. New environmental regulations can be costly and may face opposition (Blank 4) from citizen groups and corporations. In conclusion, while there are many opportunities for growth and development in greening industries, there are also significant disadvantages and risks. For example, economies heavily dependent on coal-intensive industries, often in developing countries, stand to lose (Blank 5) from the shift toward cleaner, greener practices.

LEVEL 2

Section 3 Reading Comprehension: Read the paragraph below carefully and make sure to note the important details. After reading, check the questions below the paragraph, which are related to the topic. Be mindful of your time to ensure you complete the test within the given limits.

Passage:

Small Businesses

A lot of people prefer to work in companies with less than fifty employees. These companies are classified as "small businesses" not only because they have fewer employees, but because they earn relatively small annual revenues. Other considerations used to describe small businesses include logistical methods, sales figures, and gross or net revenues. People who run small businesses, such as bakers, shopkeepers, hair stylists, or suppliers selling tools and electrical equipment are often sole proprietors. These business owners run retail operations or offer services, such as web design or print or photography studios. Professional practices, including those run by doctors, lawyers, or accountants, may also qualify as small businesses. Small businesses vary a great deal in terms of size, revenues, and regulatory authorization. For example, running a home accounting business may only require a business license. Other small businesses, such as day care facilities or restaurants serving alcohol, may be more heavily regulated or require governmental inspections and certifications. After spending time working for a large corporation, some people may find starting one's own small business a viable option.

How is a small business defined in the passage?

Options:

- A. Small businesses are the only type of businesses some people are allowed to run.
- B. Small businesses employ fewer than fifty people and earn less annual income than larger firms.
- C. Small businesses must follow stricter regulations and be certified by authorities.
- D. Small businesses involve many professionals, such as doctors, accountants, and lawyers.

Correct Answer:

- B. Small businesses employ fewer than fifty people and earn less annual income than larger firms.

Typing Test

This test measures your typing speed in words per minute. The passing score is 30 words per minute. You can practice online by searching for typing test websites through any browser. Make sure to focus on the accuracy of your words. If a word appears in red, it means the word you typed is incorrect.

Link for practice test: <https://sagilitytypingtest.netlify.app/login.html>

Example below:

→ Customer service should be a key focus for good businesses. Research shows that customer service truly sets apart a great business from the rest. Companies would not even exist without their

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