

Pascal Seguin

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Objective

- To support my community in a meaningful way, through the actions I take every day.

Qualifications

- Have organizational skills developed by managing Camp Impeesa marketing strategy as a volunteer for Scouts Canada.
- Strong problem-solving background gained through various experiences in with my Co-op Term at CNOOC International and BCG.
- Proven strong communication skills through effective coordination of Projects with CNOOC International and BCG.
- Strong customer service skills developed through roles with Scouts Canada, CNOOC International and BCG.

Education

Bachelor of Computer Information Systems

Mount Royal University

- Dean's Roll 2016 & 2020
- Alexander Rutherford recipient for \$2500 based on High School Achievement.
- Currently in third year expecting to complete this degree by June 2021.

Sept 2016 – June 2021

Calgary, Alberta

Work Experience

IT Support Analyst Co-op Student

Boston Consulting Group (BCG)

Jan 2020 – Present

Calgary, Alberta

- Responsible for supporting user's IT needs in the Calgary office.
- Provide troubleshooting and solution delivery for hardware and software based
- Develop documentation about systems and process for instructional and self-learning purposes to build the knowledge base of IT support at site.
- Work with users to solution and resolve issues using a cost leadership and customer service focused mentality increasing organization efficiency.
- Support the management of the IT services for the office while working in a remote setting during the COVID-19 Pandemic.

IT Field Technician Co-op Student

CNOOC International

May 2018 – Sept 2019

Fort McMurray, Alberta

- Responsible for supporting day to day operations of CNOOC's Long Lake Project, which includes over 300 users spread across site.
- Part of crisis response team for technical outages and IT related duties during site level emergencies.
- Develop documentation about systems and process for instructional and self-learning purposes to build the knowledge base of IT support at site.
- Work with users to solution and resolve issues using a cost leadership and customer service focused mentality increasing organization efficiency.

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- Support IT related projects such as DCS Server upgrade and Windows 10 Deployment extensively using communication and interpersonal skills along with technical expertise.
- Provide onsite network support for both IT and Automation Networks working to both support the day to day operations as well as project-based deployments.
- Have designed and led several minor network upgrade and expansion projects at site.
- Deployment Tech for Avaya IP Office upgrade at site as well as led information gathering activities.
- Designed and deployed various small-scale Inventory Management and tracking solutions.
- Provided operational support and deployment design for P2MP Network building skills in alternative Network Connectivity design and support.

Volunteer Experience

Chinook Council Support Scouter

Scouts Canada

Sept 2019 – Present

Calgary, Alberta

- Work as a member of the Council Key 3 to manage the direction and plan the future of the 11,000 members in Southern Alberta.
- Create and manage a team of volunteers to support the operating of Scouting groups across Southern Alberta.
- Institute metrics to evaluate the effectiveness of scouting volunteers to ensure the delivery of the Scouts Canada Mission.

Chinook Council Youth Commissioner

Scouts Canada

April 2016 – April 2018

Calgary, Alberta

- Work as a member of the Council Key 3 to manage the direction and plan the future of the 11,000 members in Southern Alberta.
- Run and design PR events and host info session about Scouting building and utilizing teamwork and interpersonal skills resulting in exceeding growth targets.
- Build and manage the social media platform for the council to effectively engage and communicate to our volunteers and project the appropriate image.
- Manage budget spending and roadmap creation for the strategic direction and allocation of funding effectively to ensure the stability and day to day operations of Scouts Canada in Southern Alberta.

Camp Impeesa Marketing Director

Scouts Canada

April 2017 – August 2017

Calgary, Alberta

- Managed and organized the marketing campaign to boost awareness of summer camp program, with a budget of \$50,000, resulting in a \$60,000 boost in revenue compared to the previous year.
- Took on new initiatives and found sponsors to cover new construction of facilities on the site to build better summer camp program.