VIET PHAM

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KEY SKILLS

- Data analysis and visualisation for business purposes, as well as applications of machine learning and deep learning (developed through my Master of Data Science at Monash University and Bachelor of Commerce at University of Melbourne)
- **Proficient in Microsoft Office**, **R**, **Python and SQL** (developed via group projects in internships and university studies)
- **Highly attentive to details** (demonstrated through internships that yielded results from being observant and meticulous, as shown below in Relevant Experience)
- Excellent communication and team-work skills with a supportive attitude
- **Motivated individual with good time management skills** (developed through internships, case competitions and work experience)
- Fluent written and verbal in English and Vietnamese

EDUCATION

February 2020 – Present *Monash University – Master of Data Science* **Areas of focus:** Data Analysis and Visualisation, Machine Learning and Deep Learning

July 2015 – December 2018 *University of Melbourne – Bachelor of Commerce*

Majors: Economics and Finance

Main subjects: Econometrics; Microeconomics; Macroeconomics; Derivative Securities;

Investments; and Corporate Finance

Scholarships and Awards: A. G. Whitlam International Undergraduate Scholarship

Melbourne Global Scholar

RELEVANT EXPERIENCE

October – December 2018 Project Consultant - Study Melbourne LIVE Project
Solv – Australian-owned software company, providing workplace health, injury, and safety solutions
Responsibilities

- Advised Solv on the competitive landscape and identified their competitors' offerings through comprehensive research, resulting in actionable future recommendations
- Conducted market research via surveys, cold calling and emailing, which produced valuable data for the client about their competitors' offerings, strengths and weaknesses
- Liaised effectively with the Project Mentor and Project Client to flesh out the scope and direction of the project, ensuring mutual understanding and agreement

December 2017 – February 2018 Assurance Intern PwC Vietnam

Responsibilities

- Performed audit functions for 5 foreign and local firms, which resulted in overall customer satisfaction
- Supported senior associates with preparing timely audit reports and financial statements by utilising Microsoft Excel and Word in an efficient manner
- Liaised and communicated with company representatives to obtain audit materials, meeting all deadlines
- Maintained professional collaboration with other interns and senior staff from different teams during work trips, resulting in effective and efficient teamwork

ADDITIONAL WORK EXPERIENCE

January 2019 - February 2021 Team Member

Roll'd Jam Factory - Vietnamese street-food restaurant franchise

October – December 2017 Student Consultant - Project organised with the University of Melbourne Komatsu – Japanese multinational manufacturing company Responsibilities

- Advised Komatsu Holding South America on how best to set their sales targets to achieve their 2020 vision, providing them with a clear future roadmap based on data analysis
- Prepared a company report explaining our findings, and built regression models using R, which helped Komatsu identify which sales-related economic factors to look out for
- Presented our findings to the company's senior executives, which resulted in overall satisfaction and positive feedback

September 2016 - June 2018 Private Maths Tutor

November 2016 - February 2017 Investment Intern

Vietnam Investments Group – a private equity investment fund that focuses on high growth businesses in Vietnam

Responsibilities

- Researched and gathered relevant information and insights on market and industries, and, using Microsoft Powerpoint, presented them as a coherent story
- Updating portfolio companies' financial statements using Microsoft Excel in a timely and efficient manner
- Conducted market research, and site visits on English learning centres in Vietnam, which resulted in a final report that led the fund to invest in one English learning centre

EXTRA-CURRICULUM

October 2018 – Present Volunteer Greeter State Library of Victoria

July 2018 - December 2018 Team Captain

Melbourne University Tennis Club 2018

December 2016 – February 2017 Organising Committee Member

The Circles Project – non-profit sex education program for high school students in Ho Chi Minh City, Vietnam

REFERENCES

Julian Zhu (Employer)

Store Manager Roll'd Jam Factory Jam Factory, FC3/500 Chapel Street, South Yarra VIC 3141 Contact details provided upon request Fatima Haider (Mentor) Senior Policy Advisor Department of Health and Services Victoria, Australia Contact details provided upon request