

TERMS AND CONDITIONS
“HSBC PREMIER REFERRAL PROMOTION”
(These Terms and Conditions are effective from 25 May 2021)

The Customer should note that when the Customer participates in the Program or agrees to receive rewards under the Program, the Customer will be deemed to have read, understood and accepted these Terms and Conditions.

1. The “HSBC PREMIER REFERRAL PROMOTION” (The “**Promotion**”) is applied at any branch of HSBC Bank (Vietnam) Ltd. (“**HSBC**” or “**Bank**”) in Ho Chi Minh City, Hanoi and Da Nang and takes effect from 25 May 2021 to 30 June 2021 (the “**Promotion Period**”)

2. The Promotion applies to: (“**Offer**”)

New HSBC Premier accounts opened from 25 May 2021 to 15 July 2021

Referral Period	25/05/2021 – 30/06/2021
Period to open new HSBC Premier account	25/05/2021 – 15/07/2021

3. Eligible referrer (“**Referrer**”):

Being an existing HSBC customer or holding HSBC VISA Card Credit Card as the only product. HSBC staff is excluded as Referrer from this promotion.

4. Eligible Referee (“**Referee**”):

i. New to bank customers at HSBC or existing individual customer using HSBC VISA Credit Card as the only product with HSBC on the Promotion commencing date. This applies to both Sole and Joint account. HSBC staff is not considered as Referee of this promotion.

ii. Successfully opens a new Premier account(s) between **25 May 2021 and 15 July 2021, both days inclusive**

5. A referral is considered successful (“**Successful Referral**”) when:

i. The Referrer shall properly and fully provide the requested information about themselves and the Referee on the Referral Form (as per the form template attached in these Terms and Conditions) during the Program Period; and

ii. The Referee must submit the application to open a Premier account during the Promotion Period and meet the following Premier eligibility criteria upon account opening:

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- a. Maintain a minimum Total Relationship Balance (as specified in HSBC Premier Terms and Conditions) of VND 1 billion until 31 July 2021; and
- b. The balance must be from fresh fund from 25 May 2021 to 15 July 2021 both days inclusive. Note: Fund transferred from an existing HSBC customer's account to the Referee's account is not eligible for this Promotion.

- iii. The referral date must not be later than the date of account opening.
- iv. For clarification, Successful Referrals are calculated subject to the Premier accounts opened successfully and are not based on the number of Referees. For example, if 02 (two) Referees jointly open 01 (one) Premier Joint account, the case will only be counted as 01 (one) Successful Referral.

6. Details of the Program:

For each Successful Referral of a Premier customer, the Referrer can choose to receive either 1 of the 2 Offers of the Program, specifically:

6.1 Offer 1:

- a. For each successful Referral of a Premier customer, the Referrer will receive 01 (one) VINID e-voucher worth VND 1,000,000 (One million VND) (“**VinID E -voucher**”)
- b. For Offer 1, one Referrer can receive up to 02 (two) e-vouchers during the Promotion Period
- c. Conditions of VinID Promo Code:
 - i. VinID e-voucher will be sent to the Referrer eligible to receive the Offer via the email address registered with HSBC within 60 days from the end of the Promotion;
 - ii. E-voucher is valid for 01 (one) year from the issuance date and is allowed to pay for all products/services provided by VinID (see more at VinID.net);
 - iii. VinID codes are not accepted exchange for cash and are non-refundable
 - iv. HSBC is not the supplier of the product and service used as reward gift (i.e., VinID e-voucher) in the Promotion. Therefore, after collecting reward gift, customers must directly contact VinID if they have any inquiries related to the product and services. HSBC is not responsible for responding to inquiries and problems mentioned above.
 - v. Subject to the prevailing Vietnamese regulations from time to time, in the event that the availability of a VinID Gift Code is not permitted or guaranteed, the Customer agrees that HSBC reserves the right to change the promotional gifts and/or suppliers of promotional gifts with the same value.

OR

6.2 Offer 2:

- a. For each Successful Referral of a Premier customer, the Referrer, who is eligible to receive a VINID E-voucher under Offer 1, can:

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- i. Refuse to receive VINID e-voucher under Offer 1; and
- ii. To request and authorize HSBC to contribute VND 1,000,000 (One million VND) to the Fund of the Centre for Supporting Community Development Initiatives (SCDI): (“Contribution”)

SCDI Vietnam - Center for Supporting Community Development Initiatives, Vietnam
Corner 30 Ng. 165 Thai Ha Ward, Lang Ha, Dong Da, Hanoi, Vietnam
<https://www.scdi.org.vn/>

b. For Offer 2, a Referrer may request HSBC to make up to 02 (two) contributions during the Promotion Period.

c. HSBC will transfer all Contributions arising under the Program to SCDI within 60 days after the end of the Promotion. Contributions are aggregated and transferred to SCDI under the name of HSBC. Details of SCDI's activities are published at <https://www.scdi.org.vn/>

6.3 For clarity, regardless of the choice of Offer 1 or Offer 2, the total cumulative promotional value (including VINID e-voucher and contribution) for which a Referrer is eligible to receive under this Promotion is 2,000,000 VND (Two million VND).

6.4 The total promotional value of the Program is VND 95,000,000 (Ninety five million VND) including e-voucher VINID and contribution to SCDI. Based on the Referee's Premier account opening date of each Successful Referral, Gifts will be awarded on a first-come first-served basis until stock lasts.

6.5 Referral Method:

- a. Referrers make a referral by filling out the requested information and submitting the Referral Form using the form below to the Relationship Manager during the Promotion Period or contact the HSBC Premier Hotline (+84) 28 37247 666 for instructions;
- b. Within 03 (three) working days from the date of receiving the referral information, a Relationship Manager of HSBC will call the Referee to introduce, advise and guide on the privileges and offers of products offered by HSBC;

6.6 HSBC will notify Eligible Referrers by email within 60 days from the end date of the Program.

7. By completing and submitting the Referral Form, the Referrer:

7.1 Undertaking and confirming that the Referrer has received the Referee's consent to provide the Referee's information to HSBC;

7.2 Agree and undertake that the Referee also consent for HSBC to use the Referrer and Referee's information for the purposes of contacting, verifying, referring, introducing, consulting in relation to Promotion and Products;

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- 7.3 Agree for HSBC to share your personal information for the purpose of promoting and marketing the Promotion; and
- 7.4 Accept the Terms and Conditions of this Promotion by default.
8. HSBC reserves the right to contact the Referrer and Referee via the contact information (including phone number / email) provided by the Referrer upon joining the Promotion for verification purposes some information and request additional documents if necessary. HSBC reserves the right to notify the Referee of Promotion information.
9. HSBC reserves the right to verify the accuracy and transparency of the referral and reserves the right to refuse the Referrer to enjoy the Offer if the bank detects any fraud in the referral, even in the Referee's Premier account opening application is approved and the Premier account is successfully opened for the Referee.
10. Information about the Promotion is fully published on HSBC's website (www.hsbc.com.vn) or at transaction office.
11. If the Referrer and/or Referee has any questions regarding the Promotion, please contact HSBC before 30 June 2021 for assistance.
12. In case of any questions or complaints, customers should contact HSBC by one of the methods below for assistance:
- Relationship Manager at the place where customers apply their HSBC Premier account
 - HSBC Premier Hotline (+84) 28 37247 666
 - HSBC Premier offices in Hanoi, Ho Chi Minh City and Da Nang
13. In case of any dispute arising during the Promotion, HSBC will handle the dispute in the most satisfactory way for the Referrer and the Referee. In case the parties fail to reach an agreement, the dispute will be resolved in accordance with Vietnamese law at a competent court.
14. These Terms and Conditions apply in conjunction with the Terms and Conditions of the HSBC Premier main account.
15. These Terms and Conditions are subject to changes at any time as HSBC may deem fit. Changes (if any) shall be notified or registered in accordance with the relevant laws and updated on HSBC's website prior to effective date.
16. The Terms and Conditions of this Program are made in English and Vietnamese. In case of any discrepancy or inconsistency between the English and Vietnamese versions, the Vietnamese version shall prevail.

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Referral Form

HSBC PREMIER REFERRAL PROMOTION 25th May – 30th June 2021

Referrer's information

Full name:

ID/Passport No:

Referee's information

Full name:

Phone number:

Contact Agreement

1. I confirm that
 - a. my and referee's personal information filled in this application is true, complete, accurate and up-to-date and I agree to HSBC collect and use this personal information for the purposes of the Referral Premier Customers Promotion
 - b. the referred person has given his/her consent to disclose his/her contact details to HSBC so HSBC can directly contact him/her to offer HSBC products/services that suit his/her needs.
2. I agree and confirm that I have fully read and understood the Terms and Conditions of this program.
3. I agree that HSBC can contact me to confirm the referral within this Promotion

Offer

In the scenario I am eligible for an Offer from the Promotion, following this Referral Form and subject to the availability of each Offer at the time of receiving the Offer, I prefer to apply (Choose 1 of 2):

☐ Offer 1 – VinID e-voucher worth 1,000,000 VND (One million VND)

☐ Offer 2 – A donation of VND 1,000,000 (One million VND) to the Fund of the Center for Supporting Community Development Initiatives (SCDI)

Referrer's signature:

Full name:

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Date:

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