

# Freddy Guerra

625 W. Center St.  
Pomona, CA  
91768

909-632-3264  
guerra.freddy@outlook.com

## SUMMARY

---

I am a logistics specialist, have numerous years of experience and have learned to adapt and come up with creative solutions to satisfy the needs of the company and solve any issues with space constraints. Have great enthusiasm to learn new applications and the desire to strive for solutions to work more efficiently.

## TECHNICAL SKILLS

---

- Basic knowledge of C++ and Java programming and computer hardware troubleshooting.
- Proficient in Word, Excel, PowerPoint, Linux and 10-Key.

## EXPERIENCE

---

### General Merchandise Team Lead - *Target*

**2018 – present**

- Give direction to team members to ensure proper practices are used while identifying out of stocks on the salesfloor and how to correct the issue.
- Provide direction to the unload team to correctly organize vehicles to ensure stocking is efficient and quantities are accurate to grow sales and ensure product accuracy.
- Help promote a positive work environment by communicating and acknowledging great performers within the work center and company.
- Partner with other leads to hold team members accountable by teaching, training and delivering timely performance feedback.
- Training team members on all powered equipment, technology, and holding them accountable when operating procedures and safety guidelines are not being met.
- Set priorities daily for the team, resolve any team member concerns in a timely manner and communicate to other leaders if necessary.
- Opening the building according to safety procedures to ensure merchandise and workers are safe to proceed into the building.
- Keep inventory checks up to date to ensure merchandise is readily available and audit areas in which inventory is low and needs to be replenished.
- Process any inbound transfers and merchandise returns to ensure inventory is correct and ensure store is given credit for merchandise that is returned.

### Logistics Team Member - *Target*

**2006 - 2018**

- Ensuring all supplies are in-stock and readily available for the team to work without any issues.
- Effectively train team members on new technology and applications to make necessary changes to make work more productive.
- Give exceptional customer experience by being knowledgeable on various applications and products to give great customer service.
- Ensure all backroom processes are executed properly, while backroom organization and accuracy are maintained.
- Pull and backstock merchandise with accuracy to ensure quantities are correct.

## EDUCATION

---

### Mount San Antonio Community College, Walnut California

Degree: Associate of Science, Computer Programming  
Graduation Date: 2020