



Therapeutic Communications for Health Care (Communication and Human Behavior for Health Science)

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Cengage Learning, 2007. Book Condition: New. Brand New, Unread Copy in Perfect Condition. A+ Customer Service!
 Summary: CHAPTER 1 COMMUNICATION SKILLS Chapter Objectives Opening Case Study Human and Technical Relations Skills Social and Therapeutic Communications Genetic Influences Cultural Influences Economic Influences Life Experience Spiritual and Moral Values Models/Mentors The Therapeutic Process What is Self-Awareness? The Value of Self-Analysis Professional Application Case Study Communication Cycle The Sender The Message The Receiver Feedback Verbal Communication Nonverbal Communication Two Key Points to Successful Communication Types of Nonverbal Communication Facial Expression Touch Territoriality Position Posture Gestures/Mannerisms Word of Caution Influence of Technology on Communication Electronic Mail Fax Messaging Video and Teleconference Team Communication Listening Skills Summary Exercises Review Questions Multiple Choice Questions For Further Consideration Case Studies End Notes Resources CHAPTER 2 MULTICULTURAL THERAPEUTIC COMMUNICATION Chapter Objectives Opening Case Study Introduction Developing Cultural Communication Barriers to Therapeutic Multicultural Communication Lack of Knowledge Fear and Distrust Racism Bias, Prejudice, and Ethocentrism Stereotyping Health Care Rituals Language Perceptions and Expectations The Therapeutic Response Manifestations of Cultural Diversity Communication Context Caregiving Structure Time Focus Generalized

Reviews

This book is definitely not straightforward to get started on studying but extremely exciting to read. It is really simplistic but shocks in the 50 percent of the ebook. Once you begin to read the book, it is extremely difficult to leave it before concluding.

-- **Ally Reichel**

This publication is amazing. It is definitely basic but shocks in the fifty percent of your publication. You wont feel monotony at anytime of your own time (that's what catalogues are for concerning if you question me).

-- **Prof. Kirk Cruickshank DDS**

Other PDFs



Grandpa Spanielson's Chicken Pox Stories: Story #1: The Octopus (I Can Read Book 2)

HarperCollins, 2005. Book Condition: New. Brand New, Unread Copy in Perfect Condition. A+ Customer Service! Summary: Foreword by Raph Koster. Introduction. I. EXECUTIVE CONSIDERATIONS. 1. The Market. Do We Enter the Market? Basic Considerations. How and Which Niche? Market Analysis: Who Are...



The Web Collection Revealed, Premium Edition: Adobe Dreamweaver CS6, Flash CS6, and Photoshop CS6 (Stay Current with Adobe Creative Cloud)

Cengage Learning, 2012. Book Condition: New. Brand New, Unread Copy in Perfect Condition. A+ Customer Service! Summary: You can now maximize and integrate the design and development power of Adobe Creative Suite 6 with WEB COLLECTION REVEALED PREMIUM EDITION. This one of...



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CreateSpace Independent Publishing Platform, 2013. Book Condition: New. Brand New, Unread Copy in Perfect Condition. A+ Customer Service! Summary: "Star Flights Bedtime Spaceship" is a charming and fun story with the purpose to help children unwind and go to sleep. The underlying...



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