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# THE MANAGERS POCKET GUIDE TO DEALING WITH CONFLICT MANAGERS POCKET GUIDE SERIES



Human Resource Development Pr. Paperback. Book Condition: New. Paperback. 114 pages. Dimensions: 6.9in. x 4.3in. x 0.4in. Conflict causes stress, low morale, and decreased productivity. This pocket guide is for leaders who want to learn skills that will prevent and resolve conflicts and ensure a better working environment. Readers will learn how to recognize patterns of conflict, identify causes of conflict, prevent conflicts from developing (and escalating), and apply conflict resolution techniques. By mastering these skills managers will be able to...

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- Authored by Lois B. Hart
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