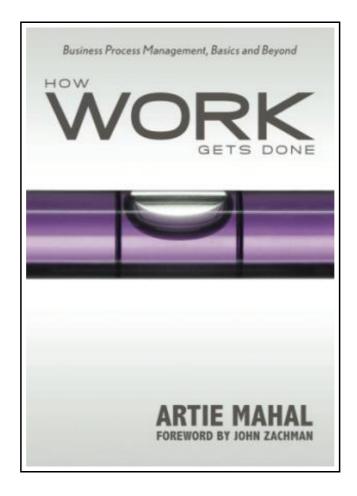
## How Work Gets Done: Business Process Management, Basics & Beyond



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