

Checklist for Program Evaluation Report Content

Kelly N. Robertson and Lori A. Wingate

This checklist identifies and describes the elements of an evaluation report. It is intended to serve as a flexible guide for determining an evaluation report's content. It should not be treated as a rigid set of requirements. An evaluation client's or sponsor's reporting requirements should take precedence over the checklist's recommendations. Decisions about the order of content and level of detail in a report should be made with consideration of the audience's information needs and priorities.

This checklist is strictly focused on the content of long-form technical evaluation reports. Although important, alternative reporting methods (e.g., infographics and slide decks) and visual elements (e.g., document design and data visualization) are outside the scope of this checklist.

This checklist is designed to guide the development of project or program evaluation reports. For the sake of readability, we use the term program to mean either projects or programs. The checklist is not intended to assist in the writing of product, policy, or personnel evaluation reports.

A one-page summary is provided at the end of this checklist.

individual(s) who wrote the report. (If the Title Page person submitting the report is different The title page provides basic information from the author, identify that person about the report's content. separately.) Title: Provide a succinct, informative name Date: Identify the month and year when the for the report. Include the word evaluation; report was completed. program name; and report timing, such as Preferred citation: Provide complete annual, midterm, or final report. reference information so that others may Recipient(s): Identify the name, title, cite the report. Include the author, year, title, organization, and contact information of the and web address, if available (example on individual(s) to whom the report is being page 5). submitted. Author(s): Identify the name, title, organization, and contact information of the

Acknowledgements The acknowledgements section identifies and thanks individuals who directly or	the only section some individuals read, it should make sense when read apart from the main report. Most important content: Highlight key content from the report, based on the needs of the report's main audiences.		
indirectly assisted or facilitated theevaluation process.Contributors: Identify each person by			
name. If desired, identify their specific	Introduction		
contributions.	The Introduction orients the reader to the		
Table of Contents	type of information included in the report.		
The table of contents is a list of the report's main components, which helps readers	Overview: Identify the program that was evaluated and what the report is about.		
locate specific items of interest. Headings: List all first- and second-level	Structure: Describe how the report's content is organized.		
headings, including the titles of all documents in the appendices.	Intended audience: Identify the groups or individuals for whom the report was		
Page numbers: Identify the page numbers on which each of these components begins.	developed. Purpose and intended use: Briefly note why		
List of Tables and Figures Include a list of tables and figures when	the evaluation was conducted and how the results are intended to be used.		
there are five or more in a report.	Program Description		
Titles: List the exact titles of all tables and figures.	The program description section includes details about the program that was		
 Page numbers: Identify the page numbers on which each table and figure begins. 	evaluated to help readers understand the context of the evaluation's implementation and results.		
List of Acronyms	☐ Goals and/or objectives: Identify the		
Include a list of acronyms if five or more appear in the report. This list helps readers	specific achievements the program is designed to bring about.		
locate acronym definitions.Definitions: List acronyms alphabetically and identify the terms they represent.	Funder and funding: Identify the entities that sponsor the program and the total program budget. Note any significant in-		
Executive Summary	kind contributions.		
The executive summary is a synopsis of key information from the main report. This section usually includes important findings,	 Organizations involved: Identify organizations involved in the program and their roles. 		
conclusions, and recommendations. The executive summary tends to be the most widely read part of a report. Since it may be	 Intended beneficiaries: Identify the groups or types of individuals the program is designed to serve. 		

designed to serve.

	Program design: Describe the program's activities and how they are supposed to bring about desired changes. If the program has a logic model or theory of change, include it here. If the program is based on established theories or literature, identify and describe those as well.	Descr evalu tailord Budg evalu	consiveness to culture and context: ibe the steps taken to ensure the ation was culturally responsive and ed to context. et: Identify the total funding for the ation and the percentage of the overall am budget it constituted.
	Context: Describe relevant economic, political, environmental, cultural, social, or other important factors that influence the conditions in which the program operates.	Evalu comp	pation team: Briefly describe the position of the evaluation team and member's role. Describe the degree to a the evaluation team was internal
	History: Identify the program's stage of maturity, such as whether it is a new initiative, has been operating for a long time, or is winding down for closure. Describe how the program has changed over time.	evalu confli that c	or external to the program being ated. Disclose any real or perceived cts of interest—relationships or factors could affect the credibility of the ation—and describe how they were ged.
Evaluation Background The evaluation background section identifies key factors that influenced the			evaluation: If the program has been ated before, summarize key takeaways
ide	ntifies key factors that influenced the		mplications for the current evaluation.
ide eva Thi ger op	_	Evalua The evalue how the e	tion Methods uation methods section describes evaluation was implemented and evaluation results were obtained. If explain why particular choices
ide eva Thi ger op	entifies key factors that influenced the aluation's planning and implementation. is section helps readers understand the neral orientation of the evaluation and the portunities and constraints that affected	The evaluance how the explevant, were made listed beloverwhele which ite detail to	tion Methods uation methods section describes evaluation was implemented and evaluation results were obtained. If explain why particular choices de. Although many elements are low, this section should not Im the report. Decisions about ims to address and the level of include should reflect the
ide eva Thi ger op	entifies key factors that influenced the aluation's planning and implementation. is section helps readers understand the heral orientation of the evaluation and the portunities and constraints that affected cisions about the evaluation. Purpose and intended use: Identify why the evaluation was conducted, such as to meet funder requirements. Describe how the results are intended to be used, such as to	The evaluance how the explessant, were made listed belower which iterated belower which iterated audience organize indicator used to a	tion Methods uation methods section describes evaluation was implemented and evaluation results were obtained. If explain why particular choices de. Although many elements are low, this section should not lm the report. Decisions about ms to address and the level of

	Evaluation questions: Identify the questions that framed the evaluation and explain the rationale for their selection.		provide a brief description of each instrument. If applicable, discuss how data collectors, coders, or raters were trained or	
	Criteria: If they are not obvious from the evaluation questions, identify the defining		calibrated. Report statistical indicators of reliability and validity, if relevant.	
	characteristics or qualities used to judge the program's performance.		Timeline: Identify when each method was implemented and when major evaluation tasks were completed.	
	Indicators: Identify what was measured for each evaluation question or criterion.		Data management: Briefly describe how collected data were kept secure and the privacy of individuals was protected.	
	Data sources: For each indicator, identify the type and source of information collected—such as individuals, documents, or institutional databases.			
			Data analysis: Describe the specific procedures used to organize and transform raw data into findings. Include enough detail so that others could reproduce the analysis for both qualitative and quantitative data. Indicate whether and how multiple data sources or methods were used to measure the same thing.	
	Data source selection: For each data source, describe how individual cases were chosen—such as through a census or specific sampling techniques.			
	Sample size and description: If sampling was employed, describe how many individual data sources were selected for inclusion in the sample and the actual number from which data were gathered. Data collection methods: Describe how the information was gathered from each data source—such as through interviews, surveys, focus groups, observations, or document review. If mixed methods were used, describe the extent to which and how qualitative and quantitative approaches were integrated.			
			Interpretation: Describe how findings were used to answer the evaluation questions and reach conclusions about the program's quality, value, or importance. Identify who was involved in that process. Include enough detail so that others could reproduce the process and arrive at similar conclusions.	
			Limitations: Describe factors that may have adversely affected the accuracy or credibility of the evaluation results. This should include significant limitations that were within or outside of the evaluation team's control. Include alterative explanation of results, if warranted.	
	Data collection procedures: Include pertinent procedural information, such as how respondents were invited or encouraged to participate in data collection.			
	Instruments: Identify the tools used to implement each data collection method, such as questionnaires and protocols for interviews, document reviews, focus groups, or observations. Include copies of instruments in appendices if possible. If not,			

Evaluation Results

The evaluation results section describes what was learned from the evaluation. While only two items are listed in this checklist, the results section will likely be the longest part of the report, because it includes the most important and substantive information. Organize results by evaluation questions or criteria, rather than data collection methods or sources, to make explicit connections between evaluation questions, conclusions, and findings. For example, restate each evaluation question as a heading, and then present findings and conclusions in subsections of each question.

☐ **Findings:** Present the analyzed data and other evidence used to formulate the conclusions. Provide relevant information about the representativeness of the data, such as response rates or data source characteristics.

Conclusions: Conclusions are answers to the evaluation questions. Start each conclusion subsection with a statement that directly answers the evaluation question. To enhance transparency, remind the reader of the relevant findings and interpretation procedures used to reach conclusions.

Recommendations

The recommendations section includes suggestions for actions that align with intended evaluation uses. If there are several, group them in categories, such as evaluation question, program component, or timing.

Development process: Explain how the
recommendations were generated.
Recommendations for the program:

Identify suggested actions for stakeholders

to consider. Refer to the specific evaluation results to support each recommendation. Provide supporting information—such as priorities, timing, and potential costs and benefits—to facilitate action planning.

Recommendations for future evaluations:
List recommendations for future
evaluations of the program, if any. Provide a
rationale for each suggestion. This section
should be clearly labeled and distinct from
evidence-based recommendations about
the program.

Ideas for consideration: Under certain circumstances, it may be appropriate to include suggestions based on the evaluator's experience, rather than direct evidence. This section should be clearly labeled and distinct from evidence-based recommendations about the program.

References

The references section provides information about literature cited in the report, enabling readers to locate sources if desired.

Sources: Use a consistent reference style. Provide website addresses for publicly accessible documents.

Appendices

Supplementary information that is pertinent to the evaluation, but not critical to readers' understanding of the report, may be included as appendices. Each document included as an appendix should be referenced in the body of the report. The following types of documents may be appropriate for appending to some evaluation reports:

Data collection materials: Include data collection instruments and protocols,

qualitative coding guides, and blank consent forms.

List of reviewed documents or artifacts:
List all reviewed artifacts, databases, documents, or other materials, if they were not already mentioned in the methods section. If possible, format the list using the same style used for references. If the information is publicly available, include website addresses or indicate how others can access the materials.

Supplementary data or findings: If applicable, include additional data tables

that may be of interest to some readers but are not required for understanding the evaluation conclusions. Examples include findings disaggregated by region, social group, or time period. Qualitative data are often analyzed and reported according to thematic categories and the frequency with which those themes appeared in the data. However, some readers may find value in viewing raw qualitative data—those may be included if there is no risk of identifying individual respondents based on their comments

Resources

This checklist is based on our formal evaluation training and experience conducting evaluations, as well as input from an array of evaluators. In addition, the following resources influenced the content of this checklist, and we recommend them for individuals who would like additional information about determining content for evaluation reports.

Checklist 5: Preparing the Evaluation Report http://bit.ly/ilorep

Developed for evaluation consultants working for the International Labour Organization, this checklist identifies report elements and includes guidance for presenting the information.

Evaluation Report Checklist http://bit.ly/er-miron

This checklist by Gary Miron lists the essential components of an evaluation report and includes a rating scale for assessing completed reports.

Reader-Friendly Writing – 1:3:25 http://bit.ly/chsrfrep

This brief by the Canadian Health Services Research Foundation recommends that reports include a one-page list of main messages, a three-page executive summary, and a report body of up to 25 pages.

Constructing an Evaluation Report http://bit.ly/rep-tips

This brief guide by the U.S. Agency for International Development provides practical tips on the structure, content, and style of evaluation reports.

Evaluation Reporting: A Guide to Help Ensure Use of Evaluation Findings http://bit.ly/cdcrg
This guide by the Centers for Disease Control and Prevention includes advice for enhancing evaluation use by engaging stakeholders, clarifying an evaluation's purpose, and understanding a report's target audience.

Acknowledgments

We are indebted to the evaluators who piloted or provided detailed feedback on prior versions of this checklist: Lyssa Becho, Christina Bierring, Martha Brown, Fraser Dalgleish, Melissa Demetrikopoulos, Nora Douglas, Pamela Eddy, Bolaji Fapohunda, Ann Gillard, Andrea Gregg, Aric Gregg, Kylie Hutchinson, Melissa Kovacs, Shelley Maberry, Goldie MacDonald, Nancy Marker, Kathryn Newcomer, Elizabeth Peery, Emma Perk, Cynthia Phillips, Ben Reid, Matthew Roberts, Mike Rudibaugh, Daniela Schroeter, Karen Snyder, Leonard Sterry, Wendy Tackett, Jessica Weitzel, and Manjari Wijenaike. We are thankful for the useful suggestions provided by attendees at a presentation about an early draft of this checklist: Ruqayyah Abu-Obaid, Dustin Anderson, Chris Coryn, Yu Du, Cheryl Endres, Erica Fiekowsky, Jan Fields, Miranda Lee, Tara Lightner, Will Maddix, Stephen Magura, Mary Ramlow, and Brad Watts. We also appreciate the work Krystin Martens did in laying the foundation for development of this checklist. Any errors or omissions are exclusively our responsibility. Thank you to Cynthia Williams for copyediting.

Suggested Citation

Robertson, K. N., & Wingate, L. A. (2017). *Checklist for program evaluation report content*. Retrieved from http://wmich.edu/evaluation/checklists

This checklist is provided as a free service to the user. The provider of the checklist has not modified or adapted the checklist to fit the specific needs of the user and the user must use their own discretion and judgment in using the checklist. The provider of the checklist makes no representations or warranties that this checklist is fit for the particular purpose contemplated by the user and specifically disclaims any such warranties or representations.



Summary: Checklist for Program Evaluation Report Content

Kelly N. Robertson and Lori A. Wingate

Title Page	Program Description	☐ Timeline
□ Title	☐ Goals and/or objectives	☐ Data management
Recipient(s)	☐ Funder and funding	☐ Data analysis
☐ Author(s)	☐ Organizations involved	☐ Interpretation
☐ Date	☐ Intended beneficiaries	Limitations
☐ Preferred citation	☐ Program design	Evaluation Results
Acknowledgments Contributors	☐ Context ☐ History	Although only two items are listed below, this section will
Table of Contents ☐ Headings ☐ Page numbers	Evaluation Background ☐ Purpose and intended use ☐ Scope ☐ Stakeholder engagement	likely be the longest, because it includes the most important and substantive information. Organize results by evaluation
List of Tables and Figures Include if five or more are in the report.	Responsiveness to culture and contextBudget	questions or criteria. Findings Conclusions
☐ Titles☐ Page numbers	Evaluation teamPrior evaluation	Recommendations ☐ Development process
List of Acronyms	Evaluation Methods	Recommendations for the
Include if five or more are in the report. Definitions	Although several items are listed below, this should not be the longest section of the report. Approach	program Recommendations for future evaluations Ideas for consideration
Executive Summary	Evaluation questions	
 Most important content (key findings, conclusions, and 	☐ Criteria ☐ Indicators	References ☐ Sources
recommendations)	☐ Data sources	Appendices
·	☐ Data source selection	☐ Data collection materials
Introduction	(census or sampling)	☐ List of reviewed documents
Overview	☐ Sample size and description	or artifacts
Structure	☐ Data collection methods	Supplementary data or
☐ Intended audience	☐ Data collection procedures	findings.
☐ Purpose and intended use	Instruments	



This material is based upon work supported by the National Science Foundation under Grant No. 1600992. Any opinions, findings, and conclusions or recommendations expressed in this material are those of the authors and do not necessarily reflect the views of the National Science Foundation.