

# ADAM PIELATOWSKI

Senior IT Specialist with DevOps, Security and Support background

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Poznań, Poland

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## EMPLOYMENT HISTORY

### L2 Technical Support Engineer

Egnyte Poland Sp. z o.o.

Apr 2020 - Jan 2023

Poznań, Polska

- Designated as the main support engineer for the biggest corporate client.
- Solving technical issues for corporate clients.
- Developing, deploying and maintaining an internal production application used by DevOps, Developers and Support Agents. One-man project, from concept to deployment.
- Preparing documentation for Support Agents and customers.
- Internal training for support agents.
- Technical stack: Zendesk, Jira, Confluence, Debian, SAML, SCIM, LDAP, SSL, Azure AD, Okta, Windows Server/Pro, macOS, Python, Bash, PowerShell, Kibana, Rest API, Google Cloud Platform, Terraform, Jenkins, Gitlab.

### Procedural Specialist Responsible for Information Security Management System

MM Brown Sp. z o.o.

Oct 2017 - Mar 2020

Poznań, Polska

- Preparing all required documentation for ISO 27001 certification.
- Security training for employees.
- GDPR Data Protection Officer.

### Senior IT Specialist

MM Brown Sp. z o.o.

Oct 2013 - Mar 2020

Poznań, Polska

- Administration: Windows Server, Active Directory, Mass Deployments, Office 365, DHCP, DNS, VPN, Hyper-V, LAMP, SSL certificates, 3CX VoIP exchange.
- Internal HelpDesk (2nd line) with the administration of a ticketing system (Redmine).
- Constant development of internal network (both physically and logically). Practical experience with setting up LAN, VLAN, WLAN, VPN using Mikrotik, Dell, Netgear, Cisco and Ubiquiti devices.
- Internal IT training for new employees. Participated in recruitment for technical positions.
- Monitoring of the entire infrastructure, including external services managed by third-party providers with Nagios.
- Preparing complete internal documentation and easy-to-use manuals for users.
- Purchase and budgeting of IT equipment.

### Systems Technician

Prodata Sp. z o.o.

2011 - 2013

Poznań, Polska

- Installing computers, diagnosing and repairing breakdowns.
- Designing local networks.

### Team Leader

Malta Imprezy Sp. z o.o.

2009 - present

Poznań, Polska

- Managing a team responsible for preparing and organizing team-building events

## LIFE PHILOSOPHY

"In the confrontation between the stream and the rock, the stream always wins; not through strength, but through perseverance." Buddha

## EDUCATION

Electronics and Telecommunications, masters degree, Specialization in computer networks

Poznań University of Technology

2009 - 2016

Poznań, Poland

Technician ICT

Technikum Komunikacji

2005 - 2009

Poznań, Poland

## CERTIFICATIONS

Linux Certified System Administrator

Linux Foundation Nov 2022

AWS Certified Cloud Practitioner

AWS Dec 2022

Google Associate Cloud Engineer

GCP January 2022

## TECHNICAL STRENGTH

Linux  
Python  
Network  
Windows Server, AD  
Office 365/Azure AD  
Windows Pro  
macOS  
REST API  
GCP  
MySQL  
Redmine



## LANGUAGES

Polish  
English  
German

Native  
C1  
A1

## VOLUNTEER WORK



### Scout master at Polish Scout Association

- Boy scout since 2001
- Scout instructor since 2008.
- Leader of scout team (13-16 years old scouts) – 2007-2011.
- Team leader of Scout Instructors – 2011-2014.
- Team leader of a Honor Guard (2014-2020).
- Commandor of 4 Scout Camps.
- 5 military events under the patronage of the Governor of Wielkopolska. Cooperation with Polish Armed Forces.



### First Aid Rescuer at Polish Scout Association

Wędrowniczy Kurs Pierwszej Pomocy HSR

## HOBBIES



### Sport

Obstacle course racing, ultra marathons, bodybuilding, cycling.



### Trekking

Mountain lover. Tatra mountains at least twice a year!



### Smart Home

Owner of smart home setup, based on Home Assistant software.

## GDPR CONSENT



I hereby give consent for my personal data included in the application to be processed for the purposes of future recruitment processes.

## OTHER SKILLS

- Finished CCNA course
- Flexibility
- Driving license
- Responsibility
- Team leader
- Attention to detail
- C++ basics
- Amateur video editing

## REFERENCES

### Principal DevOps Engr. – Grzegorz Dubicki

@ gdubicki@egnyte.com

✉ Egnyte Poland Sp. z o.o.

### Support/SRE Manager – Hubert Woźniak

@ hwozniak@egnyte.com

✉ Egnyte Poland Sp. z o.o.

### CEO – Karolina Borkowska-Pelc

@ karolina@maltaimprezy.pl

✉ Malta Imprezy Sp. z o.o.

## DEVOPS MOTIVATION



### Why do I want to become DevOps?

I had a great opportunity at Egnyte to work with the DevOps team on a daily basis to solve our customers' issues. In addition, I developed an application which makes our lives much easier. During my career, I worked mainly as a System Administrator, but when I had an opportunity to get hands-on experience with DevOps tools like Kubernetes, Google Cloud, Terraform etc. I found it very interesting. Furthermore, the DevOps culture was what I like the most.