

ADAM PIELATOWSKI

Senior IT Specialist with DevOps, Security and Support background

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Poznań, Poland

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EMPLOYMENT HISTORY

L2 Technical Support Engineer

Egnyte Poland Sp. z o.o.

Apr 2020 - present

Poznań, Polska

- Designated as a main support engineer for the biggest client: Redbull.
- Solving technical issues for business clients.
- Developing, deploying and maintaining an internal, production application used by DevOps, Developers and Support agents. One-man project, from an idea to deployment.
- Preparing documentation for support agents and customers.
- Internal training for support agents.
- Technical stack used in this position: Zendesk, Jira, Confluence, Debian, SAML, SCIM, LDAP, SSL, Azure AD, Okta, Windows Server/Pro, macOS, Python, Bash, PowerShell, Kibana, Rest API, Google Cloud Platform, Terraform, Jenkins, Gitlab.

Management Board Representative for the Information Security Management System

MM Brown Sp. z o.o.

Oct 2017 - Mar 2020

Poznań, Polska

- Preparing all required documentation for ISO 27001 certification.
- Security training for employees.
- Designated as a Data Protection Officer due to GDPR requirements.

Senior IT Specialist

MM Brown Sp. z o.o.

Oct 2013 - Mar 2020

Poznań, Polska

- Administration: Windows Server, Active Directory, Mass Deployments, Office 365, DHCP, DNS, VPN, Hyper-V, LAMP, SSL certificates, 3CX VoIP exchange.
- Internal HelpDesk (2nd line) with the administration of a ticketing system (Redmine).
- Constant development of internal network (both physically and logically). Practical experience with setting up LAN, VLAN, WLAN, VPN using Mikrotik, Dell, Netgear, Cisco and Ubiquiti equipment.
- Internal IT training for new employees. Included in a recruitment process for technical positions.
- Monitoring of the entire infrastructure, including external services managed by third-party providers with Nagios.
- Preparing complete internal documentation and easy-to-use manuals for users.
- Purchase and budgeting of IT equipment.

Installer – servicing

Prodata Sp. z o.o.

2011 - 2013

Poznań, Polska

- Installing computers, diagnosing and repairing breakdowns.
- Designing local networks.

Recreational manager

Malta Imprezy Sp. z o.o.

2009 - present

Poznań, Polska

- Managing a team of a dozen persons in preparing for organizing integrative events

LIFE PHILOSOPHY

"In the confrontation between the stream and the rock, the stream always wins; not through strength, but through perseverance." Buddha

EDUCATION

Electronics and Telecommunications, master degree, Specialization in computer networks

Poznań University of Technology

2009 - 2016

Poznań, Poland

Technician ICT

Technikum Komunikacji

2005 - 2009

Poznań, Poland

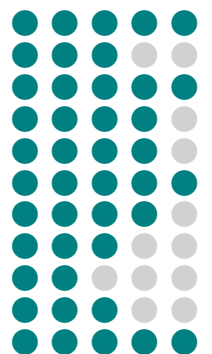
CERTIFICATIONS

Linux Certified System Administrator

Linux Foundation Nov 2022

TECHNICAL STRENGTH

Linux
Python
Network
Windows Server, AD
Office 365/Azure AD
Windows Pro
macOS
REST API
GCP
MySQL
Redmine



LANGUAGES

English
Polish
German



OTHER SKILLS

Finished CCNA course Flexibility
Driving license Responsibility
Team leader Attention to details
C++ basics Amateur video editing

VOLUNTEERING



Scout master at Polish Scout Association

- Boy scout since 2001
- Scout instructor since 2008.
- Leader of scout team (13-16 years old scouts) – 2007-2011.
- Team leader of Scout Instructors – 2011-2014.
- Team leader of a Honor Guard(2014-2020).
- Commandor of 4 Scout Camps.
- 5 military events under the patronage of the Governor of Wielkopolska. Cooperation with Polish Armed Forces.



First Aid Rescuer at Polish Scout Association

Wędrowniczy Kurs Pierwszej Pomocy HSR

HOBBIES



Sport

Obstacle course racing, ultra marathons, bodybuilding, bicycle.



Trekking

Mountain lover. Tatra mountains at least twice a year!



Smart Home

Owner of smart home setup, based on Home Assistant software.

GDPR CONSENT



I hereby give consent for my personal data included in the application to be processed for the purposes of future recruitment processes.

REFEREES

Principal DevOps Engr. – Grzegorz Dubicki

@ gdubicki@egnyte.com

✉ Egnyte Poland Sp. z o.o.

Support Manager – Hubert Woźniak

@ hwozniak@egnyte.com

✉ Egnyte Poland Sp. z o.o.

CEO – Karolina Borkowska-Pelc

@ karolina@maltaimprezy.pl

✉ Malta Imprezy Sp. z o.o.

DEVOPS MOTIVATION



Why do I want to become DevOps?

I had a great opportunity at Egnyte to work with the DevOps team on a daily basis to solve our customers' issues. In addition, I developed an application which makes our lives much easier. During my career, I worked mainly as a System Administrator, but when I had an opportunity to get a hands-on experience with DevOps tools like Kubernetes, Google Cloud, Terraform etc. I found it very interesting. In addition, the DevOps culture was what I like the most.



Plan to become a DevOps Engineer.

Although I've had already experience with CI/CD at Egnyte, I wanted to prove my qualification for this role, so I've already passed the LFCS exam and studying for the next certifications: AWS Certified Cloud Practitioner, AWS Certified SysOps Administrator - Associate and Certified Kubernetes Administrator. As the next step, I'm planning to dig much deeper into terraform, since "Infrastructure as code" seems to me a very interesting concept.
