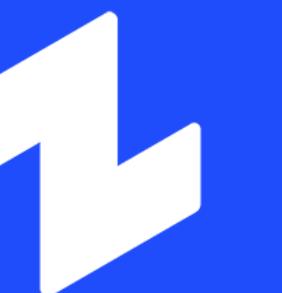


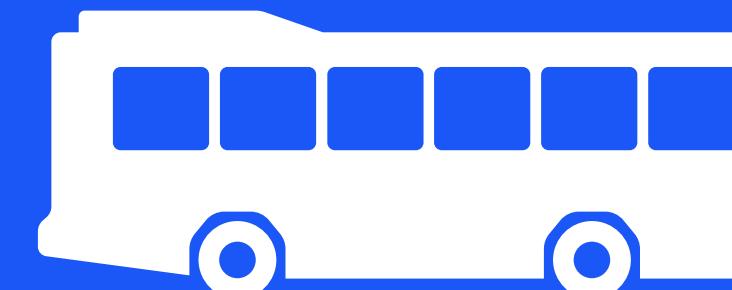
The smart transportation service  
Built with data

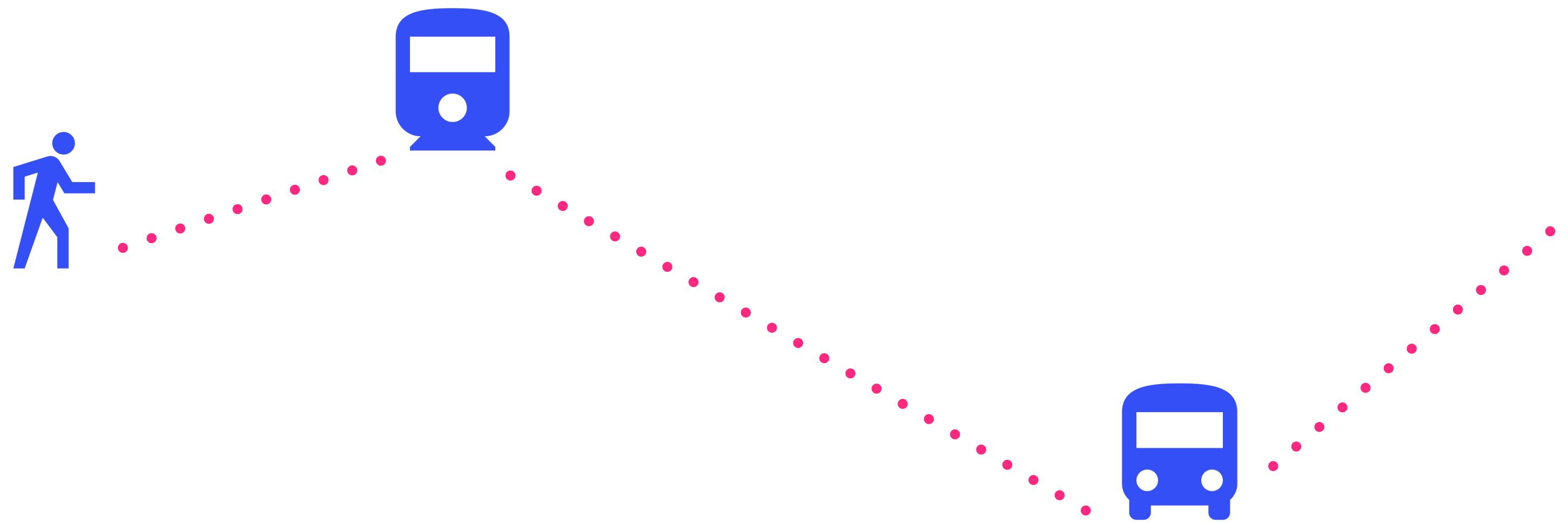
 ZEELO



# Zeelo is an on-demand coach service

We use data and AI to redesign inter-urban shared transportation that's built around the customer





Zeebo is powered by an algorithm  
Called RINA



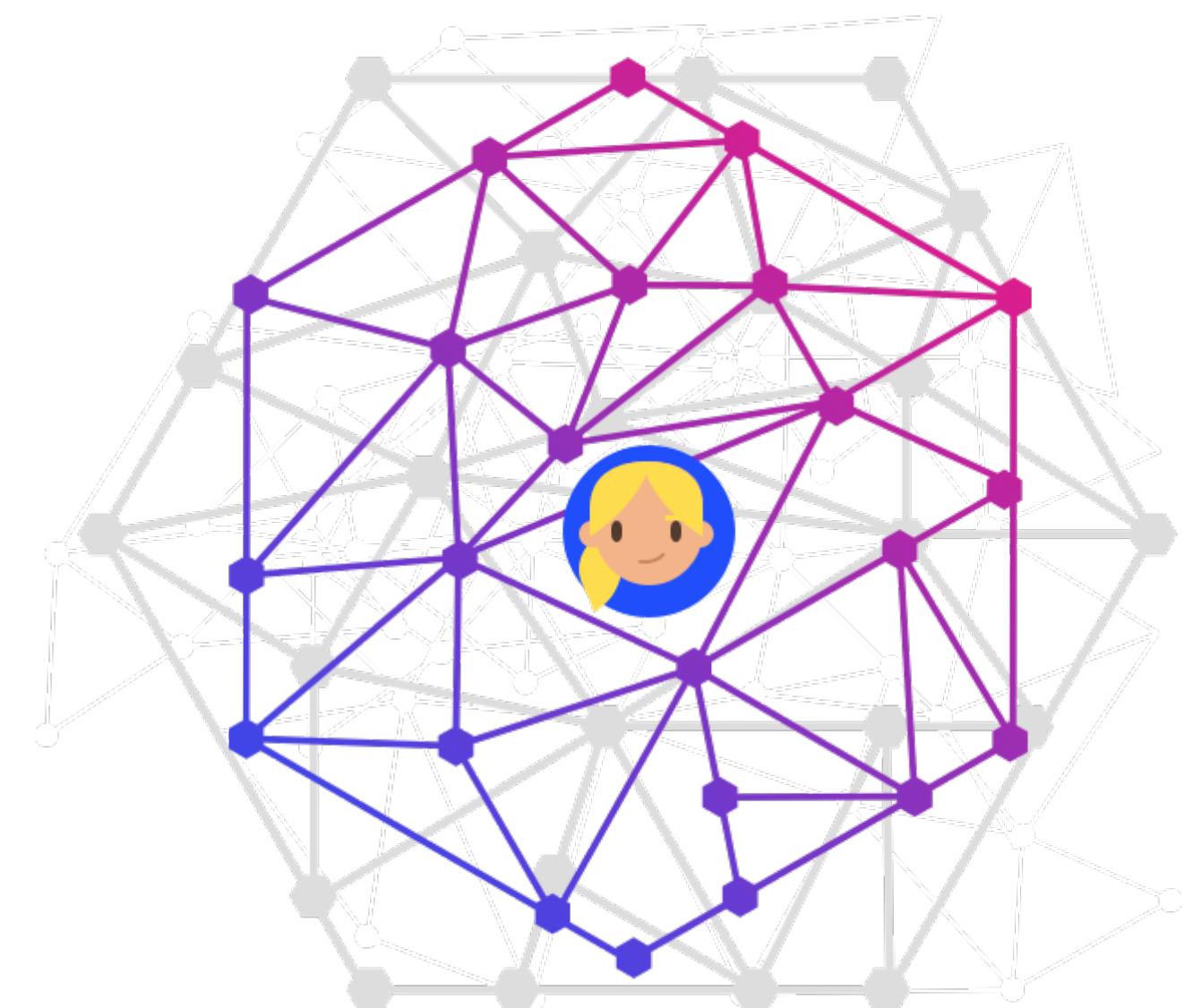
# Booking Platform



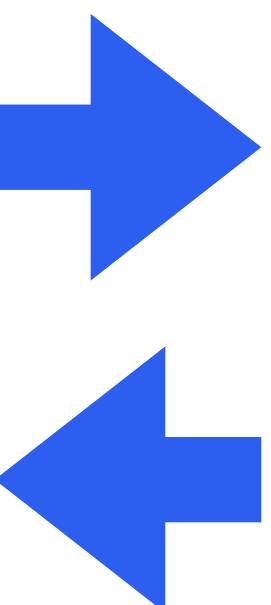
A composite image showing the ZEELO booking platform on both mobile and desktop devices. On the left, a black iPhone displays a mobile-optimized landing page for a 'JLR Commuter Week Pass - 19th-23rd March'. It includes a large image of two men at a bus stop, event dates, travel details, and a 'Continue Booking' button. On the right, a silver iMac monitor shows a desktop version of the platform for a 'Joshua vs Parker - Return' trip. The desktop view features a banner, travel details, a 'The Zeelo Experience' section with icons, and a 'Book your Coach' form with dropdown menus for pickup and drop-off locations and times. Both screens show the ZEELO logo at the top.

# How we make RINA smarter

---



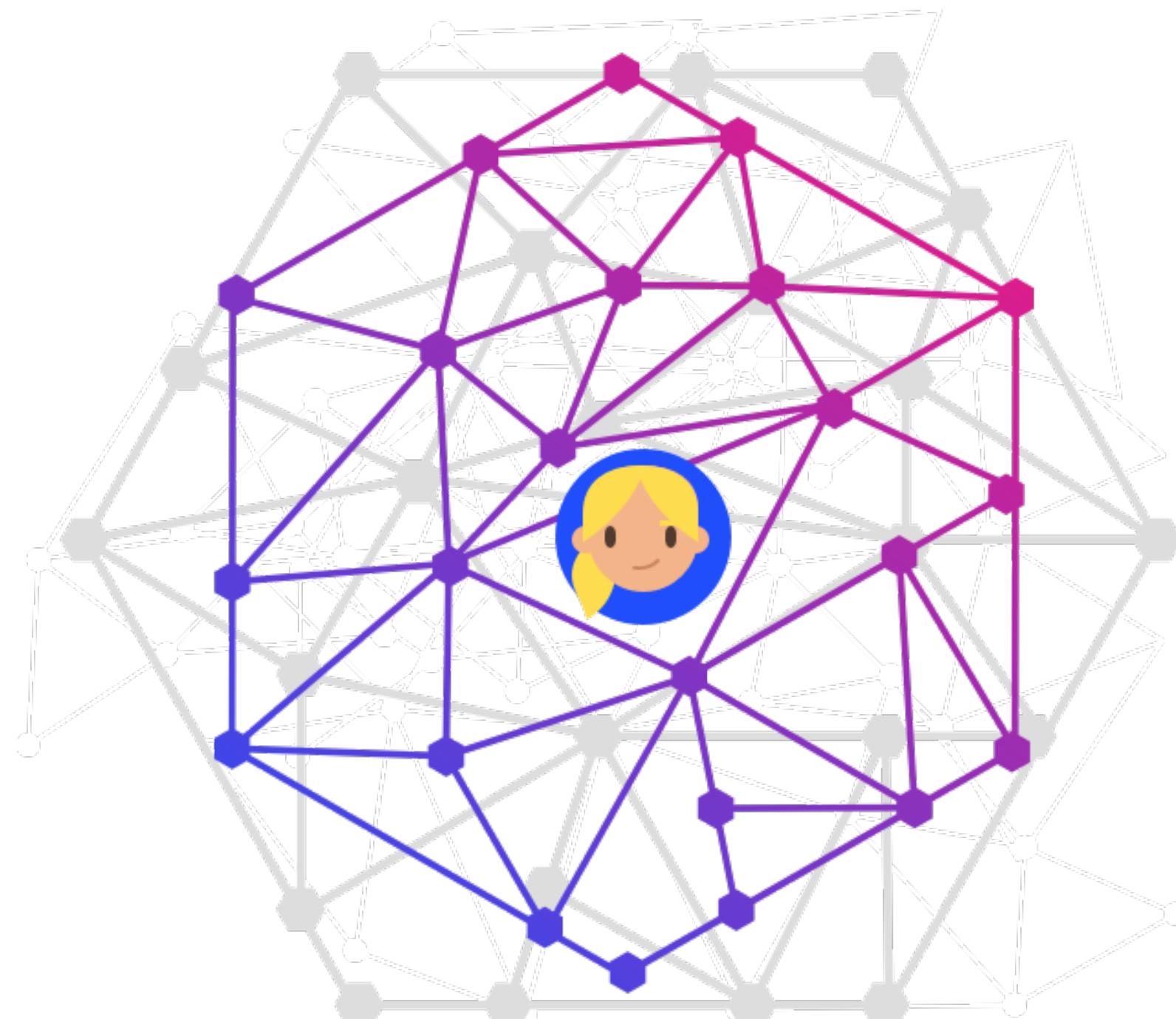
**RINA**



**Booking  
Platform**

# We build routes where others can't

RINA is our algorithm

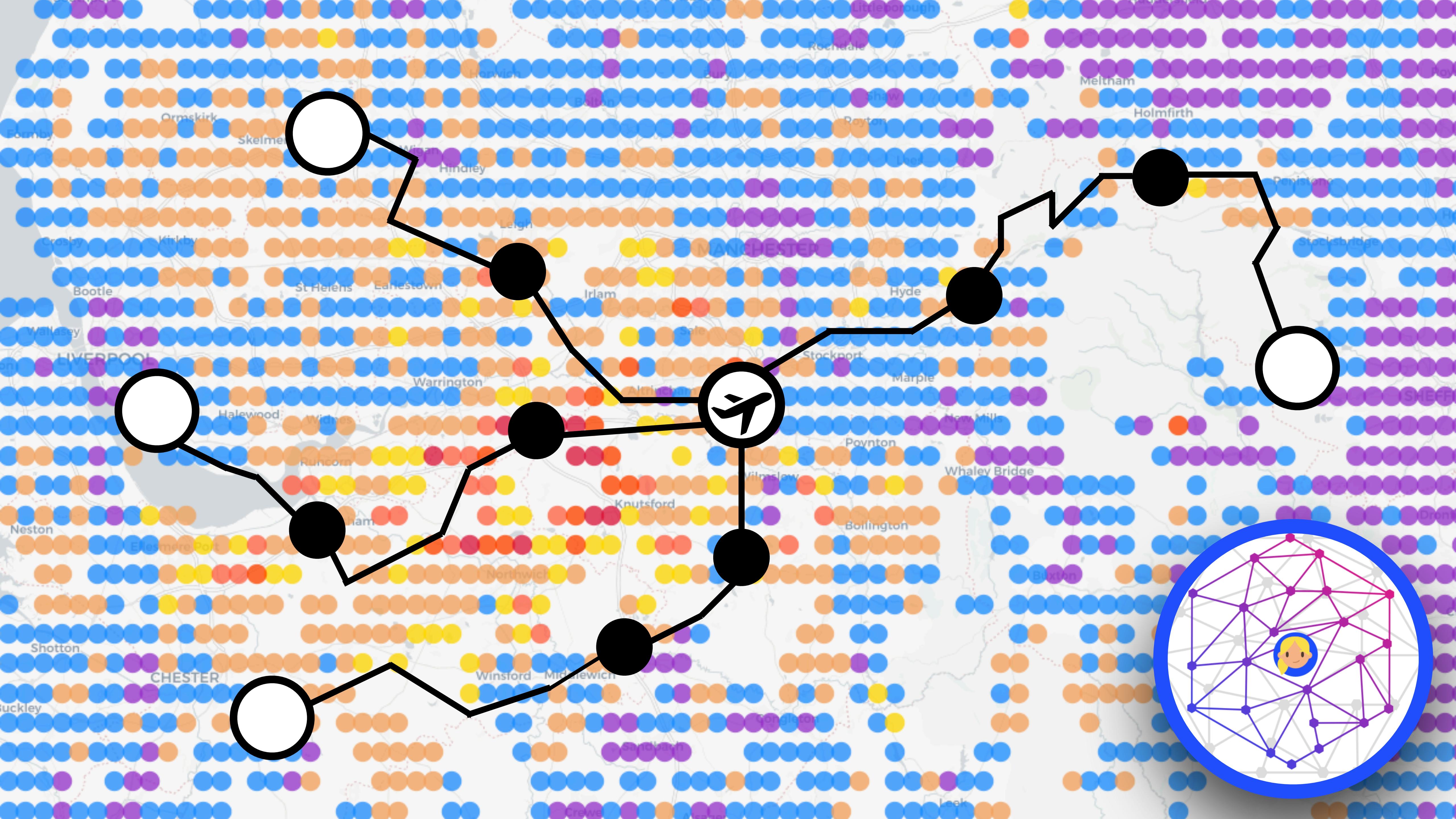


RINA uses multiple data sets to identify those who are poorly served by public transport

Through **superior data analytics**, we build customer-centric and commercially viable routes

That RINA helps us to continuously optimise





# RINA data strategy



## Intent

*Understanding demand patterns and reasons for travel*

- Online data (social networks, search data)
- Macro-mobility data (telcos, tracking apps)
- Data from partners (if applicable)
- Zeelo user data (apps)

+

## Competition

*Understanding what options exist today, to identify gaps and pain points*

- Personal car option, considering the 'sunk cost'
- Public transport options (time, cost, pain)
- Use case specific pain points (no parking, congestion etc)
- Service frequencies

+

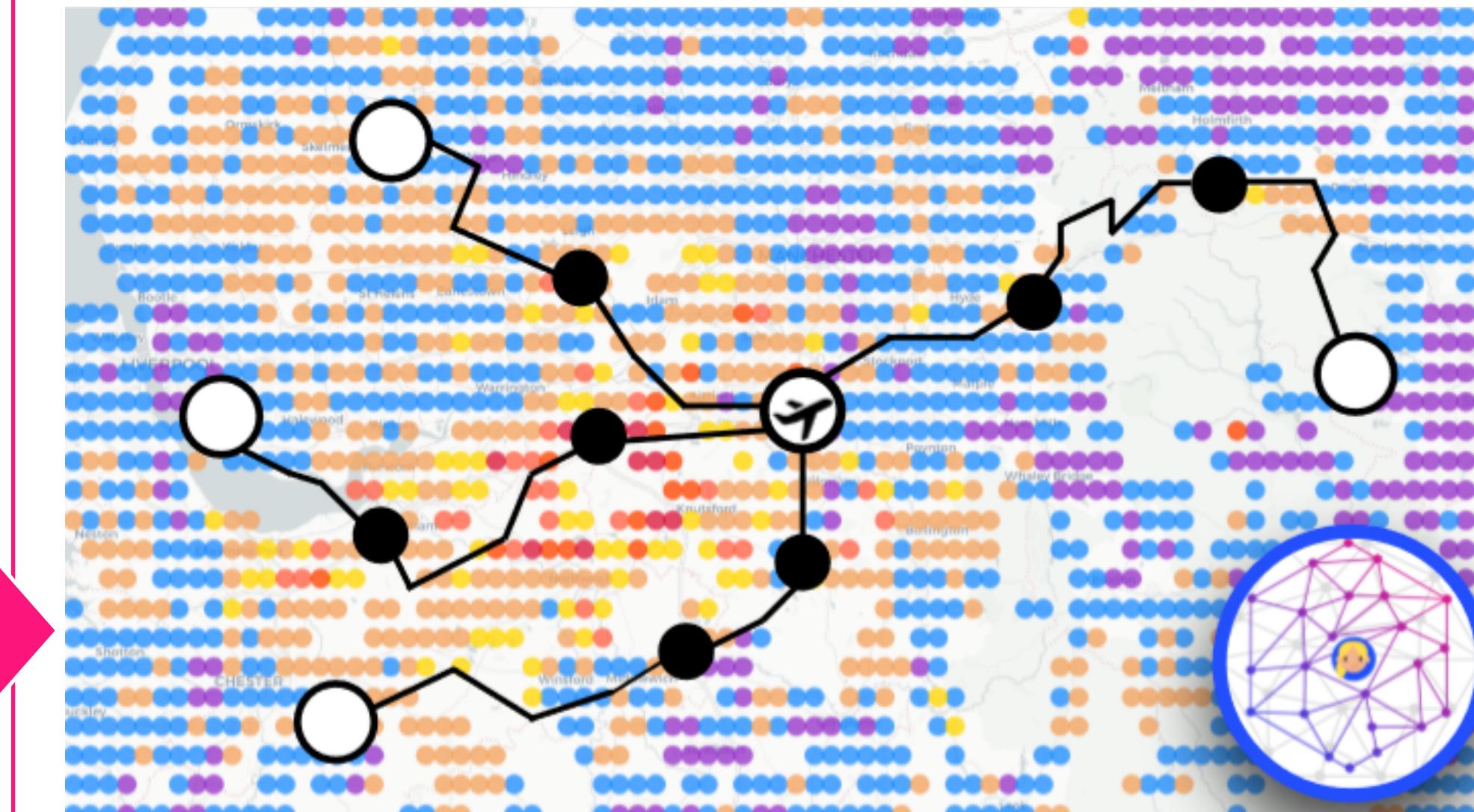
## Behavioural

[The secret sauce]

*Understanding how potential travellers evaluate different transport options and choose a Zeelo service*

- Zeelo historical sales and analytics data
- Demographic data
- Customer interviews
- Travel aggregator / search data

To build commercially viable routes using our pricing and route optimisation engine...

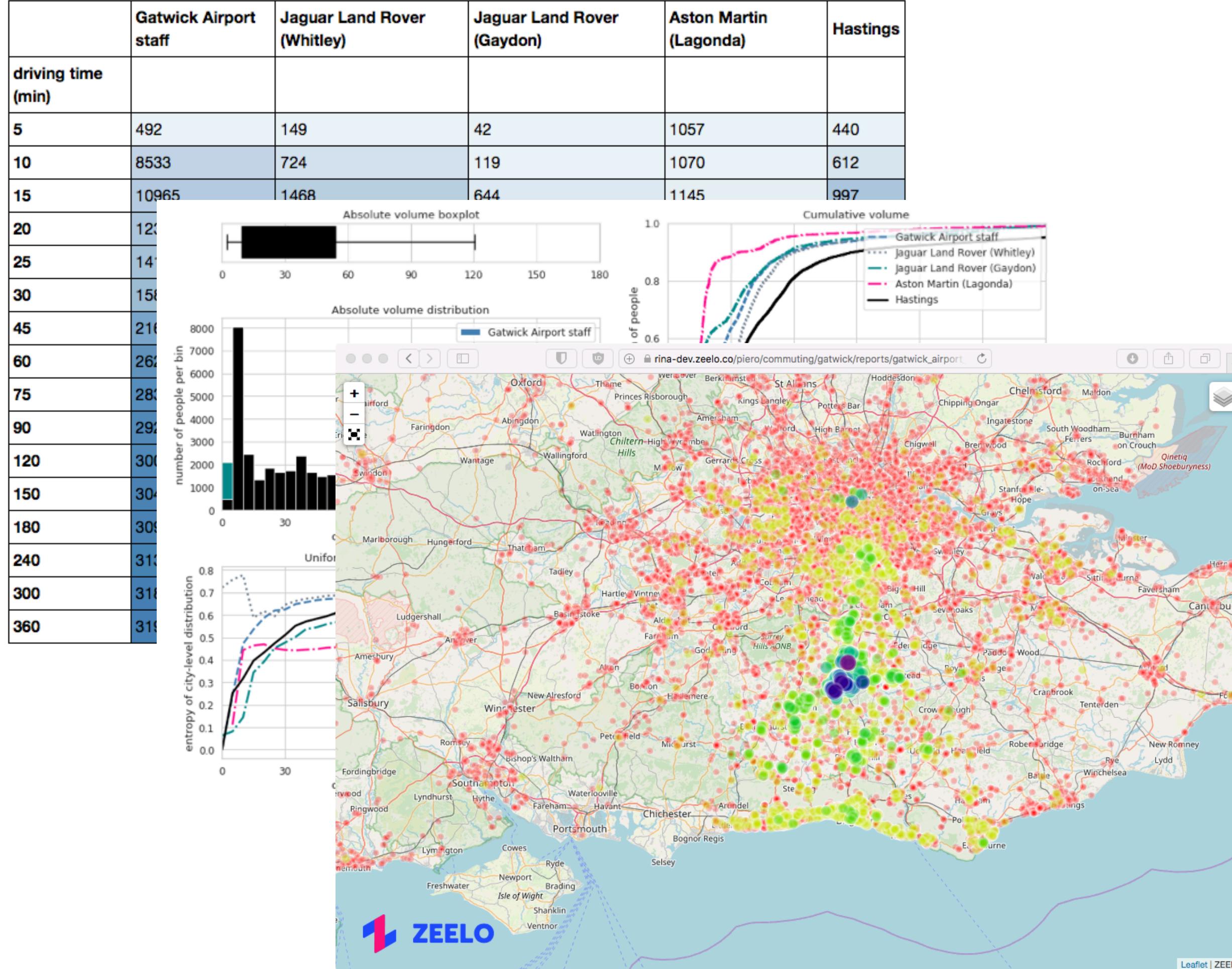


## Zeelo Sales + Analytics Data

Ongoing route optimisation

RINA Adjustments using Machine Learning

# Identification of opportunities and data visualisation



## Data collection

- RESTfull APIs (third party services)
- Custom data import (from partnerships)

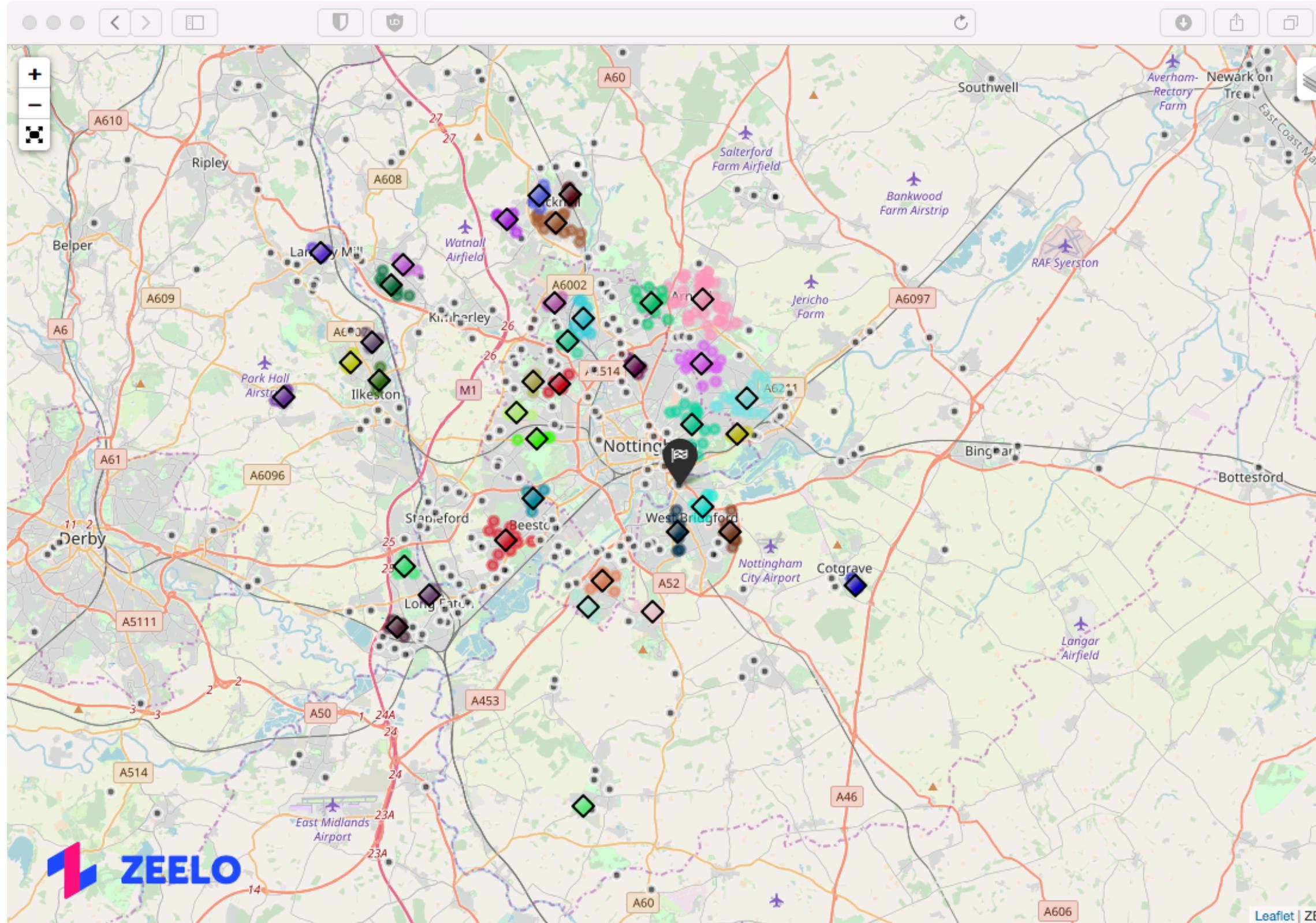
## Preprocessing

- Data cleaning and geocoding records
- Geographical aggregations (GIS tools)

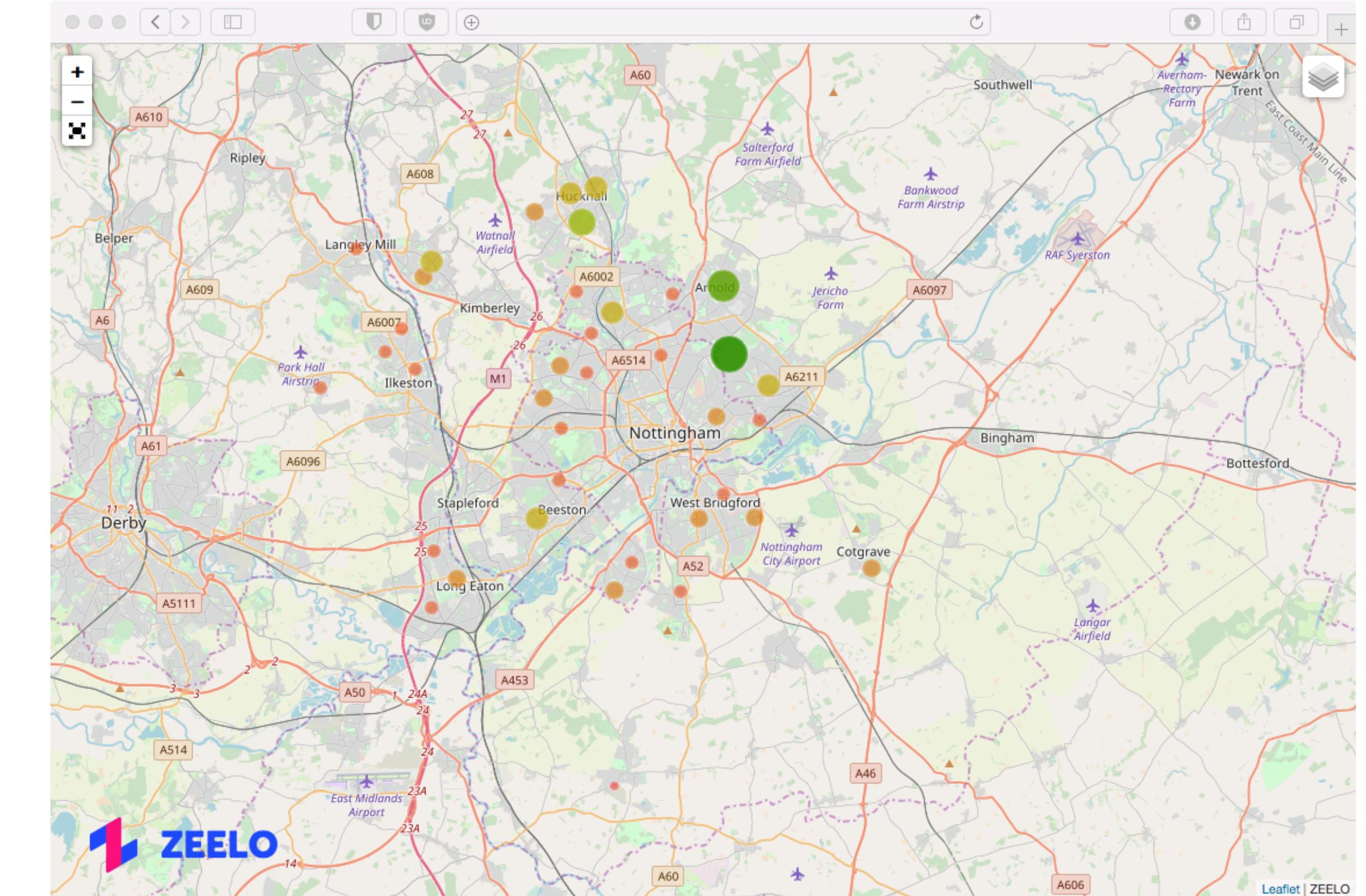
## Visualisation

- Statistics (geographical distribution of audience, distance, travel times, etc.)
- Maps

# Identification of target areas and pickup points

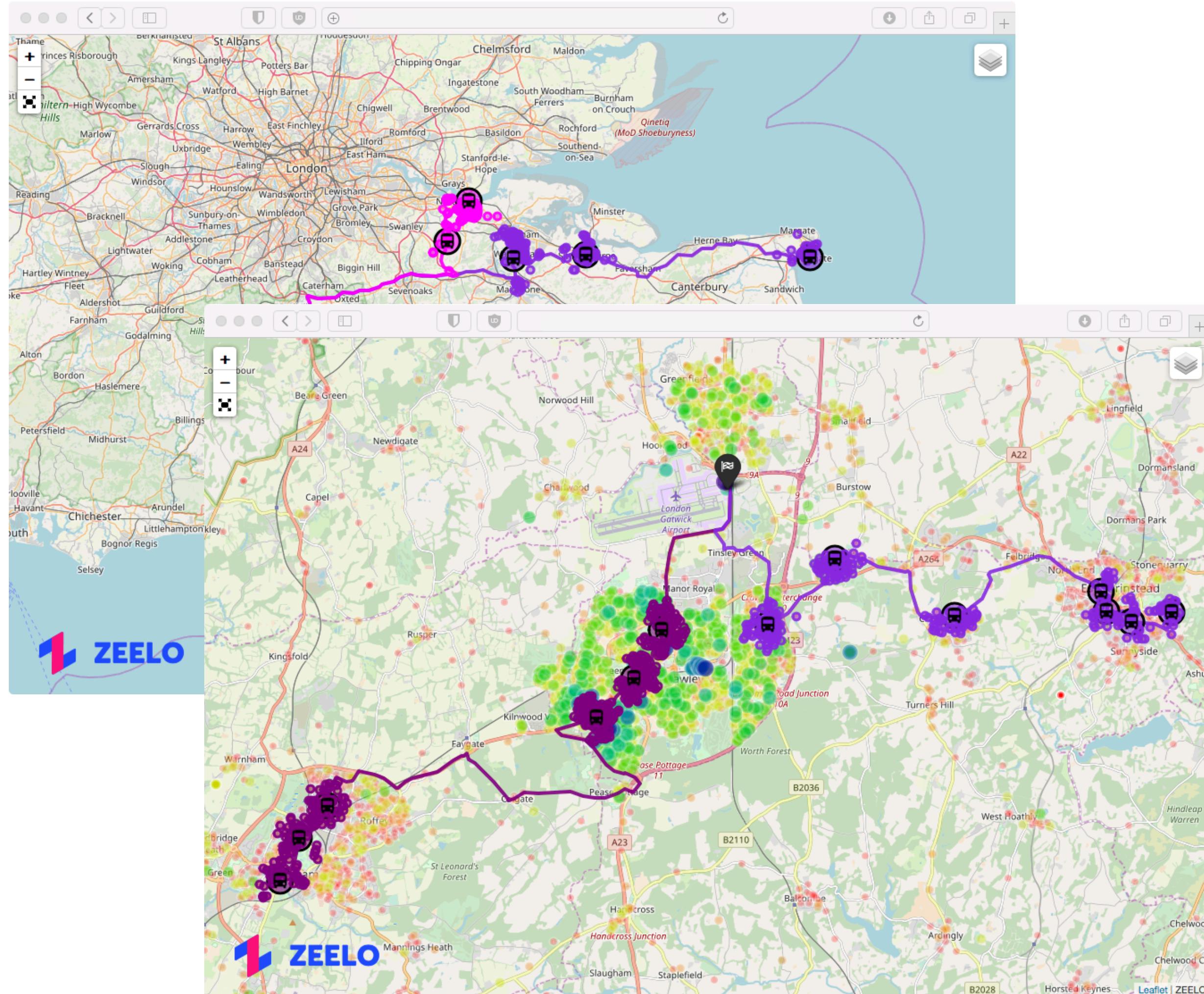


FROM  
**geographical clustering algorithms**  
(unsupervised learning techniques)

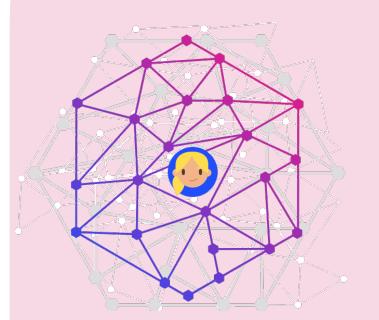


TO  
**ranked candidate stops**  
(optimised and “scored” pickup points)

# Route-Generation algorithm



Data input: audience information and navigation data (external APIs and internal routing machine)



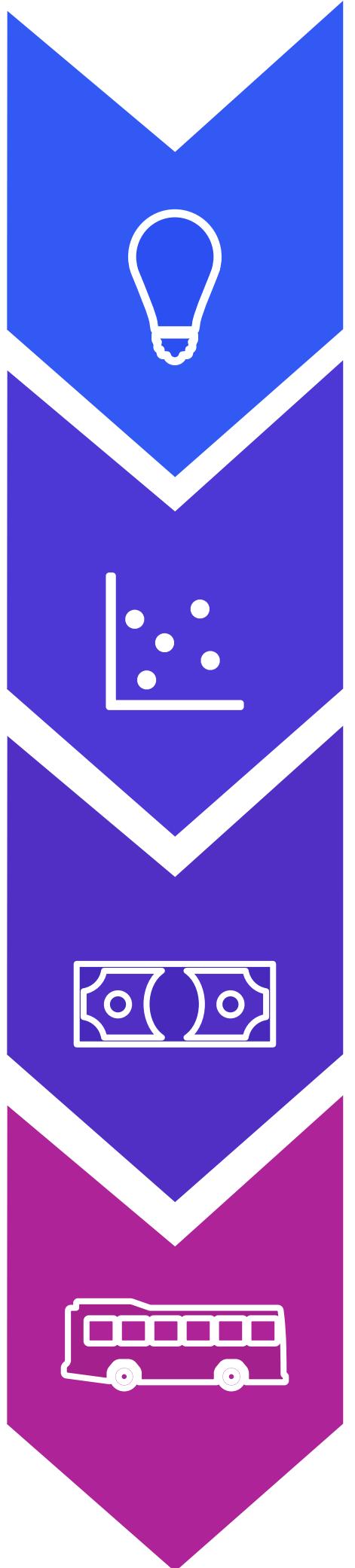
Optimal connection between pickup points and destination with minimal impact on travel time



Maximise customer catchment in poorly connected areas

# Our mission: a fully automatic and data-driven end-to-end process

---



## Opportunity and transport demand identification

- Additional data sources (social networks monitoring in real-time, macro-mobility datasets, ...)
- From purpose-oriented to purpose-agnostic transport (increase flexibility)

## Clustering and route generation

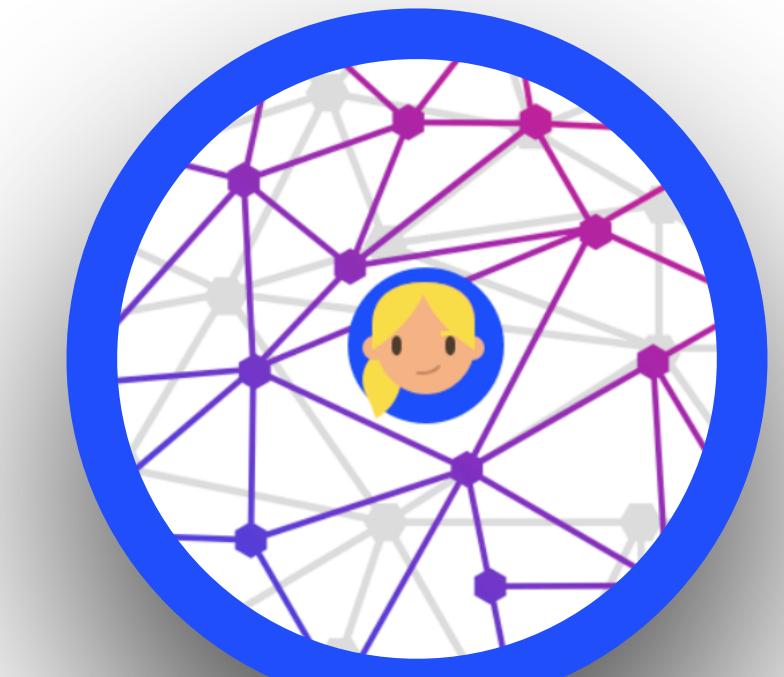
- Self-tuning algorithms & meta-learning
- Gradually reduce human intervention and tuning

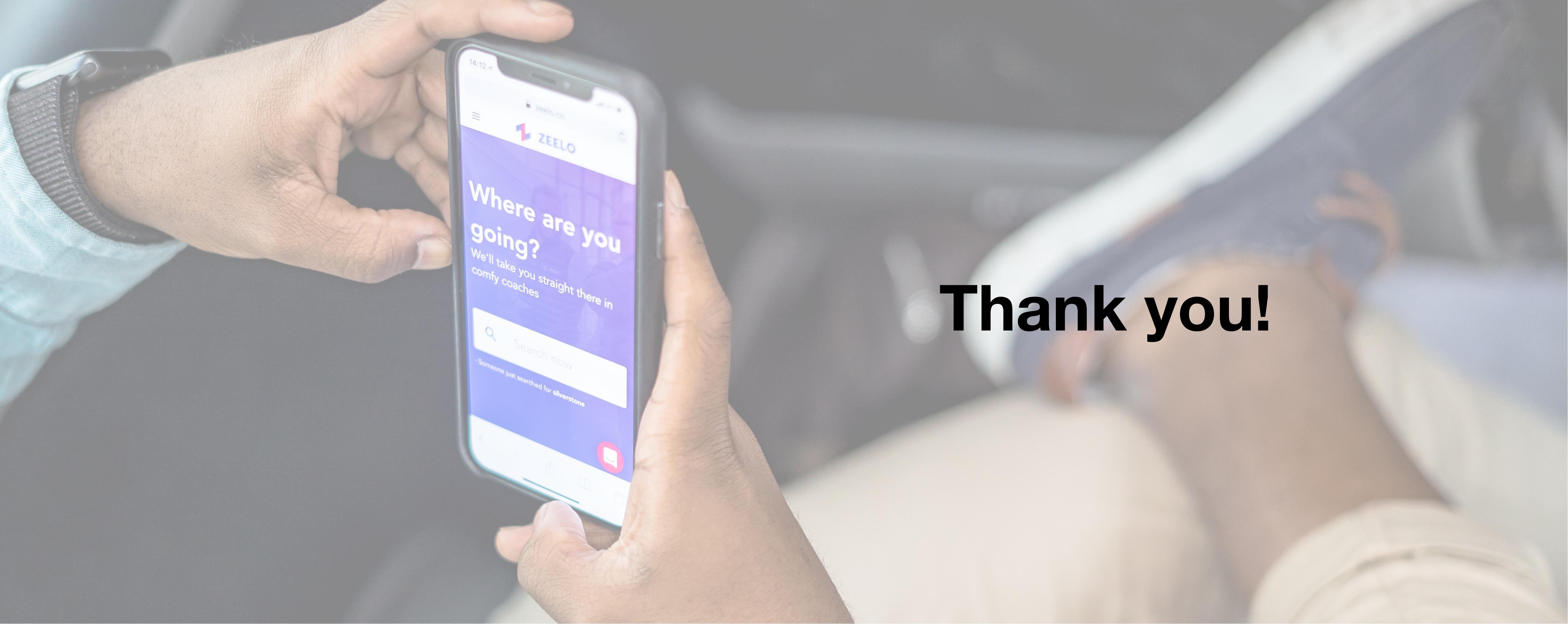
## Sales and marketing

- Bespoke pricing schemes based on time-tables and competitors
- Automatic targeted advertisement campaigns

## Support operation tasks and suppliers

- Improved automatic pickup point decision (Pol databases + ML)
- Automatic supplier evaluation and management





**Sam Ryan**  
Co-Founder & CEO



**Barney Williams**  
Co-Founder & CMO



**Dani Ruiz**  
Co-Founder & CTO



**Pierdomenico Fiadino**  
Data Science Lead



<http://zeelo.co>  
[@gozeelo](https://twitter.com/gozeelo)