



Jill Ortiz

Product Manager

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★ CREATIVE PROFILE

Experienced product manager specializing in strategic planning and team leadership with a track record of exceeding performance targets.

★ EXPERIENCE JOURNEY

Product Manager

FutureWork Industries | Mar 2023 - Present

Impact & Achievements:

- ★ Improved customer satisfaction scores by 17 points
- ★ Increased team productivity by 35% through process improvements
- ★ Implemented new system resulting in 28% efficiency gain

Operations Manager

StreamLine Corp | Apr 2023 - Dec 2024

Impact & Achievements:

- ★ Increased team productivity by 33% through process improvements
- ★ Improved customer satisfaction scores by 17 points
- ★ Implemented new system resulting in 49% efficiency gain

Product Manager

AgileMinds Consulting | Oct 2021 - Oct 2024

Impact & Achievements:

- ★ Increased team productivity by 20% through process improvements
- ★ Implemented new system resulting in 29% efficiency gain
- ★ Improved customer satisfaction scores by 21 points

★ LEARNING & GROWTH

Bachelor of Business Administration

Georgia Institute of Technology • Class of 2019

Academic Excellence: 3.67/4.0 GPA

★ SKILL ARSENAL

Technical Powers:

React ★ Pandas ★ Java ★ SQL ★ JavaScript ★ Excel ★ PostgreSQL ★ Power BI

Creative Strengths:

Analytical Thinking ★ Team Building ★ Time Management ★ Presentation Skills ★ Communication ★ Problem Solving

★ ACHIEVEMENT BADGES

- Certified Project Management Professional (PMP)
- Microsoft Azure Fundamentals
- Google Cloud Professional