

# **Rita Jones**

**Content Strategist** 

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## RESEARCH INTERESTS & PROFESSIONAL OBJECTIVE

Accomplished content strategist known for building high-performing teams and implementing scalable solutions.

#### **ACADEMIC & PROFESSIONAL APPOINTMENTS**

### **Content Strategist**

CloudFirst Technologies, Sep 2023 - Present

Research Contributions & Responsibilities:

- Increased team productivity by 38% through process improvements
- Led cross-functional team of 14 members on strategic initiatives
- Implemented new system resulting in 29% efficiency gain

### **Content Strategist**

AgileMinds Consulting, Jan 2022 - Nov 2024

Research Contributions & Responsibilities:

- Increased team productivity by 15% through process improvements
- Reduced operational costs by \$367K annually
- Improved customer satisfaction scores by 16 points

#### **DevOps Engineer**

FutureWork Industries, Jul 2022 - Mar 2024

Research Contributions & Responsibilities:

- Implemented new system resulting in 56% efficiency gain
- Mentored 5 junior team members
- Led cross-functional team of 11 members on strategic initiatives

### **EDUCATIONAL BACKGROUND**

#### Master of Science in Data Science

University of Washington, 2016 Cumulative GPA: 3.57/4.0/4.0

## **RESEARCH SKILLS & METHODOLOGIES**

Technical Proficiencies: Python; MongoDB; NumPy; Kubernetes; Jenkins; Pandas; Power BI; Apache Kafka

## PROFESSIONAL COMPETENCIES

Team Building; Presentation Skills; Time Management; Strategic Planning; Communication; Problem Solving

## PROFESSIONAL CERTIFICATIONS & TRAINING

- Google Analytics CertifiedCertified Scrum Master (CSM)Salesforce Administrator