



# Elizabeth Harris

**Business Analyst**

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## ★ CREATIVE PROFILE

Results-driven business analyst with 6 years of experience in delivering innovative solutions and driving business growth.

## ★ EXPERIENCE JOURNEY

### Business Analyst

FutureWork Industries | Nov 2022 - Present

#### Impact & Achievements:

- ★ Mentored 2 junior team members
- ★ Led cross-functional team of 13 members on strategic initiatives
- ★ Increased team productivity by 37% through process improvements

### Financial Analyst

SmartScale Solutions | Jul 2023 - Oct 2024

#### Impact & Achievements:

- ★ Improved customer satisfaction scores by 25 points
- ★ Reduced operational costs by \$400K annually
- ★ Implemented new system resulting in 24% efficiency gain

### Product Manager

StreamLine Corp | May 2023 - Aug 2024

#### Impact & Achievements:

- ★ Implemented new system resulting in 39% efficiency gain
- ★ Led cross-functional team of 13 members on strategic initiatives
- ★ Mentored 7 junior team members

## ★ LEARNING & GROWTH

### Bachelor of Science in Computer Science

MIT • Class of 2010

Academic Excellence: 3.68/4.0 GPA

## ★ SKILL ARSENAL

#### Technical Powers:

PyTorch ★ React ★ Excel ★ Java ★ NumPy ★ Node.js ★ Python ★ Tableau

#### Creative Strengths:

Communication ★ Time Management ★ Team Building ★ Leadership ★ Strategic Planning ★ Project Management

## ★ ACHIEVEMENT BADGES

- Google Analytics Certified
- Google Cloud Professional
- Microsoft Azure Fundamentals