Joel Smith

DevOps Engineer
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EXECUTIVE SUMMARY

Accomplished devops engineer known for building high-performing teams and implementing scalable solutions.

PROFESSIONAL HISTORY

DevOps Engineer | TechCorp Solutions
Sep 2023 - Present
Key Achievements:
• Improved customer satisfaction scores by 25 points
• Mentored 4 junior team members
• Reduced operational costs by $83K annually

Content Strategist | Digital Dynamics
Nov 2023 - Jan 2025
Key Achievements:
• Improved customer satisfaction scores by 16 points
• Reduced operational costs by $249K annually
• Mentored 2 junior team members

Business Analyst | DataDrive Inc
Aug 2022 - May 2024
Key Achievements:
• Reduced operational costs by $286K annually
• Improved customer satisfaction scores by 23 points
• Implemented new system resulting in 33% efficiency gain

EDUCATIONAL CREDENTIALS

Master of Science in Data Science
Georgia Institute of Technology (2017)
Academic Achievement: 3.56/4.0 GPA

CORE COMPETENCIES

Jenkins • R • Power BI • JavaScript • Elasticsearch • Python • Redis • PyTorch • Time Management • Presentation Skills

PROFESSIONAL CERTIFICATIONS

• Microsoft Azure Fundamentals
• Google Analytics Certified

- AWS Certified Solutions Architect