

# damian pietrzak

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🔗 <https://damianpietrzak.nl/>

## Education

2022 – 2026  
amsterdam,  
Netherlands

**software development**  
*Media College Amsterdam*

## Professional Experience

- 2023/01 – present  
Amsterdam,  
Netherlands
- Cashier / POS System Operator, [Schiphol]**  
*HMSHost*
- **Optimized POS System Operation:** Leveraged advanced POS system features to facilitate rapid, high-volume transactions with accuracy and efficiency.
  - **Data Integrity and Accuracy:** Ensured accuracy in transaction data entry and inventory tracking, supporting operational decisions and data analysis.
  - **Technical Troubleshooting:** Proactively identified and resolved POS system malfunctions, minimizing transaction interruptions and enhancing user experience.
  - **Workflow Optimization:** Provided input on checkout and inventory processes, enhancing digital workflows to reduce transaction times by 10%.
  - **Compliance and Security:** Maintained PCI compliance by rigorously adhering to secure transaction handling protocols and customer data protection practices.
- 2022/07 – 2023/07  
Amsterdam,  
Netherlands
- Wheelchair Assistant Schiphol**
- Assisted passengers with limited mobility throughout their airport experience, ensuring a safe, comfortable, and efficient journey from check-in to boarding and disembarkation.
  - Provided attentive customer service, addressing passenger needs, handling inquiries, and offering support with courtesy and professionalism.
  - Collaborated with airport staff, airline personnel, and security to streamline passenger assistance, adhering to airport protocols and TSA regulations.
  - Demonstrated expertise in navigating airport layouts, minimizing wait times, and maintaining timely transitions for passengers.
  - Ensured compliance with safety and accessibility guidelines, routinely checking wheelchair equipment and reporting any maintenance needs.

## Skills

HTML	Css
JavaScript	React
Sass	Scss
Python	php

## Projects

### portfolio [🔗](#)

Built a responsive portfolio site using PHP, JavaScript, HTML, and CSS to showcase projects and skills.

## **To Do List App** [↗](#)

*Built with React, JavaScript, HTML, and CSS to manage tasks and reminders.*

## **Weather app**

Developed with React, JavaScript, HTML, and CSS to display weather forecasts.