damian pietrzak

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🔗 https://damianpietrzak.nl/

Education

2022 – 2026 amsterdam, Netherlands	**software development** *Media College Amsterdam*

Professional Experience

2023/01 – present
Amsterdam, Netherlands

Cashier / POS System Operator, [Schiphol]
HMSHost

- **Optimized POS System Operation**: Leveraged advanced POS system features to facilitate rapid, high-volume transactions with accuracy and efficiency.
- **Data Integrity and Accuracy**: Ensured accuracy in transaction data entry and inventory tracking, supporting operational decisions and data analysis.
- **Technical Troubleshooting**: Proactively identified and resolved POS system malfunctions, minimizing transaction interruptions and enhancing user experience.
- **Workflow Optimization**: Provided input on checkout and inventory processes, enhancing digital workflows to reduce transaction times by 10%.

2022/07 – 2023/07
Amsterdam, Netherlands

Wheelchair Assistant Schiphol

- Assisted passengers with limited mobility throughout their airport experience, ensuring a safe, comfortable, and efficient journey from check-in to boarding and disembarkation.
- Provided attentive customer service, addressing passenger needs, handling inquiries, and offering support with courtesy and professionalism.
- Collaborated with airport staff, airline personnel, and security to streamline passenger assistance, adhering to airport protocols and TSA regulations.
- Demonstrated expertise in navigating airport layouts, minimizing wait times, and maintaining timely transitions for passengers.

Skills

HTML	Css
JavaScript	React
Sass	Scss
Python	php

Projects

portfolio ⎘
Built a responsive portfolio site using PHP, JavaScript, HTML, and CSS to showcase projects and skills.

To Do List App ⎘
Built with React, JavaScript, HTML, and CSS to manage tasks and reminders.

Weather app ⎘
Developed with React, JavaScript, HTML, and CSS to display weather forecasts.