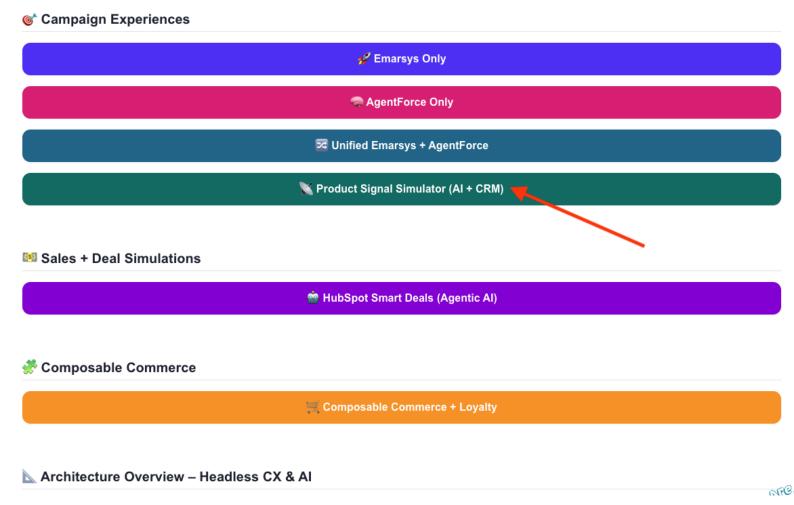
## **Psoluzioni PCX Demo Hub**

Choose a demo environment to explore:



## Product Signal Simulator

Paste a customer message below to simulate a real-time AI signal classification. If sentiment is negative, a Salesforce Case will be created automatically.

I can't add a second product to my shopping list.

Type your message and we'll hear you.

**Analyze Signal** 

## Product Signal Simulator

Paste a customer message below to simulate a real-time AI signal classification. If sentiment is negative, a Salesforce Case will be created automatically.

I can't add a second product to my shopping list.

**Analyze Signal** 

Case is created in the CRM (Salesforce, SAP C4C, ...) behind the scenes, and the agent is already taking action

## Al Result

Sentiment: negative Customer Tier: regular

Summary: Issue with adding a second product to shopping list

✓ A Salesforce Case was automatically created.

```
GET / 200 in 335ms
POST /api/ai/sentiment 200 in 1399ms
POST /api/salesforce/create-case 200 in 1051ms
```

