Psoluzioni PCX Demo Hub

Choose a demo environment to explore:

🎯 **Campaign Experiences**

🚀 Emarsys Only

🧠 AgentForce Only

🔀 Unified Emarsys + AgentForce

📡 Product Signal Simulator (AI + CRM)

💵 **Sales + Deal Simulations**

🤖 HubSpot Smart Deals (Agentic AI)

🧩 **Composable Commerce**

🛒 Composable Commerce + Loyalty

📐 **Architecture Overview – Headless CX & AI**

🧠 Product Signal Simulator

Paste a customer message below to simulate a real-time AI signal classification. If sentiment is negative, a Salesforce Case will be created automatically.

I can't add a second product to my shopping list.

Type your message and we'll hear you.

Analyze Signal

🧠 Product Signal Simulator

Paste a customer message below to simulate a real-time AI signal classification. If sentiment is negative, a Salesforce Case will be created automatically.

I can't add a second product to my shopping list.

Analyze Signal

Case is created in the CRM (Salesforce, SAP C4C, …) behind the scenes, and the agent is already taking action

AI Result

Sentiment: negative
Customer Tier: regular
Summary: Issue with adding a second product to shopping list

✅ **A Salesforce Case was automatically created.**

🔗 View Case in Salesforce

```
GET / 200 in 335ms
POST /api/ai/sentiment 200 in 1399ms
POST /api/salesforce/create-case 200 in 1051ms
```

Priority
High

Status
New

Case Number
00001028

Feed | Related

Post | Poll

Share an update...

B I U S T₂ ☰ ☷ 🖼 🔗 😊 👤

To link to a record, enter / then start typing the record name.

To this case

🔗

Case created is accessible and actionable

Share

Most Recent Activity ▾

Search this feed...

All Updates | Call Logs | Text Posts | Status Changes

Ricardo Pietroforte   4m ago ▾
Case created

Subject: Product Signal Alert
Priority: High
Status: New
Case Number: 00001028

💬 Comment

Details

Case Owner
Ricardo Pietroforte

Case Number
00001028

Contact Name

Account Name

Type

Case Reason

Web Email

Web Name

Date/Time Opened
5/8/2025, 2:06 PM

Product

Potential Liability

Created By
Ricardo Pietroforte ,
5/8/2025, 2:06 PM

Status
New

Priority
High

Contact Phone

Contact Email

Case Origin
Web

Web Company

Web Phone

Date/Time Closed

Engineering Req Number

SLA Violation

Last Modified By
Ricardo Pietroforte ,
5/8/2025, 2:06 PM

Subject
Product Signal Alert

Description
Issue with adding a second product to shopping list

Internal Comments

Up-sell / Cross-