

## + EMPLOYMENT

### DAILY BURN (IAC COMPANY)

NEW YORK, NEW YORK

QA TESTER

2016 TO 2018

- Tested new features and weekly releases across various platforms including web, mobile (Android, iOS), and connected TV devices (Roku, Amazon Fire TV, Apple TV, Chromecast)
- Tracked discovered issues into Asana and escalated them to the appropriate developer
- Worked closely with dev team to vet and advance bug fixes, hot fixes, and new features
- Collaborated with product managers and designers on expected UX
- Worked with customer service team to reproduce customer issues
- Developed test plans
- Involved in the interview/hiring process of new QA team members
- Trained new QA hire

### DAILY BURN (IAC COMPANY)

NEW YORK, NEW YORK

CUSTOMER SUPPORT

2015 TO 2016

- Resolved and escalated customer support cases
- Identified and tracked device related issues and performed follow up with developers and customers
- Liaised with Social Media Manager regarding cross-over cases
- Liaised with iOS developer regarding in-app feedback and performed follow up
- Updated and maintained device documentation in Google Docs (formerly Confluence)
- Responded to Android app reviews via rails alerts, and liaised with Android developer regarding bugs and fixes
- Resolved e-commerce cases
- Trained and updated support reps on procedures and new products
- Reviewed and audited device sign-up process and language
- Worked with Dev/Design/Marketing/Product on ways to improve device sign-up flow
- Tracked device issues with appropriate developer

### WELD-WRIGHT FABRICATORS

DENVER, COLORADO

STAINLESS STEEL FABRICATOR

2011 TO 2015

- Learned skill of welding on the job with nominal guidance
- Executed over \$1,000,000 in custom stainless steel projects for Chanel, Dolce & Gabbana, Prada, and high-profile individuals
- Completed projects on time and under budget with no margin for error

### U.S. NAVY

NSWC CORONADO, CA. - NAVSTA ROTA, SPAIN

AVIATION ORDINANCE/SECURITY SPECIALIST

2000 TO 2005

- Held 'Secret' security clearance (expired)
- Honorably Discharged Petty Officer Third Class, Aviation Ordinance 2000-2005
- Coordinated security, fire, medical responses to approximately 1000 incidents.
- Developed a response checklist and notification matrix which enhanced the performance of over 130 security specialists.
- Drafted and implemented Standard Operating Procedures (SOP) and Job Qualification Requirements (JQR).
- Provided logistical support for military community of over 5,000 US personnel.
- Admitted to highly-selective Basic Underwater Demolition training program at the Naval Special Warfare Command.

## + EDUCATION

### GALVANIZE

Web Development Immersive - Full Stack

### UNIVERSITY OF ARIZONA

Studied History

### METROPOLITAN STATE UNIVERSITY

Studied History

## + PROJECTS

"SAYWHAT?" TRANSLATION AND TRAVEL APP - G90 CAPSTONE SEPT. 2018 TO SEPT. 2018

The 'SayWhat?' Translation and Travel app was my Galvanize WDI Capstone. This app includes full CRUD functionality and a new technology previously unknown to me. This new tech is the Google Cloud Machine Learning and AI to get the translation. In just 10 days I built this app that allows the traveler to translate any words, or sentences that they want. 'SayWhat?' will also the traveler to add countries they'd like to visit. Including the ability to create/update/delete currency type, primary language, wikipedia page, and top 3 attractions.

CRÄV - FOOD LOCATOR APP AUG. 2018 TO AUG. 2018

CRäv is an app built with 3 other developers in 4 days. We used a frontend framework that was previously unknown to all of us (Vue.js), and worked on feature branching to brush up our collaborating skills on github. We also built our back-end using node.js, knex, express, SQL, and deployed to heroku. Our objective was to learn to work as a team, learn a new frontend framework, and use feature branching on github.

MOVIE POSTER GENERATOR JUNE 2018 TO JUNE 2018

Web app build with vanilla JavaScript, using 2 API's to fetch data.

## + SKILLS

JavaScript, React, Vue.js, Postgres, SQL, Knex, Express, JQuery, Node, API, Xcode, Android Studio, JIRA, Confluence, A/B testing, Bootstrap, Firebase deployment, Github, Postman, Salesforce, CSS, HTML, Cypress, e2e testing, heroku deployment, Google API's