

William Ryuputra

Software Engineer

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Work Experience

Technical Specialist

Apple, New Haven, CT

July 2022 - Current

- Troubleshooting technical issues regarding customers' devices by providing exceptional customer experiences. Engaging empathetically, actively listening to concerns, and addressing questions.
- Taking part in team meetings aimed at optimizing the work environment.

Front-End Developer

3D Circuitry, Pennsylvania (remote)

June 2023 - January 2024

- Developed 5 pages and maintained an e-commerce website by utilizing jQuery and SCSS.
- Participated in collaborative web page design using Figma.
- Implemented responsive design to an unresponsive website.

Education

Bachelor of Science in Computer Science

Southern Connecticut State University, New Haven, CT (2016-2020)

Skills & Interests

Proficient: JavaScript, HTML5/CSS, SCSS/SASS, Node.js, Express.js, MongoDB, Git, React, jQuery, Next.js, PHP, Adobe XD, Figma.

Intermediate: Java, Python, PowerShell, Angular, AWS, SQL, NoSQL, Jira, Ruby, Ruby on Rails.

Interests: Psychology, neuroscience, social science, history, Western art history, fashion design, UI/UX design, machine learning, soccer, table tennis.

Volunteer Experience

[Connecticut Center for Arts and Technology](#)

Developed and led workshops focused on Apple-centric software, including Procreate and Xcode.

[Southern Connecticut State University Computer Science Club](#)

Collaborated with club members to organize guest speaker events and technology workshops.

[Rose of Sharon Church](#)

Designed and produced digital and print posters for community events.