

NIKKI PETERSEN

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PROFESSIONAL SUMMARY

- I am a full stack developer with experience primarily in JavaScript, with an interest in back end development. In a previous career, I ran a nonprofit that had annual consignment sales. When I started, the sale was using 10-key calculators to add up a shopper's sale and they were only taking cash. The annual sales at that time were around \$60k. After uncovering multiple issues with that inefficient system, I developed a Point-of-Sale system that included bar-code pricing, hand-held scanners, and credit card authorizations. The annual sales after I instituted the POS system is around \$110k, which is a huge deal to a nano-nonprofit.
- I started programming in 6th grade and recently rediscovered this passion. I seek a role as a full stack developer at a company where I can learn, grow, and continue to master the craft.

PROGRAMMING LANGUAGES / TECH

- HTML5
- CSS3
- JavaScript (vanilla and jQuery)
- Firebase
- Node.js
- Express
- MongoDB/Mongoose
- SQL
- Python
- GitHub (piknikki), Heroku, Postman, Robo 3T
- Comfortable learning new programs, platforms, and utilities

EXPERIENCE

Donation Center Manager, A Precious Child

11/2017 - 5/2018

- Facilitated daily stand-up meetings with teams of 5-60 volunteers, acting as a Servant Leader to multiple self-organizing teams managing multiple concurrent projects, providing support and mentoring to achieve and surpass established daily and monthly goals.
- Utilized Scrum, Lean, and Agile methodologies to continuously improve processes, to increase monthly productivity by 23% and improve quality by 18%.
- Managed multiple warehouses and multiple cross-functional teams, with rapidly shifting priorities — adjusting quickly to changing resources and delegating workloads appropriately to maximize efficiency.
- Constant improvement of team dynamics and performance, with organization-wide coordinated collaboration and diplomatic stakeholder management.

Independent Coach and Entrepreneur

1/2016 - 10/2017

- Empowered clients through coaching, to achieve best work as entrepreneurs and double income. Helped clients with a variety of skills, including content marketing and business strategy.
- Provided guidance, support, and mentoring to clients, applying Lean and Agile business principles to entrepreneurial endeavors so that clients could overcome impediments.
- Blogged, maintained a website, and self-published a book.

Business Analyst/IT Project Manager, Ralph Henderson

1/2006-5/2013

- Contract Business Analysis and Project Management for the CEO of multiple small software companies.
- Developed functional business specifications for new software products and projects, and business analysis in the acquisition of new companies.
- Worked closely with the CEO on multiple day-to-day aspects of the business, spanning strategic planning, leadership team coordination/follow-up, and cross-functional initiatives, to grow businesses from struggling to profitable.

President, Boulder County Parents & More

3/2007-12/2009

- Led teams in 501c3 organization to improve processes and optimize member benefits.
- Managed annual budget of \$60k, focused on stakeholder interests.
- Implemented new branding campaign and new website.
- Implemented professional point of sale and seller CRM systems for consignment sale, to better track sales and fees.

EDUCATION**DU/Trilogy Full-time program** / Full Stack Software Development 2018**Scrum Alliance** / Mike Cohn - Certified Scrum Master 2018**Regis University**

Master of Nonprofit Management — emphasis on Leadership 2015

Metropolitan State University

BS in Chemistry & Criminal Law 1998

PROFESSIONAL SKILLS

- Process Improvement
- Agile Methodology, Scrum framework
- Knowledge of Agile metrics, Kanban, Lean, XP
- Leadership
- Team Collaboration
- Facilitation
- Business Analysis
- Project Management
- Microsoft Office, Google Suite

LIST OF REFERENCES

Nichole Karpinsky, colleague
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Gabrielle Fuqua, colleague, personal friend, successor as President of 501c3
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