### A] User Registration/Login

### **Normal Customer Login**

Allows standard users to log in using a Mobile and OTP authentication methods. This section is intended for non-corporate users who do not require B2B-specific functionalities.

### **Corporate User Login**

### "Are You a Corporate User?"

This option caters specifically to corporate users registered under the B2B program.

### Register/Login:

Facilitates access to the B2B portal through email-based authentication.

### O Domain-Specific Control:

Ensures only users with email addresses from pre-approved domains (e.g., @company.com) can register or log in, directly mapping them to their respective B2B accounts.

### o Location-Specific Control:

Optionally restricts access to users from specific geographical locations or IP addresses.

### OTP Authentication:

Adds an extra layer of security by requiring a One-Time Password (OTP) sent to the user's registered email

# **Corporate User Functionality**

# **B] Package Options**

# • Show Only:

Displays available packages with pre-defined prices, allowing users to browse and select based on fixed pricing structures.

#### • Show All:

Provides a comprehensive view of all available packages.

### For Selected Packages:

Discounts are applied automatically, reflecting negotiated corporate rates.

### For Non-Selected Packages:

Default pricing is displayed, encouraging users to select packages within their company's negotiated terms.

### **C] Slot Booking**

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### • Use the Same Vehicle:

Enables booking the same vehicle for multiple service requests, optimizing resource usage and logistics.

### Default Booking Location (SG):

The system defaults to **Service Garage** as the primary for all bookings unless otherwise specified.

#### **Business Admin Portal**

### Login

Business administrators log in using their registered email and an OTP sent for secure access.

### **User Management**

#### User List:

Displays all registered users associated with the B2B account.

### o Filter:

Enables filtering based on user roles, status, or other custom criteria.

#### Search:

Allows quick identification of users by name, email, or other identifiers.

### User Details:

Provides a comprehensive view of individual user information, including contact details, roles, and recent activities.

### **Order Management**

#### Order List:

Displays all orders placed under the B2B account.

### Filter:

Allows filtering by order status (e.g., pending, approved, shipped) or date range.

#### Search:

Facilitates locating specific orders using keywords or identifiers.

# • Order Details:

Provides a detailed view of each order, including package, pricing, and current status.

### Order Actions:

Allows admins to approve or reject orders, particularly those requiring manual intervention due to high value or special requirements.

### **Payment Management**

# • Payment List:

Displays all transactions associated with the B2B account.

### o Filter:

Enables sorting based on payment status, method, or date.

#### o Search:

Facilitates quick access to specific payments

### **DYD Admin Portal**

### **B2B Management**

### • Add/Edit B2B Accounts:

Admins can create or modify B2B accounts, setting essential details like company name, domain, and contact information.

# • B2B Account List:

Displays all registered B2B accounts.

### o Filter:

Allows sorting accounts by industry, size, or registration date.

#### Search:

Enables quick lookup by company name or domain.

### • B2B Account Details:

Provides a detailed overview of a specific B2B account.

### Primary Details:

Displays fundamental account information, such as business domain and contact information.

# o B2B Users:

Lists all users associated with the account, including their roles and statuses.

# **Pricing Management**

## Package-Wise Discounts:

Allows admins to configure discounts for specific service packages.

### O Upfront Discount:

Applied directly at checkout, providing immediate cost reductions for the user.

### o Paid by B2B:

Costs absorbed by the B2B partner company instead of upfront discounts.

#### Blanket Discounts:

Discounts applied across all services or packages within a defined scope.

### o Paid by B2B:

Charged to the partner company as part of their billing agreement.

# O Upfront Discount:

Automatically deducted from the final price at the time of booking.

# • Discount Limits:

Enables setting restrictions on discount usage.

# o No Limit:

Discounts can be applied without any restrictions.

# o Limited to Certain Amount:

Caps the total discount a user or account can receive over a period.

# o Limited to Certain Tenure:

Restricts discount usage to a specific timeframe, such as a promotional period.