

## Homework 2 (due April 20 @ 6:00pm)

1. Show that:

- a) An M/M/1 queue has lower  $L$  than an M/M/2 queue with the same  $\rho$ .
- b) An M/M/2 queue has lower  $L$  than two independent M/M/1 queues with the same service rate, but each one getting half of the arrivals.

2. For an M/M/1 queue:

- a) derive the variance of the number of customers in the system in steady-state.
- b) find  $E[T_q \mid T_q > 0]$ , that is, the expected time one must wait in the queue, given that one must wait at all.

Repeat parts a) & b) for an M/M/c queue.

3. For an M/M/c queue, show that:

a)  $P[T \leq t \mid T_q > 0] = \frac{c(1-\rho)}{c(1-\rho)-1} (1 - e^{-\mu t}) - \frac{1}{c(1-\rho)-1} (1 - e^{-(c\mu-\lambda)t})$

b)  $W(t) = \frac{c(1-\rho)-W_q(0)}{c(1-\rho)-1} (1 - e^{-\mu t}) - \frac{1-W_q(0)}{c(1-\rho)-1} (1 - e^{-(c\mu-\lambda)t})$

c) Use this to verify that  $W = \frac{1}{\mu} + \left( \frac{r^c}{c!(c\mu)(1-\rho)^2} \right) p_0$

4. Compute the waiting time distribution  $W(t)$  for an M/M/c/K queue.

5. Show that Erlang's formula can be recursively computed as:

$$B(c, r) = \begin{cases} \frac{rB(c-1, r)}{c+rB(c-1, r)}, & c \geq 1 \\ 1, & c = 0 \end{cases}$$

6. For the finite-source queue model (repairman model) show that:

- a)  $q_n(M) = p_n(M-1)$
- b) For the model with  $Y$  spares,  $q_n(M) = p_n(Y-1)$

7. Problem 2.41 from the reference book.