

COS20001 - Group 2 - Freedom Tracker Satisfaction Survey

COS20001 User Centred Design Student Project

Project Title: Freedom Tracker

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Group: 2

Thank you for helping us test this prototype. To help us understand how you felt about your experience, please answer the following questions.

Please tick the option that best represents your reaction to the system. Don't think too hard about each question. We are interested in your first reaction.

** Indicates required question*

1. Participant ID (we will tell you what to put for this Question) *

2. 1. I think that I would like to use this system frequently. *

Mark only one oval.

0 1 2 3 4

Stro ☐ ☐ ☐ ☐ ☐ Strongly Agree

3. 2. I found the system unnecessarily complex. *

Mark only one oval.

0 1 2 3 4

Stro ☐ ☐ ☐ ☐ ☐ Strongly Agree

4. 3. I thought the system was easy to use. *

Mark only one oval.

0 1 2 3 4

Stro ☐ ☐ ☐ ☐ ☐ Strongly Agree

5. 4. I think that I would need the support of a technical person to be able to use this system. *

Mark only one oval.

0 1 2 3 4

Stro ☐ ☐ ☐ ☐ ☐ Strongly Agree

6. 5. I found the various functions in this system were well integrated. *

Mark only one oval.

0 1 2 3 4

Stro ☐ ☐ ☐ ☐ ☐ Strongly Agree

7. 6. I thought there was too much inconsistency in this system. *

Mark only one oval.

	0	1	2	3	4	
<hr/>						
Stro	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly Agree
<hr/>						

8. 7. I would imagine that most people would learn to use this system very quickly. *

Mark only one oval.

	0	1	2	3	4	
<hr/>						
Stro	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly Agree
<hr/>						

9. 8. I found the system very cumbersome to use. *

Mark only one oval.

	0	1	2	3	4	
<hr/>						
Stro	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly Agree
<hr/>						

10. 9. I felt very confident using the system. *

Mark only one oval.

	0	1	2	3	4	
<hr/>						
Stro	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly Agree
<hr/>						

11. 10. I needed to learn a lot of things before I could get going with this system. *

Mark only one oval.

0 1 2 3 4

Stro ☐ ☐ ☐ ☐ ☐ Strongly Agree

12. 11. How likely are you to recommend the Freedom Tracker system to another caregiver. *

Mark only one oval.

1 2 3 4 5 6 7 8 9 10

Very ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ Very Likely

13. 12. What is your overall impression of Freedom Tracker ? *

14. 13. What did you like most about Freedom Tracker ? *

15. 14. What did you like least about Freedom Tracker ? *

16. 15. Did you encounter any difficulties while using the system? If yes, please briefly describe them. *

17. 16. How intuitive was the user interface when completing tasks ? *

Mark only one oval.

1 2 3 4 5

Not ☐ ☐ ☐ ☐ ☐ Very intuitive

18. 17. Did you encounter any accessibility issues (e.g., text size, button placement, color contrast) while using the system ? *

19. 18. What improvements would you suggest to make the system easier to use ? *

20. 19. Would you continue using this system in the future? Why or why not ? *

21. 20. Do you have any other comments about your experience with the Freedom Tracker system ? *

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