

Lucy & Mikey (downstairs)  
15 Pine Close  
5th Feb 2023

**Upstairs Neighbors**  
**14 Pine Close**

Dear upstairs neighbors

We are writing to you to express concern over the noise that is coming from your property after midnight. We haven't really spoken before and aren't sure how to raise this with you but we wanted to give you some examples of the noise which is causing us issues with having friends & family over as-well as occasionally sleeping..

These examples include:

- **Walking loudly around**

*(we know you don't intend to bother us with that but every step upstairs sounds like a drum down here our stuff shakes around some times, most of the time it's not too bad but sometimes on a night it's like stamping, especially when you have people over, Even through the day if we have people over they sometimes comment on how loud it is but it's the night where it becomes a bother, especially for my partner who has 2 heart conditions and cannot be scared by the noise for whatever reason.*

- **Dog Howling**

*(this is a rare occurrence and last night is the first time since Boxing Day when he was home alone it's been a problem for us, It sounded like he was shut in the room above one of our bedrooms howling and woke up my sister, we tried to knock on your door twice to ask to if you could keep the noise down a little but nobody answered the door on both occasions.)*

- **Loud Talking and light yelling**

*(From 1:30am until 4:30am[current] the talking was very loud, On Saturdays we have family sleeping over and one has to sleep in the Living Room but was repeatably woken up because of loud talking and banging, later in the morning the talking got quieter.*

*As we mentioned before we tried to knock and ask if you could keep the noise down a little but nobody answers the door, we could hear you loud and clear on the street you guys were talking so loud)*

We do not wish to prevent you from enjoying your flat as we hope you do not wish us to be unhappy. Unfortunately, we have reached a point where we feel it is necessary to mention it to you, in the hope of resolving it.

We always do our best to ensure we are keeping quite after midnight and have even purchased software (*Breakaway audio*) to remove the bass from our TV and speakers as not to have it go through the walls and bother anyone. But it feels like the neighborly respect only goes one way, especially when we are being woken up every 20 minutes.

Thank you for taking the time to read this letter and consider the points we have made. We look forward to your cooperation.

Yours sincerely:

**Mikey & Lucy (Number 15)**