Portfolio: pingdrew.github.io/Professional-Portfolio

## **Objective**

Motivated and resourceful IT professional with a robust foundation in full-stack web development, software engineering, and customer-facing roles. Passionate about solving complex technical challenges, building scalable solutions, and continuously learning new technologies. Adept at managing projects, leading technical teams, and collaborating effectively in dynamic environments.

### **Technical Skills**

- **Programming Languages:** JavaScript, Python, Java, C++, PHP
- Web Technologies: HTML, CSS, React, Node.js, Express.js, jQuery, Bootstrap, AJAX, JSON
- Databases: MySQL, MongoDB (NoSQL), Sequelize (ORM)
- Development & Tools: Git, MVC architecture, Handlebars.js, Heroku, AWS
- CMS & Platforms: WordPress, Microsoft 365, Google Workspace
- Game Development: Unity (C#)
- Other: Progressive Web Applications (PWAs), SEO optimization

## **Professional Experience**

#### Owner & Lead Technician | Custom Computer Solutions

Austin, TX | 2023 – Present

- Leadership & Management: Founded the company and manage all aspects of operations, including client consultations, project planning, and execution.
- **Technical Expertise:** Develop, maintain, and optimize client websites with a focus on performance and SEO, using modern web technologies and development tools.
- Client Solutions: Provide tailored web hosting, security updates, and ongoing maintenance, ensuring high availability and robust performance.
- Custom Hardware: Design and build custom PCs optimized for specific applications to meet diverse client needs.

#### Project Manager & Lead Developer | UT Full-Stack Flex Coding Bootcamp Project

*May 2023 – October 2023* 

- **Project Leadership:** Managed a comprehensive capstone project, coordinating between developers, designers, and stakeholders to deliver a fully functional web application.
- **Technical Direction:** Oversaw technical architecture and implementation using the MERN stack, ensuring adherence to best practices in coding and project management.
- **Team Collaboration:** Directed a multi-disciplinary team, conducted code reviews, and implemented agile methodologies to meet project deadlines and quality standards.

## Service Bartender & Server | Doc B's

Austin, TX | 2021 - Present

- Customer Service: Led customer service operations, ensuring exceptional client experiences in a fast-paced environment.
- Training & Mentorship: Trained and mentored new hires on best practices, enhancing team efficiency and service quality.
- **Innovation:** Developed and proposed an improvement to the point-of-sale system based on market analysis, demonstrating analytical and problem-solving skills.
- Reliability: Consistently recognized for dependability, professionalism, and a perfect attendance record.

#### Education

## **Austin Community College**

Austin, TX | January 2024 - Present

- Coursework in advanced programming and IT systems
- **GPA:** 3.4

## **UT Full-Stack Flex Coding Bootcamp**

*May 2023 – October 2023* 

- Intensive hands-on training in modern web development and full-stack technologies
- **GPA:** 3.9
- Capstone Project: Successfully managed and led a team project as Project Manager and Lead Developer.

#### McCallum High School

Austin, TX | Graduated 2023

- High Honors Graduate; Academic Honor Roll (2019–2023)
- **GPA:** 3.6

# **Certifications & Additional Experience**

- **8U Little League Baseball Coach** North Austin Optimist (2021–2022)
- Varsity Football Player McCallum High School (2019–2023)
- **Public Speaking & Leadership:** Recognized for outstanding communication and leadership skills in academic and extracurricular settings.

## **Soft Skills**

- Excellent problem-solving & analytical thinking
- Strong team leadership & project management
- Superior customer service & communication
- Adaptability and continuous learning mindset
- Creativity and meticulous attention to detail