AI on Cloud

depa

Microsoft

AIT
Asian Institute of Technology

SCB ACADEMY

AI on Cloud

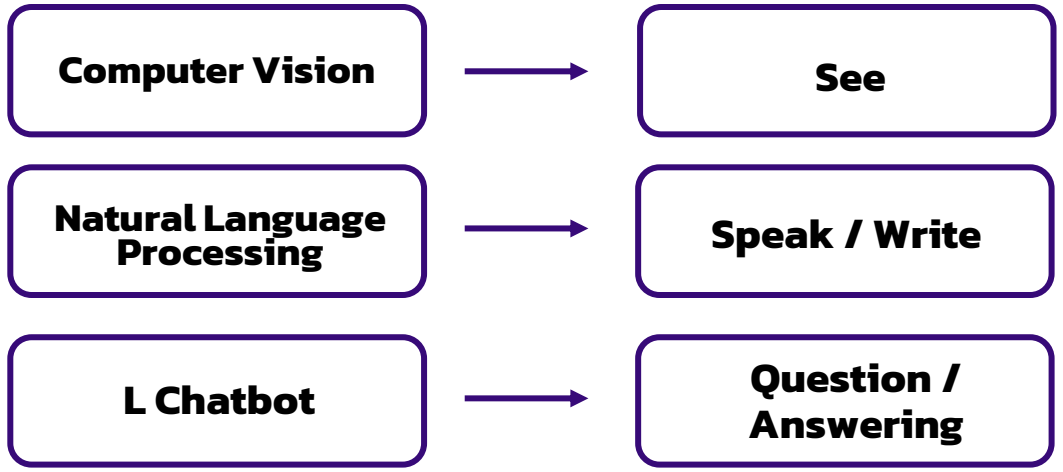
Chapter 5

AI แบบสนทนา (Conversational AI)

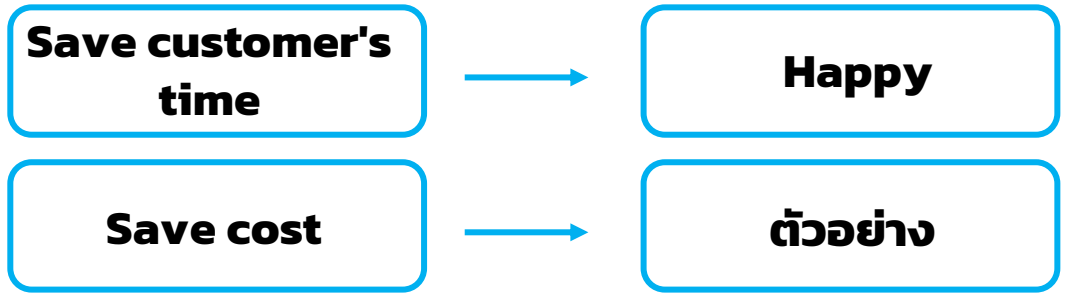
depa Microsoft AIT Asian Institute of Technology SCB ACADEMY

5.1 คุณสมบัติและประโยชน์ของ AI แบบสนทนาและแชทบอท (Conversational AI and Chatbot)

Chatbot



ประโยชน์



- Medical
- Stock / Fintech / Banking

Chatbot มี 2 มิติ

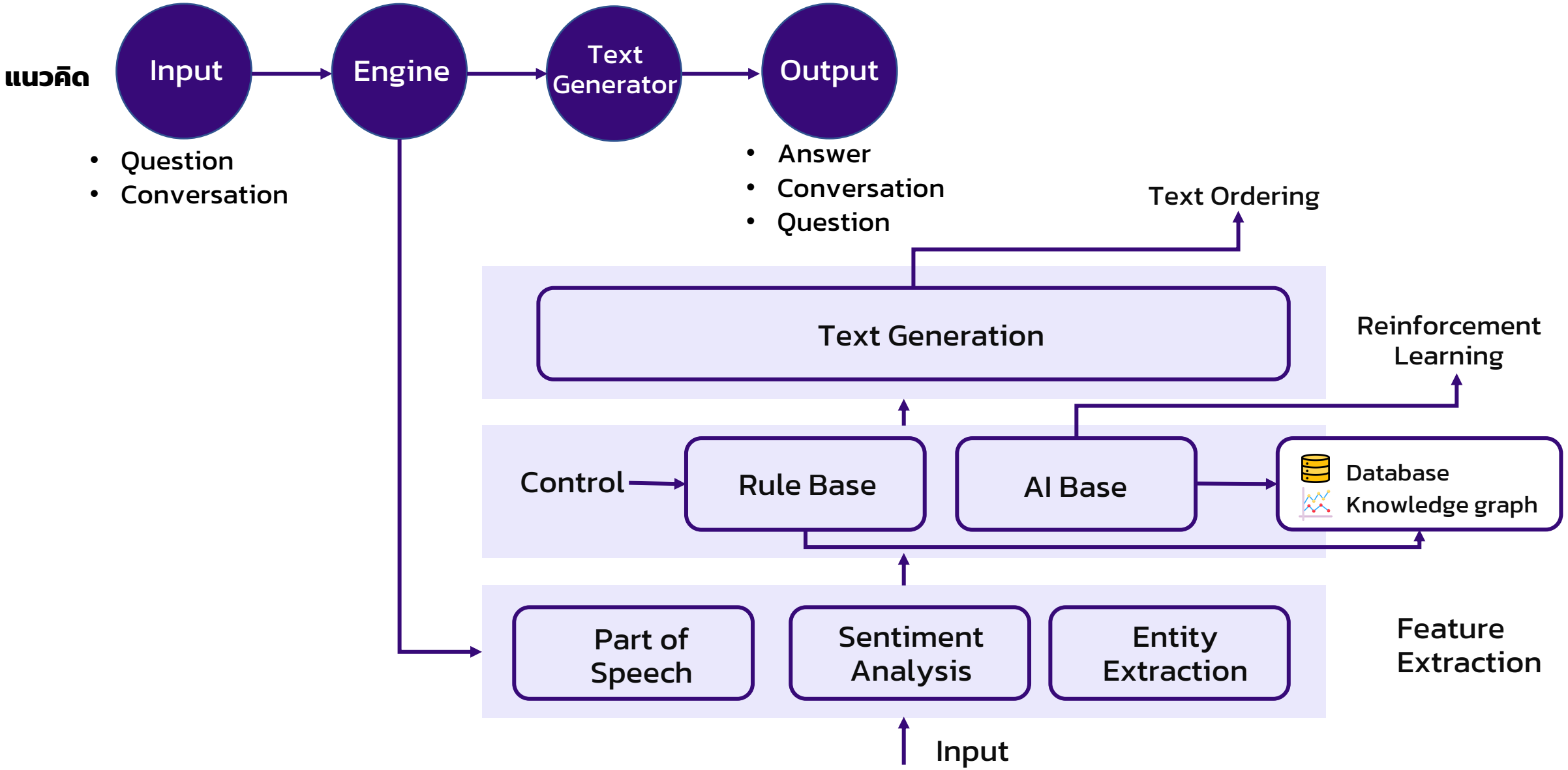
Dimension 1

1. **Rule Base**
2. **AI Base**

Dimension 2

1. **Closed Ended / Domain –Spectron**
2. **Open Ended / Domain– Generalize**

AI แบบสนทนา (Conversational AI)



Azure Bot Service

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Azure Bot Service

Design and build enterprise-grade conversational AI bots

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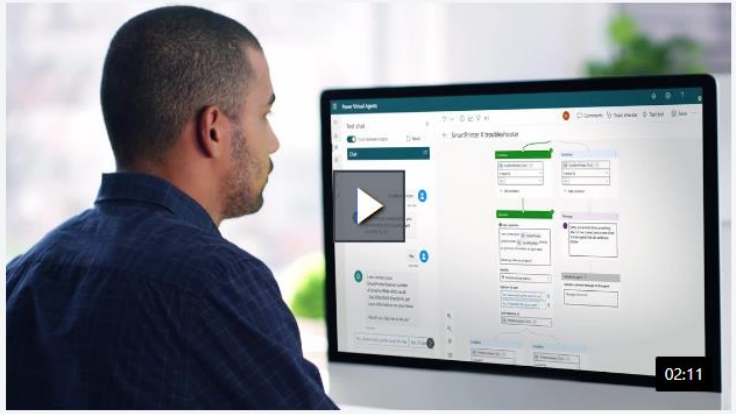
Build conversational experiences with Power Virtual Agents and Azure Bot Service

Azure Bot Service provides an integrated development environment for bot building. Its integration with Power Virtual Agents, a fully hosted low-code platform, enables developers of all technical abilities build conversational AI bots—no code needed.



Chat with Sales

Thank you