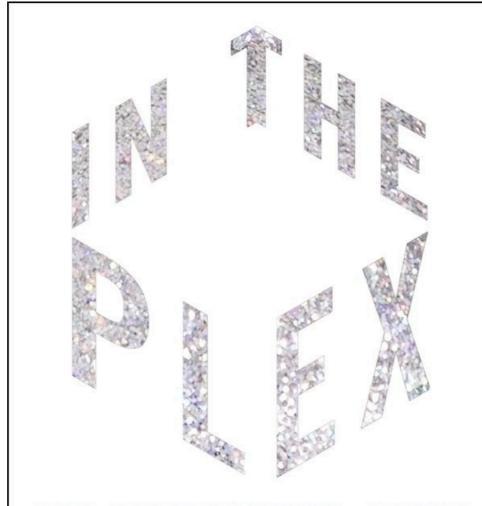
Users as Data

Paul Ingles @pingles





Data Ecosystem



HOW GOOGLE THINKS, WORKS, AND SHAPES OUR LIVES

STEVEN LEVY

AUTHOR OF HACKERS

AUTHOR OF HACKERS

STEVEN LEVY

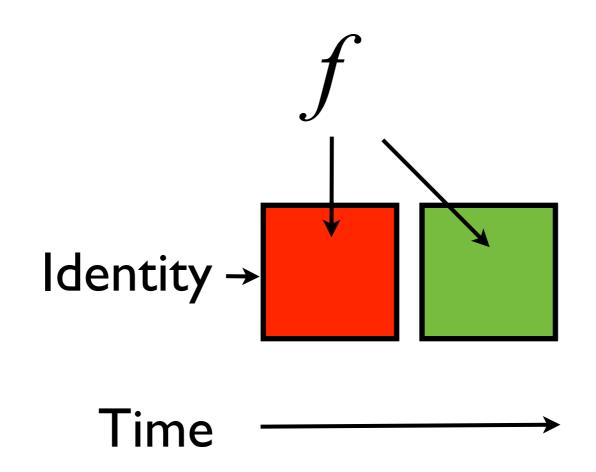
Functional Programming

Data is Immutable

Clojure



Time, State and Identity



Everything as Data

```
{:postcode "NW3 2LB"
:user-id "pingles"}
```





```
(true? true) # true
```



```
(true? true) # true
(comp not true?) # fn
```



```
(true? true) # true
  (comp not true?) # fn
(def false? (comp not true?)) # fn
```



Sequences

```
(true? true) # true
  (take 2 [1 2 3]) # 1 2
(take 2 (map inc [1 2 3])) # 2 3
```



Clojure

- Everything is Data
- Simple, Composable
- Sequences
- Immutable





Broadband, TV & home phone v







Save up to £420 on energy bills*

Compare gas and electricity tariffs with uSwitch and start saving today.

Switch your gas & electricity

Gas & electricity >

Free solar panels >

Boiler cover ▶

Broadband deals from £2.50

Compare the best broadband deals and the cheapest offers. Save £200+

Compare broadband deals

Broadband deals >

Broadband & home phone >

Broadband & TV packages >

Switch to a 0% Credit Card

Find the best balance transfer, cashback and 0% on purchases cards now.

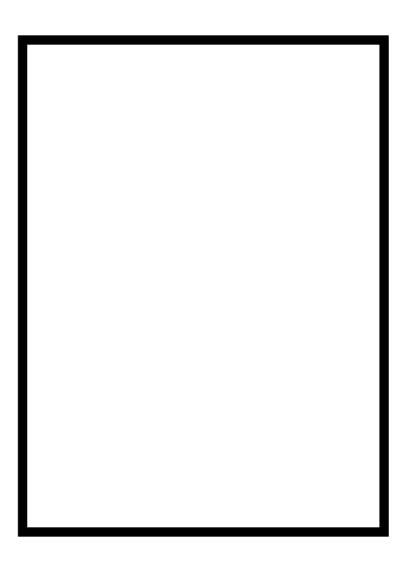
Compare credit cards ▶

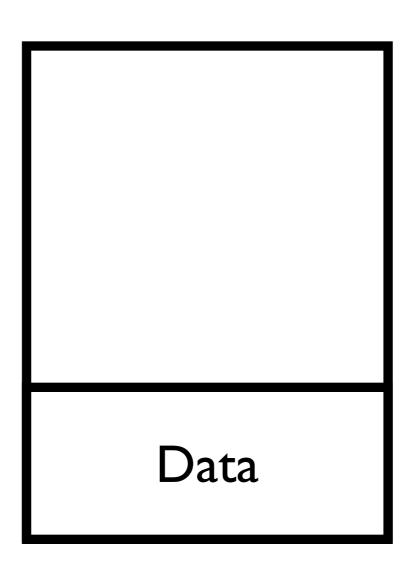
0% balance transfer cards >

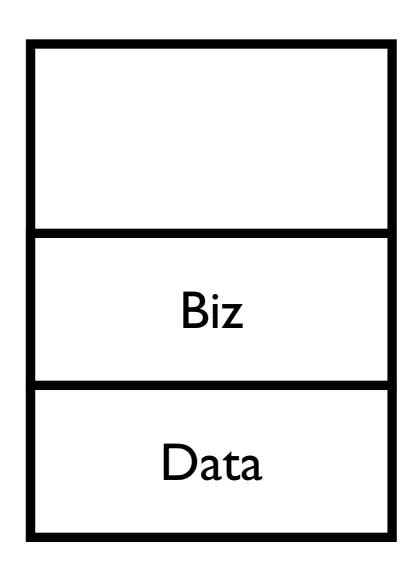
0% purchase cards >

Credit builder cards >

Where we were...







Services

Biz

Data

Web

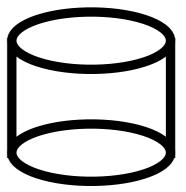
Services

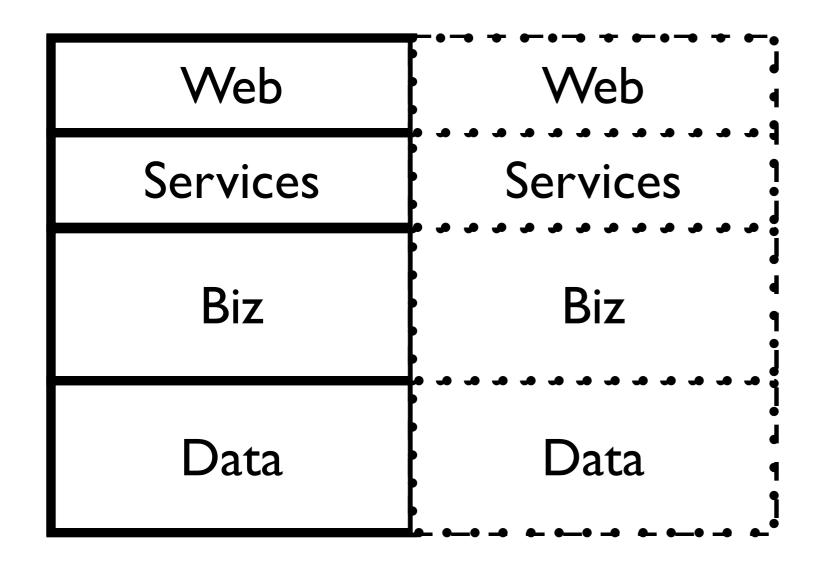
Biz

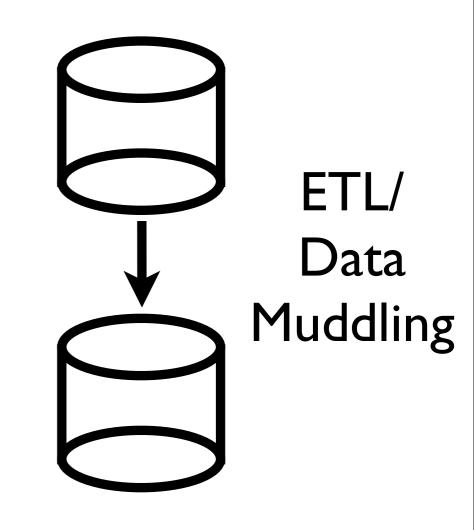
Data

Web	Web		
Services	Services		
Biz	Biz		
Data	Data		

Web	Web		
Services	Services		
Biz	Biz		
Data	Data		







Reporting

Time

Computation

Change

Before

Time Current

Computation Batch Only

Change Rigid

Before

After

Time

Current

Current + History

Computation

Batch Only

Batch + Realtime

Change

Rigid

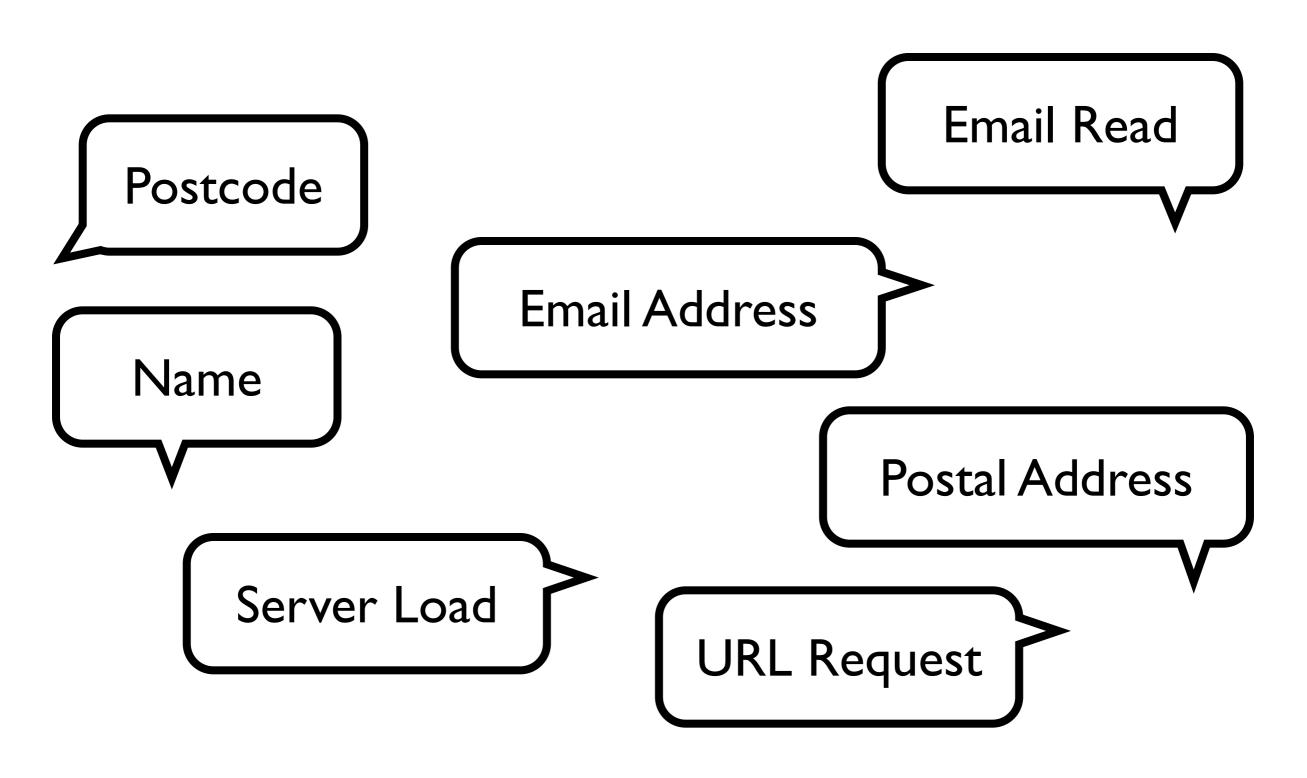
Curated Ecosystem

What we wanted (and built)...

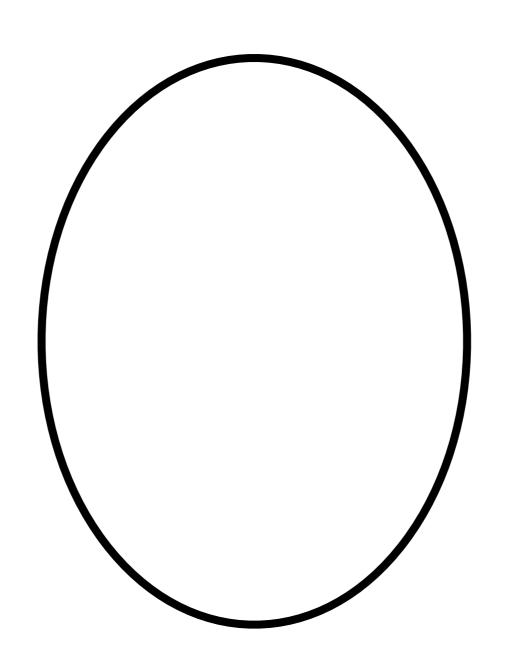
Cloud of signals

Cloud of signals

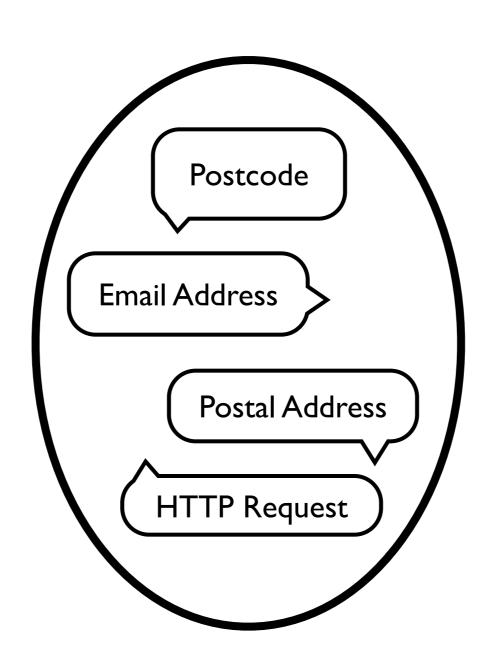
Cloud of signals



Data Ecosystem



Data Ecosystem



Producers

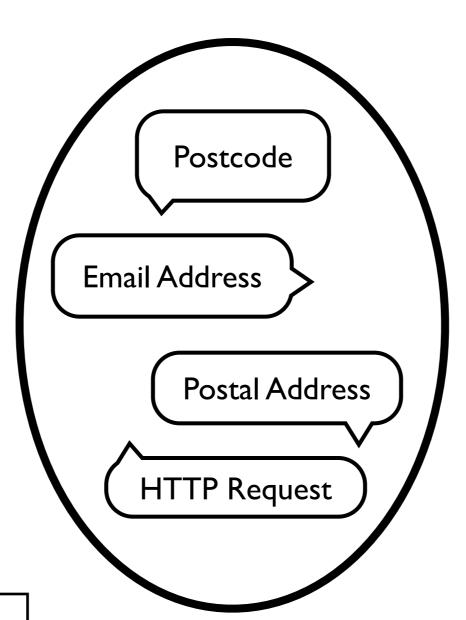
App

App

Service

Web Server

3rd Party Web Hooks



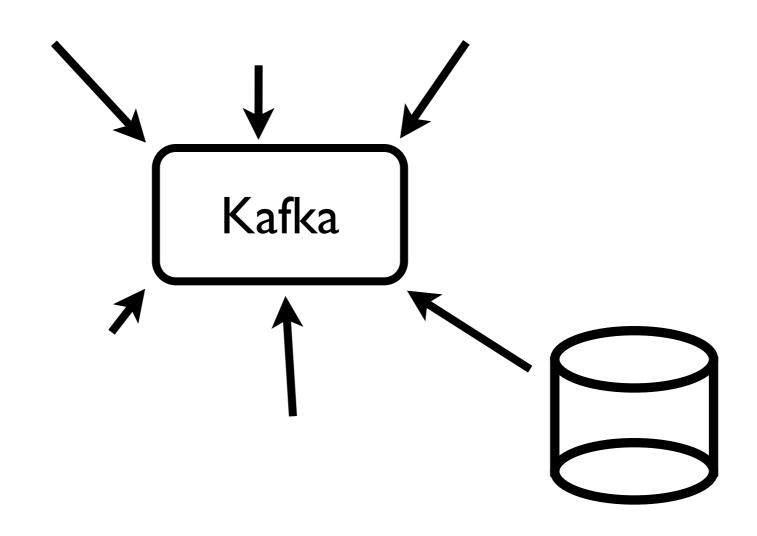
Consumers

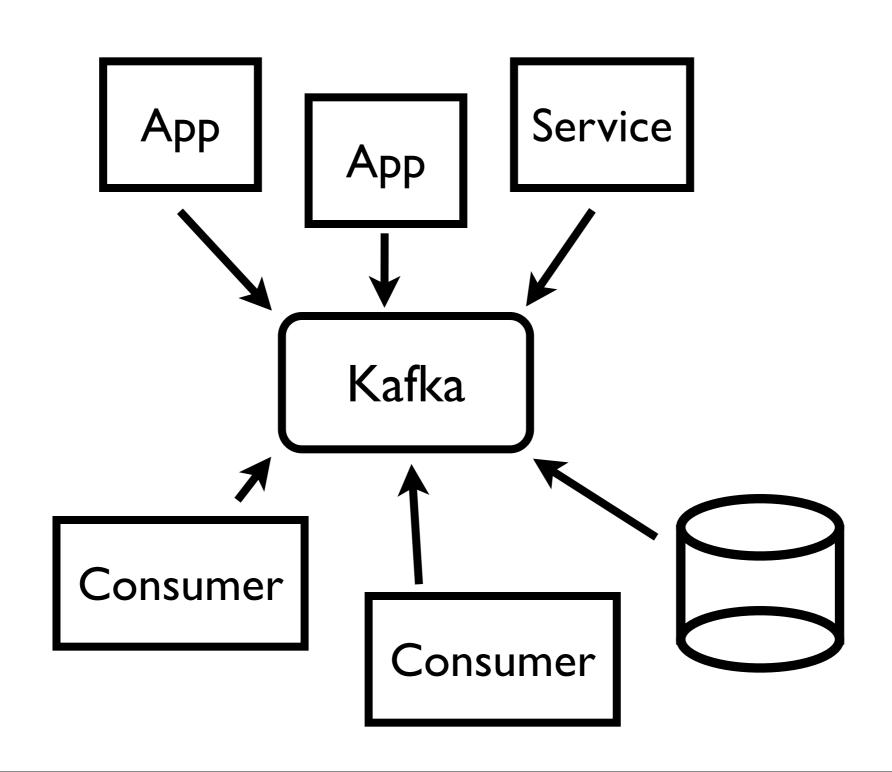
R

Hive

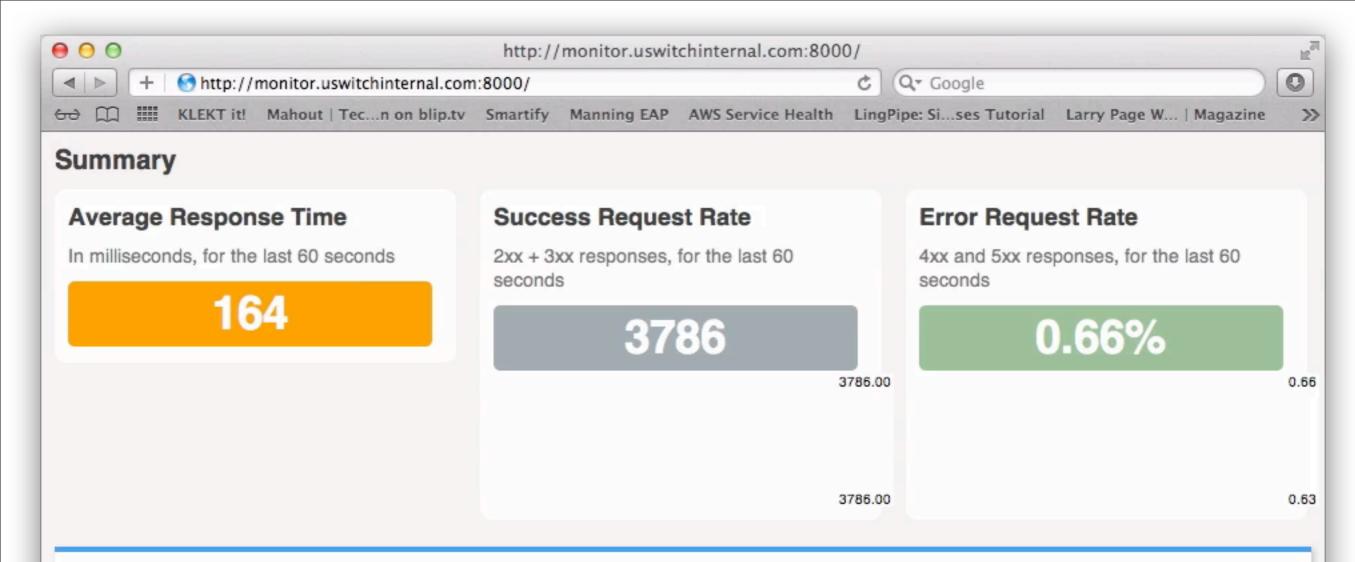
Monitoring

Apps/Services





How we've used it...



Error URLs

30 most-recent error URLs and their referrers

Status Code	Path	Requests in last hour	Referrer
404	/gas-electricity/directory/npower/sign-onlinepaperless-billing/	1	-
404	/broadband/providers/orange/_content/	2	http://uk.ask.com/web?q=orange+offers

```
$ ./print.sh -u <user-id>
```

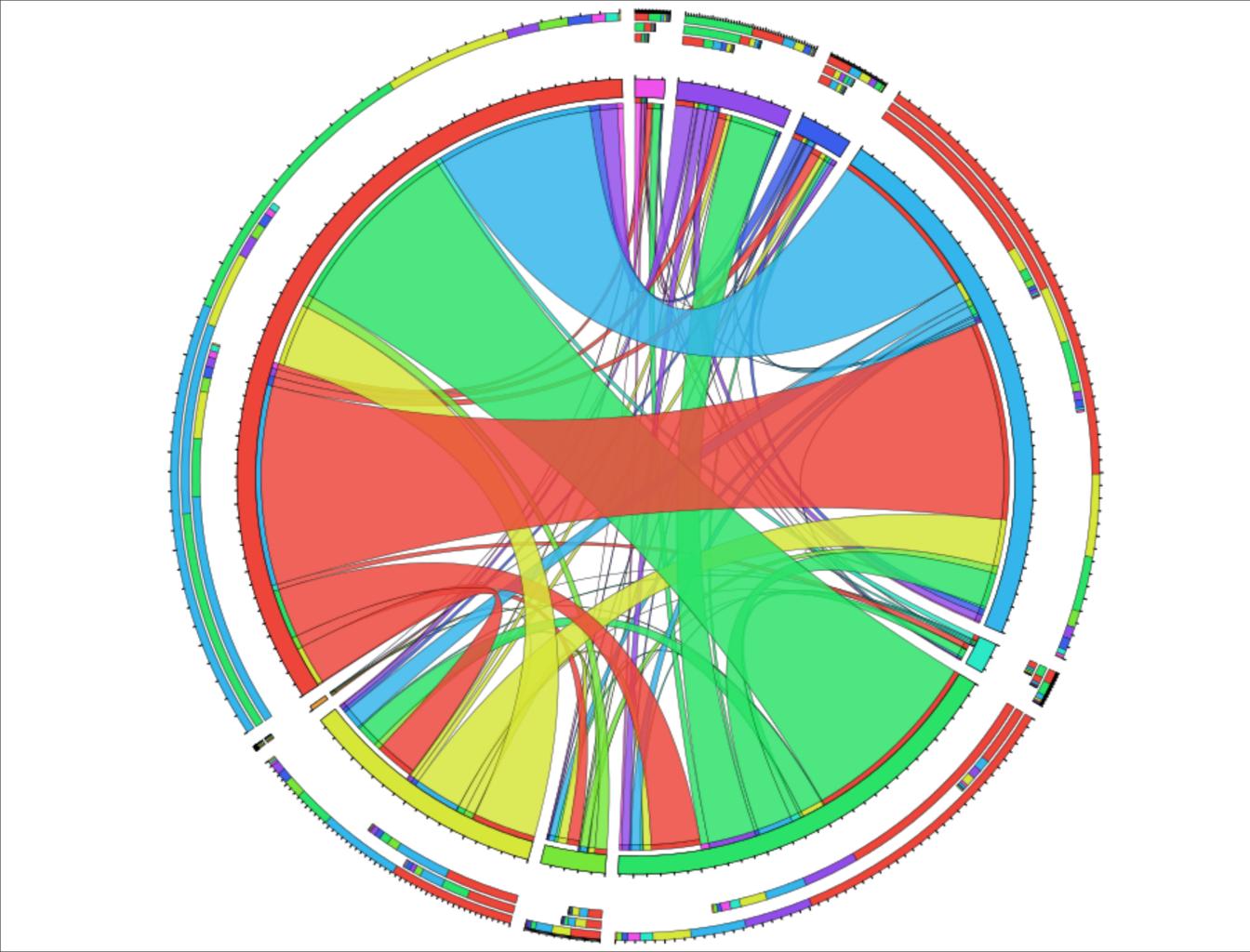
\$./print.sh -u <user-id>

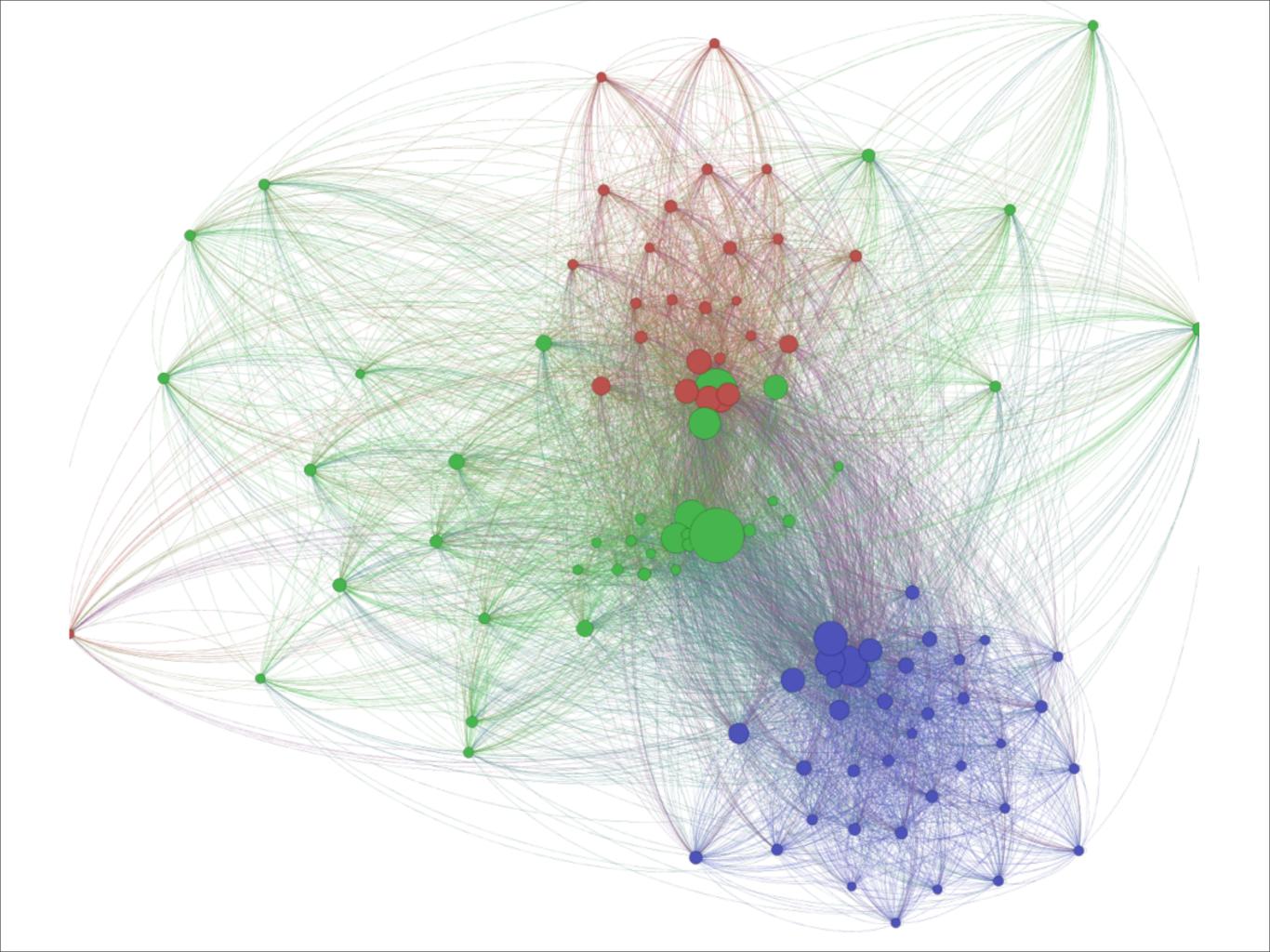
```
pe -, :cookie-urefs uswitch%7Ehomepage%7Ehomepage%7C1334675914%7Ccustomer_cookie, :request GET /home-1/assets/application-a
6e36ccfd9272d059feb8129d49f5a73.css HTTP/1.1, :upstream-response-time 0.014, :sent-http-content-type text/css, :hostname ng
inx-lb-20120229-1942-24.uswitchinternal.com, :sent-http-location -, :time-local 17/Apr/2012:15:36:17 +0000, :http-referer h
ttp://www.uswitch.com/, :http-user-agent Mozilla/5.0 (Macintosh; Intel Mac OS X 10_7_3) AppleWebKit/534.55.3 (KHTML, like G
ecko) Version/5.1.5 Safari/534.55.3, :request-time 0.033, :request-body -, :http-host www.uswitch.com, :upstream-addr 46.51
.177.182:80, :sent-http-server -, :upstream-status 200, :uscc uscc=136A3A0AB7868D4FA04AA48802F72C03}
{:status 304, :scheme http, :pipe ., :request-uri /home-1/images/list_arrow.png, :http-x-forwarded-for -, :msec 1334676977.
429, :sent-http-set-cookie -, :body-bytes-sent 0, :query-string -, :request-content-type -, :cookie-urefs uswitch%7Ehomepag
e%7Ehomepage%7C1334675914%7Ccustomer_cookie, :request GET /home-1/images/list_arrow.png HTTP/1.1, :upstream-response-time 0
.008, :sent-http-content-type -, :hostname nginx-lb-20120229-1942-24.uswitchinternal.com, :sent-http-location -, :time-loca
1 17/Apr/2012:15:36:17 +0000, :http-referer http://www.uswitch.com/, :http-user-agent Mozilla/5.0 (Macintosh; Intel Mac OS
X 10_7_3) AppleWebKit/534.55.3 (KHTML, like Gecko) Version/5.1.5 Safari/534.55.3, :request-time 0.025, :request-body -, :ht
tp-host www.uswitch.com, :upstream-addr 46.137.167.105:80, :sent-http-server -, :upstream-status 304, :uscc uscc=136A3A0AB7
868D4FA04AA48802F72C03}
{:status 304, :scheme http, :pipe ., :request-uri /home-1/images/articles/cheapest-electricity.jpg, :http-x-forwarded-for -
, :msec 1334676977.433, :sent-http-set-cookie -, :body-bytes-sent 0, :query-string -, :request-content-type -, :cookie-uref
s uswitch%7Ehomepage%7Ehomepage%7C1334675914%7Ccustomer_cookie, :request GET /home-1/images/articles/cheapest-electricity.j
pg HTTP/1.1, :upstream-response-time 0.008, :sent-http-content-type -, :hostname nginx-lb-20120229-1942-24.uswitchinternal.
com, :sent-http-location -, :time-local 17/Apr/2012:15:36:17 +0000, :http-referer http://www.uswitch.com/, :http-user-agent
Mozilla/5.0 (Macintosh; Intel Mac OS X 10_7_3) AppleWebKit/534.55.3 (KHTML, like Gecko) Version/5.1.5 Safari/534.55.3, :re
quest-time 0.028, :request-body -, :http-host www.uswitch.com, :upstream-addr 46.51.177.182:80, :sent-http-server -, :upstr
eam-status 304, :uscc uscc=136A3A0AB7868D4FA04AA48802F72C03}
{:status 304, :scheme http, :pipe ., :request-uri /home-1/images/articles/speed-big.jpg, :http-x-forwarded-for -, :msec 133
4676977.434, :sent-http-set-cookie -, :body-bytes-sent 0, :query-string -, :request-content-type -, :cookie-urefs uswitch
```

```
$ ./print.sh -u <user-id>
```

```
(->> (messages kafka-broker)
  (filter (criteria :user-id "pingles")))
```







Before

After

Time

Current

Current + History

Computation

Batch Only

Batch + Realtime

Change

Rigid

Curated Ecosystem

Thanks!

Questions?

Foculard We're hiring!

@pingles
paul@forward.co.uk

www.forwardtechnology.o.uk www.forward.co.uk