

# PingFederate Integration Guide

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# Description

This document will provide our partners with an overview and understanding of ID.me and the implementation with PingFederate.

Prerequisites
<ul> <li>□ Established relationship with ID.me</li> <li>□ Understanding of the OIDC &amp; SAML protocols</li> <li>□ Understanding PingFederate and external IdPs</li> <li>□ Access to the appropriate development environment and resources</li> </ul>
Required Information
ID.me will provide:
OIDC:  IdP Client ID & Client Secret – The Client ID & Client Secret is leveraged to point to your specific ID.me Organization & Application
SAML:  IdP metadata – The metadata document describes the identity provider (IdP) to the relying party (RP) and includes the following elements  Refer to the SAML Metadata section below
Your organization will provide:
OIDC:  redirect_uri – a custom redirect_uri value to facilitate where ID.me returns the authorization_code
SAML:  SP metadata – is an XML document which contains information necessary for interaction with SAML-enabled identity or service providers. The document contains URLs of endpoints, information about supported bindings, identifiers and public keys.  Refer to the SAML Metadata section below

#### SAML Metadata

Once an account is created, SAML metadata (along with keys) must be exchanged to ensure proper configuration of the endpoints.

Sandbox IdP Metadata Production IdP Metadata

Note: Preserving formatting and whitespace is important when importing any XML metadata.

The metadata document describes the IdP to a SP, including the following
elements:
☐ The endpoint addresses for communication
☐ The X.509 certificates being used to sign and encrypt SAML assertions
<ul> <li>The SAML bindings supported by the service provider</li> </ul>

#### **SAML Bindings**

The ID.me IdP SAML service supports HTTP POST and HTTP Redirect bindings.

#### Name Identifier

The ID.me IdP SAML service supports the following NameID formats:

urn:oasis:names:tc:SAML:2.0:nameid-format:persistent

urn:oasis:names:tc:SAML:2.0:nameid-format:transient

urn:oasis:names:tc:SAML:1.1:nameid-format:unspecified

urn:oasis:names:tc:SAML:1.1:nameid-format:emailAddress

#### **Best Practice**

ID.me recommends nameid-format:persistent based on UUID as the UUID within ID.me is a unique identifier which will not change and the other NameID values can vary.

#### **Authentication Context**

The ID.me IdP SAML service supports invoking different authentication and verification policies on a per-application or per-request basis. The policy name is required to be passed along within the AuthnContext.

#### **Sandbox Example:**

#### Note

The following is an IdP initiated SSO example. ID.me strongly recommends an SP initiated SSO where the SP generates the AuthnRequest.

https://api.idmelabs.com/saml/SingleSignOnService?EntityID=<EntityID>&Binding =<binding>&AuthnContext=<policy-handle>

Where <policy-handle> would be replaced with the appropriate policy name which is provided by ID.me.

For more information about available policies and support for setting these up, please contact <a href="mailto:partnersupport@id.me">partnersupport@id.me</a>.

SAML is a secure protocol, which supports encryption and message signing. In addition, the HTTP communication security between the SP and the IdP is ensured by using SSL (TLS v1.1 or higher).

#### **XML Signature**

All ID.me SAML messages are digitally signed. This includes all requests, assertions and metadata. The XML signature is contained within the element. The signature serves as proof that only the IdP could have signed the element, and also to guarantee the integrity of the assertion. ID.me signs messages using SHA256, SHA384 and SHA512 algorithms.

#### **XML Encryption**

ID.me requires all SAML assertions to be encrypted. This ensures the privacy of any confidential data contained within the response transmission. The encrypted assertion is contained within the element.

ID.me supports using AES-128, AES-192 and AES-256 as message encryption algorithms.

## Resources and Reference Materials

#### ID.me Button and Brand Guidelines

ID.me offers several styles of buttons as well as guidelines for using brand assets. https://developers.id.me/brand-assets

#### Swagger

On Swagger, you will find examples of ID.me code, errors and more:

https://app.swaggerhub.com/search?owner=ID.me

Multi-factor Authentication:

https://app.swaggerhub.com/apis/ID.me/multifactor/1.0.0

Digital Identity Verification:

https://app.swaggerhub.com/apis/ID.me/digital\_identity/1.0.0

## Steps to Integrate

## Step 1: Create Developer Account

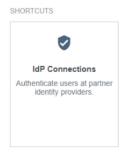
Sign up for a developer account at <a href="https://developers.id.me/">https://developers.id.me/</a>. This will enable access to additional developer documentation.

## Step 2: Download & Install of PingFederate

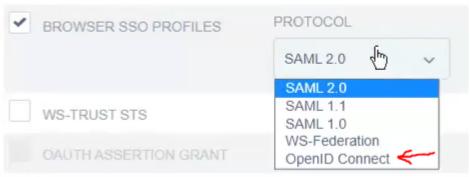
Please refer to the Ping Identity documentation on how to download and install PingFederate, including connecting to your data store of choice.

### Step 3: Add an OIDC Identity Provider to PingFederate

- ☐ Log into your PingFederate Admin Portal: https://<hostname>:9999/pingfederate/app#/
- ☐ Navigate to **Authentication -> IdP Connections**



- ☐ Select Creation Connection
- ☐ Select **Browser SSO Profiles** and select **OpenID Connect**

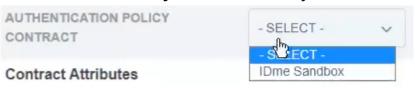


- ☐ Select **Next**
- ☐ Deselect **JIT Provisioning** (we will do this as a later time)
- ☐ Select **Next**
- ☐ Enter the **ID.me Issuer**

	☐ Sandbox: <a href="https://api.idmelabs.com/">https://api.idmelabs.com/</a>	<u>′oidc</u>	
☐ <b>Production</b> : <a href="https://api.id.me/oidc">https://api.id.me/oidc</a>			
☐ Select the <b>Load Metadata</b> button			
	Enter your desired Connection Name of ch	noice	
	Enter the <b>Client ID</b> & <b>Client Secret</b> provid		s by
	ogging into your ID.me Developer Accoun		
	Select <b>Next</b>		
	Select <b>Configure Browser SSO</b>		
	Select <b>IdP-initiated SSO</b>		
	Select <b>Next</b>		
		Configure User-Session Creation	
	Select Configure User-Session Creation	Configure Oser-Session Creation	
	Select <b>Account Mapping</b>		
	Select <b>Next</b>		
	Under <b>Extend the Contract,</b> enter <b>Email</b> :	and select <b>Add</b>	
Exter	nd the Contract	Mask Values in Log	Action
ema			Add
	Repeat the previous steps for the ID.me At	tributes provided by w	our ID me
	Solutions Consultant, such as: <b>fname, lna</b>		Jul ID.IIIC
•	bolations consultant, such as. <b>manic, ma</b>	ilic, zip, aaia	
	Extend the Contract	Mask Values in Log	Action
	Extend the Contract email	-	
		-	Edit   Delete
	email	-	Edit   Delete
	email fname Iname	-	Edit   Delete Edit   Delete Edit   Delete
	email fname Iname uuid	-	Edit   Delete Edit   Delete Edit   Delete Edit   Delete
	email fname Iname	-	Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete
	email fname Iname uuid	-	Edit   Delete Edit   Delete Edit   Delete Edit   Delete
	email fname Iname uuid	-	Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete
	email fname Iname uuid zip	Mask Values in Log	Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete Add
	email fname Iname uuid zip	-	Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete Add
	email fname Iname uuid zip Select Next	Mask Values in Log	Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete Add
	email fname Iname uuid zip Select Next Select Map New Authentication Policy Manage P	Mask Values in Log	Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete Add
	email fname Iname uuid zip Select Next Select Map New Authentication Policy	Mask Values in Log  Map New Authentication Poli	Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete Add
	Iname Iname Uuid  zip  Select Next  Select Map New Authentication Policy  Select Manage Policy Contract  Create Nay Contract	Mask Values in Log  Map New Authentication Policy Contracts	Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete Add
	Iname	Mask Values in Log  Map New Authentication Policy Contracts	Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete Add
	Iname	Mask Values in Log  Map New Authentication Policy Contracts	Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete Add
	Iname	Mask Values in Log  Map New Authentication Policy Contracts	Edit   Delete Edit   Delete Edit   Delete Edit   Delete Edit   Delete Add



- ☐ Select **Next**
- ☐ Select **Save**
- ☐ Select **Done**
- ☐ Under **Authentication Policy Contract**, select your new Contract

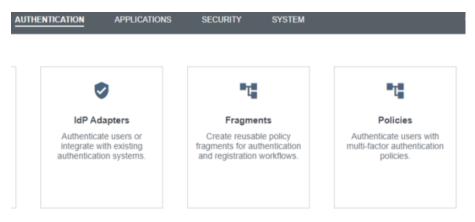


- ☐ Select **Next**
- ☐ Select **Use Only the Attributes Available in the SSO Assertion**
- ☐ Select **Next**
- ☐ Under **Source**, select **Provider Claims** for each value and map the values 1:1

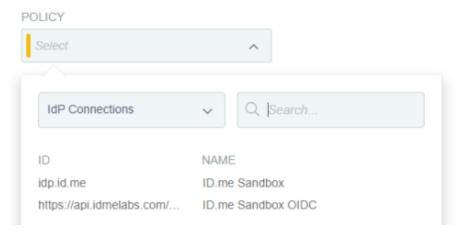


- ☐ Select **Next**
- Note: The Issuance Criteria can be leveraged to create conditional logic to determine whether or not to continue the SSO transaction. In this guide, we will not be configuring an Issuance Criteria
- ☐ Select **Next**

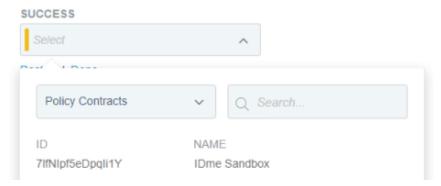
	Select <b>Done</b>	
	Select <b>Next</b>	
	Select <b>Done</b>	
	Select Configure User-S	Session Creation
	Select <b>Done</b>	
	Select <b>Next</b>	
	Select Configure Proto	col
	· •	enid <scope>, replacing <scope> with your ID.me</scope></scope>
	policy	
	SCOPES	openid login
	Under <b>Authorization E</b>	<b>ndpoint</b> , enter the appropriate ID.me Authorization
	Endpoint	
	☐ Sandbox: <a href="https://">https://</a>	/api.idmelabs.com/oauth/authorize
	☐ <b>Production</b> : <u>http</u>	s://api.id.me/oauth/authorize
	Select <b>Code</b> for OpenID	Connect Login Type
	Select <b>Basic</b> for the Aut	hentication Scheme
	Under <b>Token Endpoint</b>	, enter the appropriate ID.me Token Endpoint
	☐ Sandbox: <a href="https://">https://</a>	<u>/api.idmelabs.com/oauth/token</u>
	·	<u>s://api.id.me/oauth/token</u>
		<b>nt</b> blank ( <i>PingFederate currently does not support a</i>
	JWT OIDC integration)	
	-	the appropriate ID.me Token Endpoint
	· ·	/api.idmelabs.com/oidc/.well-known/jwks
		s://api.id.me/oidc/.well-known/jwks
	Select <b>Next</b>	
	Select <b>Next</b>	
	Select <b>Done</b>	
	Select <b>Next</b>	
	Select <b>Done</b>	
	Select <b>Next</b>	
	Select <b>Save</b>	er a partir
Ш	Navigate to <b>Authentica</b>	tion -> Policies



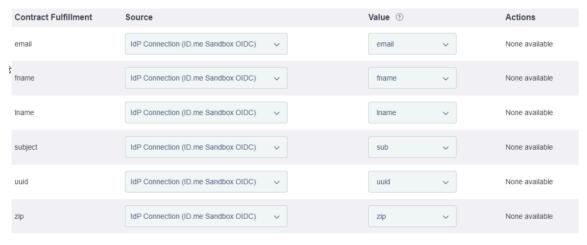
- ☐ Select **Add Policy**
- ☐ Enter a **Policy Name** of choice
- ☐ Under **Policy**, Select **IdP Connection** and Select your newly created IdP Connect



- ☐ Under **Fail**, select Done
- ☐ Under **Success**, select the dropdown for Policy Contracts and Select your Contract



- ☐ Select **Contract Mapping**
- ☐ Select **Next**
- ☐ Under **Source**, Select **IdP Connection** and map the appropriate values



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- ☐ Select **Next**
- ☐ Select **Done**
- ☐ Select **Done**
- ☐ Select **Save**
- ☐ Navigate to **Authentication -> IdP Connections** and select your **OIDC** Connection
- ☐ Enter your **Redirect URI** shown here on your **ID.me Developer Account** or send the Redirect URI to your ID.me Solutions Consultant

Redirect URI https://ryan-pingfederate:9031/sp/eyJpc3MiOiJodHRwczpcL1wvYXBpLmlkbWVsYWJzLmNvbVwvb2lkYyJ9/cb.openid

## Step 4: Create a PingFederate Test SP Application [optional]

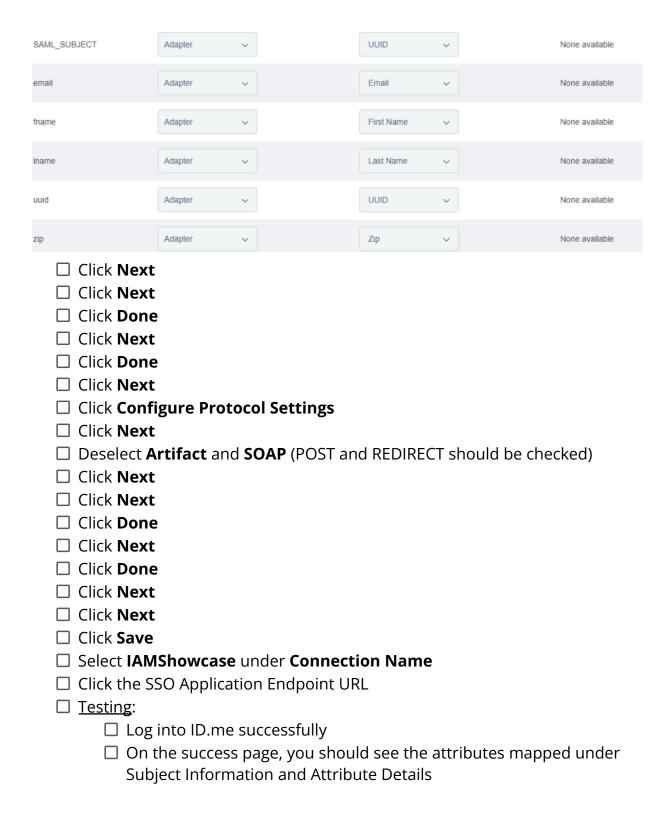
This section will walk you through creating a sample SP application to test the ID.me IdP Connection.

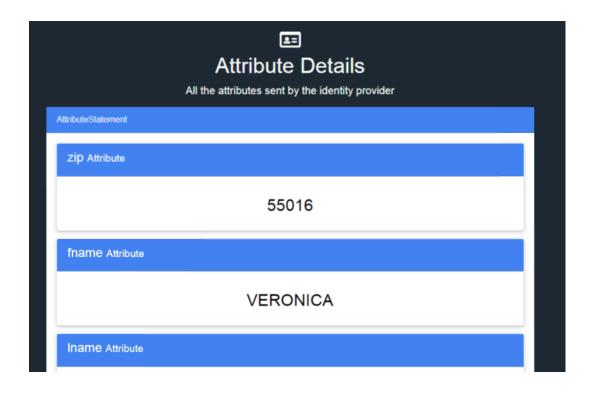
- ☐ Navigate to your **PingFederate Admin console**
- □ Navigate to Applications -> SP Connections



- ☐ Select Create Connection
- ☐ Select "Do Not Use a Template for the Connection" and click **Next**

Ш	Select Browser 330 Profiles	-> SAIVIL 2.0 and Click Next		
	For Metadata, select <b>URL</b>			
	Select <b>Manage Partner Metadata URLs</b>			
	☐ Select <b>Add New URL</b> and enter the following details:			
	☐ <b>Name</b> : IAMShowcase			
	☐ <b>URL</b> : https://sptest.iar	nshowcase.com/testsp_metadata،›	kml	
	Select <b>Load Metadata</b>			
	Click <b>Next</b>			
	Click <b>Next</b>			
	Click <b>Save</b>			
	Under <b>Metadata URL</b> , selec	t IAMShowcase and select Load M	letadata	
	Click <b>Next</b>			
	Click <b>Next</b>			
	Select Configure Browser S	so		
	Check <b>IdP-Initiated SSO</b> and	SP-Initiated SSO		
	Click <b>Next</b>			
	Click <b>Next</b>			
	Select Configure Assertion	Creation		
	Select <b>Next</b>			
	Enter the following values fo	r <b>extending the contract</b> :		
ema	ail	um:oasis:names:tc:SAML:2.0:attrname-format:basic	Edit   Delete	
fnam		urn:oasis:names:tc:SAML:2.0:attrname-format:basic	Edit   Delete	
Inam		um:oasis:names:tc:SAML:2.0:attrname-format:basic	Edit   Delete	
uuid zip		um.oasis:names.tc:SAML:2.0:attrname-format:basic um.oasis:names.tc:SAML:2.0:attrname-format:basic	Edit   Delete	
	Note: you may want to add a	ıdditional attributes based on your te	ectina	
	Select <b>Next</b>	dalional attributes based on your to	zsung	
	Select <b>Map New Adapter In</b>	stance		
	Select <b>SimpleForm</b>	stance		
	Click <b>Next</b>			
	Click <b>Next</b>			
	Under <b>Source</b> , select <b>Adapt</b> o	er for each attribute contract		
	-	r <b>ibute</b> to each contract, as shown	halow	
Ш	Select the corresponding <b>att</b>	<b>Tibute</b> to each contract, as shown	Delow.	





## Step 5: Configure JIT Provisioning [optional]

PingFederate's just-in-time (JIT) provisioning allows service providers (SPs) to create user accounts on the fly during single sign-on (SSO) events, based on attributes received in SSO tokens from identity providers (IdPs).

Just-in-time provisioning is highly dependent based on the user store you configured within your PingFederate environment. As there are many iterations of JIT provisioning, please folle the guide on Ping Identity's website: https://docs.pingidentity.com/r/en-us/pingfederate-103/help\_idpconnectionconfigtaskle t userprovisioningstate

#### Step 6: Customize the Login Page

#### **How to add the green ID.me Button:**

Open File Explorer
Navigate to C:\Program Files\Ping
Identity\pingfederate-11.2.2\pingfederate\server\default\conf\templa
te\assets\images
Save this <u>button</u> as " <b>idmebutton.svg</b> " and upload it to this repository

□ Navigate to C:\Program Files\Ping
Identity\pingfederate-11.2.2\pingfederate\server\default\conf\templa
te
Open <b>alt-authn-source.template</b> in a text editor
☐ Update <b>line 44</b> with the following code snippet:
<a class="ping-button&lt;/p&gt;&lt;/th&gt;&lt;/tr&gt;&lt;tr&gt;&lt;th&gt;social-media \$htmlSafeAuthSource" onclick="\$methodName('\$authSource');" title="\$authSource"><img< th=""></img<></a>
src="/assets/images/idmebutton.svg" alt="idme button">
#if (\$messageKeyPrefix == "html.form.login.template."    \$messageKeyPrefix == "local.identity.registration.") #foreach (\$authSource in \$altAuthSources) #set(\$htmlSafeAuthSource = \$authSource.replaceAll("[^A-Za-z]+", "").toLowerCase())
43
45 -  46 #end
☐ Save the <b>file</b>
☐ Restart your <b>PingFederate Service</b>
☐ Refresh your <b>Login Page</b> , you should see the ID.me button
☐ Next, you'll want to update the <b>dimensions</b> for the button
□ Navigate to C:\Program Files\Ping
Identity\pingfederate-11.2.2\pingfederate\server\default\conf\templa
te\assets\css
☐ Open <b>main.css</b>
☐ Navigate to <b>line 4188: body .button-container .social-media</b>
☐ Change the width to 272px and the height to 52px
oody .button-container .social-media {
width: 272px;
box-sizing: border-box; padding: 0 Opx 0 5px;
text-align: left;
height: 52px;
border-color: #ffffff; color: #ffffff;
background-repeat: no-repeat;
background-position: left 10px top 10px;
<pre>background-size: auto 20px; cursor: pointer;</pre>
overflow: hidden;
text-overflow: ellipsis;
-o-text-overflow: ellipsis;
-ms-text-overflow: ellipsis; white-space: nowrap;
}
☐ Save the <b>file</b>
☐ Restart your <b>PingFederate Service</b>
☐ Refresh your <b>Login Page</b> , you should see the ID.me button resized
How to update the Titles:
☐ Open <b>File Explorer</b>

Navigate to <b>C:\Program Files\Ping</b>
Identity\pingfederate-11.2.2\pingfederate\server\default\conf\langua
ge-packs
Open pingfederate-messages.properties in a text editor
Navigate to the comment: # html.form.login.template.html
This section is where you can update the <b>Login Page titles</b>
☐ The <b>Social Login title</b> is under
html.form.login.template.loginWithButtonTitle={title}
To test your changes, <b>restart the PingFederate Service</b> and refresh the
login page

# Payload Specification

Handle	Name	Max Length	Null Possible?	Comment
email	Email	255	No	
uuid	Unique Identifier	32	No	
fname	First Name	255	Yes	Individuals with only 1 legal name would have that name placed in the Last Name attribute
mname	Middle Name	255	Yes	
Iname	Last Name	255	No	
birth_date	Birth Date	10	No	Date format: YYYY-MM-DD
social	Full SSN	9	Yes	
itin	Full ITIN	9	Yes	
ssn_itin	Full SSN or ITIN	9	No	
street	Street	255	No	123 Main St Apt 1a
street1	Street1	255	Yes	123 Main St
street2	Street2	255	Yes	Apt 1a

city	City	255	No	
state	State	255	No	Abbreviation or full state
zip	Zip Code	10	No	US Zip format: 00000, 00000-0000, or 000000000
phone	Phone	11	Yes	Phone format: 10000000000
identity_sub groups	Identity Subgroup	255	No	Returns ID.me identity policy

#### Note

Additional attributes may be available. Discuss your use case with your ID.me team.

## **Best Practices**

To efficiently and effectively integrate with ID.me it is recommended to use one of the Web Access Management Software Configurations listed above in the Resources section of this document. Those configurations will allow you to generate SP metadata and be able to ingest IdP metadata with ease vs when attempting a custom SAML implementation the above details must be used when defining and designing the integration.

### Matching

When matching attributes in the ID.me payload to user data on your side, do not rely on a single attribute. Best practice would be to match multiple attributes such as SSN/ITIN, DOB and Last Name. Matching on SSN/ITIN as the first attribute to establish uniqueness, followed by Date of Birth, Last Name, and so on will increase assurance of uniqueness. With Last Name, issues can arise for hyphenated names or legal name changes. If First Name is leveraged, consideration should be taken to allow variations such as Thomas/Tom through the use of fuzzy logic.

Upon subsequent logins from a user, the UUID from ID.me should be incorporated into the logic. Additionally, additional attributes may have been updated. For example, last names may change due to marriage status or legal name changes.

## **Storing User Attributes**

Storing key attributes about the user is vital to a seamless digital identity verification experience.

It is recommended to store the returned attributes in a separate table within your database with some relation to the user record. Remember, the ID.me provided UUID will remain constant for the life of that user's ID.me account. When extracting User attributes from JSON it is recommended that the handle\_name be used to read the attributes. Relying on attribute order is susceptible to errors and issues as the platform and policies evolve.

### **Using User Attributes**

It is recommended that the user attributes be used to pre-fill information into any additional forms requested in the workflow in the same session to improve UX. Consider locking fields that are pre-filled with attribute data, where appropriate. For example, First Name, Last Name and Social Security Number be locked. A "Prefered Name" field can be leveraged to allow for nicknames.

Care should be taken to handle unexpected payload changes such as the addition or removal of an attribute, change in attribute ordering, or an attribute containing an unexpected special character.

## **Exception Handling**

If the user denies the access request, or if the request is invalid, the client will be informed using the parameters in the following table, appended to the AssertionConsumerService:

https://developers.id.me/documentation/identity/saml/overview#:~:text=Mode%2 2%20to%20users.-.ERRORS.-If%20the%20user

Code	Description
urn:oasis:names:tc:SAML:2.0:status: AuthnFailed	The responding provider was unable to successfully authenticate the principal.
urn:oasis:names:tc:SAML:2.0:status: Requester	The request could not be performed due to an error on the part of the requester.
urn:oasis:names:tc:SAML:2.0:status: Responder	The request could not be performed due to an error on the part of the SAML responder or SAML authority.
urn:oasis:names:tc:SAML:2.0:status: VersionMismatch	The SAML responder could not process the request because the version of the request message was incorrect.
urn:oasis:names:tc:SAML:2.0:status: InvalidAttrNameOrValue	Unexpected or invalid content was encountered within an element.
urn:oasis:names:tc:SAML:2.0:status: InvalidNameIDPolicy	The responding provider cannot or will not support the requested name identifier policy.

urn:oasis:names:tc:SAML:2.0:status: NoAuthnContext	The specified authentication context requirements cannot be met by the responder.
urn:oasis:names:tc:SAML:2.0:status: NoAvailableIDP	Used by an intermediary to indicate that none of the supported identity provider elements in an can be resolved or that none of the supported identity providers are available.
urn:oasis:names:tc:SAML:2.0:status: NoPassive	Indicates the responding provider cannot authenticate the principal passively, as has been requested.
urn:oasis:names:tc:SAML:2.0:status: NoSupportedID	Used by an intermediary to indicate that none of the identity providers in an are supported by the intermediary.
urn:oasis:names:tc:SAML:2.0:status: PartialLogout	Used by a session authority to indicate to a session participant that it was not able to propagate logout to all other session participants.
urn:oasis:names:tc:SAML:2.0:status: ProxyCountExceeded	Indicates that a responding provider cannot authenticate the principal directly and is not permitted to proxy the request further.
urn:oasis:names:tc:SAML:2.0:status: RequestDenied	The SAML responder or SAML authority is able to process the request but has chosen not to respond. This status code MAY be used when there is concern about the security context of the request message or the sequence of request messages received from a particular requester.
urn:oasis:names:tc:SAML:2.0:status: RequestUnsupported	The SAML responder or SAML authority does not support the request.
urn:oasis:names:tc:SAML:2.0:status: RequestVersionDeprecated	The SAML responder cannot process any requests with the protocol version specified in the request.
urn:oasis:names:tc:SAML:2.0:status: RequestVersionTooHigh	The SAML responder cannot process the request because the protocol version specified in the request message is a major upgrade from the highest protocol version supported by the responder.
urn:oasis:names:tc:SAML:2.0:status: RequestVersionTooLow	The SAML responder cannot process the request because the protocol version specified in the request message is too low.

urn:oasis:names:tc:SAML:2.0:status: ResourceNotRecognized	The resource value provided in the request message is invalid or unrecognized.
urn:oasis:names:tc:SAML:2.0:status: TooManyResponses	The response message would contain more elements than the SAML responder is able to return.
urn:oasis:names:tc:SAML:2.0:status: UnknownAttrProfile	An entity that has no knowledge of a particular attribute profile has been presented with an attribute drawn from that profile.
urn:oasis:names:tc:SAML:2.0:status: UnknownPrincipal	The responding provider does not recognize the principal specified or implied by the request.
urn:oasis:names:tc:SAML:2.0:status: UnsupportedBinding	The SAML responder cannot properly fulfill the request using the protocol binding specified in the request.