许先生, 您好

很高兴与您沟通,根据目前的案例情况,我将暂时归档此问题。**案例归档后您会收到调查问卷的邮件,希望可以对我们的服务进行评价。**

案例总结:

案例描述:

反馈 V2022-L 版本系统无法安装 5 月份补丁问题, 涉及 1 台设备

案例进展:

根据日志反馈发现为4个组件损坏,并提供4个组件的替换文件。最终用户自行重装系统,

归档案例

贾伟 Jia Wei

神州网信技术有限公司

服务支持电话: 400-818-0055 电子邮箱: jiawei@cmgos.com

C&M Information Technologies Co., Ltd.

11F, Block C North Building, Raycom InfoTech Park, Beijing

mail: <u>Jiawei@cmgos.com</u> | visit: <u>www.cmgos.com</u>

发件人: Jia Wei

发送时间: 2024年7月3日13:32

收件人: ICBC 案例通知 < win10sup@sdc.icbc.com.cn > 抄送: ICBC_Notification < ICBC_Notification@cmgos.com >

主题: DCCBSONGYY 组件损坏问题

许先生, 您好

DCCBSONGYY 组件损坏问题

建议操作:

1) 下载链接文件、解压。

https://cduc.cmgos.com/download.php?id=1457&token=EsTmWh3GUpg8FXX8tjwD5X73C OAz5yn9

2) 替换附件中对应文件至如下路径:

C:\Windows\WinSxS\amd64_microsoft-windows-appx-deployment-

 $server_31bf3856ad364e35_10.0.17763.1_none_521538130ed16885 \verb|\AppxUpgradeMigration| \\$

Plugin.dll

C:\Windows\WinSxS\amd64_microsoft-windows-appx-deployment-

server_31bf3856ad364e35_10.0.17763.2183_none_aef9b1708860b910\AppxUpgradeMigrati

onPlugin.dll

C:\Windows\WinSxS\amd64_microsoft-windows-appx-deployment-

server_31bf3856ad364e35_10.0.17763.5696_none_aec463788888a274\r\AppxUpgradeMigr

ationPlugin.dll

C:\Windows\WinSxS\x86_microsoft-windows-b..ager-

pcat.resources_31bf3856ad364e35_10.0.17763.5830_sl-

si_f80b68b886423610\r\bootmgr.exe.mui

日志:

2024-07-01 08:52:00, Info CBS	=======================================
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2024-07-01 08:52:00, Info CBS Checking System Update Readiness.

2024-07-01 08:52:00, Info CBS

2024-07-01 08:52:00, Info CBS (p) CSI Payload

Corrupt (n) amd64_microsoft-windows-appx-deployment-

server_31bf3856ad364e35_10.0.17763.1_none_521538130ed16885\AppxUpgradeMigrationPlug in.dll

2024-07-01 08:52:00, Info CBS Repair failed: Missing replacement payload.

2024-07-01 08:52:00, Info CBS (p) CSI Payload

Corrupt (n) amd64_microsoft-windows-appx-deployment-

 $server_31bf3856ad364e35_10.0.17763.2183_none_aef9b1708860b910 \land \texttt{AppxUpgradeMigrationPlugin.dll}$

2024-07-01 08:52:00, Info CBS Repair failed: Missing replacement payload.

2024-07-01 08:52:00, Info CBS (p) CSI Payload

Corrupt (n) amd64_microsoft-windows-appx-deployment-

server_31bf3856ad364e35_10.0.17763.5696_none_aec463788888a274\r\AppxUpgradeMigratio

nPlugin.dll

2024-07-01 08:52:00, Info CBS Repair failed: Missing replacement payload.

2024-07-01 08:52:00, Info CBS (p) CSI Payload

Corrupt (n) x86_microsoft-windows-b..ager-

pcat.resources_31bf3856ad364e35_10.0.17763.5830_sl-

si_f80b68b886423610\r\bootmgr.exe.mui

2024-07-01 08:52:00, Info CBS Repair failed: Missing replacement payload.

要伟 Jia Wei

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