

Pink Truong

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US Permanent Resident

EDUCATION

Georgia Institute of Technology

2022 - Present

MS, Computer Science (graduating spring 2024)

- Notable projects:

- **Grocery Express:** Working with a team to develop from ground up a high performant, robust and secure system to manage multiple grocery stores, exposing via REST API the common operations like create store, manage inventories, order, invoice, etc. The service layer was implemented with Java Spring Boot stack, mainly Spring Web, Spring Security and Spring JPA and deployed as a Docker container.

Responsible for the design of the core business logic, including authoring UML class, sequence and use case diagrams. Applied object-oriented and functional programming principle to come up with an architecture that is easy to understand, highly decouple and scalable.

Received 98/100 for the project.

- **Job Offer Comparison:** Working with a team to build an Android application that helps to manage and compare job offers. The app will use user-provided data like position, salary, bonus, benefits... as well as external data source like cost-of-living index, market average... to help comparing job offers. User can customize various aspect of the comparison.
- **Trading Strategy Evaluation:** Building a machine learning trading model using Random Forest method that consistently beats a manual strategy based on common indicators (MACD, RSI...). Implemented in Python with NumPy, Pandas and various other libraries.

- Course works: Software Development Process; Software Architecture & Design; Machine Learning for Trading; Graduate Algorithms, Video Game Design, Computer Network; Software Analysis and Testing; Information Security; Human-Computer Interaction, AI Ethics Society.

- Current GPA: 3.44

Stevens Institute of Technology

2021

MS, Computer Science

- Studied one semester with two courses: *Data Structures and Algorithms; Java Programming.*
- Received A for both courses before switching to Georgia Tech.

University of Birmingham

2016 - 2017

MS, International Business

- GPA 3.7/4.0

Banking Academy of Vietnam

2007 - 2011

BS, Banking and Finance

- GPA 4.0/4.0

SKILLS

- **Languages:** Java , Python, C#, C++, JavaScript
- **Paradigms:** Object-oriented programming, Functional programming, Agile methodologies, Microservices architecture.
- **Tools/Framework:** Git, Docker, Kafka, SpringBoot, Maven, Gradle, MySQL, NumPy, Pandas

WORK EXPERIENCE

Cognizant

Nov. 2017 – June 2018

Client Support Analyst @ Meta

Singapore

- Handle support tickets from global corporate clients.
- Have a comprehensive understanding of the workflow to quickly triage and identify potential issue.
- Collaborate closely with multiple teams, including sales, product, operation and engineering, to resolve the ticket in a timely manner.
- Key Accomplishments:
 - Consistently placed among the top 10% of the weekly productivity report.
 - Highly rated score regarding customer feedback and support quality
- Left job as family relocated to the US

Bank for Investment and Development of Vietnam (BIDV)

Nov 2011 – July 2015

Commercial Credit and Client Relationship Manager

Hung Yen, Vietnam

- Manage multiple clients in Hung Yen province's industrial area - one of the major industrial hub in northern Vietnam – including big corporations like Vietnam Italy Steel JSC, Sun Group (real estate/infrastructure), LIOA (consumer electronic/manufacturing).
- Analyze and evaluate client's business operation, financial status, collateral assets and other information. Working with all parties to come up with the credit proposal.
- Regularly monitoring and updating information about clients business, to mitigate risk and reduce chance of bad debt
- Key Accomplishments:
 - Pioneer employee in a brand-new branch in Van Giang district, Hung Yen, helped to grow the branch quickly, reached 2nd position in BIDV Hung Yen system in 2013.
 - Exceed all targets regarding number of clients, new accounts and debt quality.
 - Received Excellence Employee Certificate in 2014
 - Promoted and enhanced BIDV brand through many volunteer and charity activities.
- Left job as family relocated to Singapore