

ZOSIMO UY JR

JUNIOR WEB DEVELOPER

General Trias, Cavite

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Github: github.com/pinkdollar123

Portfolio: pinkdollar123.github.io/zosimouy.io/

PROFILE SUMMARY

Results-driven computer engineer transitioning into web development with a solid technical background and expertise in technical support. Recently completed a rigorous full stack bootcamp, solidifying web development skills. Skilled in problem-solving, with a track record of analyzing complex issues and implementing effective solutions. Possesses strong technical expertise and a passion for learning, ensuring quick adaptation to new technologies. Eager to contribute transferable skills and accomplishments to excel as a Junior Web Developer and drive company success.

WORK EXPERIENCE

Customer Care Associate

September 2019 – January 2023

Conduent Philippines

MOA One-ecom, Pasay City

- Provided exceptional chat support to customers, **demonstrating strong problem-solving skills** and a deep understanding of iPhone, iPad, Macs and AirPods and accessibility features.
- **Collaborated with cross-functional teams**, to escalate complex technical issues and ensure timely and efficient resolutions.
- Assisted customers in resolving technical issues, such as troubleshooting software and hardware problems, ensuring customer satisfaction and **fostering positive relationships**.
- **Effectively supported customers** with user account management, guiding them through login processes, password resets, and account recovery procedures.
- Developed excellent communication and interpersonal skills, effectively conveying technical information to customers with varying levels of technical knowledge.
- **Consistently achieved and exceeded performance targets**, including customer satisfaction ratings, response times, and issue resolution metrics.
- Maintained detailed records of customer interactions, documenting solutions and feedback to contribute to process improvements and knowledge sharing.

Design Associate Engineer

August 2018 – January 2019

Castem Phils.

EPZA Rosario Cavite

- Successfully designed and developed 3D injection mold structures, **demonstrating strong technical skills and attention to detail in creating precise and efficient designs**.
- Developed CAM programs for cutting the injection mold structures, showcasing proficiency in Space-E/CAM and a **strong understanding** of machining techniques.
- Demonstrated problem-solving skills by identifying and resolving design issues, conducting design review and maintained accurate documentation of design specifications.
- **Adapted quickly to changing project requirements and deadlines**, prioritizing tasks and managing time effectively to deliver projects with established timelines.

EDUCATION

Full-Stack Web Development

February 2023 – May 2023

Kodego PH, Intensive 12-week remote training

BS Computer Engineering

2012–2018

System Technology Institute College, Rosario Cavite

OTHER SKILLS

Front end: HTML, CSS, Bootstrap, React.

Back end: JavaScript, Node.js, PHP, MySQL (Databases), Postman API, Laravel (Framework).

Professional: Code Comprehension, Problem Solving, Communication, Adaptability, Teamwork. Time-Management

PROJECTS

Soul Shine Beach

Page-layout : pinkdollar123.github.io/SoulShine/

Git repository: github.com/pinkdollar123/soulshinebeach

Technologies: HTML, CSS, Bootstrap, JavaScript, MySQL, PHP, Laravel.

Accomplishments:

- Led a team of 3 developers, overseeing the project's development and acting as the code owner.
- Served as a code reviewer, ensuring code quality and adherence to best practices within the Laravel framework.
- Initiated the web architecture by creating wireframes, site maps, and layouts using Figma to visualize the expected website output.
- Acted as the backend developer for the beach house reservation system, implementing the booking functionality.
- Successfully presented the final capstone project with a smooth flow during the presentation to the panelists.

KodeWork

Live page: pinkdollar123.github.io/kodework.io/

Git repository: github.com/pinkdollar123/kodework.io

Technologies: HTML, CSS, Bootstrap, JavaScript, MySQL, PHP, Laravel.

Accomplishments:

- Led a team of 2 developers, coordinating their efforts and ensuring successful project execution.
 - Applied the acquired knowledge of HTML, CSS, Bootstrap, and JavaScript to develop a functional website.
 - Emphasized responsiveness in website design, ensuring compatibility across various devices.
 - Demonstrated the ability to cater to the needs of businesses seeking outsourcing solutions for website development.
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REFERENCES: References available upon request.