Hello  
Dreylon Pinkett-20

5947 7th ave SE

Lacey, 98503

**(360) 970-5314**

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# Skills

* decisive communication skills
* Basic Understanding of the computers, OSI model and networking
* Experience with windows and Linux (Ubuntu, Kali)(1+ year)
* able to work with several types of people in a professional environment
* Able to stand/walk for several hours at a time
* Can communicate with several types of people in person or on the phone
* Can sit at a desk or computer for several hours
* Strong patience and work ethic
* Able to follow instructions clearly
* A quick learner and a fast worker

# School/Education

North Thurston high school

High school diploma

600 Sleater Kinney Rd NE

# Separate Experience

Volunteer Coached for an elementary school basketball team for 2 seasons

Was captain of the cross-country and track team in my senior year

# Job Experience

## September 2023–January 2025

### Amazon

### Warehouse associate

### Lacey

### 3300 Hogum Bay Rd NE

* 11 months as a problem solver
* Lifting up to 60 lb boxes continuously
* Experience in using cart computers, printers, hand scanners, and Avery scanners
* Experience using browser software for scanning, researching, and solving problems

# Summary

40 hr/week, 10 hr/day, 4 days/week. From the start of the shift, we are staffed and restaffed 4 times every shift, at the start, after first break (15 min), after lunch (30 min), and after third break (15 min). Positions varied from pushing boxes on the conveyor to lifting and placing boxes in various carts based on destination and organizing the boxes in the carts as well the very same is done with the boxes in trailers. There are other special positions you have to get trained for, (problem solver, TDR, pit driver, learning, safety) I chose to do problem solve. In problem solve, I worked on a mobile laptop, a hand scanner connected to the laptop, and a printer connected to the laptop. As a problem solver, I fix problems with the boxes having to do with vendor mistakes, incorrect destination, labeling, shipment, and dock clerk or PID mistakes. Many of these issues I have to verify what the problem is by researching, then using the correct tool (or combination of tools) to fix the issue. I have to fix each of the boxes quickly, or I could be overwhelmed. Every day as a problem solver is different as on some days several boxes will be problems complex and consistent and other days are calmer with more simple issues.

## June 2022–March 2023

### Wendy’s

### General Manager

### Armando Quiroz

### crew member

### Lacey

### 526 Sleater Kinney Rd SE

* Learned multiple positions in the span of a few months
* Worked in a fast-paced workspace
* Handled customer service and ordered at the counter
* Organize in stocking several items

# Summary

On weekdays after I school I came to work on days my manager scheduled me on for the hours he scheduled me for. I knew how to use the fryer and the grill, I knew how to take orders and how to manage customers. On weekends, I would work at 7 am and start my 3 hr cleaning routine. In this routine, I would take out the trash, clean the parking lot, clean the grill, clean the windows, clean the dining room, then ending it with stocking and organizing in the fridge, the freezer, and shelves. After the routine I would have my lunch then work as I usually would on the weekdays.

# References

Wendy’s

(360) 459-7373