# Bank Marketing Campaign





- The data is related with direct marketing campaigns (phone calls) of a Portuguese banking institution. The classification goal is to predict if the client will subscribe a term deposit
- In this dataset we explore which parameters help the bank to identify possible customer who will make a term deposit with the bank

#### Bank client data:

- age : (numeric)
- job: type of job (categorical: 'admin.', 'blue-collar', 'entrepreneur', 'housemaid', 'management', 'retired', 'self-employed', 'services', 'student', 'technician', 'unemployed', 'unknown')
- marital: marital status (categorical: 'divorced', 'married', 'single', 'unknown'; note: 'divorced' means divorced or widowed)
- education: (categorical: primary, secondary, tertiary and unknown)
- default : has credit in default? (categorical: 'no', 'yes', 'unknown')
- housing : has housing loan? (categorical: 'no','yes','unknown')- loan: has personal loan? (categorical: 'no','yes','unknown')
- balance: Balance of the includual.

#### Related with the last contact of the current campaign:

- contact : contact communication type (categorical: 'cellular', 'telephone')
- month: last contact month of year (categorical: 'jan', 'feb', 'mar', ..., 'nov', 'dec')
- day: last contact day of the week (categorical: 'mon', 'tue', 'wed', 'thu', 'fri')
- duration: last contact duration, in seconds (numeric). Important note: this attribute highly affects the output target (e.g., if duration=0 then y='no'). Yet,
   the duration is not known before a call is performed. Also, after the end of the call y is obviously known. Thus, this input should only be included for benchmark purposes and should be discarded if the intention is to have a realistic predictive model.

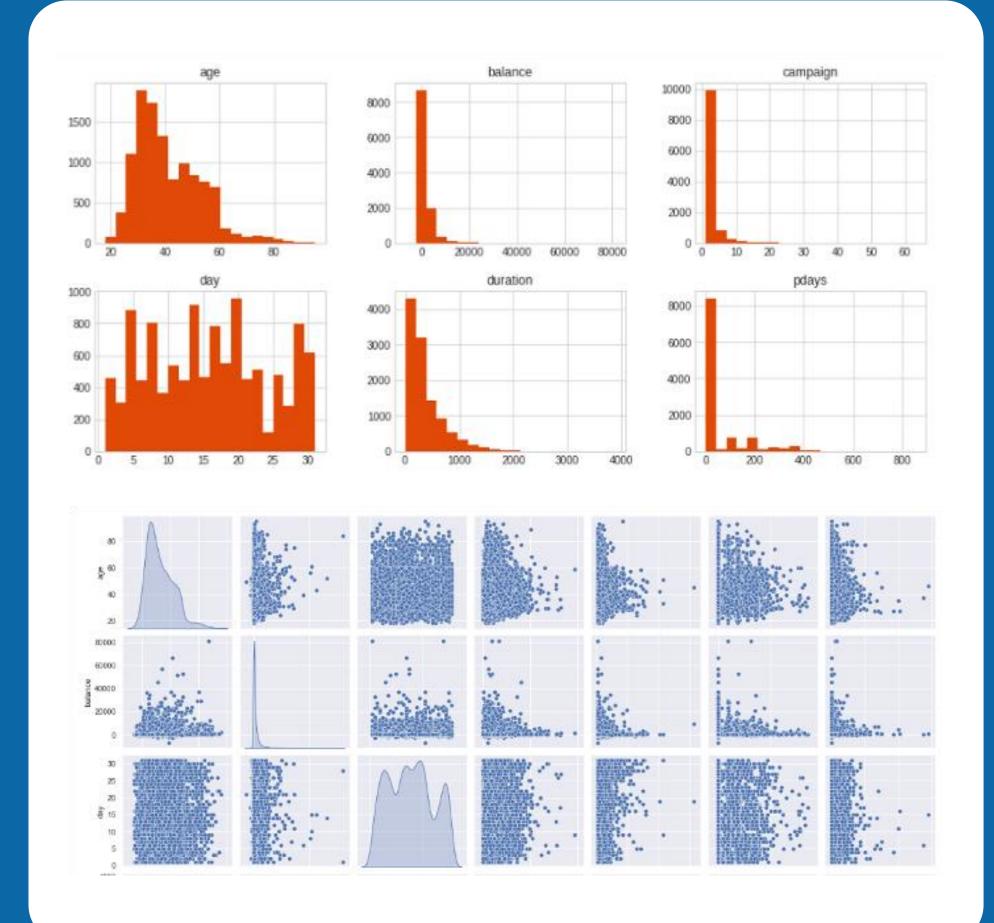
#### other attributes:

- campaign: number of contacts performed during this campaign and for this client (numeric, includes last contact)
- pdays: number of days that passed by after the client was last contacted from a previous campaign (numeric; 999 means client was not previously contacted)
- previous : number of contacts performed before this campaign and for this client (numeric)
- poutcome: outcome of the previous marketing campaign (categorical: 'failure', 'nonexistent', 'success')



# **Exploratory Data Analysis**

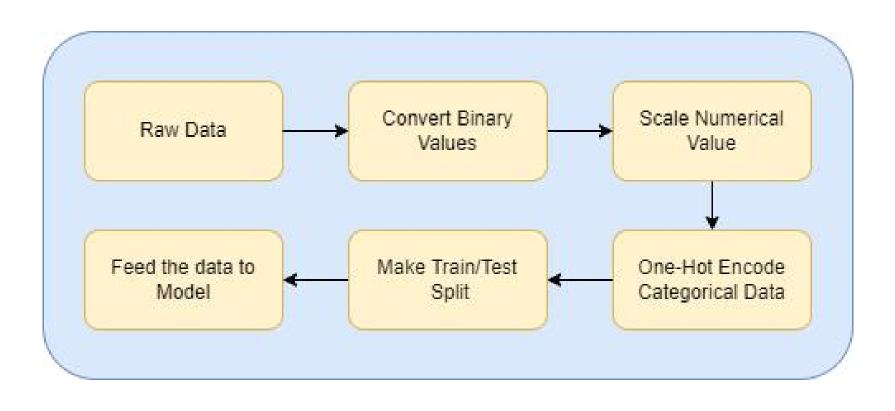
- Helps in understanding the composition of the features and the relationship among them
- Draws insights from the data
- Histograms and distribution plots
- Pair plots and boxplots
- Feature engineering and model building





- Dataset has 11,162 samples and almost equally divided in two classes.
- Dataset contains 7 numerical values and 10 categorical values.
- We are using binary labeling for yes/no columns, MinMaxScaler() for normalizing numerical values and One-Hot Encoding for categorical data.
- After that we are using train\_test\_split with 30% being test data to get Train and Test datasets.

Data	columns (t	otal 1	7 columns)	:
#	Column	Non-Ne	ull Count	Dtype
Ø	age	11162	non-null	int64
1	job	11162	non-null	object
2	marital	11162	non-null	object
3	education	11162	non-null	object
4	default	11162	non-null	object
5	balance	11162	non-null	int64
6	housing	11162	non-null	object
7	loan	11162	non-null	object
8	contact	11162	non-null	object
9	day	11162	non-null	int64
10	month	11162	non-null	object
11	duration	11162	non-null	int64
12	campaign	11162	non-null	int64
13	pdays	11162	non-null	int64
14	previous	11162	non-null	int64
15	poutcome	11162	non-null	object
16	deposit	11162	non-null	object





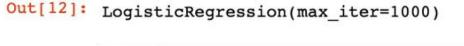
## Logistic Regression:

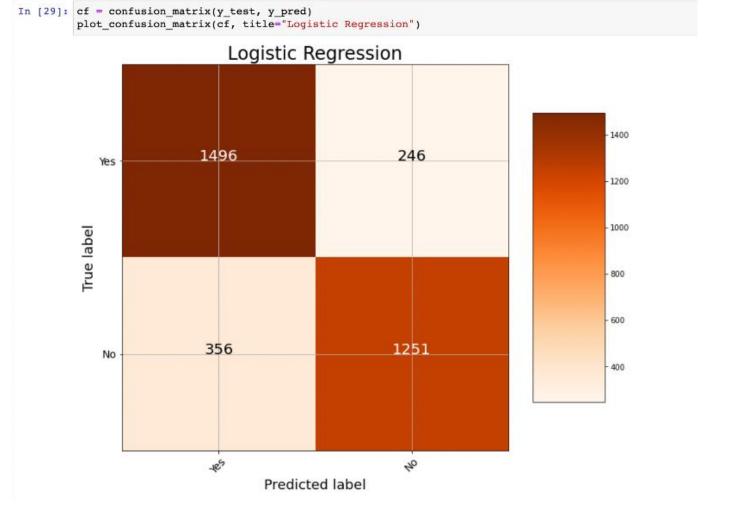
Accuracy of Logistic Regression for our dataset:82.02%

Confusion Matrix – Accuracy = TP+TN/(TP+TN+FP+FN)

## Re-evaluation after dropping of columns/features(randomly):

- Marital 81.57%
- Age 82.05%
- Education 81.57%
- Duration 71.30% **→**
- Balance 81.99%





```
In [16]: #Calculating Accuracy of Model using Accuracy_score method
    print("Accuracy of the model using Logistic Regression: ", accuracy_score(y_test, y_pred)*100,'%')
Accuracy of the model using Logistic Regression: 82.0244849208719 %
```

### GridSearchCV for Logistic Regression:

GridSearchCV performs an exhaustive search over specified parameter values (solvers – 'newton-cg,' 'lbfgs', 'liblinear') (penalty – 'l2') (c\_values – 0.1, 1, 10, 100, 1000) for an estimator (Logistic Regression algorithm in this case)

Best values for our dataset –
Mean – 0.825
C – 1000
Penalty – I2
Solver – Ibfgs

```
1 #define parameters
   solvers = ['newton-cg', 'lbfgs', 'liblinear']
    penalty = ['12']
   c \text{ values} = [0.1, 1, 10, 100, 1000]
    #define grid search
    grid = dict(solver=solvers,penalty=penalty,C=c values)
    cv = RepeatedStratifiedKFold(n splits=10, n repeats=3, random state=1)
   logreg gscv = GridSearchCV(estimator=log reg, param grid=grid, n jobs=-1, cv=cv, refit=True, verbose=True,
                               scoring='accuracy', error score=0)
11
   grid result = logreg gscv.fit(X, y)
12
13 # summarize results
14 print("Best: %f using %s" % (grid result.best score , grid result.best params ))
   means = grid result.cv results ['mean test score']
    stds = grid result.cv results ['std test score']
    params = grid result.cv results ['params']
18 for mean, stdev, param in zip(means, stds, params):
        print("%f (%f) with: %r" % (mean, stdev, param))
Fitting 30 folds for each of 15 candidates, totalling 450 fits
Best: 0.825479 using {'C': 1000, 'penalty': '12', 'solver': 'lbfgs'}
0.804574 (0.010323) with: {'C': 0.1, 'penalty': '12', 'solver': 'newton-cg'}
0.804544 (0.010321) with: {'C': 0.1, 'penalty': '12', 'solver': 'lbfgs'}
0.804544 (0.010321) with: {'C': 0.1, 'penalty': '12', 'solver': 'liblinear'}
0.822731 (0.011294) with: {'C': 1, 'penalty': '12', 'solver': 'newton-cg'}
0.822731 (0.011318) with: {'C': 1, 'penalty': '12', 'solver': 'lbfgs'}
0.822761 (0.011268) with: {'C': 1, 'penalty': '12', 'solver': 'liblinear'}
0.825360 (0.010139) with: {'C': 10, 'penalty': '12', 'solver': 'newton-cg'}
0.825360 (0.010139) with: {'C': 10, 'penalty': '12', 'solver': 'lbfgs'}
0.825360 (0.010139) with: {'C': 10, 'penalty': '12', 'solver': 'liblinear'}
0.825390 (0.010434) with: {'C': 100, 'penalty': '12', 'solver': 'newton-cg'}
0.825479 (0.010440) with: {'C': 100, 'penalty': '12', 'solver': 'lbfgs'}
0.825390 (0.010434) with: {'C': 100, 'penalty': '12', 'solver': 'liblinear'
0.825449 (0.010372) with: {'C': 1000, 'penalty': '12', 'solver': 'newton-cg'}
0.825479 (0.010334) with: {'C': 1000, 'penalty': '12', 'solver': 'lbfgs'}
0.825419 (0.010399) with: {'C': 1000, 'penalty': '12', 'solver': 'liblinear'}
```

### **Stochastic Gradient Descent Classifier:**

Accuracy of SGDClassifier for our dataset: 81.55 %

Confusion Matrix – Accuracy = TP+TN/(TP+TN+FP+FN)

## Re-evaluation after dropping of columns/features(randomly):

- Job 81.84%
- Month 80.20% ■
- Campaign 81.93%
- Education 81.46% -
- Age 81.25% **▼**

### **Stochastic Gradient Descent**

Accuracy of SGD model is: 81.54673036727381%

```
In [11]: from sklearn.linear model import SGDClassifier
In [12]: SGD_model = SGDClassifier(max_iter=1000, tol=0.001, random_state=42)
In [13]: SGD_model.fit(X_train,y_train)
Out[13]: SGDClassifier(random_state=42)
In [14]: SGD_predictions = SGD_model.predict(X_test)
In [15]: from sklearn.metrics import confusion_matrix
         print(confusion_matrix(y_test,SGD_predictions))
         [[1504 238]
           [ 380 1227]]
In [16]: #Calculating the accuracy of SVC model
         print(f"Accuracy of SGD model is: {metrics.accuracy_score(y_test, SGD_predictions)*100}%")
```

### **GridSearchCV for SGD:**

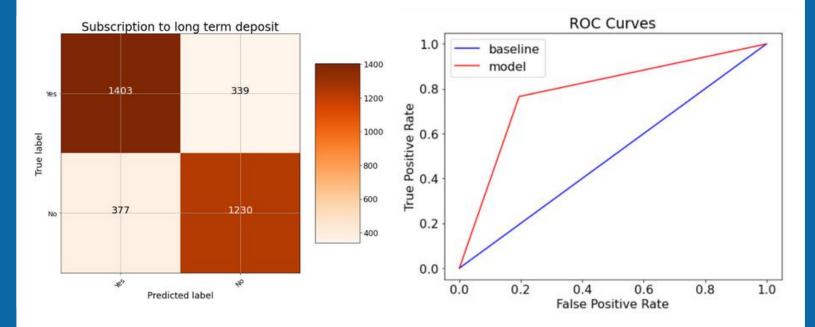
GridSearchCV performs an exhaustive search over specified parameter values ('loss':['hinge','log']) ('penalty':['l2','l1','elasticnet']) ('alpha':[0.001,0.0001,0.00001]) ('l1\_ratio':[0.05,0.06,0.07,0.08,0.09,0.1, 0.12,0.13,0.14,0.15,0.2]) for an estimator (SGD algorithm in this case)

Best values for our dataset – l1\_ratio=0.08, penalty=elasticnet alpha = 0.0001 loss = hinge

```
In [17]: sgdc = SGDClassifier()
         param_grid = { 'loss':['hinge', 'log'],
              'penalty':['l2','l1','elasticnet'],
              "alpha":[0.001,0.0001,0.00001],
              'll_ratio':[0.05,0.05,0.07,0.08,0.09,0.1,0.12,0.13,0.14,0.15,0.2]}
In [18]: grid_sgdc = GridSearchCV(sgdc, param grid, cv=5, verbose=1, n jobs=-1)
         grid_sgdc.fit(X_train, y_train)
         Fitting 5 folds for each of 198 candidates, totalling 990 fits
Out[18]: GridSearchCV(cv=5, estimator=SGDClassifier(), n_jobs=-1,
                      param_grid={'alpha': [0.001, 0.0001, 1e-05],
                                   'll_ratio': [0.05, 0.05, 0.07, 0.08, 0.09, 0.1, 0.12,
                                               0.13, 0.14, 0.15, 0.2],
                                   'loss': ['hinge', 'log'],
                                   'penalty': ['12', '11', 'elasticnet']},
                      verbose=1)
In [19]: grid_sgdc.best_params_
Out[19]: {"alpha": 0.0001, "l1 ratio": 0.08, "loss": "hinge", "penalty": "elasticnet"}
In [20]: #The best estimator
         grid_sgdc.best_estimator_
Out[20]: SGOClassifier(ll_ratio=0.08, penalty='elasticnet')
In [21]: grid_sgdc_predictions = grid_sgdc.predict(X_test)
         grid_sgdc_cf = confusion_matrix(y_test, grid_sgdc_predictions)
         grid_sgdc_cf
Out[21]: array([[1440, 302],
                 [ 302, 1305]], dtype=int64)
In [22]: #Accuracy of the optimised SVC
         print(f*Accuracy: {accuracy_score(y_test, grid_sgdc_predictions)*100}%*)
         Accuracy: 81.96476560167214%
In [23]: #Comparing the accuracies
         print(f"SGD Accuracy: {accuracy_score(y_test, SGD_predictions)*100}%")
         print(f"GridSearchCV accuracy: {accuracy_score(y_test, grid_sgdc_predictions)*100}%")
         SGD Accuracy: 81.54673036727381%
         GridSearchCV accuracy: 81.96476560167214%
```

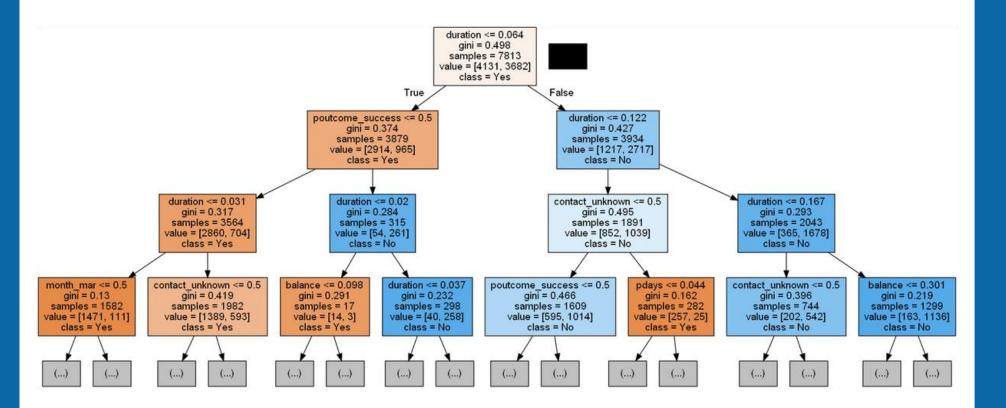
### **Decision Tree Classifier**

- #import DecisionTreeClassifier from sklearn.tree from sklearn.tree import DecisionTreeClassifier
- #creating tree object and fitting it on training data
  RSEED = 5
  tree = DecisionTreeClassifier(random\_state=RSEED)
  tree.fit(X\_train, y\_train)



	feature	importance
44	duration	0.348314
36	poutcome_success	0.079186
43	day	0.073553
40	balance	0.065351
21	contact unknown	0.061706

### Decision Tree with max\_depth = 3



#### **GridSearchCV for Decision Tree:**

GridSearchCV performs an exhaustive search over specified parameter values 'criterion':['gini','entropy'], 'max\_depth':[4,5,6,7,8,9,10,11,12,15,20,30,40,50,70,90,120,150]

Best values for our dataset – 'criterion': 'gini', 'max\_depth': 11

#### Using GridSearchCV

```
In [26]: M param_grid = {'criterion':['gini', 'entropy'], 'max_depth':[4,5,6,7,8,9,10,11,12,15,20,30,40,50,70,90,120,150]}
In [27]:  M grid decisiontree = GridSearchCV(DecisionTreeClassifier(), param grid, cv = 5)
            grid decisiontree.fit(X train, y train)
   Out[27]: GridSearchCV(cv=5, estimator=DecisionTreeClassifier(),
                        param_grid={'criterion': ['gini', 'entropy'],
                                   'max_depth': [4, 5, 6, 7, 8, 9, 10, 11, 12, 15, 20, 30,
                                               40, 50, 70, 90, 120, 150]})
In [28]: ▶ grid decisiontree.best params
   Out[28]: {'criterion': 'gini', 'max_depth': 11}
In [29]: ▶ grid_decisiontree.best_estimator_
   Out[29]: DecisionTreeClassifier(max_depth=11)
In [31]:  M grid_decisiontree_cf = confusion_matrix(y_test, grid_decisiontree_predictions)
            grid decisiontree cf
   Out[31]: array([[1430, 312],
                   [ 257, 1350]], dtype=int64)
In [32]: H #Accuracy of the optimised dt
            print(f"Accuracy: {accuracy score(y_test, grid_decisiontree_predictions)*100}%")
            Accuracy: 83.00985368766796%
```

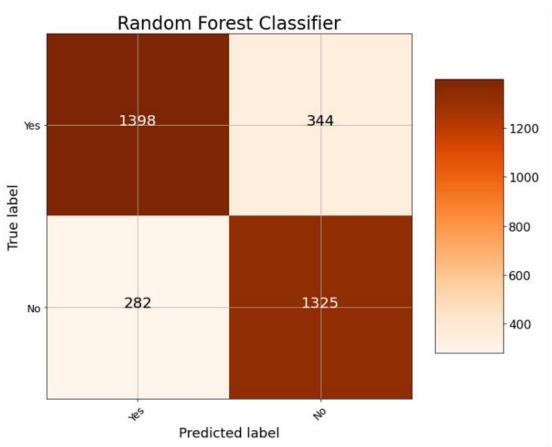
### **Random Forest Algorithm:**

Accuracy of Random Forest Classifier for our dataset: 84.89%

Confusion Matrix – Accuracy = TP+TN/(TP+TN+FP+FN)

## Re-evaluation after dropping of columns/features(randomly):

- Marital 84.92%
- Age 85.21%
- Education 84.80%
- Duration 73.03% **→**
- Balance 84.29%



In [15]: #Calculating Accuracy of Model using Accuracy\_score method
print("Accuracy of the model using Random Forest Algorithm: ", metrics.accuracy\_score(y\_test, y\_pred\_rf)\*100,'%')

Accuracy of the model using Random Forest Algorithm: 84.89101224246043 %

### **GridSearchCV for Random Forest Algorithm:**

GridSearchCV performs an exhaustive search over specified parameter values (n\_estimators - 5, 10, 20, 50, 100) (criterion-'gini', 'entropy', 'log\_loss') for an estimator (Random Forest algorithm in this case)

Best values for our dataset – n\_estimators – 100 criterion – entropy

```
#define parameters
 n_{estimators} = [5, 10, 20, 50, 100]
 criterion = ['gini', 'entropy', 'log_loss']
 #define arid search
 grid = dict(n estimators=n estimators,criterion=criterion)
 cv = RepeatedStratifiedKFold(n splits=10, n repeats=3, random state=1)
 rfmodel gscv = GridSearchCV(estimator=rf model, param grid=grid, n jobs=-1, refit=True, verbose=True, scoring='accuracy',
                             error score=0)
 grid result rf = rfmodel gscv.fit(X train, y train)
 # summarize results
 print("Best: %f using %s" % (grid_result_rf.best_score_, grid_result_rf.best_params_))
 means = grid result rf.cv results ['mean test score']
 stds = grid_result_rf.cv_results_['std_test_score']
 params = grid result rf.cv results ['params']
 for mean, stdev, param in zip(means, stds, params):
     print("Accuracy: %f with: %r" % (mean, param))
 Fitting 5 folds for each of 15 candidates, totalling 75 fits
 Best: 0.854218 using {'criterion': 'entropy', 'n_estimators': 100}
 Accuracy: 0.807757 with: {'criterion': 'gini', 'n_estimators': 5}
 Accuracy: 0.820171 with: {'criterion': 'gini', 'n_estimators': 10}
 Accuracy: 0.840395 with: {'criterion': 'gini', 'n_estimators': 20}
 Accuracy: 0.850762 with: {'criterion': 'gini', 'n_estimators': 50}
 Accuracy: 0.854090 with: {'criterion': 'gini', 'n estimators': 100}
 Accuracy: 0.811726 with: {'criterion': 'entropy', 'n_estimators': 5}
 Accuracy: 0.824909 with: {'criterion': 'entropy', 'n_estimators': 10}
 Accuracy: 0.838732 with: {'criterion': 'entropy', 'n_estimators': 20}
 Accuracy: 0.848459 with: {'criterion': 'entropy', 'n_estimators': 50}
 Accuracy: 0.854218 with: {'criterion': 'entropy', 'n_estimators': 100}
 Accuracy: 0.808652 with: {'criterion': 'log_loss', 'n_estimators': 5}
 Accuracy: 0.825292 with: {'criterion': 'log_loss', 'n_estimators': 10}
 Accuracy: 0.843211 with: {'criterion': 'log_loss', 'n_estimators': 20}
 Accuracy: 0.850891 with: {'criterion': 'log_loss', 'n_estimators': 50}
 Accuracy: 0.852555 with: {'criterion': 'log_loss', 'n_estimators': 100}
: print("Accuracy using Random Forest Algorithm: ", accuracy_score(y_test, y_pred_rf))
  print("GridSearchCV Accuracy: ", accuracy_score(y_test, grid_predictions_rf))
  Accuracy using Random Forest Algorithm: 0.8489101224246044
  GridSearchCV Accuracy: 0.8512988951925948
```

## **Support Vector Classifier:**

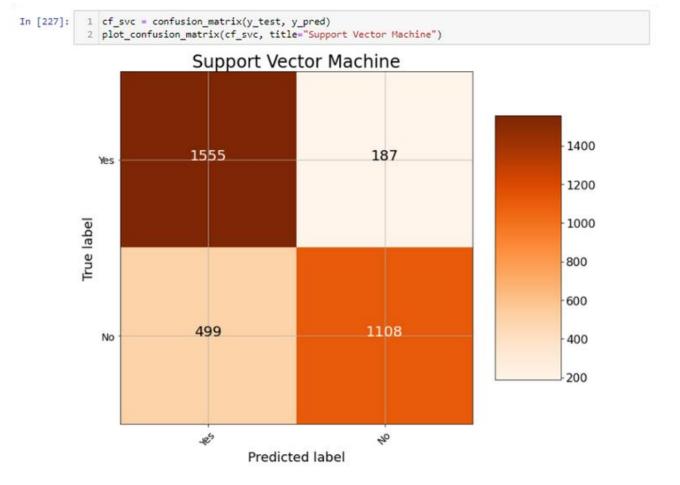
Accuracy of SVC for our dataset: 79.52%

Confusion Matrix – Accuracy = TP+TN/(TP+TN+FP+FN)

## Re-evaluation after dropping of columns/features(randomly):

- Job 80.20%
- Month 77.87%
- Campaign 79.72%
- Education 79.99%
- Age 79.52%





```
In [229]: 1 #Calculating the accuracy of SVC model
2 print(f"Accuracy of SVC model is: {accuracy_score(y_test, y_pred)*100}%")
```

Accuracy of SVC model is: 79.51627351448194%

#### **GridSearchCV for SVC:**

GridSearchCV performs an exhaustive search over specified parameter values (Gamma – 0.001, 0.01, 0.1, 1) (C – 0.1, 1, 10, 100) (Kernel – 'linear,' 'poly', 'rbf', 'sigmoid') for an estimator (Support Vector Classifier algorithm in this case)

Best values for our dataset – C – 10 Gamma – 0.1 Kernel – rbf

```
param_grid = {'gamma':[0.001, 0.01, 0.1, 1], 'C':[0.1, 1, 10, 100], 'kernel':['linear', 'poly', 'rbf', 'sigmoid']}
grid_svc = GridSearchCV(SVC(), param_grid, refit=True, verbose=3)
grid_svc.fit(X_train, y_train)
Fitting 5 folds for each of 64 candidates, totalling 320 fits
[CV 5/5] END ............C=0.1, gamma=0.001, kernel=linear; total time=
[CV 1/5] END ......C=0.1, gamma=0.001, kernel=poly; total time=
[CV 3/5] END ......C=0.1, gamma=0.001, kernel=poly; total time=
[CV 1/5] END ...........C=0.1, gamma=0.001, kernel=sigmoid; total time=
[CV 2/5] END ...........C=0.1, gamma=0.001, kernel=sigmoid; total time= 2.2s
[CV 3/5] END ...........C=0.1, gamma=0.001, kernel=sigmoid; total time=
[CV 4/5] END ............C=0.1, gamma=0.001, kernel=sigmoid; total time=
[CV 5/5] END ............C=0.1, gamma=0.001, kernel=sigmoid; total time=
[CV 3/5] END ......C=0.1, gamma=0.01, kernel=linear; total time=
[CV 5/5] END ............C=0.1, gamma=0.01, kernel=linear; total time= 1.4s
[19]: #Parameters that gave the best result
   grid_svc.best_params_
[19]: {'C': 10, 'gamma': 0.1, 'kernel': 'rbf'}
In [29]: 1 #Comparing the accuracies
     print(f"SVC Accuracy: {accuracy_score(y_test, y_pred)*100}%")
    3 print(f"GridSearchCV accuracy: {accuracy_score(y_test, grid_svc_predictions)*100}%")
    SVC Accuracy: 78.59062406688564%
    GridSearchCV accuracy: 83.63690653926545%
```

