Paulo Francisco Pinto
IT Developer

CONTACTS

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SKILLS

Skill	Level
VB / C# / ASP.NET	●●●●●●
Python / Swift	●●●○○○
SQL Server, Oracle	●●●●○○
HTML, CSS & JS	●●●●●○
CISCO Technology	●●●●●○

Level	Skill
●●●●●●	SSIS (ETL)
○●●●●●	Ui Path (RPA)
●●●●●○	Windows Server
○●●●●○	Photoshop / Illustrator

LANGUAGES

Language	Level
English	●●●●○○
Spanish	●●●●○○
Portuguese	●●●●●●

HOBBIES

- ♫ Music
- ✎ Study
- 📖 Read
- ✈ Traveling

🪪 About Me

Hi, my name is Paulo Francisco Pinto and I have a really good capability for troubleshooting not just in professional but also in real life. I am an IT Project Management Technician at Sonae's company and I'm graduated in Systems and Multimedia at the Polytechnic Institute of Management and Technology, ISLA Gaia.

I drink a lot of coffee as a true IT professional.

💼 Professional Experience

Aug17 – Now

IT Project Management Technician
Sonae MC Service Centre II

Monitoring system performance and troubleshooting issues on Windows Server 2008 , 2012 and 2016.
Respond to service incidents within the times specified in any Service Level Agreement (SLA).
Develop Robots for process automations "RPA" using UiPath platform and Web and Desktop applications in C# / ASP.NET languages, connected to SQL Server to promote continuous improvement of the intranet platforms.
Create reports and documentation (ETL) using SQL Server Integration Services (SSIS) and SQL Server Reporting Services (SSRS) according to the users request.

Sep13 – Aug17

Animator / Monitor
Forum Estudante

Announcement of the company and its products to the schools and students of the secondary education.Responsible for a group of secondary school students in a holiday camp accomplished in Lisbon.

Sep15 – Mar14

Administrative / Receptionist
Clinica Dentária D'avenida

Control access to the clinic and take care of customers and suppliers.
Receive and distribute mail / e-mail.
Billing on several online insurance platforms and at the internal system.
Receive and reply calls from customers and suppliers.

Jul14 – Aug14

IT Intenrship
Groz-Beckert Portuguesa, Lda

Configuration of video surveillance cameras.
Preparation of computers.
Computer network configurations and structured cabling.

📜 Certificates

Sep17 –Jan18

CCNA Routing and Switching: Introduction to Networks I & II
Cisco Networking Academy

CCNA Routing and Switching certification not only provides the knowledge of foundational technologies, but ensure to stay relevant with skill sets needed for the adoption of next generation technologies.

🎓 Education

Sep16 –Jun19

Systems and Multimedia
Polytechnic Institute of Management and Technology

Bachelor Systems and Multimedia.
The dynamics of the labor market in the area of Information and Communication Technologies (ICT) which include Multimedia systems require training that is focused on practice, flexibility and versatility. The goal of this course is to prepare expert technical staff in the development of multimedia systems in an integrated way for the various platforms that respond to the labor market's needs in the different areas.

</ IT Professional >

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