Paulo Francisco Pinto
IT Developer

CONTACTS

- 🌐 pintopaulofrancisco.github.io
- 📍 V. N. Gaia | Porto, Portugal
- ✉️ pintopaulofrancisco@gmail.com
- in linkedin.com/in/pintopaulofrancisco/

SKILLS

Skill	Level
VB / C# / ASP.NET	●●●●●○
Python / Swift	●●●○○○
SQL Server, Oracle	●●●●●○
HTML, CSS & JS	●●●●○○
CISCO Technology	●●●●●○
SSIS (ETL)	●●●●●●
Ui Path (RPA)	●●●●●○
Windows Server	●●●●●○
Photoshop / Illustrator	●●●●●○

LANGUAGES

Language	Level
English	●●●●●○
Spanish	●●●●○○
Portuguese	●●●●●●

HOBBIES

- 🎵 Music
- ✏️ Study
- 📖 Read
- ✈️ Traveling

About Me

Hi, my name is Paulo Francisco Pinto and I have a really good capability for troubleshooting not just in professional but also in real life. I am an IT Project Management Technician at Sonae's company. I study Systems and Multimedia at the Polytechnic Institute of Management and Technology, ISLA and I drink a lot of coffee as a true IT professional.

Professional Experience

Augst.17 - Now

IT Project Management Technician
Sonae MC Service Centre II

Develop Web and Desktop applications in C# / ASP.NET languages, connected to SQL Server and promote the continuous improvement of the intranet platforms.
Develop Robots for process automations "RPA" using UiPath platform. Create reports and documentation (ETL) using SQL Server Integration Services (SSIS) and SQL Server Reporting Services (SSRS) according to the users request.
Monitoring system performance and troubleshooting issues on Windows Servers with Windows Server 2008 , 2012 and 2016.
Respond to service incidents within the times specified in any Service Level Agreement (SLA).

Sept.13 - Augst.17

Animator / Monitor
Forum Estudante

Announcement of the company and its products to the schools and students of the secondary education.Responsible for a group of secondary school students in a holiday camp accomplished in Lisbon.

Sept.15 - March 14

Administrative / Receptionist
Clinica Dentária D'avenida

Control access to the clinic and take care of customers and suppliers.
Receive and distribute mail / e-mail.
Billing on several online insurance platforms and at the internal system.
Receive and reply calls from customers and suppliers.

July 14 - Augst.14

IT Intenrship
Groz-Beckert Portuguesa, Lda

Configuration of video surveillance cameras.
Preparation of computers.
Computer network configurations and structured cabling.

Certificates

Sept.17 - Jan 18

CCNA - Routing and Switching: Introduction to Networks
Cisco Networking Academy
CCNA Routing and Switching certification not only provides the knowledge of foundational technologies, but ensure to stay relevant with skill sets needed for the adoption of next generation technologies.

Education

Sept.16 - Now

Systems and Multimedia
Polytechnic Institute of Management and Technology

Bachelor Systems and Multimedia.
The dynamics of the labor market in the area of Information and Communication Technologies (ICT) which include Multimedia systems require training that is focused on practice, flexibility and versatility. The goal of this course is to prepare expert technical staff in the development of multimedia systems in an integrated way for the various platforms that respond to the labor market's needs in the different areas.

</ IT Professional >

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