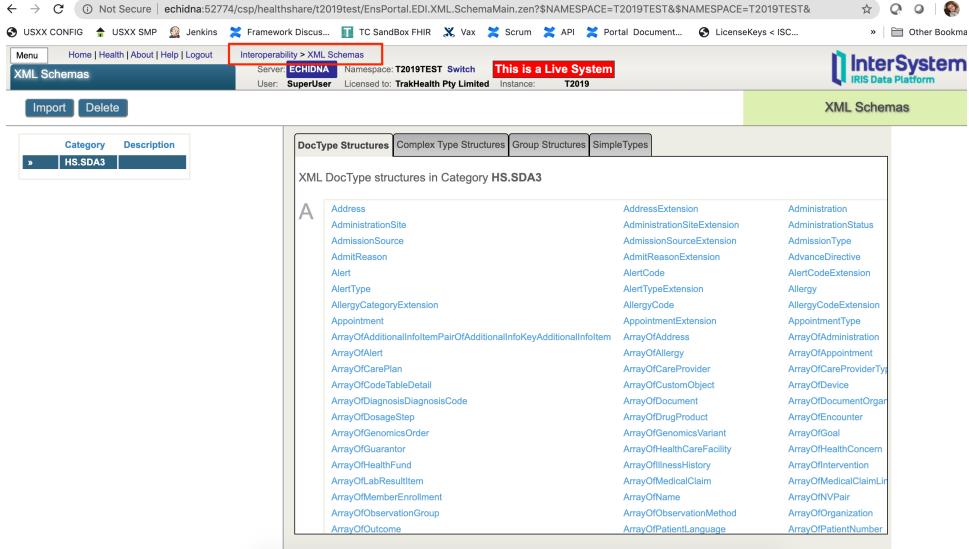
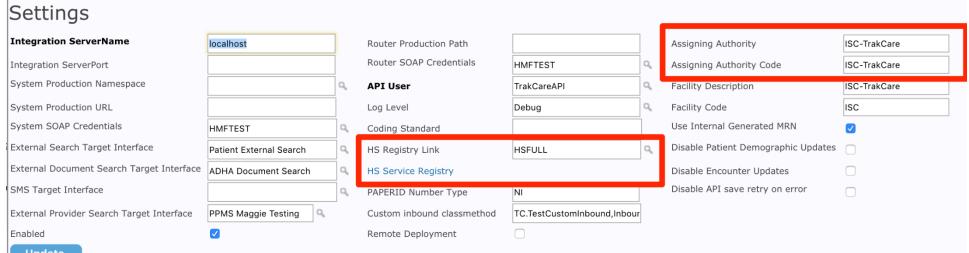
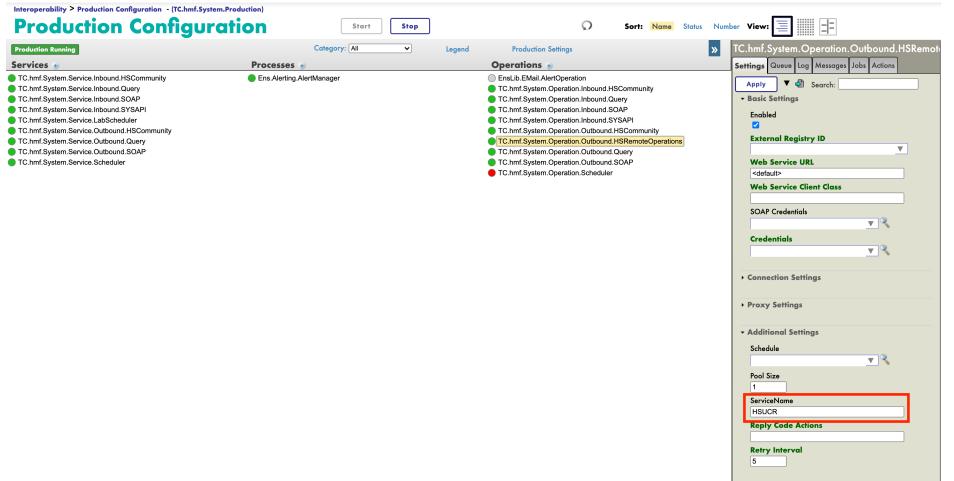
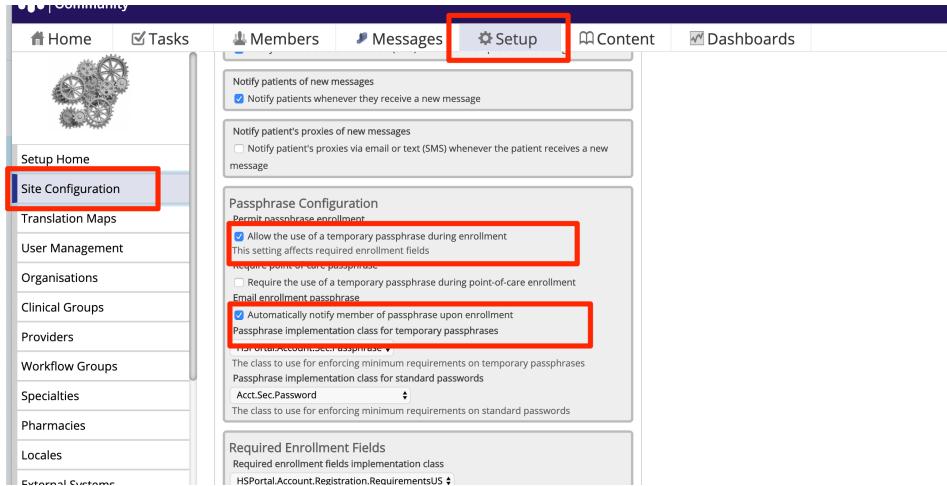
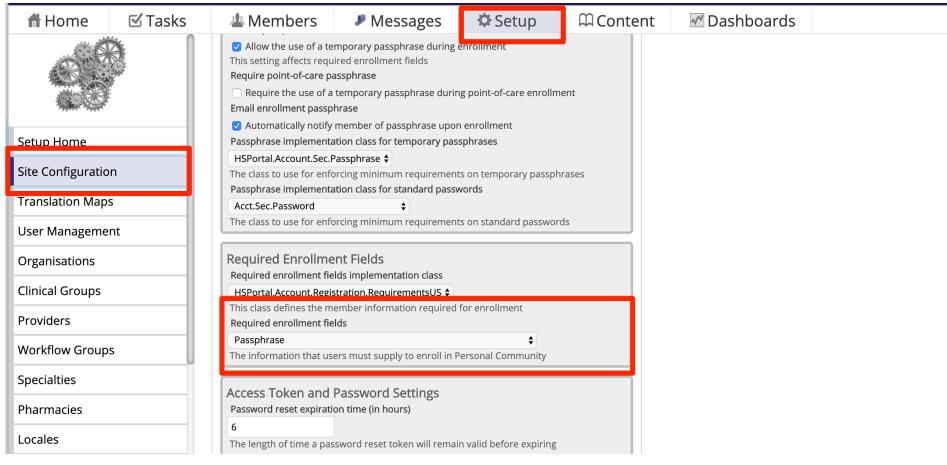
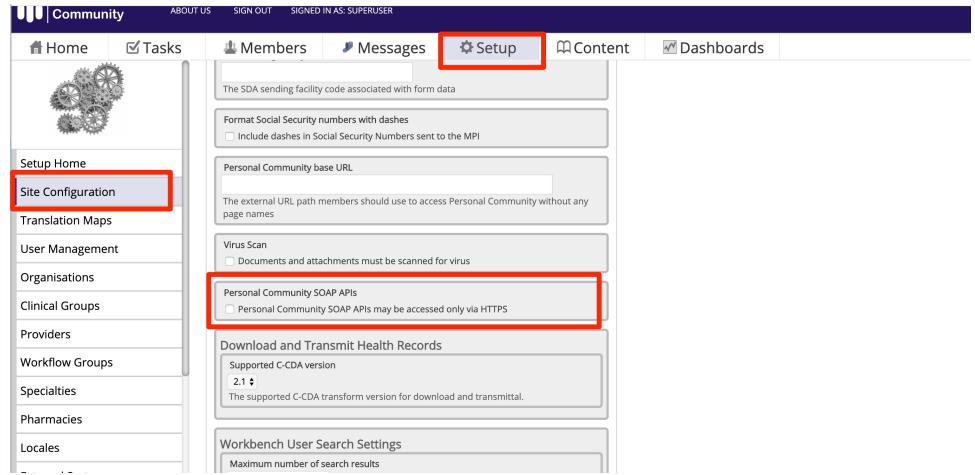
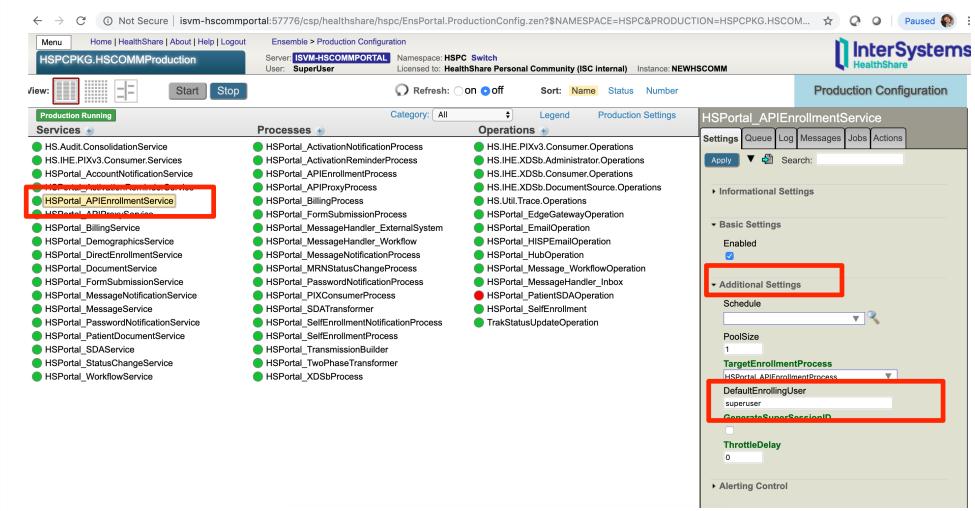


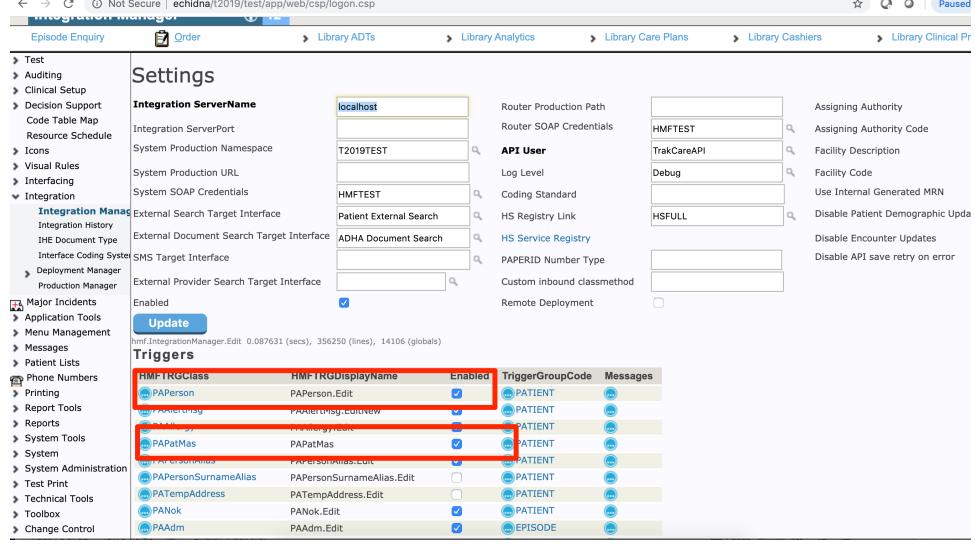
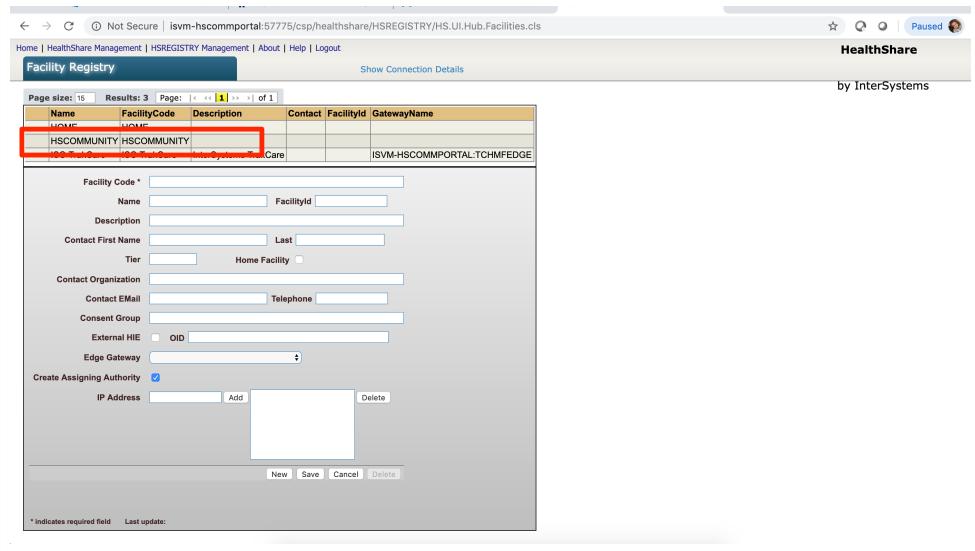
Personal Community Troubleshooting

Checklist and Troubleshooting Personal Community Installs & Upgrades to 2020 kits

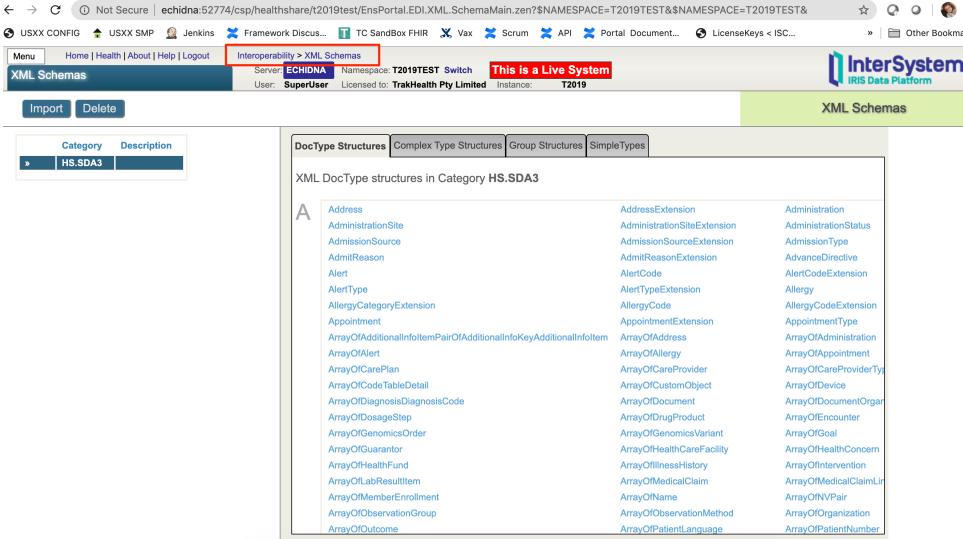
5	<p>Missing HS.SDA3 XML schema</p> <p>Error outbound from TrakCare trying to enrol the patient - or even to put the patient in HSREGISTRY. So failing at the very start</p> <p>ERROR <Ens>ErrGeneral: Can't evaluate property path because no schema structure is loaded for DocType 'HS.SDA3:Container'</p>	<p>It seems that in some upgrades (and possibly installs) that depending on the TrakCare version and how it started and was subsequently upgraded there may not be any XML Schema structures for any HS.SDA3.* classes. These were not shipped by default in all HSAP and other kits.</p> <p>If you look in Interoperability / Interoperate / XML / XML Schema Structures then it is just blank, rather than the below</p>  <p>If the TrakCare namespace is missing the HS.SDA3 XML schema then the schema needs to be exported from another IRIS install to a filename named exactly HS.SDA3.xds, using this command:</p> <pre>do ##class(HS.SDA3.Container).ExportXMLSchema()</pre> <p>then this file can be imported into the TrakCare namespace.</p>
6	<p>From T2019, there are HMF changes to enable TrakCare to be more easily integrated to HS.</p> <p>This is used from T2019 so TrakCare Patients are in the HS Patient Registry. These changes are not specific to the Patient Portal, but all TrakCare integration with HealthShare.</p> <p>Further details can be found in T2019 HMF HealthCare Messaging Framework</p>	 <p>You need to setup an entry in the Service Registry to point to HSFULL and then select that in the HS Registry field. ** issues with lookup on some systems ? so type in the name of your Service Registry rather than just pressing lookup **</p> <p>Also ensure that you have the correct values in Assigning Authority and Assigning Authority Code.</p>

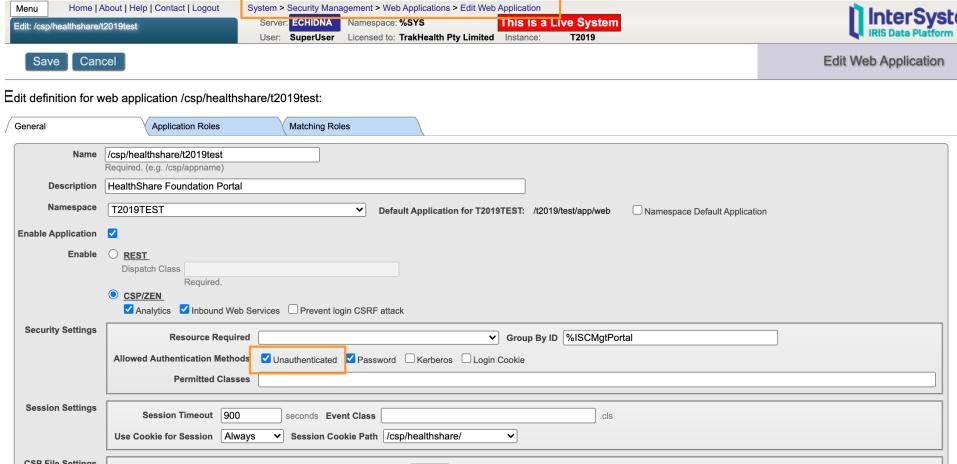
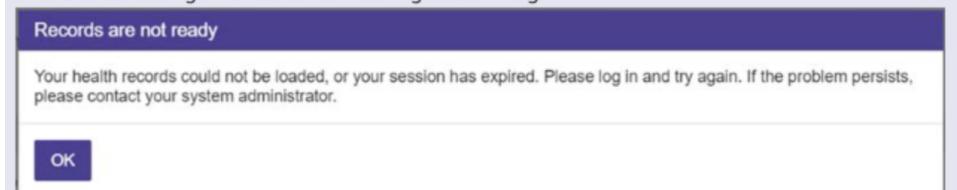
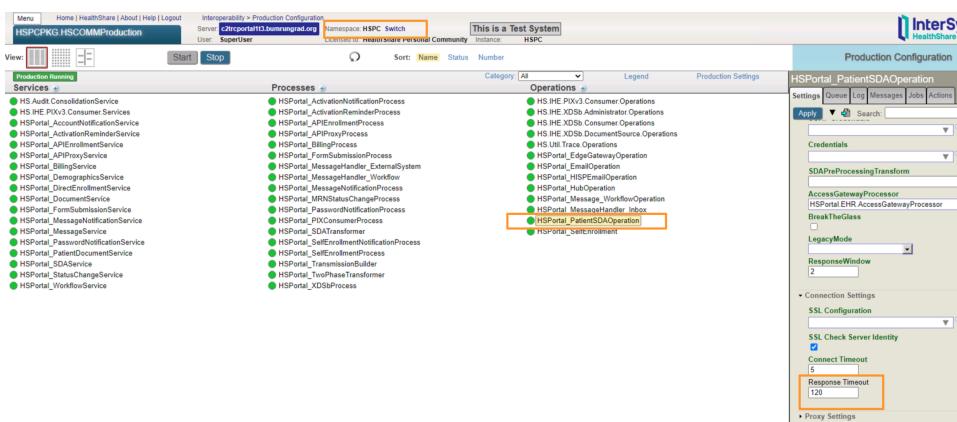
7	<p>ServiceName not updated in TC. hmf.System.Operation.Outbound. HSRemoteOperation causes error:</p> <p>ERROR <Ens>ErrGeneral: Cannot invoke method Send; WebServiceClientClass 'TC.hmf.System.wsClient.HSOutbound' could not be instantiated, or the WebServiceURL Location could not be determined</p>	<p>The operation TC.hmf.System.Operation.Outbound.HSRemoteOperation should be enabled and ServiceName entry updated automatically when the HS Registry Link is updated in Integration Manager.</p> 
8	<p>You need to use a Passphrase when enrolling. To avoid having to use SSN or a previous workaround with Mother Maiden Name.</p>	<p>In the Portal Workbench / Setup / Site Configuration</p>  <p>Ensure you have both these checked.</p> <p>If you forget the second one then you won't get the PassPhrase in the enrolment email & you need it.</p> <p>You also need to set required enrolment field to PassPhrase</p> 

9	You get an error about security, or https requirements when setting up Enrolment from TC	<p>In the Portal Workbench / Setup / Site Configuration</p> <p>Make sure this value is unchecked</p> 
10	Error messages about requiring a Default User for Enrolment.	<p>Ensure there is an enrolment user against business service for API in HSCOMMUNITY instance as a valid cache user e.g Superuser for demo environments.</p> 

11	<p>Error messages from Portal with things like not being able to Find the Patient, or not matching the MRN. Patients not appearing in HSFULL when you go and do a basic HS Search in the HS Patient Registry</p>	<p>Make sure that the PAPerson and PAPatMas are ticked in Triggers in Integration Manager so that details go out to the HSREGISTRY - otherwise all enrolments fail as can't find the patient in HSREGISTRY</p> <p>Often these are ticked by default, but if you are on an instance that has had other configuration, check these are ticked</p> <p>Check that when you look in Integration History that Patient update messages are being triggered before the enrolment message..</p> 
12	<p>Make sure that the Facility HSCOMMUNITY is setup in the Facilities Registry on HSFULL.</p>	

13	<p>Errors with Web Services when querying the patient EPR information</p> <p>Errors at SOAP level because the method is not expecting a %Status to be returned. Check your ECRQueryRequest() has As %Status - as at left</p>	<p>Sometimes when you are generating the web service client classes on the Edge Gateway, there is a mismatch in the variable names for the parameters and their use in the method.</p> <pre data-bbox="523 211 1504 726"> <i>Custom.HMF.AUXX.Gateway.HSPC.HS.Community.ECRQueryOperation.cs</i> <i>/// Sample class to demonstrate use of a Pure Query type edge</i> <i>class Custom.HMF.AUXX.Gateway.HSPC.HS.Community.ECRQueryOperation Extends Ens.BusinessOperation</i> <i>{</i> <i> /// This Parameter is updated by Perfonce</i> <i> Parameter SrcVer = "\$Id: //trk/main/releases/T2019/0/AUXX/cls/TC/hmf/Generator/Lib/HS/Community/ECRQueryOperation.xml#1 \$";</i> <i> Parameter ADAPTER = "EnsLib.SOAP.OutboundAdapter";</i> <i> Parameter DISTRIBUTE SOURCE As %String = 1;</i> <i> BXData MessageMap</i> <i> MapItems></i> <i> MapItem MessageType="HS.Message.ECRQueryRequest"></i> <i> Method ECRQueryRequest</Method></i> <i> </MapItem></i> <i> </MapItems></i> <i> </i> <i> /// Grossly oversimplified example of an external on demand pure query.</i> <i> /// Expect there to be a file in the specified file path for each patient, and the file name should be:</i> <i> /// theFacilitythePatientID.txt</i> <i> Method ECRQueryRequest(pInput As HS.Message.ECRQueryRequest, pOutput As HS.Message.ECRQueryResponse) As %Status</i> <i> {</i> <i> //call hmf query web service</i> <i> if ..Adapter.WebServiceClientClass="" quit \$\$\$ERROR("Error"No web service client class defined")</i> <i> set .Adapter.InvokeMethod("PatientPatch",.ressc,pInput,pOutput)</i> <i> if \$\$\$ISERR(sc) quit sc</i> <i> quit \$\$\$OK</i> <i> }</i> <i>}</i> </pre>
14	<p>Errors with Web Services when querying the patient EPR information</p> <p>Theses should just be the simple standard HS.Message objects and not the full complicated example as shown for the 3rd method. In the screenshot below we have changed the first 2 method calls to use the correct ones..</p>	<pre data-bbox="523 865 1504 1235"> <i>Custom.HMF.AUXX.Gateway.HSPC.HS.Community.weClient.MyEnsembleRequestWebServiceSoap Extends %SOAP.WebClient [ProcedureBlock]</i> <i> </i> <i> // This is the URL used to access the web service.</i> <i> Parameter LOCATION = "http://192.168.0.249:52773/csp/healthshare/t2019-auxx-ref/service/TC.hmf.System.Service.Inbound.Query.cls";</i> <i> // This is the namespace used by the service</i> <i> Parameter NAMESPACE = "http://www.intersystems.com/trak/ws";</i> <i> // Use xsi:type attribute for literal types.</i> <i> Parameter OUTPOUTYPEATTRIBUTE=1;</i> <i> // Determines handling of security header.</i> <i> Parameter SECURITYIN = "ALL";</i> <i> // This is the name of the Service</i> <i> Parameter SERVICE = "MyEnsembleRequestWebService";</i> <i> // This is the SOAP version supported by the service.</i> <i> Parameter SOAPVERSION = 1.1;</i> <i> </i> <i> Method ECRQueryRequest(pInput As HS.Message.ECRQueryRequest, Output pOutput As HS.Message.ECRQueryResponse) As %xsd.base64Binary [Final, ProcedureBlock = 1, SoapBindingStyle = document, SoapBodyUse = "lax", WebMethod("ECRQueryRequest"), Invoke(this, "http://www.intersystems.com/trak/ws/TC.hmf.System.Service.Inbound.Query.ECRQueryRequest", .pInput, .pOutput)]</i> <i> </i> <i> Method PatientPatch(pInput As HS.Message.ECRQueryRequest, Output pOutput As HS.Message.ECRQueryResponse) As %xsd.base64Binary [Final, ProcedureBlock = 1, SoapBindingStyle = document, SoapBodyUse = "lax", WebMethod("PatientPatch"), Invoke(this, "http://www.intersystems.com/trak/ws/TC.hmf.System.Service.Inbound.Query.PatientPatch", .pInput, .pOutput)]</i> <i> </i> <i> Method PatientSearch(pInput As Custom.HMF.AUXX.Gateway.HSPC.HS.Community.weClient.e0.PatientSearchRequest, Output pOutput As Custom.HMF.AUXX.Gateway.HSPC.HS.Community.weClient.e0.PatientSearchResponse) As %xsd.base64Binary [Final, ProcedureBlock = 1, SoapBindingStyle = document, SoapBodyUse = "lax", WebMethod("PatientSearch"), Invoke(this, "http://www.intersystems.com/trak/ws/TC.hmf.System.Service.Inbound.Query.PatientSearch", .pInput, .pOutput)]</i> <i> </i> </pre>
15	<p>On some systems appointments are not being shown in the Portal. They are not correctly in the SDA outbound from TC.This is not reproducible in T2019TEST. In T2019TEST the appointments always appear in the SDA.** needs investigated further **</p>	<p>A nasty way around this is to 'adjust' the code so that the concept of external data is ignored.</p> <p>Change the following 2 lines in TC.hmf.Transform.APIToSDA3.Container.ClinicalSummary to bypass the checks. The appointments are then correctly built in the Outbound SDA.</p> <pre data-bbox="523 1415 1504 1938"> <i>TC.hmf.Transform.APIToSDA3.Container.ClinicalSummary.cs</i> <i> </i> <i> else{ if verbose write "Skipping section - flag disabled"; } if ((\$\$\$ISERR(sc))&&(verbose)) do ..DisplayError(sc,\$get(%objlasterror)) set %objlasterror=""; </i> <div style="border: 1px solid red; padding: 5px;"> <i>//Appointments (loop) //*** if ((\$\$\$ISERR(sc))&&(verbose)) write "Appt: "#class(Ens.Util.File).CreateTimestamp(),! if verbose write "Appt: "#class(Ens.Util.File).CreateTimestamp(),!</i> </div> <i> if \$get(appDECLARE)=1 [&SQL(DECLOSE APPT CURSOR FOR SELECT APPT_RowId FROM sqluser.RB_Appointment WHERE APPT_PAPMI_DR=:patID) &SQL(OPEN APPT) &SQL(FETCH APPT INTO :apptID) set apptint=0 while !SQLCODE { set extData="" set extData="CheckExternalData("User.RBAppointment",\$get(apptID)) //*** if 'extData { if l=1 { set sc="#class(TC.hmf.Transform.APIToSDA3.Appointment).Convert(apptID,"#,UserNameToken,,cAppt) if \$get(debug)=1 set "zTRAK("HMF","ClinSummary",ID,"apptsc",apptint,apptID)=sc if \$\$\$ISOK(sc) set sc=pSDA3.Appointments.Insert(appt) if \$get(debug)=1 set "zTRAK("HMF","ClinSummary",ID,"apptsc2",apptint,apptID)=sc set apptint=apptint+1 } &SQL(FETCH APPT INTO :apptID) } &SQL(CLOSE APPT) if \$get(debug)=1 set ^zTRAK("HMF","ClinSummary",ID,"apptint",i)=apptint] else{ if verbose write "Skipping section - flag disabled"; } if !rc=0 then write "Warning: Error in ClinicalSummary APIToSDA3 Container" sc </i> </pre>

16	The listbox is blank on PAPerson when you want to select a value to enrol a Patient in Personal Community.	Beware that you only have options to enrol a patient if they are not already enrolled. If the enrolment fails then you need to use the Personal Community Workbench to resend the enrolment email. This issue is normally only seen when you are running the initial tests for enrolment. Once the messaging is all working it is not a normal scenario for the end user.
17	Building Personal Community forms to collect information from patients to be sent to TrakCare as a .pdf	The HealthShare Form Builder (available through Learning Services Portal) is easiest way to build the data entry Forms for patient in the Portal.
18	CSP errors when using the Installer Wizard on Upgrades.	When upgrading to HSFULL 2020, you need to activate productions as described in https://docs.intersystems.com/hs2020/csp/docbook/Doc.View.cls?KEY=HEINS_reactivate On my upgrade I got CSP errors going to the Installer Wizard in HealthShare, so had to manually activate HSREGISTRY and the EDGE on terminal with Set tSC=##class(HS.Util.Installer).InstallHub("HSREGISTRY") Set tSC=##class(HS.Util.Installer).InstallEdgeGateway("TCHMFEDGE")
19	Enrolment status updates not going to TrakCare.	Ensure that all the PIXv3 Manager and Notification components are configured and active in HSREGISTRY from HSFULL documentation http://iscdocs.iscinternal.com/hslatest/csp/docbook/Doc.View.cls?KEY=HESUP_ch_IHE#HESUP_IHE_configuring_registry_PIX_notification_setup and HSPC documentation http://iscdocs.iscinternal.com/hslatest/csp/docbook/Doc.View.cls?KEY=HSPCInstallation_Installing#HSPCInstallation_LaterTasks_PIXNotificationConfigure Ensure the PIX Notification Registry has been configured. Ensure the Service Registry entry to link to your HMF system production (TC.hmf.System.Service.Inbound.HSCommunity.cls) has the correct URL.
20	Forms not appearing in EPR when filled in from Library in Personal Community	Ensure that all the PIXv3 Manager and Notification components are configured and active in HSREGISTRY (as above for enrolment updates) Beware that if your enrolment status updates are not flowing through to the patient details in TrakCare when you Activate the account then the forms are also unlikely to work.. Ensure you have followed the setup steps in http://iscdocs.iscinternal.com/hslatest/csp/docbook/Doc.View.cls?KEY=HSPCCConfiguring_OnlineForms#HSPCCConfiguring_formdataroutingtrakcare
21	Missing HS.SDA3 XML schema Error outbound from TrakCare trying to enrol the patient - or even to put the patient in HSREGISTRY. So failing at the very start ERROR <Ens>ErrGeneral: Can't evaluate property path because no schema structure is loaded for DocType 'HS.SDA3:Container'	It seems that in some upgrades (and possibly installs) that depending on the TrakCare version and how it started and was subsequently upgraded there may not be any XML Schema structures for any HS.SDA3.* classes. These were not shipped by default in all HSAP and other kits. If you look in Interoperability / Interoperate / XML / XML Schema Structures then it is just blank, rather than the below  If the TrakCare namespace is missing the HS.SDA3 XML schema then the schema needs to be exported from another IRIS install to a filename named exactly HS.SDA3.xds, using this command: do ##class(HS.SDA3.Container).ExportXMLSchema() then this file can be imported into the TrakCare namespace.

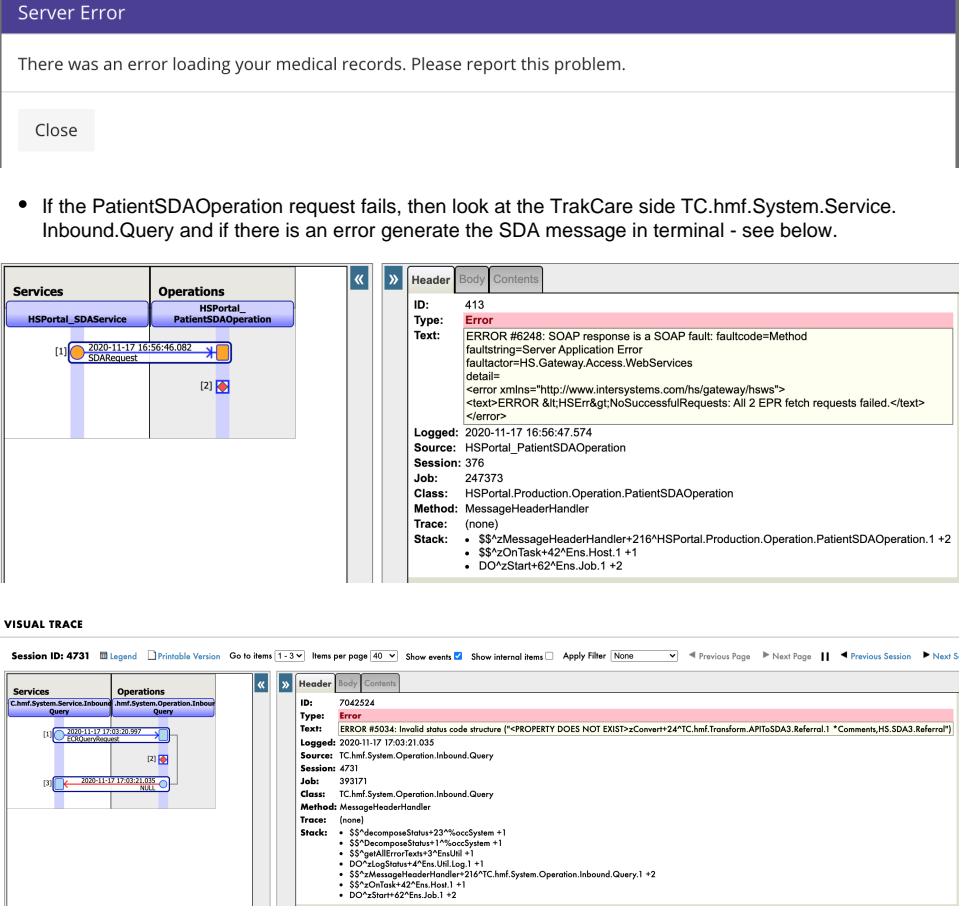
22	<p><SOAP> errors when connecting to TrakCare HMF System Production to get the Medical Record data to display.</p>	<p>In some instances, even with valid credentials, it seems that you need the CSP application to be able to run unauthenticated.</p> 
23	<p>Records are not ready Your records could not be loaded Timeouts when connecting to TrakCare HMF System Production to get the Medical Record data to display. ERROR #5922: Timed out waiting for response ERROR <HSErr>NoSuccessfulRequests: All 2 EPR fetch requests failed.</p>	<p>When you login to Personal Community it times out - especially on patient's with large volumes of data</p>  <p>Input to Web client with SOAP action = http://www.intersystems.com/trak/ws/TC.hmf.System.Service.Inbound.Query.ECRQueryRequest</p> <p>ERROR #5922: Timed out waiting for response string*** SOAP client return error. method=PatientFetch, action=http://www.intersystems.com/trak/ws/TC.hmf.System.Service.Inbound.Query.ECRQueryReque st</p> <p>ERROR #5922: Timed out waiting for response</p> <p>Increase the default timeout value on the Production Operation in Personal Community.</p>  <p>Another symptom of this is when you go into the Clinical Viewer in UCR and can view your patient, but you have to refresh to get the data as it does not load fast enough. UCR Query mechanism is working ok and the data is being fetched ok, it is just that Personal Community is not waiting long enough for the response from the Access Gateway.</p> <p>You can also reduce the number of segments being requested. In the TCHMFEDGE Production, in the TC.HSCCommunity.ECRQuery Operation, check the EnabledDataSegments property to only query the segments required by Personal Community.</p>

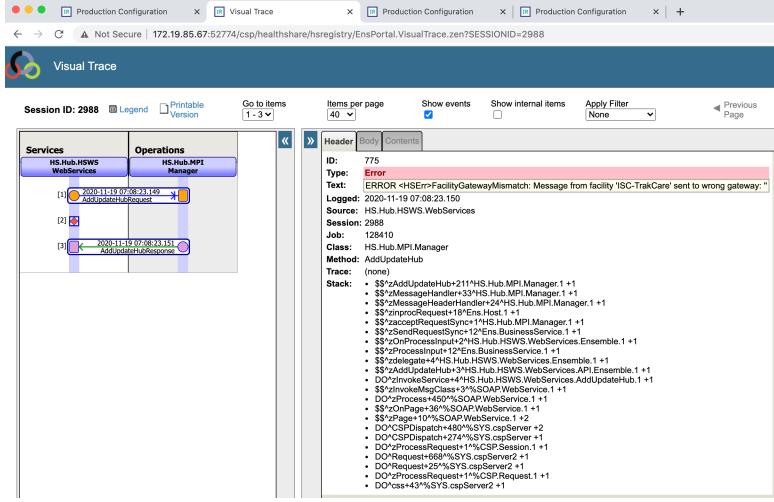
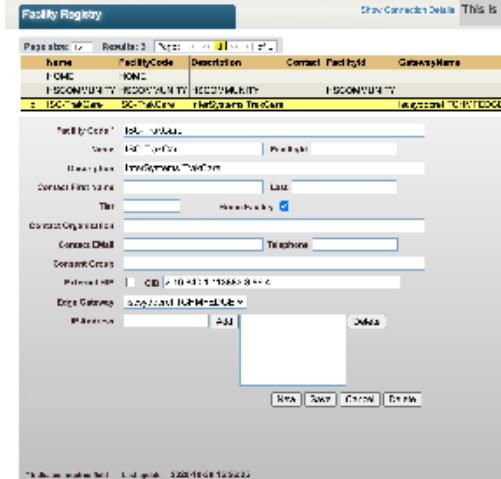
Ensure you have the latest Custom.HMF.TRAKTEST.wsClient.QueryTrak.cls which includes a Timeout property. The Timeout property defined in %SOAP.WebClient class is transient so if it's not explicitly set then the default value 30 seconds from %Net.HttpRequest class is used.

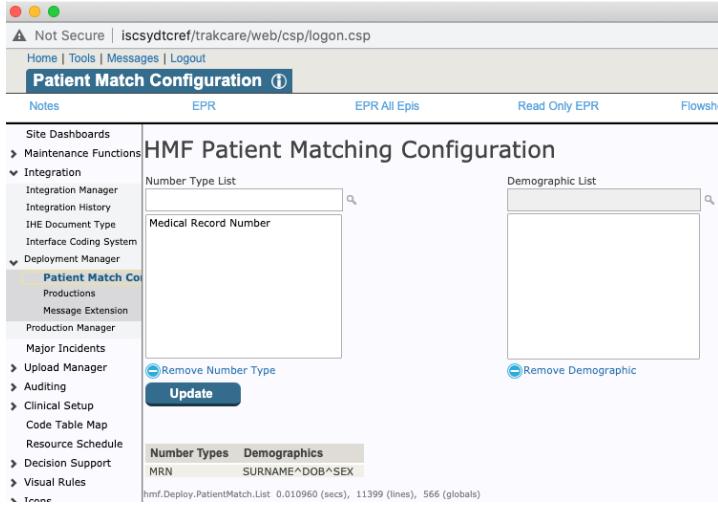
```
Custom.HMF.TRAKTEST.wsClient.QueryTrak.cls
Class Custom.HMF.TRAKTEST.wsClient.QueryTrak Extends %SOAP.WebClient [ ProcedureBlock ]
{
    /* This Parameter is updated by Force
    Parameter SrcVer = "$Id: //trakk/main/DEV/cls/TC/hmf/HS/ws/Client/QueryTrak.xml#3 $";
    /* This is the URL used to access the web service.
    /* Parameter LOCATION = "http://abiru:57772/2013/dev/SOAP/TC.hmf.Service.TrakInbound.Query.cls";
    /* Parameter LOCATION = "http://echidna:52773/t2019/test/app/TC.hmf.System.Service.Inbound.Query.cls";
    /* Parameter LOCATION = "http://echidna:52774/csp/healthshare/t2019test/TC.hmf.System.Service.Inbound.Query.cls";
    /* Parameter LOCATION = "http://c2trcscri3.bumrungrad.org:52773/csp/healthshare/scr4-integ/TC.hmf.System.Service.Inbound.Query.cls";
    /* This is the namespace used by the Service
    Parameter NAMESPACE = "http://www.intersystems.com/trak/ws";
    /* Use xsi:type attribute for literal types.
    Parameter OUTPUTTYPEATTRIBUTE = 1;
    /* Determines handling of Security header.
    Parameter SECURITYIN = "ALLOW";
    /* This is the SOAP version supported by the service.
    Parameter SERVICENAME = "Soap";
    /* This is the SOAP version supported by the service.
    Parameter SOAPVERSION = 1.1;
    /* Flag to determine whether to distribute source
    Parameter DISTRIBUTE SOURCE As $string = 1;
    /* Required to override default %Net.HttpRequest Timeout, i.e. the amount of time to wait for a response from the
    /* web server before assuming that the web server is not responding. If not set here then default is 30 seconds.
    Property Timeout As %Integer [ InitialExpression = 120 ];
}

Method PatientFetch(pInput As HS.Message.ECRQueryRequest, Output pOutput As HS.Message.ECRQueryResponse) As %Status [ Final, ProcedureBlock ]
{
    quit ..WebMethod("PatientFetch").Invoke($this,"http://www.intersystems.com/trak/webs/TC.hmf.System.Service.Inbound.Query.ECRQueryRequ
}
}
```

24 If you are not seeing data returned to Personal Community and the ECR Query Request is not reaching TrakCare, then check Edge Cache Type is 'PureQuery'	<p>Sometimes the TCHMFEDGE CacheType is "PureQuery" in the Production Settings but in the Gateway Registry the TCHMFEDGE CacheType is "CompleteTransactional".</p> <p>Ensure both CacheType is "PureQuery".</p> <table border="1"> <thead> <tr> <th>ID</th><th>Name</th><th>Type</th><th>Status</th><th>Last Seen</th><th>End Point</th><th>Edge Cache Type</th><th>Feed Analytics</th><th>Version</th></tr> </thead> <tbody> <tr> <td>5</td><td>lscsydpref+HSACCESS</td><td>Access</td><td>Registered</td><td>2020-11-04 09:01:11</td><td>http://lscsydpref.52774/csp/healthshare/haccess/se</td><td>PureQuery</td><td>19</td><td>Disable</td></tr> <tr> <td>6</td><td>lscsydpref+HSFEDDER</td><td>Access</td><td>Registered</td><td>2020-11-04 09:01:11</td><td>http://lscsydpref.52774/csp/healthshare/hsfedder/se</td><td>PureQuery</td><td>19</td><td>Disable</td></tr> <tr> <td>3</td><td>lscsydpref+HEDGE1</td><td>Edge</td><td>Registered</td><td>2020-11-04 09:01:10</td><td>http://lscsydpref.52774/csp/healthshare/hedge1/ser/CompleteTransactional</td><td>PureQuery</td><td>1 19</td><td>Disable</td></tr> <tr> <td>4</td><td>lscsydpref+HEDGE2</td><td>Edge</td><td>Registered</td><td>2020-11-04 09:01:11</td><td>http://lscsydpref.52774/csp/healthshare/hedge2/ser/CompleteTransactional</td><td>PureQuery</td><td>1 19</td><td>Disable</td></tr> <tr> <td>7</td><td>lscsydpref+TCHMFEDGE</td><td>Edge</td><td>Registered</td><td>2020-11-04 09:01:11</td><td>http://lscsydpref.52774/csp/healthshare/tchmfedge/se</td><td>PureQuery</td><td>19</td><td>Disable</td></tr> <tr> <td>2</td><td>HSODS</td><td>Flash</td><td>Registered</td><td>2020-11-04 09:01:10</td><td>http://lscsydpref.52774/csp/healthshare/hsods/se</td><td>PureQuery</td><td>19</td><td>Disable</td></tr> <tr> <td>1</td><td>Registry</td><td>Registry</td><td>Registered</td><td></td><td></td><td></td><td></td><td>1 19</td></tr> </tbody> </table>	ID	Name	Type	Status	Last Seen	End Point	Edge Cache Type	Feed Analytics	Version	5	lscsydpref+HSACCESS	Access	Registered	2020-11-04 09:01:11	http://lscsydpref.52774/csp/healthshare/haccess/se	PureQuery	19	Disable	6	lscsydpref+HSFEDDER	Access	Registered	2020-11-04 09:01:11	http://lscsydpref.52774/csp/healthshare/hsfedder/se	PureQuery	19	Disable	3	lscsydpref+HEDGE1	Edge	Registered	2020-11-04 09:01:10	http://lscsydpref.52774/csp/healthshare/hedge1/ser/CompleteTransactional	PureQuery	1 19	Disable	4	lscsydpref+HEDGE2	Edge	Registered	2020-11-04 09:01:11	http://lscsydpref.52774/csp/healthshare/hedge2/ser/CompleteTransactional	PureQuery	1 19	Disable	7	lscsydpref+TCHMFEDGE	Edge	Registered	2020-11-04 09:01:11	http://lscsydpref.52774/csp/healthshare/tchmfedge/se	PureQuery	19	Disable	2	HSODS	Flash	Registered	2020-11-04 09:01:10	http://lscsydpref.52774/csp/healthshare/hsods/se	PureQuery	19	Disable	1	Registry	Registry	Registered					1 19
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6	lscsydpref+HSFEDDER	Access	Registered	2020-11-04 09:01:11	http://lscsydpref.52774/csp/healthshare/hsfedder/se	PureQuery	19	Disable																																																																	
3	lscsydpref+HEDGE1	Edge	Registered	2020-11-04 09:01:10	http://lscsydpref.52774/csp/healthshare/hedge1/ser/CompleteTransactional	PureQuery	1 19	Disable																																																																	
4	lscsydpref+HEDGE2	Edge	Registered	2020-11-04 09:01:11	http://lscsydpref.52774/csp/healthshare/hedge2/ser/CompleteTransactional	PureQuery	1 19	Disable																																																																	
7	lscsydpref+TCHMFEDGE	Edge	Registered	2020-11-04 09:01:11	http://lscsydpref.52774/csp/healthshare/tchmfedge/se	PureQuery	19	Disable																																																																	
2	HSODS	Flash	Registered	2020-11-04 09:01:10	http://lscsydpref.52774/csp/healthshare/hsods/se	PureQuery	19	Disable																																																																	
1	Registry	Registry	Registered					1 19																																																																	

25	<p>There was an error loading your medical records</p>	<p>Medical records not being loaded could be caused by a number of reasons:</p> <ul style="list-style-type: none"> Patient record does not exist in Personal Community HSPortal_Account.Identifier SQL table. <p>Server Error</p> <p>There was an error loading your medical records. Please report this problem.</p> <p>Close</p> <ul style="list-style-type: none"> If the PatientSDAOperation request fails, then look at the TrakCare side TC.hmf.System.Service.Inbound.Query and if there is an error generate the SDA message in terminal - see below.  <p>Session 413 (PatientSDAOperation Failure)</p> <p>Session 4731 (Successful Query)</p>
26	<p>How to generate SDA3 message from Terminal to troubleshoot errors in TC.hmf.System.Operation.Inbound.Query?</p>	<p>Login to Terminal, switch to HMFSYS namespace and run the following:</p> <pre>set apiuser="demo" set userid=##class(web.SSUser).GetIdFromCode(apiuser) set pwd=\$p(^SSU("SSUSR",userid),"^",3) set token=apiuser_""_pwd set patid=392210 do ##class(TC.hmf.Transform.APIToSDA3.Container.ClinicalSummary).BuildSDA(patid,token,.sda)</pre> <p>To write the SDA3 message to a file, run the following:</p> <pre>set wxml=##class(%XML.Writer).%New() set wxml.Indent=1 do wxml.OutputToFile("/tmp/sda.xml") set status=w.RootObject(sda)</pre>
27	<p>ERROR #5034: Invalid status code structure ("<PROPERTY DOES NOT EXIST>zConvert+24^TC.hmf.Transform.APIToSDA3.Referral.1 *Comments,HS.SDA3.Referral")</p>	<p>This error requires an updated version HS.SDA3.Referral.cls from T2020 development server because the default class that comes with IRIS is missing some properties.</p>

28	<p>ERROR <HSErr>FacilityGatewayMismatch: Message from facility 'ISC-TrakCare' sent to wrong gateway.</p>	<p>If you see this error after trying to enroll a patient in PC via TrakCare, then check the UCR Facility Registry for ISC-TrakCare. This error was caused because the Home Facility checkbox was not checked.</p>  
29	<p>ERROR <Ens>ErrBPTerminated: Terminating BP HSPortal_FormSubmissionProcess # due to error: ERROR #InvalidPath: Unknown status code: <HSModTempFileManagerErr>Inv alidPath ()</p>	<p>This error is caused when trying to generate PDFs and the temporary directory either does not exist or is not defined in the Configuration Registry.</p> <p>Check the Configuration Registry by running the following SQL in the HSPC namespace:</p> <pre>SELECT * FROM HS_Registry.Config</pre> <p>To configure the directory run the following in the HSPC namespace:</p> <pre>Set tSC=##class(HSMOD.TempFileManager.API).SetTempFileConfigSetting("/trak/pc/iris/mgr/Temp") write "Error=" _\$SYSTEM.Status.GetErrorText(tSC)</pre> <p>Or use SQL to INSERT</p> <pre>INSERT INTO HS_Registry.Config (RegKey,RegValue) VALUES ('\\HSMOD.TempFileManager\RootFolder.iscsydpref:HSPC','/trak/pc/iris/mgr/Temp')</pre>

30	<p>ERROR <Ens>ErrBPTerminated: Terminating BP HSPortal_FormSubmissionProcess # due to error: ERROR <HSMOD(Html2PdfErr>CommandPathNotConfigured: The command path to the WKHTMLtoPDF tool used for PDF generation has not been configured in the Configuration Registry.</p>	<p>This error is caused when trying to generate PDFs and the command path to the WKHTMLtoPDF tool is not defined in the Configuration Registry.</p> <p>Check the Configuration Registry by running the following SQL in the HSPC namespace:</p> <pre>SELECT * FROM HS_Registry.Config</pre> <p>To configure the directory run the following in the HSPC namespace:</p> <pre>Set tSC=##class(HSMOD.HTMLtoPDF.Implementation.WK).SetWKCommandPath("/trak/pc/iris/hscommunity-content/hscommplib/tools/wkhtmltopdf/linux/bin") write "Error"=_\$SYSTEM.Status.GetErrorText(tSC)</pre> <p>Or use SQL to INSERT</p> <pre>INSERT INTO HS_Registry.Config (RegKey, RegValue) VALUES ('HTML2PDF\CommandText.iscsydpref:HSPC', '/trak/pc/iris/hscommunity-content/hscommplib/tools/wkhtmltopdf/linux/bin')</pre>
31	<p>When saving an Online Form in Personal Community duplicate patients are created in TrakCare and this error occurs:</p> <p>ERROR #5034: Invalid status code structure ("Registration Number currently exists^PAT~TC.api.PAPerson. Edit-RegistrationNumber;")</text></p>	<p>Check TrakCare Integration Manager patient matching has been set up. If patient matching has not been set up then patients will always be inserted and not updated.</p> <p>TrakCare > Integration Manager > Deployment Manager > Patient Match Configuration</p> 
32	<p>When trying to configure self-booking Appointments in Personal Community and you have this error CLASS DOES NOT EXIST for</p> <p>TC.hmf.System.Service.Inbound.SYSAPI.RBAppointmentListExecuteQuery</p> <p>MethodName=RBAppointmentList ExecuteQuery</p>	<p>DRAFT</p> <p>Class does not exist because you need to generate</p> <p>Open Terminal, switch to HMFSYS namespace and run:</p> <pre>do ##class(TC.api.Generator).RegenHMFAPIService()</pre>
33	<p>After upgrading to IRIS 2020.2 this error occurs on startup.</p> <p>HSCOMMProduction: ERROR <HSErr>ConfigurationNotActivated : Production cannot start - it needs to be activated</p>	<p>Production needs to be activated:</p> <pre>HSLIB> set tSC=##class(HS.Util.Installer).InstallFoundation("HSPC")</pre> <p>Same error will occur in the UCR instance as well.</p> <p>http://iscdocs.iscinternal.com/hslatest/csp/docbook/DocBook.UI.Page.cls?KEY=HEINS_reactivate</p>