Andrew Hogan

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🏠 Raleigh, NC

SUMMARY

Seasoned Program Manager with over 10 years of experience in dynamic high-pressure environments. Extensive experience in team development and leadership. Proven track record of managing large-scale operations, establishing frameworks, and optimizing processes. Strong grasp of Business Development and various sales methodologies. Passionate about AI with experience building custom LLMs. Seeking a role to leverage my skills and make a meaningful impact.

SKILLS

Project Management & Delivery - Cross-functional Team Development & Leadership - Strategic Planning - Process Optimization - Vendor/Client Relationships - Business Development - Growth Hacking - Financial Management - Audits & Regulatory Compliance - Risk Mitigation

EDUCATION

University of Tennessee at Chattanooga
B.S. Business Administration May 2008

Project Management Professional (PMP)
ISO-22301: Certified Business Continuity Professional (CBCP)
IS-144: Telecommunicators Emergency Response Taskforce (TERT)

PROFESSIONAL EXPERIENCE

Recovery Logistics Inc.

Senior Program Manager   Oct 2012 to Present

Recovery Logistics is a disaster relief company specializing in post-natural disaster business continuity services tailored for power utility and telecom companies like Duke Energy, Florida Power & Light, AT&T, and a range of government agencies.

Event-Based Operations

- Developed and refined best practices across many operational roles, including on-site admin, staffing, app troubleshooting and support, credit card allocation and audit, expense tracking and approval, post event audits, invoice finalization, etc.
- Continuous collaboration with company partners, vendors, and clients for cohesive execution of time sensitive large-scale projects
- Supervised the recording, tracking, and approval of all event based labor hours in compliance with company guidelines throughout complex large-scale 2000+ person deployments.
- Led end-to-end control, tracking, and approval of all personnel and event related expenses ensuring financial accuracy and compliance.
- Directed all time-sensitive, event based cash disbursements, allocation, and delivery. Managed budgets up to 5M across 20+ site locations during challenging recovery efforts, ensuring precise allocation, secure transport, and adherence to strict operational protocols
- Utilized large-scale operations to troubleshoot and address operational pain points from a growth perspective to create more efficient frameworks and client-specific processes
- Improved audit and project closeout processes reduced billing times from net 60 to approximately 1-2 weeks. Improved operations allowed the company to close events faster avoiding excess labor hours, quicker vendor and contractor payouts, and enhance overall cash flow

Team Development

- Recruited, trained, and managed high-performing teams, including a 60-employee cross-functional team for complex recovery efforts, specialized audit teams, and a specialized team for comprehensive back-testing and troubleshooting of an app buildout
- Assembled teams that led the company's transition to a web application. Specialized teams collaborated with the dev team on operational functionality and back-testing. Directed implementation during Hurricane Michael successfully onboarding contractors and partners to the new system

PROJECTS AND TECHNICAL SKILLS

- Python
- Node.js
- React
- Machine Learning /AI
- Social Media Marketing
- Brand Partnerships
- Content Analytics

- Developed a sophisticated custom AI for HR processes. Using Python, FastAPI, React, and Node for the web app front and back end
- Experience using creative growth strategies to grow a social media account to 700k subscribers within a year; partnered with high profile brands for marketing campaigns