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Robert Baptie and Jonalyn Dolendo  
23 Brookside  
Burbage  
Hinckley  
Leicestershire  
LE10 2TG  
United Kingdom



#### Get in touch with us

eonnext.com/contact  
 hi@eonnext.com  
 0808 5015200

Your account number: A-2BCD4EBB

Date: 17 October 2023

## Hi Robert, Your new tariff.

Thanks for choosing **Next Winter Support Fixed 25**. This tariff comes with 100% renewable electricity and your prices are fixed until 31 March 2024. You must pay for your energy by monthly Direct Debit (DD). You need to keep paying for your energy by DD - if you fail to pay or cancel your DD we'll move you to our 1 October 2023 Next Flex prices until 31 March 2024. You need to agree to have a Smart meter installed. There are no exit fees with this tariff. This tariff is available to existing customers only, who are EITHER: eligible for Warm Home Discount Core groups 1 & 2, Broad group Scotland, or previously eligible for Broad group in England & Wales. OR who rely on the energy supply to operate essential medical equipment, as defined in Section 1.4 of Winter Support Fixed terms and conditions (existing vulnerability) and whose household income falls within a low affordability threshold.

You'll find your tariff info and estimated costs opposite - please check them and let us know if something doesn't look right.

### It's easier online.

Don't have an online account? It's quick and easy to set one up at [eonnext.com/register](https://eonnext.com/register).

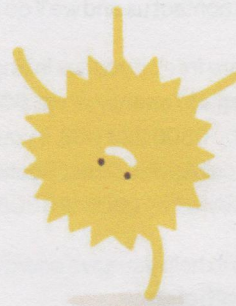
### Need to get in touch?

Send us a message 24/7 on **Facebook**, **Twitter** or **WhatsApp** (0808 5015200) - or email us at [hi@eonnext.com](mailto:hi@eonnext.com) (we're here 8am - 10pm every day). You can also call us on 0808 5015200, Monday to Thursday 9am - 5pm and Friday 9am - 4pm.

Any way we can help, we will.

### The E.ON Next Team

Visit [eonnext.com/renewable](https://eonnext.com/renewable) to find out more about how we source our energy.



#### Tariff info

|                    |                              |
|--------------------|------------------------------|
| <b>Tariff name</b> | Next Winter Support Fixed 25 |
| <b>Starts from</b> | 12:00 AM 17th Oct 2023       |

#### Electricity

|                        |                |
|------------------------|----------------|
| <b>Day rate</b>        | 25.09p per kWh |
| <b>Night rate</b>      | 11.84p per kWh |
| <b>Standing charge</b> | 35.83p per day |
| <b>Exit fees</b>       | None           |

#### Gas

|                        |                |
|------------------------|----------------|
| <b>Unit rate</b>       | 5.15p per kWh  |
| <b>Standing charge</b> | 19.44p per day |
| <b>Exit fees</b>       | None           |

#### Annual usage

|                            |         |
|----------------------------|---------|
| <b>Electricity - Day</b>   | 923 kWh |
| <b>Electricity - Night</b> | 438 kWh |
| <b>Gas</b>                 | 202 kWh |

#### Estimated costs

|                       |         |
|-----------------------|---------|
| <b>Monthly amount</b> | £41.29  |
| <b>Yearly amount</b>  | £495.58 |

All prices include VAT.