



MR ROBERT BAPTIE, JONALYN DOLEND  
23 BROOKSIDE  
BURBAGE  
HINCKLEY LE10 2TG

Billing period:

04 Dec - 03 Jan

Direct Debit date:

27 Dec 2023

Bill date:

06 December 2023

Account number:

859414904

Area reference:

30

Page no:

1 of 3

This is not a tax invoice.

## Bill summary

Owed from last bill £0.00

■ Your package £20.00

■ Other charges & credits Cr£11.00

Amount due

**£9.00**



Your payment will be taken by Direct Debit on  
or immediately after **27th Dec 2023**.

For information on our late payment and payment handling fees,  
please see [www.virginmedia.com/priceguides](http://www.virginmedia.com/priceguides)



Bill date:	06 December
Bill period:	04 Dec - 03 Jan
Account number:	859414904
Area ref:	30
Page no:	2 of 3

# Your bill breakdown

## Payment details

Your last bill amount		£47.50
<div><div></div><div>Your previous bill was paid in full, thank you.</div></div>		
Date:	Description:	Amount:
21 Nov	Payment - Thank you	Cr£47.50
Total payments received		Cr£47.50
Owed from last bill		£0.00

## Your package

'Your package' covers the period **04 December - 03 January**

Bundle Charges		£44.00
<div><div><div></div></div><div>Broadband:</div></div> <div><div><div></div></div><div>Discount</div></div> <div><div></div><div>M125 Fibre Broadband</div></div>		
Promotions & discounts		Cr£24.00
<div><div><div></div></div><div>You're receiving a 24 discount. If you change your package you may lose this discount, which ends on 10 November 2024</div></div>		
Your package		£20.00

## How it all works

### Your last bill amount

If applicable, this is the value of your last bill.

### Owed from last bill

This is the amount that is still owing from your previous bill. If you're having issues paying your bill, please get in contact with us.

### Your package

As you've made some changes since your last bill, this section might look a little different to last month. If you've added a service or changed your bundle, you'll see your new items here.

'Your package' includes your standard monthly bundle / package cost, plus any promotions and discounts applied.

These charges cover your advanced month from **04 Dec.**

These are your standard monthly cost, any usage or other charges / credits are detailed separately.



Bill date:	06 December
Bill period:	04 Dec - 03 Jan
Account number:	859414904
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# Your bill breakdown

## Other charges & credits

**i** If we need to apply any charges or credits that are not directly linked to one of your service charges, we'll apply them here so you can see them all together in one place. If you receive a charge, it would commonly relate to things such as activation or setup. Credits are commonly used for things like adjustments or bill corrections.

<b>One-off charges &amp; credits</b>	<b>Cr£11.00</b>
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Copy Bill / Itemisation	13 November	£2.00
Copy Bill / Itemisation	15 November	£2.00
Experience Apology	06 November	Cr£7.50
Late Payment Fee Correction	27 November	Cr£7.50

<b>Other charges &amp; credits</b>	<b>Cr£11.00</b>
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## How it all works

### Other charges & credits

If we need to apply any charges or credits that are not directly linked to one of your services, we'll apply them within this section.

Also, if you choose to receive a paper bill there is a £1.75 charge for this. To remove that charge and save £1.75 a month, register for eBilling at [virginmedia.com/myvirginmedia](http://virginmedia.com/myvirginmedia).