

MR ROBERT GEORGE BAPTIE

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MR ROBERT GEORGE BAPTIE
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Your annual statement of fees

We've enclosed your statement of fees, which tells you how much (if anything) you've paid for your banking over the past year. You'll see the exact period your statement covers on the front page. It's for information only: there's nothing to pay now.

All UK banks are now required to send customers a yearly statement of fees like this. The aim is to make the charges and fees you've paid accessible in one place and easy to understand, and to help you compare banking costs with other providers.

If you've changed account

If you've changed to a different Barclays current account or changed any packs during the last 12 months, we try to include information from both before and after the change to give you as full a picture as possible of your whole year's banking. Sometimes, we can only include information from the new account or pack(s).

Please make a few simple checks

If your mobile number or email address has changed, please let us know. You can update them in the Barclays app, online, by phone or at a branch.

If you haven't already and prefer to, you can update your preferences in Online Banking or the Barclays app to stop receiving regular statements on paper and just see them online instead.

You can find our charges at barclays.co.uk/rca

Please review the banking services you have with us periodically to make sure they provide what you need. Please contact us at any time if there is something you'd like to change.

Thank you for banking with us for another year.

Noticeboard

Easier banking

You can manage your money wherever you are using our online and telephone banking services, which give you secure and confidential access to your account. And you can keep track of your money 24/7 using our online and telephone banking services, and our app.

Alerts

If we hold a valid mobile number for you, we'll automatically enrol you to receive relevant alerts regarding borrowing and refused payments, to help you avoid charges. You can also choose to receive additional alerts, including Low Balance and Large Credit or Debit. Tailor your alerts to your personal needs online, by phone or in branch. To find out more, visit

barclays.co.uk/alerts

Would you recommend us?

As part of a regulatory requirement, an independent survey is conducted to ask customers if they would recommend their personal current account provider to friends and family. You can find the latest survey results in branch and on our website at:

barclays.co.uk/current-accounts/service-quality-metrics