

Date: 24 February 2023
Please ask for: Tenancy Management Team
Direct Dial: 01455 238 141
Direct Fax: 01455 251172
Email: housing@hinckley-bosworth.gov.uk



Hinckley & Bosworth
Borough Council

Mr R Baptie,
Flat 23 Brookside
Burbage
Hinckley, Leicestershire
LE10 2TG

Dear Mr R Baptie,

CHANGES TO YOUR RENT AND PIPER ALARM (PULLCORD ALARM)- 20020883

I am writing to notify you that from **Monday 3rd April 2023**, your new weekly rent and alarm charges will be as follows:

Rent	£76.31
Piper Alarm *	£4.70
Weekly Total	£81.01

*Eligible service charge for Universal credit claim

Please keep this letter in a safe place, as you will be asked to provide the information contained in this letter if you need to claim Universal Credit or Housing Benefit.

Housing Benefit Claimants

Please be advised that if you are already in receipt of housing benefit, you will be notified directly by the Benefits Team of your new entitlement. Your rent will automatically be reduced by that amount.

Universal Credit

If you already claim Universal Credit **you will need to contact the DWP** (Department of Work and Pensions) with the new housing costs, they will then contact us to verify the details you have provided.

Worried about rent payments?

If you are struggling to pay your rent, please contact the Rents Team who will be able to offer you help and advice.

Have you registered on MyHousing yet?

MyHousing enables you to access information about your rent account, tenancy and property and raise non-urgent repairs. To register you need your tenancy reference number. Then go to www.hinckley-bosworth.gov.uk/myhousing and click on 'Register for a housing account'.

If you require further information, please contact the Rents Team.

Yours sincerely

Sharon Stacey
Director (Community Services)