

0746

Mr R Baptie & Miss J G Dolendo  
23 Brookside  
Burbage  
HINCKLEY  
LE10 2TG

Arranged  
overdraft limit £250.00



## Your FlexAccount transactions

Statement 02 October 2024  
Statement no 199 1 of 2

Sort code 07-01-16  
Account no 04852160  
Start balance £2,925.10  
End balance £941.22  
Average credit balance £2,087.35  
Average debit balance £0.00

### Receiving an International Payment?

BIC NAIAGB21  
IBAN GB87 NAIA 0701 1604 8521 60  
Swift Intermediary Bank MIDLGB22

## Stop and think

We want to do everything we can to alert, educate and protect you from fraud. That's why, when you set up a new payee you'll soon be given some guidance to help you decide whether to make that payment before it goes through.

For more information about fraud and scams, go to [nationwide.co.uk/fraudaware](https://nationwide.co.uk/fraudaware)

**Please help us to keep your details up to date and let us know if your name, telephone numbers or address changes.**

- Log in to the Internet Bank
- Visit your local branch
- Visit [nationwide.co.uk/update-details](https://nationwide.co.uk/update-details) for more information

Date	Description	£ Out	£ In	£ Balance
2024	Balance from statement 198 dated 02/09/2024			2,925.10
03 Sep	Contactless Payment ALDI 56 772 HINCKLEY	18.98		2,906.12
07 Sep	ATM Withdrawal TSB Contactless Payment TESCO STORES 5902 HINCKLEY	300.00 4.50		2,601.62
09 Sep	Contactless Payment Mum and Dads supermarke Coventry Effective Date 08 Sep 2024 Bank credit 205F27ROK DWP UC	23.92	1,099.77	3,677.47
11 Sep	Contactless Payment HEART OF ENGLAND CO OPERA Contactless Payment BROOKSIDE CONVENIENCE STO Hinckley	12.04 12.50		3,652.93
12 Sep	Lebara Mobile Limited London Contactless Payment CENTRAL ENG COOP LE10 2RF Contactless Payment brookside fish bar Hinckley Contactless Payment BROOKSIDE CONVENIENCE STO Hinckley	4.95 10.35 10.50 11.00		3,616.13
13 Sep	Contactless Payment BROOKSIDE CONVENIENCE STO Hinckley	12.49		3,603.64
16 Sep	Direct debit HINCKLEY & BOSWOR Direct debit E.ON NEXT LTD	15.00 61.99		3,526.65
17 Sep	Standing order HBBC	387.00		3,139.65
20 Sep	Cash withdrawal ATM Withdrawal NATIONWIDE eBay 0*07-12092-44694 LONDON	2,500.00 500.00 4.79		134.86
21 Sep	eBay 0*02-12102-30629 LONDON	2.69		132.17

## transactions (continued)

Date	Description	£ Out	£ In	£ Balance
2024				132.17
23 Sep	Contactless Payment SOVRANO CAFE NUNEATON Effective Date 22 Sep 2024	8.00		
	Direct debit VIRGIN MEDIA PYMTS	21.76		102.41
24 Sep	Contactless Payment PPOINT_*K V NEWS 31137564 HINCKLEY	11.00		91.41
25 Sep	Transfer from 071520 57693986		750.00	
	Just Eat London	25.48		
	Contactless Payment TESCO STORES 5392 BIRMINGHAM	2.25		
	ROSE VILLA TAVERN, HOC BIRMINGHAM	5.45		
	Contactless Payment CAPTAIN JOHNS BIRMINGHAM	8.50		
	Contactless Payment	11.00		788.73
	BROOKSIDE CONVENIENCE STO Hinckley			
26 Sep	Contactless Payment HEART OF ENGLAND CO OPERA	11.15		777.58
27 Sep	Contactless Payment MFG BURBAGE ROAD HINCKLEY	6.25		
	HEART OF ENGLAND CO OPERA HINCKL	15.25		756.08
28 Sep	Just Eat London	32.65		
	Contactless Payment Hogarth's, Leicester Leicester	2.50		
	Contactless Payment The Globe Leicester	5.60		
	Contactless Payment BROOKSIDE CONVENIENCE STO Hinckley	11.00		
	Contactless Payment brookside fish bar Hinckley	13.00		
	LWFD LEICESTER	13.69		
	H&T LEICESTER LEICESTER	279.00		398.64
30 Sep	Bank credit WK388564B DWP PIP		593.60	
	Contactless Payment HEART OF ENGLAND CO OPERA	7.86		984.38
01 Oct	Direct debit SEVERN TRENT WATER	1.23		
	ASDA PETROL 4138 HINCKLEY	14.98		968.17
02 Oct	Contactless Payment ALDI 772 175 HINCKLEY	26.95		941.22

Statement date 02 October 2024

Statement no 199 2 of 2

Sort code 07-01-16

Account no 04852160

Please check your statement to make sure everything's correct. If there's anything you're unsure about please get in touch or if you've changed any of your contact details, you need to let us know.

### Interest, Rates and Fees

We work out overdraft interest each day and take it from your account each month. FlexAccount doesn't currently pay any credit interest.

Unless stated otherwise, all rates and fees are variable and we can change them at any time.

If we have to give you notice of a fee or interest we'll let you know by including a 'Notice of Charges' page with your next regular statement, and we'll apply the amount to your account 28 days after the statement date.



## Summary box for your FlexAccount account

This information doesn't replace your Terms and Conditions

**Have you lost your card or cheque book or had them stolen?** Let us know straight away, either via the Banking app (if you have it) or by calling us on **08000 55 66 22**. You can report lost or stolen cards and cheque books 24/7.

Credit interest	All balances	AER 0.00%	Gross p.a. 0.00%
Overdraft interest and charges	Arranged overdraft interest	39.9% <b>per year compounded</b> (variable)	
	As an example, if you borrow £500 for an arranged overdraft it will cost you:	£3.26 for 7 days	
	*For the 60 day example, we've applied the charges for the first 30 days, on day 31. This means that the charge in the second month is higher as we charge interest on the interest you've incurred up to that point.	£13.99 for 30 days	
		£28.37 for 60 days*	
	Unarranged overdraft interest	0% per year	
	Monthly maximum charge (unarranged overdraft)	£0 per month	
Charges for specialist services	Sending money within the UK		
	Chaps	£15 transaction fee each time	
	SEPA (euros)	£0 transaction fee	
	SWIFT (foreign currency except euros)	£20 transaction fee each time	
	Sending money outside the UK		
	SEPA (euros within the SEPA region)	£0 transaction fee	
	SWIFT (except euros within the SEPA region)	£20 transaction fee each time	
Foreign usage	For Visa exchange rates, visit <a href="https://visa.co.uk/support/consumer/travel-support/exchange-rate-calculator.html">visa.co.uk/support/consumer/travel-support/exchange-rate-calculator.html</a>		
	Cash withdrawal in foreign currency outside the UK		
	Non-Sterling Transaction Fee	2.99% of the transaction amount	
	Non-Sterling Cash Fee	£0 per withdrawal	
	Cash withdrawal in foreign currency within the UK		
	Non-Sterling Transaction Fee*	2.99% of the transaction amount	
	Non-Sterling Cash Fee*	£0 per withdrawal	
	Debit card payment in foreign currency		
	Non-Sterling Transaction Fee	2.99% of the transaction amount	

\*If you make a withdrawal in a foreign currency from a LINK ATM or over the counter your transaction will normally reach us as a sterling cash transaction so non-sterling fees won't apply.

**AER** stands for Annual Equivalent Rate and shows what the interest rate would be if interest was paid and compounded once a year.

**Gross p.a.** is the interest rate without tax deducted.

Our **per year compounded** interest rate shows the rate of interest that you'll pay on your overdraft over a year and takes account of the fact we charge interest each month on your balance and this will include any interest which has already been added

### Receiving money within the UK

To receive sterling payments into your account, the person making the payment will need to quote your sort code and your 8 digit account number, which you'll find on the front of your statement. Entering account numbers incorrectly can mean payments being misdirected, so please be sure to provide the correct details.

### Receiving money from outside the UK and receiving money from within the UK in a currency other than sterling

**SWIFT** - someone making a payment to you must quote your Bank Identifier Code (BIC) and International Bank Account Number (IBAN). The BIC and IBAN are the international equivalents of your UK sort code and account number.

An international payment will also need to quote the SWIFT Intermediary Bank number as we're using the routing services of an Agent Bank. You'll find this number along with your BIC and IBAN on the front of your statement.

**SEPA Credit Transfer** - someone making a payment to you must quote your International Bank Account Number (IBAN). Your IBAN is found on the front of your statement.

**Banking of cheques** - You can pay money into or out of your account by cheque. To find out more information about cheque interest, clearing times, withdrawals and certainty, please visit [nationwide.co.uk/cheque](https://nationwide.co.uk/cheque)

If you have a problem with your account, and wish to complain, please try to settle it with us first. If you're not happy with the way in which we handled your complaint or the outcome you may be able to complain to the Financial Ombudsman Service. We'll give you details of how to contact the Ombudsman.

### Important information about compensation arrangements

The deposits in this account are eligible for protection under the Financial Services Compensation Scheme (FSCS). An **Information Sheet** and **Exclusion List** which provides information about the FSCS and the protection that it provides can be found at [nationwide.co.uk/fscs-info](https://nationwide.co.uk/fscs-info)

For further information about the compensation provided by the FSCS, refer to the FSCS website at [fscs.org.uk](https://fscs.org.uk)

Alternatively, please visit your local branch or call **03457 30 20 11** to request a copy or to chat to us about your account. For more information about our opening times, visit: [nationwide.co.uk/contact-us](https://nationwide.co.uk/contact-us)

