



Get in touch with us

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Robert Baptie and Jonalyn Dolendo
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Your account number: A-2BCD4EBB

Date: 19 January 2024

Hi Robert, Your Winter Support tariff will end in March.

You've been on our Winter Support scheme for the last few months, where we put you on a special tariff which reduced your prices so that they're 25% lower than our standard variable tariff, Next Flex.

We wanted to let you know that your current tariff will be ending on 31 March, so you'll see an increase in your prices and your monthly Direct Debit.

You'll get a renewal email from us mid February, offering you an exclusive tariff that will give you fixed prices for another 12 months (when your current tariff ends on 31 March) - just go online to switch.

If you do nothing, you'll move on to Next Flex, which is more expensive than the reduced prices you've been paying for the last few months.

It's quicker online.

Don't have an online account? Get set up (visit eonnex.com/register) in just a few clicks and you'll be able to switch in just a few clicks. You'll also be able to see your bills, make payments and give meter readings (if you don't have a smart meter).

We've got your back.

If you're struggling to pay for your energy we've got lots of payment support and independent advice at eonnex.com/paymenthelp - from grants funded by the **E.ON Next Energy Fund** to free, personalised and impartial debt support from **StepChange**. Or get in touch and we'll do all we can to help.

Any way we can help, we will.

The E.ON Next Team