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## Changes to the presentation of your bill and pricing terms for add-ons

We've made some changes to the presentation of your bill to show which parts of your package are your main services, and which are add-ons.

From 28 January 2024, we are changing our pricing terms to exclude add-ons from the annual Retail Price Index (RPI) rate of inflation + 3.9% price increase, which, unless we informed you otherwise, applies to your main services. The prices of add-ons may still be subject to changes, made either by us, or the provider of the service where you contract directly with them. However, you can cancel add-ons at any time by providing 30 days' notice, and we'll let you know in advance of any changes we make to those charges. To see your updated terms and conditions, just go to [virginmedia.com/legal](https://virginmedia.com/legal)

Billing period: 04 Apr - 03 May

Direct Debit date: 23 Apr 2024

Bill date: 05 April 2024

Account number: 859414904

Area reference: 30

Page no: 1 of 2


This is not a tax invoice

## Bill summary

Owed from last bill £0.00

Your package £21.76

Amount due **£21.76**

 The 'Amount due' will be collected by Direct Debit on **23 April 2024**.

For information on our late payment and payment handling fees, please see the reverse of page 1.

To find out more about Virgin Media and to make the most of your services, visit [virginmedia.com](https://virginmedia.com)