2. Certificate in Sales & Marketing. (Duration: 06 Months.)

Advanced Sales and Marketing Strategies Course Duration: 6 Months Objective: The Advanced Sales and Marketing Strategies course aims to equip participants with the knowledge and skills required to excel in the dynamic field of sales and marketing. Participants will gain a deep understanding of modern marketing techniques, effective sales strategies, and the use of technology in the sales and marketing process. Module 1: Introduction to Sales and Marketing (Weeks 1-2) Overview of Sales and Marketing Importance of Sales and Marketing in Business Key Concepts and Definitions Historical Perspectives and Evolution of Sales and Marketing Module 2: Market Research and Analysis (Weeks 3-6) Conducting Market Research Analyzing Market Trends Competitor Analysis Customer Segmentation and Targeting **SWOT Analysis** Module 3: Digital Marketing Strategies (Weeks 7-12) Introduction to Digital Marketing Social Media Marketing Content Marketing **Email Marketing** Search Engine Optimization (SEO) and Search Engine Marketing (SEM) Analytics and Data-driven Decision Making Module 4: Sales Techniques and Strategies (Weeks 13-18) Consultative Selling Relationship Selling Solution Selling Sales Funnel Management Closing Techniques Overcoming Objections

Module 5: Customer Relationship Management (CRM) (Weeks 19-22)

(F)	Importance of CRM in Sales and Marketing	
(P)	CRM Implementation and Integration	
(P)	Customer Lifecycle Management	
P	Data Management and Analysis	

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