Statement:
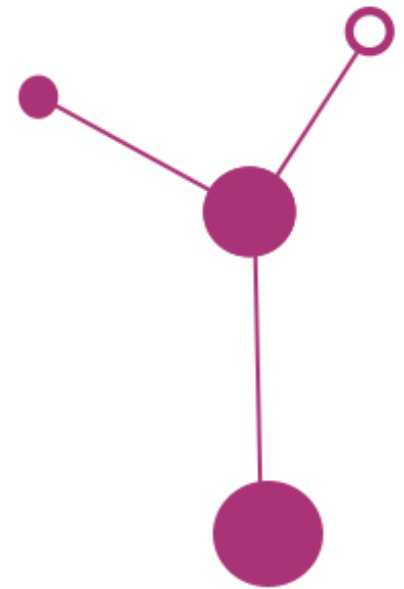*"The release was broken."*

Asking for descriptions:
- *How could you tell?*
- *When did you first notice?*
- *Is there a specific tool you use to check?*

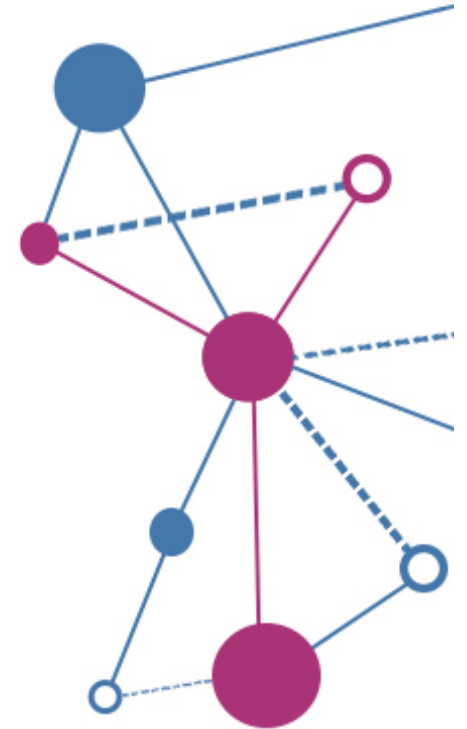**Statement:**

"I knew this had to be fixed immediately."

Asking for descriptions:
- *How did you know?*
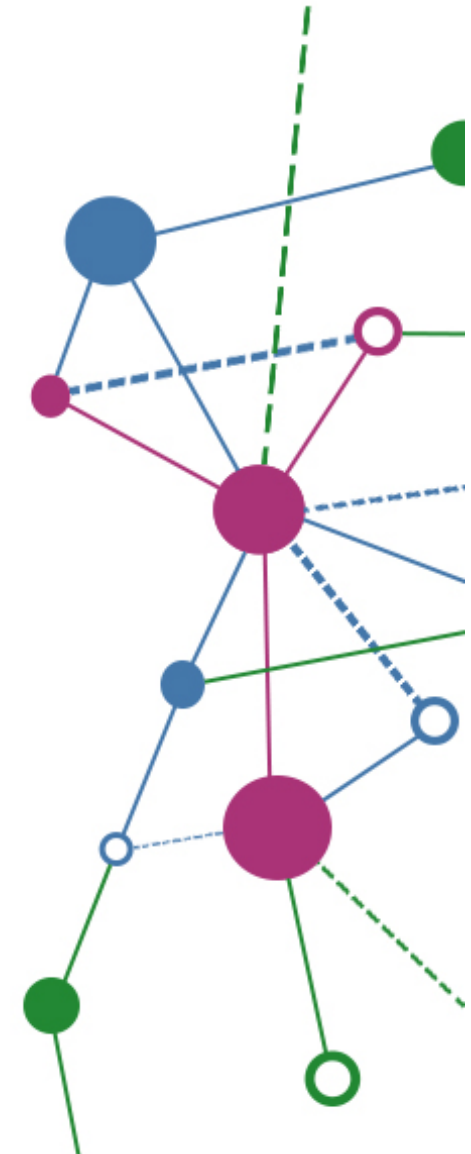- *What were the tell-tale signs?*
- *Had this happened before?*

Statement:
"I made a short-term fix."

Asking for descriptions:
- *What other options were you weighing up?*
- *Have you had to do something like that before?*
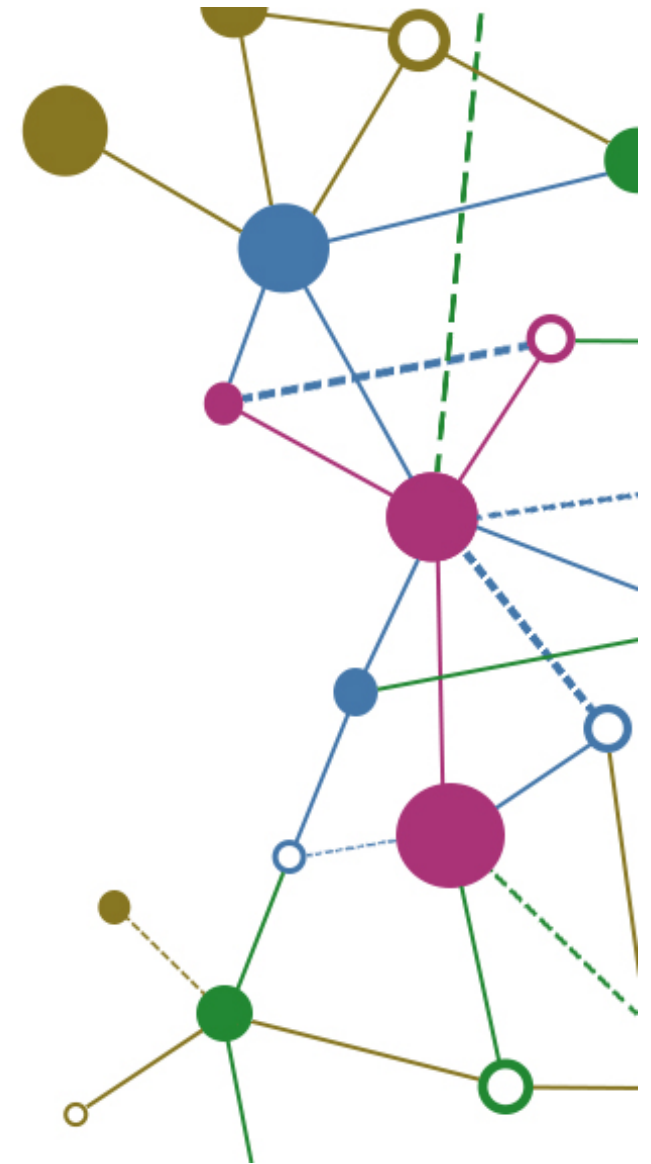- *Were any other factors influencing your decision?*

Statement:
"I phoned the on-call team."

Asking for descriptions:
- *How did you know that was necessary?*
- *How did you know which team to contact?*
- *Where did you find their contact details?*

Statement:
"I was under pressure."

Asking for descriptions:
- *When did you notice the pressure?*
- *Were you able to ask for help?*
- *Where was the pressure coming from?*