

# MOATH ABED ALFATTAH RAUOF TALEI

## Contact

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## Skills Summary

Highly motivated and results-oriented individual with experience in call center operations. Eager to learn and excel in a fast-paced environment. Possess strong communication, teamwork, and problem-solving skills, along with a dedication to exceeding customer expectations.

## Education

**Undergraduate Student** - Arab Open University, Business  
(2024-present)

## Experience

- **Call Center Representative** - Al Jraiwy Sponge Industries, Kuwait
  - Handled a high volume of customer inquiries and complaints via phone.
  - Provided exceptional customer service, ensuring satisfaction and resolving issues efficiently.
  - **Achievement:** Increased customer satisfaction through effective problem-solving and followup.
- **Call Center Representative** - Specialty Hospital, Jordan
  - Provided information and support to patients and their families regarding medical services.
  - Maintained accurate and confidential patient records.
  - **Achievement:** Successfully resolved complex patient inquiries, improving overall patient satisfaction.
- **Call Center Representative – juzur canary restaurant**
  - Provided exceptional customer service, ensuring satisfaction and resolving issues efficiently.
  - Handled a high volume of customer inquiries and complaints via phone
  - : Increased customer satisfaction through effective problem-solving and followup.

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## **Skills**

- Teamwork
- Adaptability
- Fast Learner
- Organization Skills
- Creativity
- Problem-Solving
- Communication
- Leadership

## **References**

Available upon request.

