

MOATH ABED ALFATTAH RAUOF TALEI

Contact

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Skills Summary

Highly motivated and results-oriented individual with experience in call center operations. Eager to learn and excel in a fast-paced environment. Possess strong communication, teamwork, and problem-solving skills, along with a dedication to exceeding customer expectations.

Education

Undergraduate Student - Arab Open University, Business

(2024-present)

Experience

- **Call Center Representative** - Al Jraiwy Sponge Industries, Kuwait
 - Handled a high volume of customer inquiries and complaints via phone.
 - Provided exceptional customer service, ensuring satisfaction and resolving issues efficiently.
 - **Achievement:** Increased customer satisfaction through effective problem-solving and followup.
- **Call Center Representative** - Specialty Hospital, Jordan
 - Provided information and support to patients and their families regarding medical services.
 - Maintained accurate and confidential patient records.
 - **Achievement:** Successfully resolved complex patient inquiries, improving overall patient satisfaction.
- **Call Center Representative – juzur canary restaurant**
 - Provided exceptional customer service, ensuring satisfaction and resolving issues efficiently.
 - Handled a high volume of customer inquiries and complaints via phone
 - : Increased customer satisfaction through effective problem-solving and followup.

Skills

- Teamwork
- Adaptability
- Fast Learner
- Organization Skills
- Creativity
- Problem-Solving
- Communication
- Leadership

References

Available upon request.

