

# Waiting\_Times

This is an R Markdown Notebook. When you execute code within the notebook, the results appear beneath the code.

```
library(dplyr)
```

```
##  
## Attaching package: 'dplyr'  
  
## The following objects are masked from 'package:stats':  
##  
##   filter, lag  
  
## The following objects are masked from 'package:base':  
##  
##   intersect, setdiff, setequal, union
```

```
library(lubridate)
```

```
##  
## Attaching package: 'lubridate'  
  
## The following objects are masked from 'package:base':  
##  
##   date, intersect, setdiff, union
```

```
questions <- read.csv("/Users/pivaldhingra/Desktop/University courses/Datafest 2023/DataFest 2023 Data 1  
data <- data.frame(questions)  
df <- select(data, "StateAbbr", "AskedOnUtc", "TakenOnUtc")
```

```
df$AskedOnUtc <- as.POSIXct(df$AskedOnUtc, format = "%Y-%m-%d %H:%M:%OS" )  
df$TakenOnUtc <- as.POSIXct(df$TakenOnUtc, format = "%Y-%m-%d %H:%M:%OS")  
  
df$Year <- format(df$AskedOnUtc, "%Y")  
  
df_filtered <- df %>%  
  filter(!is.na(TakenOnUtc)) %>%  
  filter(Year %in% c("2016", "2017", "2018", "2019", "2020", "2021", "2022"))
```

```
# Calculate the waiting time for each question  
df_filtered$WaitingTime <- difftime(df_filtered$TakenOnUtc, df_filtered$AskedOnUtc, units = "mins")  
  
# Group the data by state and year, and calculate the average waiting time for each group  
df_summary <- df_filtered %>%  
  group_by(StateAbbr, Year) %>%  
  summarize(AvgWaitingTime = mean(WaitingTime))
```

## 'summarise()' has grouped output by 'StateAbbr'. You can override using the  
## '.groups' argument.

```
df_2016 <- df_summary %>%  
  filter(Year == 2016) %>%  
  select(StateAbbr, AvgWaitingTime) %>%  
  group_by(StateAbbr) %>%  
  summarise(avg_waiting_time = mean(AvgWaitingTime, na.rm = TRUE)) %>%  
  arrange(desc(avg_waiting_time))  
  
top_5_states <- df_2016 %>% top_n(5, avg_waiting_time)  
  
print(top_5_states)
```

```
## # A tibble: 5 x 2  
##   StateAbbr avg_waiting_time  
##   <chr>      <drtn>  
## 1 SC        62517.05 mins  
## 2 MS        33137.63 mins  
## 3 IN        25873.02 mins  
## 4 AZ        24194.49 mins  
## 5 WI        24181.50 mins
```

```
df_2017 <- df_summary %>%  
  filter(Year == 2017) %>%  
  select(StateAbbr, AvgWaitingTime) %>%  
  group_by(StateAbbr) %>%  
  summarise(avg_waiting_time = mean(AvgWaitingTime, na.rm = TRUE)) %>%  
  arrange(desc(avg_waiting_time))  
  
top_5_states <- df_2017 %>% top_n(5, avg_waiting_time)  
  
print(top_5_states)
```

```
## # A tibble: 5 x 2  
##   StateAbbr avg_waiting_time  
##   <chr>      <drtn>  
## 1 SC        75251.24 mins  
## 2 GA        71560.04 mins  
## 3 ME        43540.95 mins  
## 4 KS        41354.06 mins  
## 5 MS        34995.84 mins
```

```
df_2018 <- df_summary %>%  
  filter(Year == 2018) %>%  
  select(StateAbbr, AvgWaitingTime) %>%  
  group_by(StateAbbr) %>%  
  summarise(avg_waiting_time = mean(AvgWaitingTime, na.rm = TRUE)) %>%  
  arrange(desc(avg_waiting_time))  
  
top_5_states <- df_2018 %>% top_n(5, avg_waiting_time)  
  
print(top_5_states)
```

```
## # A tibble: 5 x 2
##   StateAbbr avg_waiting_time
##   <chr>      <drtn>
## 1 GA        61762.25 mins
## 2 IA        33231.34 mins
## 3 IN        32680.18 mins
## 4 SC        27781.67 mins
## 5 CT        25201.63 mins
```

```
df_2019 <- df_summary %>%
  filter(Year == 2019) %>%
  select(StateAbbr, AvgWaitingTime) %>%
  group_by(StateAbbr) %>%
  summarise(avg_waiting_time = mean(AvgWaitingTime, na.rm = TRUE)) %>%
  arrange(desc(avg_waiting_time))

top_5_states <- df_2019 %>% top_n(5, avg_waiting_time)

print(top_5_states)
```

```
## # A tibble: 5 x 2
##   StateAbbr avg_waiting_time
##   <chr>      <drtn>
## 1 SC        56780.11 mins
## 2 GA        46076.45 mins
## 3 KS        36629.16 mins
## 4 MS        26457.15 mins
## 5 MD        23939.34 mins
```

```
df_2020 <- df_summary %>%
  filter(Year == 2020) %>%
  select(StateAbbr, AvgWaitingTime) %>%
  group_by(StateAbbr) %>%
  summarise(avg_waiting_time = mean(AvgWaitingTime, na.rm = TRUE)) %>%
  arrange(desc(avg_waiting_time))

top_5_states <- df_2020 %>% top_n(5, avg_waiting_time)

print(top_5_states)
```

```
## # A tibble: 5 x 2
##   StateAbbr avg_waiting_time
##   <chr>      <drtn>
## 1 UT        87011.47 mins
## 2 GA        40002.13 mins
## 3 AL        36287.65 mins
## 4 MS        30608.04 mins
## 5 SC        24707.95 mins
```

```
df_2021 <- df_summary %>%
  filter(Year == 2021) %>%
  select(StateAbbr, AvgWaitingTime) %>%
  group_by(StateAbbr) %>%
```

```

    summarise(avg_waiting_time = mean(AvgWaitingTime, na.rm = TRUE)) %>%
    arrange(desc(avg_waiting_time))

top_5_states <- df_2021 %>% top_n(5, avg_waiting_time)

print(top_5_states)

```

```

## # A tibble: 5 x 2
##   StateAbbr avg_waiting_time
##   <chr>      <drtn>
## 1 AL        53421.14 mins
## 2 GA        43393.25 mins
## 3 SC        35926.66 mins
## 4 IA        24732.05 mins
## 5 PA        23542.64 mins

```

```

df_2022 <- df_summary %>%
  filter(Year == 2022) %>%
  select(StateAbbr, AvgWaitingTime) %>%
  group_by(StateAbbr) %>%
  summarise(avg_waiting_time = mean(AvgWaitingTime, na.rm = TRUE)) %>%
  arrange(desc(avg_waiting_time))

top_5_states <- df_2022 %>% top_n(5, avg_waiting_time)

print(top_5_states)

```

```

## # A tibble: 5 x 2
##   StateAbbr avg_waiting_time
##   <chr>      <drtn>
## 1 CT        9958.092 mins
## 2 US        7957.863 mins
## 3 OK        7727.069 mins
## 4 AL        5595.972 mins
## 5 NH        4720.101 mins

```