Bridge[®]

Pivotal Cloud Foundry JMX

Version 1.7

User's Guide

© 2018 Pivotal Software, Inc.

Table of Contents

Table of Contents	2
Pivotal Cloud Foundry JMX Bridge	3
Deploying JMX Bridge	4
Using JMX Bridge	10
Using SSL with a Self-Signed Certificate in JMX Bridge	12
Troubleshooting and Uninstalling JMX Bridge	15
Application Security Groups	17
JMX Bridge Release Notes and Known Issues	18

Pivotal Cloud Foundry JMX Bridge

The Pivotal Cloud Foundry (PCF) JMX Bridge collects and exposes system data from Cloud Foundry components via a JMX endpoint. You can use this system data to monitor your installation and assist in troubleshooting.

The JMX Bridge tool is composed of the following three virtual machines:

- The JMX provider
- A VM that governs compilation
- A nozzle for the Loggregator Firehose

 ✓

Product Snapshot

Current PCF JMX Bridge Details

Version: 1.7.10

Release Date: 03/09/2017

Compatible Ops Manager Version(s) for Install: >= 1.7.0

Compatible Ops Manager Version(s) for Upgrade: >= 1.7.0

Compatible Elastic Runtime Version(s): >= 1.7.0

AWS support? Yes

vSphere support? Yes

OpenStack support? Yes

JMX Bridge User Guide

- Deploying JMX Bridge
- Using JMX Bridge
- Using SSL with a Self-Signed Certificate in JMX Bridge
- Troubleshooting and Uninstalling JMX Bridge
- Application Security Groups
- Release Notes and Known Issues



Deploying JMX Bridge

Page last updated:

The JMX Bridge tool is a JMX extension for Elastic Runtime. Follow the instructions below to deploy JMX Bridge using the Pivotal Cloud Foundry 🗷 (PCF) Operations Manager.

Step 1: Install the JMX Bridge Tile



💡 Note: To use the Firehose nozzle, you must install Elastic Runtime 🗷 before installing JMX Bridge. If you install in reverse order, JMX will display numerous errors, and you may experience a bad connection between the Firehose nozzle and the JMX provider.

- 1. Download JMX Bridge .
- 2. Import JMX Bridge into Ops Manager by following the instructions for Adding and Importing Products .



Note: To upgrade from JMX Bridge from 1.6.x to 1.7.x, you must have Ops Manager version 1.7.8 or later.

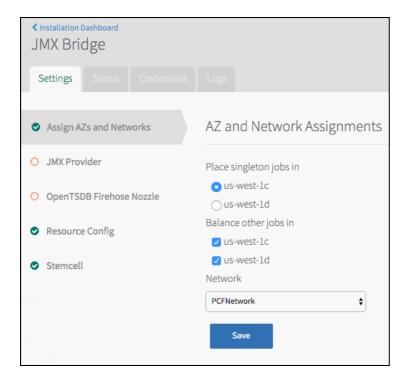
3. On the Installation Dashboard, click the JMX Bridge tile.



The orange bar on the JMX Bridge tile indicates that the product requires configuration.

Step 2: Assign Availability Zones and Networks

- 1. Select Assign AZs and Networks. This section shows the Availability Zones that you create 🗗 when configuring Ops Manager Director.
- 2. (vSphere and Amazon Web Services Only) Select an Availability Zone under Place singleton jobs in. Ops Manager runs Metrics jobs with a single instance in this Availability Zone.
- 3. (vSphere and Amazon Web Services Only) Select one or more Availability Zones under Balance other jobs in. Ops Manager balances instances of Metrics jobs with more than one instance across the Availability Zones that you specify.



- 4. Use the drop-down menu to select a Network.
 - Note: JMX Bridge uses the default Assigned Network if you do not select a different network.
- 5. Click Save.
 - Note: When you save this form, a verification error displays because the PCF security group blocks ICMP. You can ignore this error.

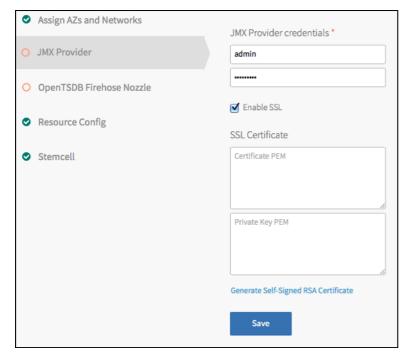


Step 3: Configure JMX Provider

- 1. Select JMX Provider.
- 2. Enter a new username and password into the JMX Provider credentials username and password fields.
- 3. Record these credentials. You use these to connect JMX clients to the JMX Provider.

(Optional) Step 4: Configure SSL

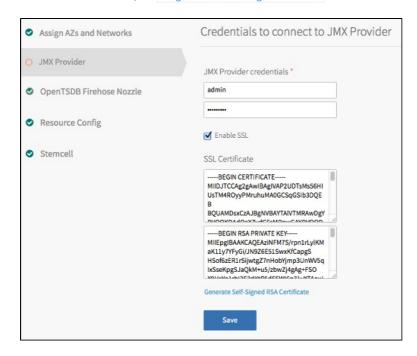
1. Select the Enable SSL checkbox. Enabling SSL requires JMX clients to use SSL to connect to the JMX Provider. If SSL is not enabled, JMX clients can connect to the JMX Provider without SSL credentials.



If you select the Enable SSL checkbox, you must also provide an SSL certificate and private key. There are two ways to provide an SSL certificate

- o If you are using a signed certificate, paste an X.509 certificate in the Certificate PEM field and a PKCS#1 private key in the Private Key field.
- o If you want to use SSL but do not want to use a signed certificate, you must perform the following actions:
 - 1. Generate a self-signed certificate on the server.
 - 2. Import the self-signed certificate to a trust store on the client.
 - 3. Start jConsole, or another monitoring tool, with the trust store.

For more information, see Using SSL with a Self-Signed Certificate.



2. Once you have provided an SSL certificate and private key, click Save.

Step 5: JMX Resource Configuration



Vote: Do not change the OpenTSDB Firehose Nozzle instance count unless you have a running Elastic Runtime installation.

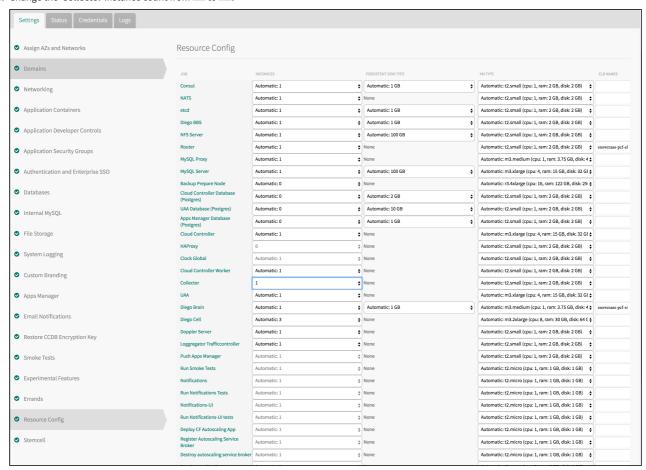


To receive metrics data from the PCF Elastic Runtime firehose, including Diego metrics, change the **OpenTSDB Firehose Nozzle** instance count from 0 to 1.

Step 6: Elastic Runtime Resource Configuration

Note: Metrics coming from the Cloud Controller, the Gorouter, and etcd flow through the Collector and not the Firehose. In order to receive these metrics, you must enable the Collector in the Elastic Runtime Tile.

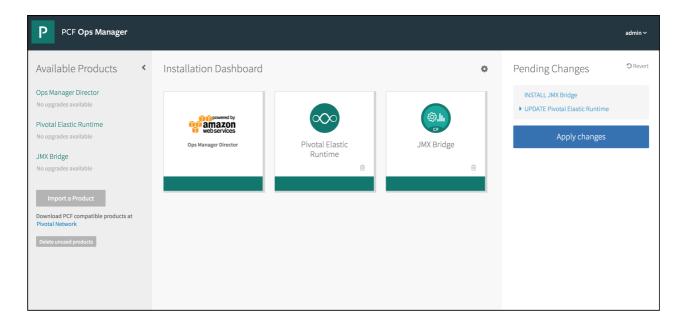
- 1. Navigate to the PCF Ops Manager Installation Dashboard.
- 2. Click on the Elastic Runtime Tile and select Resource Config under the Settings tab.
- 3. Change the **Collector** instance count from 0 to 1.



4. Click Save.

Step 7: Apply Changes

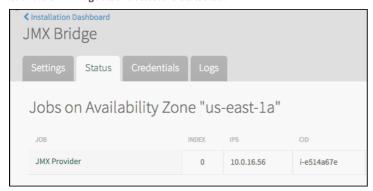
- 1. Navigate to the PCF Ops Manager Installation Dashboard.
- 2. In the Pending Changes view, click $\mbox{\bf Apply Changes}$ to install JMX Bridge.



3. When complete, a "Changes Applied" message appears.

Step 8: Find the IP of the JMX Provider

- 1. Click Return to Product Dashboard.
- 2. Click the JMX Bridge tile and select the Status tab.

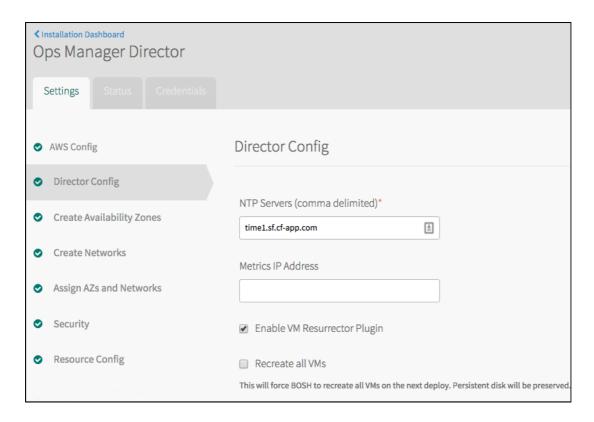


3. Record the IP address of the JMX Provider.

Note: After installation, your JMX client connects to this IP address at port 44444 using the credentials that you supplied. Also ensure that TCP port 44445 is open.

Step 9: Configure the Metrics IP Address

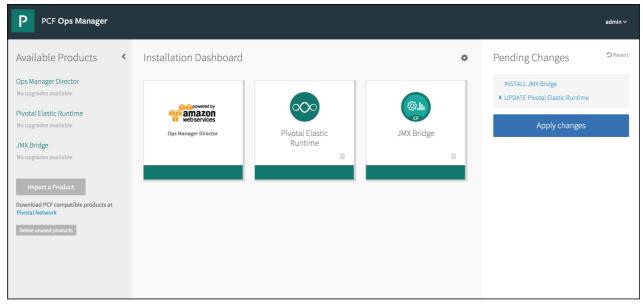
 $1. \ \ Return\ to\ the\ \textbf{Installation\ Dashboard}.\ Click\ the\ \textbf{Ops\ Manager\ Director\ tile\ and\ select\ \textbf{Director\ Config.}}$



2. In the Metrics IP Address field, enter the IP address of the JMX Provider. Click Save.

Step 10: Complete Installation

1. In the Pending Changes view, click **Apply Changes**.



2. When complete, a "Changes Applied" message appears. Click Return to Product Dashboard. JMX Bridge is now installed and configured.

Once installed and configured, metrics for Cloud Foundry components automatically report to the JMX endpoint.



Using JMX Bridge

Page last updated:

JMX Bridge is a Java Management Extensions (JMX) tool for Elastic Runtime. To help you monitor your installation and assist in troubleshooting, JMX Bridge collects and exposes system data from Cloud Foundry components via a JMX endpoint.

Cloud Controller Metrics

JMX Bridge reports the number of Cloud Controller API requests completed and the requests sent but not completed.

The number of requests sent but not completed represents the pending activity in your system, and can be higher under load. This number will vary over time, and the range it can vary over depends on specifics of your environment such as hardware, OS, processor speeds, load, etc. In any given environment, though, you can establish a typical range of values and maximum for this number.

Use the Cloud Controller metrics to ensure that the Cloud Controller is processing API requests in a timely manner. If the pending activity in your system increases significantly past the typical maximum and stays at an elevated level, Cloud Controller requests may be failing and additional troubleshooting may be necessary.

The following table shows the name of the Cloud Controller metric, what the metric represents, and the metric type (data type).

METRIC NAME	DEFINITION	METRIC TYPE (DATA TYPE)
cc.requests.completed	Number of Cloud Controller API requests completed since this instance of Cloud Controller started	Counter (Integer)
cc.requests.outstanding	Number of Cloud Controller API requests made but not completed since this instance of Cloud Controller started	Counter (Integer)

Router Metrics

JMX Bridge reports the number of sent requests and the number of completed requests for each Cloud Foundry component.

The difference between these two metrics is the number of requests made to a component but not completed, and represents the pending activity for that component. The number for each component can vary over time, and is typically higher under load. In any given environment, though, you can establish a typical range of values and maximum for this number for each component.

Use these metrics to ensure that the Router is passing requests to other components in a timely manner. If the pending activity for a particular component increase significantly past the typical maximum and stays at an elevated level, additional troubleshooting of that component may be necessary. If the pending activity for most or all components increases significantly and stays at elevated values, troubleshooting of the router may be necessary.

The following table shows the name of the Router metric, what the metric represents, and the metric type (data type).

METRIC NAME	DEFINITION	METRIC TYPE (DATA TYPE)
router.requests [component=c]	Number of requests the router has received for component c since this instance of the router has started c can be CloudController or route-emitter	Counter (Integer)
router.responses [status=s,component=c]	Number of requests completed by component c since this instance of the router has started c can be CloudController or route-emitter s is http status family: 2xx, 3xx, 4xx, 5xx, and other	Counter (Integer)

See the Router

Topic for more information about the Router.

Diego Metrics

Pivotal JMX Bridge reports metrics for the Diego cells and from the Diego Bulletin Board System (BBS). The following tables show the name of the Diego metric, what the metric represents, and the metric type (data type).



For general information about Diego, see the Diego Architecture ♂ topic.

Diego Cell Metrics

Pivotal JMX Bridge reports the following metrics for each Diego cell. If you have multiple cells, JMX Bridge reports metrics for each cell individually. The metrics are not summed across cells.

Use these metrics to determine the size of your deployment or when to scale up a deployment, and to track the status of Long Running Processes (LRP) in the Diego life cycle.

METRIC NAME	DEFINITION	METRIC TYPE (DATA TYPE)
rep.CapacityTotalMemory	Total amount of memory available for this cell to allocate to containers.	Gauge (Float)
rep.CapacityRemainingMemory	Remaining amount of memory available for this cell to allocate to containers.	Gauge (Float)
rep.CapacityTotalDisk	Total amount of disk available for this cell to allocate to containers.	Gauge (Float)
rep.CapacityRemainingDisk	Remaining amount of disk available for this cell to allocate to containers.	Gauge (Float)
rep.ContainerCount	Number of containers hosted on the cell.	Gauge (Integer)

Diego BBS Metrics

Pivotal JMX Bridge reports these metrics from the Diego BBS, and are deployment-wide metrics. Use these metrics to inspect the state of the apps running on the deployment as a whole.

METRIC NAME	DEFINITION	METRIC TYPE (DATA TYPE)
bbs.CrashedActualLRPs	Total number of LRP instances that have crashed.	Gauge (Integer)
bbs.LRPsRunning	Total number of LRP instances that are running on cells.	Gauge (Integer)
bbs.LRPsUnclaimed	Total number of LRP instances that have not yet been claimed by a cell.	Gauge (Integer)
bbs.LRPsClaimed	Total number of LRP instances that have been claimed by some cell.	Gauge (Integer)
bbs.LRPsDesired	Total number of LRP instances desired across all LRPs.	Gauge (Integer)
bbs.LRPsExtra	Total number of LRP instances that are no longer desired but still have a BBS record.	Gauge (Integer)
bbs.LRPsMissing	Total number of LRP instances that are desired but have no record in the BBS.	Gauge (Integer)

Virtual Machine Metrics

JMX Bridge reports data for each virtual machine (VM) in a deployment. Use these metrics to monitor the health of your Virtual Machines.

The following table shows the name of the Virtual Machine metric, what the metric represents, and the metric type (data type).

METRIC NAME	DEFINITION	METRIC TYPE (DATA TYPE)
system.mem.percent	Percentage of memory used on the VM	Gauge (Float, 0-100)
system.swap.percent	Percentage of swap used on the VM	Gauge (Float, 0-100)
system.disk.ephemeral.percent	Percentage of ephemeral disk used on the VM	Gauge (Float, 0-100)
system.disk.system.percent	Percentage of system disk used on the VM	Gauge (Float, 0-100)
system.cpu.sys	Amount of CPU spent in system processes	Gauge (Float)
system.cpu.user	Amount of CPU spent in user processes	Gauge (Float)
system.cpu.wait	Amount of CPU spent in waiting processes	Gauge (Float)



Using SSL with a Self-Signed Certificate in JMX Bridge

Page last updated:

Secure Socket Layer (SSL) is a standard protocol for establishing an encrypted link between a server and a client. To communicate over SSL, a client needs to trust the SSL certificate of the server.

This topic explains how to use SSL with a self-signed certificate in JMX Bridge (formerly Ops Metrics). This SSL layer secures traffic between JMX Bridge and the user, and is separate from the SSL layer configured between Elastic Runtime C and the rest of the Ops Manager environment.

There are two kinds of SSL certificates: signed and self-signed.

- Signed: A Certificate Authority (CA) signs the certificate. A CA is a trusted third party that verifies your identity and certificate request, then sends you a digitally signed certificate for your secure server. Client computers automatically trust signed certificates. Signed certificates are also called trusted
- Self-signed: Your own server generates and signs the certificate. Clients do not automatically trust self-signed certificates. To communicate over SSL with a server providing a self-signed certificate, a client must be explicitly configured to trust the certificate.



Note: Certificates generated in Elastic Runtime are signed by the Operations Manager Certificate Authority. They are not technically self-signed, but they are referred to as 'Self-Signed Certificates' in the Ops Manager GUI and throughout this documentation.

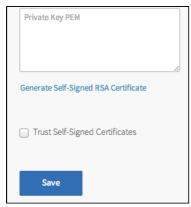
The following procedure configures a JMX user client to trust a self-signed certificate by importing the certificate to its truststore, an internal keystore. To use a trusted certificate signed by a CA, you only need to paste the Certificate and Key into the fields in the Ops Manager JMX Bridge tile, as shown in Step 1, Option 2, below.

Step 1: Supply SSL Certificate

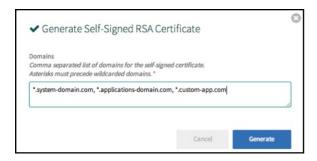
Option 1: Generate Self-Signed Certificate

Follow the steps below to generate a self-signed certificate on your server:

- 1. In Pivotal Ops Manager, click the JMX Bridge tile.
- 2. Check Enable SSL.
- 3. Click Generate Self-Signed RSA Certificate and check the Trust Self-Signed Certificates box.



4. Enter your system and application domains in wildcard format. Optionally, also add any custom domains in wildcard format. Click Generate.



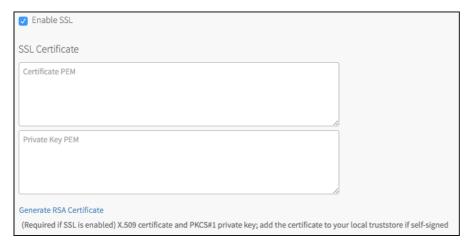
5. Select and copy the certificate.



6. Paste the certificate into a text file and save as a cer file, such as MY-JMX-BRIDGE.cer

Option 2: Use an Existing Self-Signed Certificate

- 1. In Pivotal Ops Manager, click the JMX Bridge tile.
- 2. Check Enable SSL.
- 3. Paste your certificate and private key into the appropriate boxes. This is your X.509 certificate and PKCS#1 private key.



Step 2: Import the Self-signed Certificate to a Truststore

Follow the steps below to import the self-signed certificate to your client:

- 1. Copy your certificate file MY-JMX-BRIDGE.cer from your server to your client.
- 2. Navigate to the client directory where you copied the saved certificate.
- 3. Use keytool-import to import the certificate with an alias of ops-metrics-ssl to the truststore localhost truststore:



S keytool -import -alias ops-metrics-ssl -file MY-JMX-BRIDGE.cer -keystore localhost.truststore

o If localhost.truststore already exists, a password prompt appears. Enter the keystore password that you recorded in a previous step.
o If localhost.truststore does not exist, you must create a password.

4. Verify the details of the imported certificate.

Step 3: Start a Monitoring Tool with the Truststore

Once you import the self-signed certificate to localhost.truststore on the client, configure your monitoring tool, such as Jconsole, to use the truststore. You do this from a command line, by starting your monitoring tool with the location and password of the truststore.

1. Pass in the location of localhost.truststore to your monitoring tool with the javax.net.ssl.trustStore property, and its password with the javax.net.ssl.trustStorePassword property. For example, you would invoke jConsole with:

\$ jconsole -J-Djavax.net.ssl.trustStore=/lib/home/jcert/localhost.truststore -J-Djavax.net.ssl.trustStorePassword=KEYSTORE PASSWORD

2. In the Remote Process field, enter the fully qualified hostname of the Maximus server, port number 44444 .



3. To complete the **Username** and **Password** fields, refer to the **Credentials** tab of the JMX Bridge tile in Pivotal Ops Manager. By default, these credentials are admin and admin.

Your monitoring tool should now communicate with your server through the SSL connection.



Troubleshooting and Uninstalling JMX Bridge

Page last updated:

The JMX Bridge tool (formerly Ops Metrics) is a JMX extension for Elastic Runtime. JMX Bridge collects and exposes system data from Cloud Foundry components via a JMX endpoint. Use this system data to monitor your installation and assist in troubleshooting.

The JMX Bridge tool is composed of three virtual machines:

- The JMX Provider
- A VM that governs compilation
- A nozzle for the Loggregator Firehose

 ✓

To deploy JMX Bridge, see the Deploying JMX Bridge topic.

Resolve Upgrade Error for 1.4 to 1.6

If you see the following error during an upgrade from Ops Metrics 1.4 to 1.6 (now JMX Bridge):



- 1. Uninstall Ops Metrics 1.4
- 2. Install Ops Metrics 1.6 ☑

Resolve Upgrade Error for 1.6 to 1.7

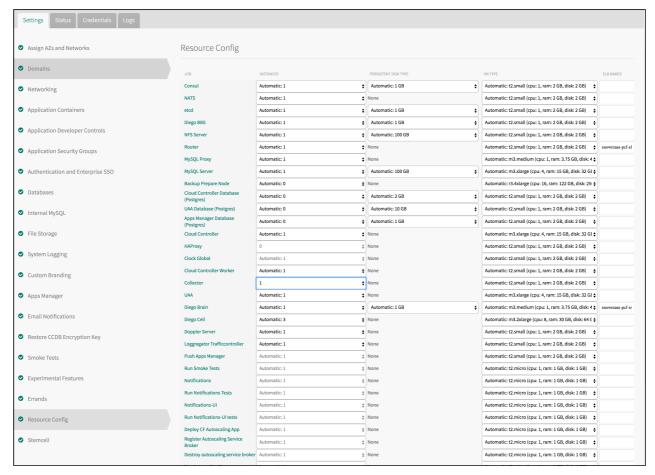
If you see the following error during an upgrade from Ops Metrics 1.6 to JMX Bridge 1.7.x:

This product requires a stemcell that is older than the currently installed product. Download the newest version of this product from Pivotal Network and try again.

Upgrade Ops Manager 🗷 to 1.7.8 or higher. The error above results from a known issue and newer versions of Ops Manager resolve the issue.

Uninstall JMX Bridge (formerly Ops Metrics)

1. Scale the collector resource from Elastic Runtime to 0.



If you do not scale the collector resource, you get the following error:



2. Proceed with uninstallation. See the <u>Deleting a Product ©</u> section of the <u>Adding and Deleting Products ©</u> topic for details.

Missing Metrics from PCF Installation or Firehose

If you are not seeing expected metrics from Elastic Runtime in the JMX provider, verify that you installed Elastic Runtime prior to JMX Bridge. If JMX Bridge was installed first, perform the following steps:

- 1. SSH into the opentsdb-firehose-nozzle VM. For information about how to use the BOSH CLI to SSH into a VM, see Advanced Troubleshooting with the BOSH CLI C.
- 2. Grant sudo access to the machine:



3. Restart the opentsdb-firehose-nozzle job.

\$ monit restart opentsdb-firehose-nozzle



Application Security Groups

PCF applications do not interact directly with the PCF JMX Bridge tile. Therefore, you do not need to create Application Security Groups (ASGs) to interact with the bridge from an external application.

JMX Bridge Release Notes and Known Issues



💡 Note: Before version 1.7.X, JMX Bridge was known as Ops Metrics. For Ops Metrics release notes and known issues, see Version 1.6.X 🗷.

Release Notes

Version 1.7.12

Release Date: April 28, 2017

• Updates the stemcell required to 3363

Version 1.7.10

Release Date: March 09, 2017

- Maintenance update of the following product dependencies:
 - Updates the OpenJDK version used in the product to v1.8.0.121
 - Updates the golang version used in the product to v1.8

Version 1.7.8

Release Date: December 15, 2016

• Fixes a potential issue in v1.7.7 where the tile may fail to perform as expected if the optional Enable SSL feature was active. Although no customer issues were reported, v1.7.8 is a corrective patch to prevent any possible performance risk when using the Enable SSL feature

Version 1.7.7

Release Date: December 12, 2016

- Maintenance update of the following product dependencies:
 - o SLF4J now v1.7.21
 - o Logback now v1.1.7
 - o Guava now v20.0
 - o Bouncy Castle bcprov-jdk15on now v1.55

Version 1.7.6

Release Date: November 10, 2016

• Updates the stemcell required to 3263

Version 1.7.5

Release Date: November 09, 2016

• Updates the OpenJDK version used in the product to v1.8.0.111

Version 1.7.4

Release Date: October 05, 2016

• Updates the stemcell required to 3233

Version 1.7.3

Release Date: September 14, 2016

- Updates the NOAA client and other service related dependencies.
 - An increase in disconnects between the OpenTSDB Firehose Nozzle and the Firehose, resulting in a need to restart the nozzle, was diagnosed as the NOAA client was becoming too far out-of-date. Version 1.7.3 updates the NOAA client and other service related dependencies.
- Stemcell remains the same at 3232

Version 1.7.2

Release Date: May 20, 2016

- Fixes issue where you could not upgrade from Ops Metrics 1.6.10+ if you had already upgraded to OpsMan 1.7
- Stemcell remains the same at 3232

Version 1.7.1

Release Date: May 06, 2016

- Removes the bosh job ID from metric name
- Updated stemcell for 1.7.1 to 3232

Version 1.7.0

Release Date: May 06, 2016

- Product name has been changed from "Ops Metrics" to "JMX Bridge"
- Stemcell for 1.7.0 is 3149

Known issues for 1.7.X

- There is nothing that prevents the user from turning on the Nozzle deployment when Elastic Runtime is not present.
 - Enabling the nozzle when Elastic Runtime is not deployed or enabled will produce the following error:
 - "RuntimeError unknown product 'cf' in ((..cf.cloud_controller.system_domain.value))"
 - To fix this, reduce the number of nozzle counts to zero until Elastic Runtime is enabled.
- Because deploying the OpenTSDB firehose nozzle is currently optional and disabled by default, smoke tests for Elastic Runtime have been disabled until a later release.

Past Minor Version 1.6.X

Release Notes for 1.6.X releases can be found here