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# MySQL for Pivotal Cloud Foundry

This is documentation for the MySQL for Pivotal Cloud Foundry 🔟 (PCF) tile.

MySQL for PCF 1.7 is no longer supported. The support period for version 1.7 has expired. To stay up to date with the latest software and security updates, please plan to update to more recent releases of MySQL for PCF.

## **Product Snapshot**

Current MySQL for PCF Details

- Version: v1.7.32
- Release Date: August 11, 2017
- Software component versions: MariaDB v10.1.18, Galera v25.3.17
- Compatible Ops Manager version(s): v1.6.x through v1.10.x
- Compatible Elastic Runtime version(s): v1.6.x through v1.10.x
- vSphere support? Yes
- AWS support? Yes
- OpenStack support? Yes
- IPsec support? Yes

# Upgrading to the Latest Version

Consider the following compatibility information before upgrading MySQL for PCF.

For more information, see the full Product Compatibility Matrix 🖫.

Ops Manager Version	Supported Upgrades from Imported MySQL Installation		
Ops Manager Version	From	То	
v1.3.x	v1.2	v1.3	
	v1.3.2	v1.4.0	
v1.4.x and v1.5.x	v1.3.2	v1.4.0	
		v1.5.0	
	v1.4.0	v1.5.0	
	v1.5.0	v1.6.1 – v1.6.26	
v1.4.x - v1.10.x	v1.6.1 – v1.6.25*	Next v1.6.x release – v1.6.26	
		v1.7.0 - v1.7.32	
	v1.7.0 - v1.7.31*	Next v1.7.x release – v1.7.32	

<sup>(\*)</sup> Note there is a known issue upgrading some releases of p-mysql v1.6 and v1.7 on Ops Manager v1.6.

### **Release Notes**

For information about changes between versions of this product, see the Release Notes.

## Overview

The MySQL for PCF product delivers a fully managed, "Database as a Service" to Cloud Foundry users. When installed, the tile deploys and maintains a single or three-node cluster running a recent release of MariaDB X, SQL Proxies for super-fast failover, and Service Brokers for Cloud Foundry integration. We work hard to ship the service configured with sane defaults, following the principle of least surprise for a general-use relational database service.

When installed, developers can attach a database to their applications in as little as two commands, cf create- and cf bind- . Connection

credentials are automatically provided in the standard manner 💽. Developers can select from a menu of service plans options, which are configured by the platform operator.

Two configurations are supported:

	Single	Highly Available
MySQL	1 node	3-node cluster
SQL Proxy	1 node	2 nodes
Service Broker	1 node	2 nodes
High Availability	-	Yes
Multi-AZ Support	-	Yes *
Rolling Upgrades	-	Yes
Automated Backups	Yes	Yes
Customizable Plans	Yes	Yes
Customizable VM Instances	Yes	Yes
Plan Migrations	Yes	Yes
Encrypted Communication	Yes†	Yes†
Encrypted Data at-rest	-	-
Long-lived Canaries	-	-

<sup>(\*)</sup> vSphere only, v1.7 and earlier

## Limitations

- Single and three-node clusters are the only supported topologies. Ops Manager will allow the Operator to set the number of instances to other values, only one and three are advised. For more information, see Avoid an even number of nodes in the Cluster Scaling, Node Failure, and Quorum topic.
- Although two Proxy instances are deployed by default, there is no automation to direct clients from one to the other. To address this, configure a load balancer as described in the Proxy section.
- Only the InnoDB storage engine is supported; it is the default storage engine for new tables. Use of other storage engines (including MyISAM) may result in data loss.
- All databases are managed by shared, multi-tenant server processes. Although data is securely isolated between tenants using unique credentials, application performance may be impacted by noisy neighbors.
- Round-trip latency between database nodes must be less than five seconds; if the latency is higher than this, nodes will become partitioned. If more than half of cluster nodes are partitioned, the cluster will lose quorum and become unusable until manually bootstrapped.
- See also the list of Known Limitations 🗵 in MariaDB cluster.

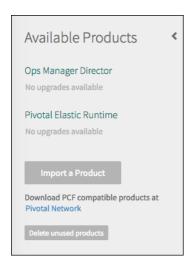
### **Known Issues**

For information about issues in current releases of MySQL for PCF, see Known Issues.

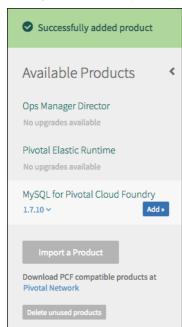
## Installation

- 1. Download the product file from Pivotal Network 🖫.
- $2. \ \ Navigate\ to\ the\ Ops\ Manager\ Installation\ Dashboard.$

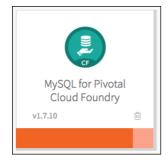
<sup>(†)</sup> Requires IPSEC BOSH plug-in



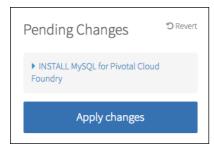
3. Click **Import a Product** to upload the product file to your Ops Manager installation.



4. Click **Add** next to the uploaded product description in the Available Products view to add this product to your staging area.



5. Click the newly added tile to review configurable Settings.



6. Click **Apply Changes** to deploy the service.

## **Settings**

#### Service Plan

A single service plan enforces quotas of 100 megabytes of storage per database and 40 concurrent connections per user by default. Users of Operations Manager can configure these plan quotas. Changes to quotas will apply to all existing database instances as well as new instances. In calculating storage utilization, indexes are included along with raw tabular data.

The name of the plan is **100mb-dev** by default and is automatically updated if the storage quota is modified. Thus, if the storage quota is changed to 1024 megabytes, the new default plan name will be **1024mb-dev**.

Note: After changing a plan's definition, all instances of the plan must be updated. For each plan, either the operator or the user must run of update-service SERVICE\_INSTANCE -p on the command line.

NEW PLAN NAME

Further Note: This feature does not work properly in versions of MySQL for PCF v1.6.3 and earlier. See the entry in Known Issues for the recommended workaround.

Provisioning a service instance from this plan creates a MySQL database on a multi-tenant server, suitable for development workloads. Binding applications to the instance creates unique credentials for each application to access the database.

## Proxy

The proxy tier is responsible for routing connections from applications to healthy MariaDB cluster nodes, even in the event of node failure.

Applications are provided with a hostname or IP address to reach a database managed by the service. For more information, seeApplication Binding 

By default, the MySQL service will provide bound applications with the IP of the first instance in the proxy tier. Even if additional proxy instances are deployed, client connections will not be routed through them. This means the first proxy instance is a single point of failure.

In order to eliminate the first proxy instance as a single point of failure, operators must configure a load balancer to route client connections to all proxy IPs, and configure the MySQL service to give bound applications a hostname or IP address that resolves to the load balancer

#### Configuring a Load Balancer

In older versions of the product, applications were given the IP of the single MySQL server in bind credentials. When upgrading to v1.5.0, existing applications will continue to function, but, to take advantage of high availability features, they must be rebound to receive either the IP of the first proxy instance or the IP/hostname of a load balancer.

In order to configure a load balancer with the IPs of the proxy tier before v1.5.0 is deployed and prevent applications from obtaining the IP of the first proxy instance, the product enables an operator to configure the IPs that will be assigned to proxy instances. The following instructions applies to the **Proxy** settings page for the MySQL product in Operation Manager.

- In the **Proxy IPs** field, enter a list of IP addresses that should be assigned to the proxy instances. These IP addresses must be in the CIDR range configured in the Director tile and not be currently allocated to another VM. Look at the **Status** pages of other tiles to see what IP addresses are in use.
- In the Binding Credentials Hostname field, enter the hostname or IP address that should be given to bound applications for connecting to

databases managed by the service. This hostname or IP address should resolve to your load balancer and be considered long-lived. When this field is modified, applications must be rebound to receive updated credentials.

Configure your load balancer to route connections for a hostname or IP to the proxy IPs. As proxy instances are not synchronized, we recommend configuring your load balancer to send all traffic to one proxy instance at a time until it fails, then failover to another proxy instance. For more information, see Known Issues.

**Important**: To configure your load balancer with a healthcheck or monitor, use TCP against port **1936**. Unauthenticated healthchecks against port 3306 will cause the service to become unavailable, and will require manual intervention to fix.

#### Adding a Load Balancer after an Initial Deploy

If v1.5.0 is initially deployed without a load balancer and without proxy IPs configured, a load balancer can be setup later to remove the proxy as a single point of failure. However, there are several implications to consider:

- Applications will have to be rebound to receive the hostname or IP that resolves to the load balancer. To rebind: unbind your application from the service instance, bind it again, then restage your application. For more information, see <a href="Managing Service Instances with the CLI">Managing Service Instances with the CLI</a>. In order to avoid unnecessary rebinding, we recommend configuring a load balancer before deploying v1.5.0.
- Instead of configuring the proxy IPs in Operations manager, use the IPs that were dynamically assigned by looking at the **Status** page. Configuration of proxy IPs after the product is deployed with dynamically assigned IPs is not well supported; see Known Issues.

## **Application Service Groups**

You must create appropriate Application Security Groups 🗑 (ASGs) for the MySQL for PCF in order for applications to have access to the service.

Note: Without ASGs, the service will not be usable.

See Creating Application Security Groups for MySQL for instructions.

## Lifecycle Errands

Two lifecycle errands are run by default: the **broker registrar** and the **smoke test**. The broker registrar errand registers the broker with the Cloud Controller and makes the service plan public. The smoke test errand runs basic tests to validate that service instances can be created and deleted, and that applications pushed to Elastic Runtime can be bound and write to MySQL service instances. Both errands can be turned on or off on the **Lifecycle Errands** page under the **Settings** tab.

Note: You might also notice a broker-deregistrar errand. Do not run this errand unless instructed to do so by Support. Broker-deregistrar is a part of the automation used by Ops Manager while deleting a tile. Running this errand under any other circumstance will delete user data.

### **Resource Config**

#### **Instance Capacity**

An operator can configure how many database instances can be provisioned (instance capacity) by configuring the amount of persistent disk allocated to the MySQL server nodes. The broker will provision a requested database if there is sufficient unreserved persistent disk. This can be managed using the Persistent Disk field for the MySQL Server job in the Resource Config setting page in Operations Manager. Not all persistent disk will be available for instance capacity; about 2-3 GB is reserved for service operation. Adding nodes to the cluster increases durability, not capacity. Multiple backend clusters, to increase capacity or for isolation, are not yet supported.

In determining how much persistent disk to make available for databases, operators should also consider that MariaDB servers require sufficient CPU, RAM, and IOPS to promptly respond to client requests for all databases.

# Provisioning and Binding via Cloud Foundry

As part of installation the product is automatically registered with Pivotal Cloud Foundry 🗑 Elastic Runtime (see Lifecycle Errands). On successful installation, the MySQL service is available to application developers in the Services Marketplace, via the web-based Developer Console or of productions are consoled to the consoled or of the conso

Developers can then provision instances of the service and bind them to their applications:

\$ cf create-service p-mysql 100mb-dev mydb
\$ cf bind-service myapp mydb
\$ cf restart myapp

For more information about the use of services, see the Services Overview .

# **Example Application**

To help application developers get started with MySQL for PCF, we have provided an example application, which can be downloaded here. Instructions can be found in the included README.

### Service Instance Dashboard

Cloud Foundry users can access a dashboard for each MySQL service instances via SSO from Apps Manager. The dashboard displays current storage utilization of the database and the plan quota for storage. On the Space page in Apps Manager, users with the SpaceDeveloper role will find a **Manage** link next to the instance. Clicking this link will log users into the service dashboard via SSO.

## Connect to your Database with the MySQL Plugin

You can use the Cloud Foundry Command Line Interface (cf CLI) MySQL plugin to connect to the MySQL databases used by your Cloud Foundry apps. The plugin supports the following actions:

- Inspecting databases for debugging purposes.
- Manually adjusting database schema or contents in development environments.
- Dumping and restoring databases.

# **Proxy Dashboard**

The service provides a dashboard where administrators can observe health and metrics for each instance in the proxy tier. Metrics include the number of client connections routed to each backend database cluster node.

The dashboard for each proxy instance can be found at: <a href="http://proxy-sjob index-p-mysql.<system-domain">http://proxy-sjob index-p-mysql.<system-domain</a>. Job index starts at 0 so if you have two proxy domain</a>
instances deployed and your system-domain is <a href="example.com">example.com</a>, dashboards would be accessible at <a href="http://proxy-0.p-mysql.example.com">http://proxy-0.p-mysql.example.com</a> and <a href="http://proxy-1.p-mysql.example.com">http://proxy-1.p-mysql.example.com</a>.

Basic auth credentials are required to access the dashboard. These can be found in the Credentials tab of the MySQL product in Operations Manager.

For more information about SwitchBoard, read the proxy documentation.

## See Also

- Cluster Configuration
- Backing Up MySQL

Note: For information about backing up your PCF installation, see Backing Up and Restoring Pivotal Cloud Foundry 🖫.

- Determining Cluster State
- Cluster Scaling, Node Failure, and Quorum
- Bootstrapping a Cluster

• Scaling Down MySQL

## **Release Notes**

### v1.7.32

Release Date: 11 August, 2017

This is the last planned release of MySQL for PCF 1.7. The support period for version 1.7 has expired. To stay up to date with the latest software and security updates, please plan to upgrade to more recent releases of MySQL for PCF.

. Change the Interruptor's default setting to OFF.

For a year , MySQL for PCF has included the Interruptor. It's a protective mechanism which stops a node from automatically rejoining the cluster if doing so may delete application data. We also upgraded to MariaDB 10.1 and provided the Replication Canary to further protect application data. There have been zero instances where the Interruptor has been needed to protect application data.

In this release, we are disabling the Interruptor because it is disruptive to normal cluster function, and requires manual Operator action to restore availability. We feel confident that disabling the Interruptor in all but the most critical environments is a safe and convenient choice.

If you wish to continue using the Interruptor, make sure that "Prevent node auto re-join" is checked in the "Advanced Options" configuration pane, then hit **Apply Changes.** 

- Upgrades several dependencies including nokogiri 1.8.0 , golang 1.8.3 , xtrabackup 2.4.5 , boost 1.59.0 , and python 2.7.13
- Updated stemcell to 3312.32. This security upgrade resolves the following:
  - o USN-3265-2 ☑

For more information, see pivotal.io/security 🖫.

### v1.7.31

Release Date: June 22, 2017

- New configuration pane for syslog:
   Previously, MySQL for PCF used the same configuration settings as Elastic Runtime. However, some users want to send MySQL for PCF logs to destinations other than Elastic Runtime logs. Thus, MySQL for PCF now has separate configuration, similar to RabbitMQ for PCF and Redis for PCF.
   Action required: During installation or upgrade of MySQL for PCF, you must configure or disable syslogging in the Syslog settings pane.
- Updated stemcell to 3312.29. This security upgrade resolves the following:
  - ∘ USN-3334-1 ⊮.

For more information, see pivotal.io/security 🖫.

### v1.7.30

Release Date: June 2, 2017

- Updated stemcell to 3312.28. This security upgrade resolves the following:
  - o USN-3291-3 ⊠

For more information, see pivotal.io/security 🖫.

### v1.7.29

Release Date: May 19, 2017

- Bug fixes to address issues with MySQL for PCF when the IPsec add-on ☒ is also installed:
  - **Bug fix:** While installing MySQL for PCF with IPsec installed, the product might fail to deploy. This may be due to an issue where the default probe timeout is too long while running under IPsec, and should be reduced. Version 1.7.29 of MySQL for PCF allows you to reduce the New Cluster Probe

Timeout in the MySQL server configuration page. For more information, see Options and Features 
☑ in the v1.8 documentation.

Bug fix: We also made a small change in the way that MySQL nodes shut down, which should better allow nodes to leave the cluster gracefully
while IPsec is installed.

## v1.7.28

Release Date: April 27, 2017

- Updated stemcell to 3312.24. This security upgrade resolves the following:
  - ∘ USN-3265-2 🖼
- Bug fix: Addressed an issue where backups were unable to store backups on AWS S3 regions that require the v4 signature.
- Bug fix: Addressed an issue where nodes may fail to rejoin the cluster after restart. See the Rejoin Unsafe Fails Known Issue for more details.
- Note: The title of the tile now appears as "MySQL for PCF," not simply "MySQL."

Additional information can be found at https://pivotal.io/security

## v1.7.27

Release Date: 2017 April 3

• See below, same update as v1.6.26

## v1.6.26

Release Date: 2017 April 3

- Updated nokogiri to v1.7.1. This is a security upgrade that resolves the following:
  - USN-3235-1 🗵
- Updated stemcell to 3263.22. This is a security upgrade that resolves the following:
  - ∘ USN-3249-2 🖼

Additional information can be found at https://pivotal.io/security

## v1.7.26

Release Date: 2017 March 23

• Updated dependency of Go language to v1.7. This change does not impact functionality, it is done only to keep up to date with supported versions of Go.

## v1.7.25

Release Date: 2017 March 10

- See below, same update as v1.6.25

## v1.6.25

Release Date: 2017 March 10

- Updated stemcell to 3263.21. This is a security upgrade that resolves the following:
  - ∘ USN-3220-2 🖼

Additional information can be found at https://pivotal.io/security 🗵

### v1.7.24

Release Date: 2017 February 24

• See below, same update as v1.6.24

## v1.6.24

Release Date: 2017 February 24

- Updated stemcell to v3263.20 to resolve the following:
  - ∘ USN-3208-2 🖼

Additional information can be found at https://pivotal.io/security

## v1.7.23

Release Date: 26 January 2017

• See below, same update as v1.6.23

## v1.6.23

Release Date: 26 January 2017

 $\bullet \quad \text{Updated stemcell to v3263.17, which is a routine patch update to address medium and low security vulnerabilities.} \\$ 

Additional information can be found at https://pivotal.io/security

## v1.7.22

Release Date: 21 December 2016

• Resolves an issue which prevents upgrading previous installations of p-mysql to v1.7.19 through v1.7.22 on Ops Manager v1.6 and earlier.

## v1.6.22

Release Date: 21 December 2016

- Updated stemcell to v3263.14.
- Resolves an issue which prevents upgrading previous installations of p-mysql to v1.6.20 and v1.6.21 on Ops Manager v1.6 and earlier.

## v1.7.21

Release Date: 16 December 2016

• Updated stemcell to v3263.14 to resolve the following:

∘ USN-3156-1 🖼

## v1.6.21

Release Date: 16 December 2016

- Updated stemcell to v3263.13 to resolve the following:
  - ∘ USN-3156-1 🖫

Additional information can be found at https://pivotal.io/security 🗵

## v1.7.20

Release Date: 07 December 2016

• See below, same update as v1.6.20

## v1.6.20

Release Date: 07 December 2016

- Updated stemcell to v3263.12 to resolve the following:
  - ∘ USN-3151-2 🖼

Additional information can be found at https://pivotal.io/security 🗵

## v1.7.19

Release Date: 14 November 2016

- Updated stemcell to v3233.4 to address standard security updates.
- Updated MariaDB to v10.1.18 to resolve a variety of unspecified security vulnerabilities.
- $\bullet \quad \text{Updated mysql-backup-release to v1.27.3. When backups are disabled, the backup server on each node is also disabled.}\\$

## v1.7.18

Release Date: 26 October 2016

- Updated stemcell to v3233.3, same update as v1.6.19.
- Security: Update the service broker to prevent logging of service credentials.

## v1.6.19

Release Date: 21 October 2016

- $\bullet \ \ \, \text{Updated MariaDB to} \, v10.1.18 \, \text{to resolve a variety of unspecified security vulnerabilities}.$
- Updated stemcell to v3233.3. This is a security upgrade that resolves the following:
  - ∘ USN-3106-2 🖫

Additional information can be found at <a href="https://pivotal.io/security">https://pivotal.io/security</a>

## v1.7.17

Release Date: 14 October 2016

• See below, same update as v1.6.18

## v1.6.18

Release Date: 14 October 2016

• Updated stemcell to v3233.2. This is a security upgrade that resolves the following:

∘ USN-3099-2 🖼

Additional information can be found at https://pivotal.io/security 🗵

## v1.7.16

Release Date: 11 October 2016

• Includes stability and bug fixes.

## v1.7.15

Release Date: 05 October 2016

• See below, same update as v1.6.17

## v1.6.17

Release Date: 05 October 2016

- Updated stemcell to v3233.1. This is a security upgrade that resolves the following:
  - ∘ USN-3087-2 🗑
  - Upgrades the Linux v3.19 kernel to v4.4.

Additional information can be found at https://pivotal.io/security 🗵

## v1.7.14

Release Date: 28 September 2016

• See below, same update as v1.6.16.

## v1.6.16

Release Date: 28 September 2016

- Updated stemcell to v3232.21. This is a security upgrade that resolves the following:
  - ∘ USN-3087-2 🖼

Additional information can be found at https://pivotal.io/security 

▼

### v1.7.13

Release Date: 23 September 2016

• Note: Updated MariaDB tov10.1.17.

The upgrade is automatic, and if deployed in HA configuration will not cause downtime for applications.

- Updated stemcell to v3232.19. This is a routine security upgrade that resolves low and medium vulnerabilities.
  - Updated Ruby and Rails software to additional resolve security vulnerabilities.
- Bug fix: Introduced a fix to the replication canary which reduces the possibility of false positives.

### v1.6.15

Release Date: 23 September 2016

- Updated stemcell to v3232.19. This is a routine security upgrade that resolves low and medium vulnerabilities.
  - o Updated Ruby and Rails software to additional resolve security vulnerabilities.

Additional information can be found at https://pivotal.io/security

## v1.7.12

- See below, same update as v1.6.14.
- **Bug fix:** Addresses a bug in Ops Manager v1.7.0, in which upgrading to a recent version of Pivotal MySQL causes Ops Manager to issue an internal server error.

## v1.6.14

Release Date: 24 August 2016

- Updated stemcell to v3232.17. This is a security upgrade that resolves the following:
  - ∘ USN-3064-1 🗑
  - ∘ USN-3048-1 🗑
  - ∘ USN-3060-1 🖼
  - ∘ USN-3061-1 🖼
  - ∘ USN-3065-1 🗑

Additional information can be found at https://pivotal.io/security 🗵

## v1.7.11

Release Date: 27 July 2016

We've discovered a rare condition where a MySQL cluster experiences a fault in replication that can result in some data loss. When this occurs, previous releases do not log the root cause of the bug. In order to best address this issue, v1.7.11 contains significant additional telemetry and several defensive features which will account for the failure condition and prevent data loss.

If any of these protections activate, it is critical that you contact Pivotal support immediately. Support will work with you to determine the nature of the cluster's failure, and advise a suggested resolution. Additionally, contacting Support will provide us with evidence that will enable us to identify and address the root cause in the future.

#### Introducing the Replication Canary

We've included a new long-running monitor, the **Replication Canary**. The Replication Canary continually monitors the MySQL cluster, watching for instances in which cross-cluster replication has failed. It is enabled by default, and requires an e-mail address in the Advanced Options configuration pane.

In the event that replication has failed, the Canary performs two actions:

- E-mail the Operator: Part of the Replication Canary's configuration is an e-mail address, which can be directed to any Operator e-mail address, or an escalation system similar to PagerDuty.
- Deny Access: When replication has failed, the Replication Canary will automatically disable user and applications' ability to access the cluster via the Proxies.

Note: Due to the serious nature of a failure in replication, both behaviors are enabled by default. During configuration, you may elect to set the Replication Canary to notify-only mode, but this is not recommended.

- You must set the Monitoring job to 1 in the Resource Config pane, or the Replication Canary will not be enabled, regardless of configuration.
- You must also confirm that the Elastic Runtime tile is properly configured to send e-mail. These settings are necessary for any standard Cloud Foundry configuration.
  - Ensure that the Notifications errand has been enabled.
  - Ensure that SMTP Config has been properly configured.

If either of these are not set, configure and **Apply Changes** before deploying v1.7.11.

For more information about the Replication Canary, see the monitoring documentation.

#### . Introducing the Interruptor

The MySQL nodes have new logic that, when enabled, will prevent a node from re-joining a cluster under certain conditions. This is a second level of protection against the possibility of data loss.

For more information about the Interruptor, see the monitoring documentation.

• New feature: Backing up all nodes

In the Backups configuration pane, there's now an option to take backups from all MySQL nodes. This feature protects your users from data loss in the case that some nodes have different data than the others.

- Logging Changes
  - MySQL job logs are kept local on the VM, in addition to sent to syslog if configured.
  - Binary logs are now enabled and rotated automatically by the system.
  - $\circ~$  Plus a host of debug log changes have been added to aid in diagnosis efforts.
- XA Transactions are now disallowed.
  - XA Transactions are not compatible with our HA technology.
- Quota Enforcer is now configurable.
- Maximum open file descriptors now default to 65K for large databases.
- Security fix: Now includes MariaDB 10.0.23
  - o Avoids a possible credential leak.

#### v1.7.10

• See below, same update as v1.6.13

### v1.6.13

Release Date: 01 July 2016

- Updated stemcell to v3232.12. This is a security upgrade that resolves the following:
  - ∘ USN-3020-1 🖼

Additional information can be found at https://pivotal.io/security 🖫.

#### v1.7.9

• See below, same update as v1.6.12

## v1.6.12

Release Date: 16 June 2016

• Updated stemcell to v3232.8. This is a security upgrade that resolves the following:

∘ USN-3001-1 🗑

Additional information can be found at https://pivotal.io/security 🖫.

## v1.7.8

• See below, same update as v1.6.11

## v1.6.11

Release Date: 18 May 2016

• Updated stemcell to v3232.4 This is a security upgrade that resolves the following:

∘ USN-2977-1 🗑

## v1.7.7

• See below, same update as v1.6.10

## v1.6.10

Release Date: 06 May 2016

- Updated stemcell to v3146.11 This is a security upgrade that resolves the following:
  - ∘ USN-2959-1 🖼
- Bug fix: Updated acceptance tests to pass on PCF v1.7.
- Bug fix: Update broker-registrar to avoid runaway CPU condition on broker VMs.

Additional information can be found at https://pivotal.io/security 🖫.

## v1.7.6

• See below, same update as v1.6.9

### v1.6.9

Release Date: 16 March 2016

• Updated stemcell to v3146.10. This is a security upgrade that resolves the following:

∘ USN-2929-1 ⋈

Additional information can be found at https://pivotal.io/security 🖫.

## v1.7.5

• See below, same update as v1.6.8

## v1.6.8

Release Date: 24 February 2016

• Updated stemcell to v3146.9. This is a security upgrade that resolves the following:

```
∘ USN-2910-1 🖫
```

## v1.7.4

• See below, same update as v1.6.7

## v1.6.7

Release Date: 19 February 2016

- Updated stemcell to v3146.8. This is a security upgrade that resolves the following:
  - ∘ USN-2900-1 🖼, a critical GNU C lib (glibc) CVE
  - ∘ USN-2897-1 🖼
  - ∘ USN-2896-1 🖼

Additional information can be found at https://pivotal.io/security 🖫.

## v1.7.3

• See below, same update as v1.6.6

## v1.6.6

Release Date: 02 February 2016

- Updated stemcell to v3146.6. This is a security upgrade that resolves the following:
  - ∘ USN-2882-1 🖼
  - USN-2879-1 🗑
  - ∘ USN-2875-1 🖼
  - o USN-2874-1 ₪
  - USN-2871-1 🖼
  - ∘ USN-2868-1 ⊯
  - USN-2865-1 🖼
  - ∘ USN-2861-1 ⊯

Additional information can be found at https://pivotal.io/security ☒.

## v1.7.2

• See below, same update as v1.6.5

### v1.6.5

Release Date: 18 January 2016

- Updated stemcell to v3146.3. This is a security upgrade that resolves the following:
  - USN-2869-1 🗑
  - ∘ CVE-2016-0715 ⋉.

Additional information can be found at https://pivotal.io/security 🖫.

## v1.7.1

• See below, same update as v1.6.4

#### v1.6.4

Release Date: 07 January 2016

- Updated stemcell to v3146.2. This is a security upgrade that resolves the following Ubuntu Security Notices:
  - o USN-2857-1, USN-2842-1, USN-2842-2, USN-2836-1, USN-2834-1, USN-2830-1, and USN-2829-1

## v1.7.0.4

• See below, same update as v1.6.3.4

## v1.6.3.4

Release Date: 04 December 2015

- Addresses an issue where changing the maximum number of allowed connections in the service plan does not affect the maximum number of allowed connections in service instances, new or existing. Note that the <u>Known Issue</u> for Changing Service Plan Definition still applies; you'll still need to run the manual workaround for existing instances. Please look for improvements in a future release of MySQL for Pivotal Cloud Foundry (PCF), we are sorry for the inconvenience.
- Updated stemcell to v3146. This is a security upgrade that resolves the following Ubuntu Security Notices:
  - 。 [USN-2821-1 図] GnuTLS vulnerability

## v1.7.0.3

• See below, same update as v1.6.3.3

## v1.6.3.3

Release Date: 02 December 2015

- Updated stemcell to v3144. This is a regular security upgrade that resolves the following Ubuntu Security Notices:
  - ∘ [USN-2815-1 🛛 libpng vulnerabilities
  - ∘ [USN-2812-1 🔀] libxml2 vulnerabilities
  - ∘ [USN-2810-1 🔣] Kerberos vulnerabilities

## v1.7.0.2

• See below, same update as v1.6.3.2

### v1.6.3.2

Release Date: 11 November 2015

- Updated stemcell to v3130. This is a regular security upgrade that resolves the following issues:
  - ∘ [USN-2806-1 🖫] Linux kernel (Vivid HWE) vulnerability
  - ∘ [USN-2798-1 🔀] Linux kernel (Vivid HWE) vulnerabilities

### v1.7.0.1

• See below, same update as v1.6.3.1

### v1.6.3.1

Release Date: 03 November 2015

- Updated stemcell to v3112. This is a regular security upgrade that resolves the following issues:
  - ∘ [USN-2778-1 🔟] Linux kernel (Vivid HWE) vulnerabilities

### v1.7.0

Release Date: 22 October 2015

- New Feature: Automated Operator-configured database backups for Disaster Recovery.
- Updated MariaDB to v10.0.21 ☒ which also includes updates from MariaDB v10.0.20 ☒.
- Updated stemcell to v3100.
- Security: Fixes for CVE-2015-3900, a man-in-the-middle rubygems vulnerability.
- $\bullet \ \ \mathsf{Bug} \ \mathsf{fix} \mathsf{:} \mathsf{Switchboard} \ \mathsf{fails} \ \mathsf{to} \ \mathsf{find} \ \mathsf{recreated} \ \mathsf{mysql} \ \mathsf{node} \ \mathsf{when} \ \mathsf{ARP} \ \mathsf{cache} \ \mathsf{locked} \ \mathsf{by} \ \mathsf{hanging} \ \mathsf{SYN\_SENT}.$
- Bug fix: Every instance of Switchboard registrars the route proxy-0.p-mysq1. rather than changing based on AZ index.
- Bug fix: MySQL for PCF now supports the Elastic Runtime setting to restrict HAProxy traffic to HTTPS only. Users of MySQL for PCF v1.6 and earlier must upgrade to MySQL for PCF v1.7 or later in order to use this feature.
- Now honors OpenID Connect ID tokens when interacting with UAA.
  - o This will prevent blank pages when clicking 'Manage' in Apps Manager with more recent versions of Elastic Runtime.

## v1.6.3

Release Date: 07 October 2015

- Updated stemcell to v3094. This is a regular security upgrade that resolves the following issues:
  - ∘ [USN-2765-1 🔣] Linux kernel (Vivid HWE) vulnerability

### v1.6.2

Release Date: 04 September 2015

- Updated stemcell to v3062. This is a regular security upgrade that resolves the following issues:
  - [USN-2694-1] PCRE vulnerabilities
  - [USN-2698-1] SQLite vulnerabilities
  - o [USN-2710-1] OpenSSH vulnerabilities
  - o [USN-2710-2] OpenSSH regression

o [USN-2718-1] Linux kernel (Vivid HWE) vulnerability

#### Known Issues

• Experimental feature HTTPS traffic to HAProxy does not work; it will be fixed in an upcoming release.

#### v1.6.1

Release Date: 31 July 2015

• Updated stemcell to v3026 to resolve CVE-2015-3290

### v1.6.0

- Now includes MariaDB v10.0.19 and Galera v5.5.43 (release notes ເ≝)
  - o Includes several default configuration changes to better manage MariaDB's memory and disk usage during periods of heavy use.
- Improved stability: This version includes an all-new Quota Enforcer for enhanced stability and in preparation for new features in future releases.
- Improved stability: Now provides greater stability during cluster recovery by using the xtrabackup-v2 replication mechanism.
- Updates to both Service and Proxy dashboards to support the experimental HTTPS-only feature in Elastic Runtime v1.5
- Now uses the MariaDB connector rather than additionally including the MySQL connector.
- Security: The MySQL deployment now runs as user vcap, not root.
- Security: Upgraded Ruby and Rails components to address various CVEs.
- Bug fix: Once over quota, write privileges are not restored by dropping all tables.
- Bug fix: The broker-deregistrar errand now succeeds even when a MySQL service is broken.
- Bug fix: Service Broker dashboard should not return 500 if OAuth access token expires.
- Upgrade support: This product can be automatically upgraded from v1.5.0
- Documentation now includes several new sections:
  - Notes on cluster configuration
  - Determining MySQL cluster state
  - Background on Cluster Scaling, Node Failure, and Quorum
  - Bootstrapping an ailing MySQL cluster
- **Note:** BOSH Stemcell v3026 is required; this stemcell is provided by Ops Manager v1.5.1.

### v1.5.0

Release Date: 08 March 2015

- AWS support: The clustered database service can now be deployed on Amazon Web Services from the Operations Manager Web UI.
  - $\circ \ \ Deployment is \ limited \ to \ a \ single \ Availability \ Zone. \ Look \ for \ multi-AZ \ in \ future \ releases.$
  - Single availability zone is a limitation on AWS. Operations Manager on vSphere continues to support deployment to multiple availability zones.
  - The default instance type for the cluster nodes on AWS is m3.large.
  - All jobs are deployed with SSD for ephemeral and persistent disk.

#### laaS agnostic

- The same product can be deployed to both AWS and vSphere
- o Precompiled packages are no longer included
- o MySQL for PCF v1.5.0 requires Ops Manager v1.4.0

#### · New proxy tier

o Improved availability: We have entirely re-written the proxy to eliminate situations where clients could hang when a cluster node was unhealthy.

- o A dashboard that clearly displays node health in real time
- Upgrade support: This product can be automatically upgraded from v1.3.2 or v1.4.0
- Cluster node resources increased for vSphere The default resources are now 4GB RAM, 2 CPU, 10GB persistent disk
- Faster compilation: Default resource for the compilation jobs on vSphere are now 4GB RAM, 4 CPU, 20GB persistent disk
- Bug fix: Fix broker-deregistrar errand to succeed even when MySQL service is broken
- Bug fix: Quota enforcer could fail when broker hasn't finished initializing

#### Known issues:

- On AWS, this version supports deployments in the US-East region. Multi-region support is coming in a future release.
- The experimental HTTPS-only feature in Elastic Runtime v1.5 may cause issues with this version of the product. Full support for HTTPS-only traffic is coming in a future release.
- Note: BOSH Stemcell v2865.1 is required for installation on Ops Manager v1.5.x and above.

#### v1.4.0

Release Date: 22 December 2014

- **High Availability**: database server is now clustered and synchronously replicated using MariaDB Galera Cluster. A copy of each database resides on all cluster nodes, and writes to any database are replicated to all copies. All client connections are routed to a primary cluster node, and in the event of a node failure the proxy tier manages failover, routing client connections to a healthy cluster node. MySQL server, proxy, and broker jobs can all be scaled out horizontally for increased availability, eliminating single points of failure.
- Improved logging and monitoring: route-registration on the broker is now an independent process
- Bug fix: calculation of storage utilization for the purposes of quota enforcement when multiple apps are bound
- Bug fix: format of jdbcUrl connection string (found in VCAP\_SERVICES on bind)

## Notes on High Availability

- When upgrading from an older version, applications must be rebound to take advantage of high availability features. To rebind: unbind your application from the service instance, bind it again, then restage your application. For more information see <a href="Managing Service Instances with the CLI">Managing Service Instances with the CLI</a>
- Elimination of the proxy as a single point of failure requires configuration of an external load balancer to route connections to proxy instances. For details, see Proxy Settings.
- See Known Issues.

## v1.3.2

Release Date: 06 October 2014

• Updated stemcell addresses bash-shellshock vulnerabilities: resolves CVEs discussed here x and here x.

## v1.3.0

- Syslog forwarding: Syslogs are now streamed to the same host and port configured in Elastic Runtime settings
- **Dynamic instance capacity management**: Previously operators had to manually configure the maximum number of service instances permitted by the server. This required manual calculation and a knowledge of required system headroom. Admins can now manage instance capacity simply by adjusting persistent disk allocated to mysql nodes. Remaining instance capacity is determined dynamically by subtracting a safe estimate for system headroom and reserved storage for provisioned instances.
- **Trusty stemcell**: Server and broker are now deployed on Ubuntu "Trusty" v14.04 LTS stemcells, providing improved security, performance, and a smaller resource footprint.
- Least necessary privileges: The MySQL service dashboard uses a new, limited permission OAuth scope to determine whether a user currently has access to a service instance. The dashboard no longer has full read access to a user's account.

• **Precompiled packages**: Most packages have been precompiled for the targeted stemcell. This will lower initial deployment times, at the cost of a larger download.

### v1.2.0

- Product renamed to 'MySQL for Pivotal CF'
- Plan attributes are configurable: max storage per database, max concurrent connections per user, and max databases
- Plan name is determined dynamically based on configured storage quota
- Plan features include disclaimer that the service is not for production use
- Developers can SSO to a service dashboard that displays storage utilization
- Security fixes including updates to Rails
- Service broker is registered by URL (rather than by IP). Typically has the format https://p-mysql.<cf-domain>.
- Lifecycle errands are used to register the broker and run tests that verify the deployment.
- Improved logging in service broker

## The following components will be re-deployed:

- cf-mysql-broker
- mysql

### New components:

- broker-registrar
- broker-deregistrar
- acceptance-tests

### v1.1.0

- Updated the format of metadata fields in the broker catalog endpoint and added additional fields. For more information, see Catalog Metadata.
- Updated Ruby to v2.0.0p353 to fix a vulnerability in v1.9.3p448.
- Requests to delete a service instance or binding now get a 200 response with an empty JSON body instead of a 204.
- The broker now returns a clear error when there is no more capacity for additional instances during a provision request. The response has status code 507. The user-facing error message is "Service plan capacity has been reached."

## The following components will be re-deployed:

- cf-mysql-broker
- mysql

## **Known Issues**

## Unable to Upgrade from Previous Versions on Ops Manager v1.6

MySQL for Pivotal Cloud Foundry (PCF) v1.6.20 through v1.6.21 and v1.7.19 through v1.7.21 are not able to upgrade from previous deployments of MySQL on Ops Manager v1.6 and earlier. This has been corrected in v1.6.22 and v1.7.22.

This is a sample error from Ops Manager when attempting to upgrade to one of the affected versions:

Product 'MySQL for Pivotal Cloud Foundry' could not be upgraded from '1.7.11' to '1.7.21'. Please contact your Pivotal representative.

# MySQL Backups to AWS S3 Limited to Standard Region

In MySQL for PCF v1.7, backups are only sent to AWS S3 buckets that have been created in the US Standard 🔯 region, "us-east-1." This limitation has been resolved in v1.8.0-Edge.2 and later.

## **Elastic Runtime HTTPS-only Feature**

Support for the Experimental HTTPS-only feature is broken in MySQL for PCF v1.6.x and earlier. The HTTPS-only feature works as designed in MySQL for PCF v1.7.0 and later.

## Accidental Deletion of a Service Plan

If and only if the Operator does all of these steps in sequence, a plan will become "unrecoverable":

- 1. Click the trash-can icon in the Service Plan screen.
- 2. Enter a plan with the exact same name.
- 3. Click **Save** on the same screen.
- 4. Return to the Ops Manager top-level, and click **Apply Changes**.

After clicking **Apply Changes**, the deploy will eventually fail with the error:

Server error, status code: 502, error code: 270012, message: Service broker catalog is invalid: Plan names must be unique within a service

This unfortunate situation is unavoidable; after the Operator has committed with **Apply Changes**, the original plan cannot be recovered. For as long as service instances of that plan exist, you may not enter a new plan of the same name. At this point, the only workaround is to create a new plan with the same specifications, but specify a different name. Existing instances will continue to appear under the old plan name, but new instances will need to be created using the new plan name.

If you have committed steps 1 and 2, but not 4, no problem. Do not hit the 'Save' button. Simply return to the Installation Dashboard. Any accidental changes will be discarded.

If you have committed steps 1, 2 and 3, do not click 'Apply Changes.' Instead, return to the Installation Dashboard and click the **Revert**' button. Any accidental changes will be discarded.

# **Changing Service Plan Definition**

In MySQL for PCF v1.7.0 and earlier, there is only one service plan. Changing the definition of that plan, the number of megabytes, number of connections, or both, will make it so that any new service instances will have those characteristics.

There is a bug in MySQL for PCF v1.7 and earlier. Changing the plan does not change existing service instances. Existing plans will continue to be governed by the plan constraints effective at the time they were created. This is true regardless of whether or not an operator runs of update-service.

There is a workaround for this bug, which will be resolved in future releases of MySQL for PCF. In order for the change to be effective for existing plans, you must trigger this by interacting directly with the service broker:

```
curl -v -k -X PATCH https://BROKER_CREDS_USERNAME:BROKER_CREDS_PASSWORD@p-mysql.SYSTEM.DOMAIN.example.com/v2/service_instances/SERVICE_INSTANCE_ID?plan_id=UNIQUE_ID
```

- SYSTEM.DOMAIN is defined in Ops Manager, under Elastic Runtime's Settings tab, in the Cloud Controller entry.
- BROKER\_CREDS\_USERNAME and BROKER\_CREDS\_PASSWORD are defined in Ops Manager, under MySQL for PCF's **Credentials** tab, in the Broker Auth Credentials entry.
- To get the UNIQUE\_ID for the service plan:
  - 1. Run cf curl /v2/services
  - 2. In the output, find the data object with the entity > label and description for the service with the changed plan, and record its metadata > guid value.
  - 3. Run of curl /v2/services/SERVICE-GUID/service\_plans with the service GUID from the last step.
  - 4. In the output, find the data object with the entity > label and description for the changed service plan, and record its unique\_id value.

    This is the UNIQUE\_ID value to pass to the plan\_id argument above; do not use the plan's GUID.
- To get each SERVICE\_INSTANCE\_ID, run of service INSTANCE --guid . You should see output like this example:

```
$ cf service acceptDB --guid
4cae3a5e-66b1-4c9a-8536-feaff25237bf
```

Run this curl command for each service instance to be updated.

**Furthermore**, if you have changed the max number of connections constraint, then you need to update each bound application's setting directly from the MySQL console. Follow these steps:

- 1. SSH into your Ops Manager Director using theseinstructions 🖫.
- 2. Run bosh deployments to discover the name of your MySQL for PCF deployment.
- 3. Run bosh ssh using your MySQL for PCF's deployment name. Example: bosh ssh mysql-partition-9d32f5601988152e869b/0
- 4. Run /var/vcap/packages/mariadb/bin/mysql -u root -p .
  - The root user's password is defined in Ops Manager, under MySQL for PCF's **Credentials** tab.
- 5. Issue this MySQL command:

```
UPDATE mysql.user SET mysql.user.max_user_connections=NEW_MAX_CONN_VALUE WHERE mysql.user.User NOT LIKE '%root%';
```

- $\ \, \circ \ \, \text{Make sure to change} \, \, \underbrace{\text{\tt NEW\_MAX\_CONN\_VALUE}} \, \text{to whatever new setting you've chosen}. \\$
- 6. exit;

# Proxies May Write to Different MySQL Masters

All proxy instances use the same method to determine cluster health. However, certain conditions may cause the proxy instances to route to different nodes, for example after brief cluster node failures.

This could be an issue for tables that receive many concurrent writes. Multiple clients writing to the same table could obtain locks on the same row, resulting in a deadlock. One commit will succeed and all others will fail and must be retried. This can be prevented by configuring your load balancer to route connections to **only one proxy instance at a time**.

# Number of Proxy Instances Cannot be Reduced

After the product is deployed with operator-configured proxy IPs, the number of proxy instances can not be reduced, nor can the configured IPs be removed from the **Proxy IPs** field. If instead the product is initially deployed without proxy IPs, IPs added to the **Proxy IPs** field will only be used when adding additional proxy instances, scaling down is unpredictably permitted, and the first proxy instance can never be assigned an operator-configured IP.

# Backups Metadata

In MySQL for PCF v1.7.0, both compressed and encrypted show as N in the backup metadata file. This is due to the fact that MySQL for PCF implements compression and encryption outside of the tool used to generate the file. This is a known defect, and will be corrected in future releases.

## MyISAM Tables

The clustering plugin used in this release (Galera) does not support replication of MyISAM Tables. However, the service does not prevent the creation of MyISAM tables. When MyISAM tables are created, the tables will be created on every node (DDL statements are replicated), but data written to a node won't be replicated. If the persistent disk is lost on the node where data is written to (for MyISAM tables only), data will be lost. To change a table from MyISAM to InnoDB, follow this guide ...

### Max User Connections

When updating the max\_user\_connections property for an existing plan, the connections currently open will not be affected. For example, if you have decreased from 20 to 40, users with 40 open connections will keep them open. To force the changes upon users with open connections, an operator can restart the proxy job. This will cause the connections to reconnect and stay within the limit. Otherwise, if any connection above the limit is reset, it won't be able to reconnect, so the number of connections will eventually converge on the new limit.

# Long SST Transfers

We provide a database\_startup\_timeout in our manifest which specifies how long to wait for the initial SST to complete (default is 150 seconds). If the SST takes longer than this amount of time, the job will report as failing. Versions before cf-mysql-release v23 have a flaw in our startup script where it does not kill the mysqld process in this case. When monit restarts this process, it sees that mysql is still running and exits without writing a new pidfile. This means the job will continue to report as failing. The only way to fix this is to SSH onto the failing node, kill the mysqld process, and re-run monit start mariadb ctrl

## Load Balancer Timeout Interrupts Long-Running Queries

To some load balancers, a connection that waits for results appears to be an idle connection. These long-running queries may be interrupted if they exceed the idle timeout of the load balancer. The following error is typical of such an interruption:

Lost connection to MySQL server during query

For example, the AWS Elastic Load Balancer 🗑 has a default idle timeout of 60 seconds. If a query takes longer than this duration, the ELB severs the MySQL connection and returns an error.

To prevent these timeouts, increase the idle timeout duration accordingly.

## Frequently Asked Questions

# Many replication errors in the logs

I see lots of replication errors in my logs! Is the cluster broken?

Unless the GRA files show a clear execution error (e.g., out of disk space) this is a normal behavior, and it's nothing to worry about. We will be working on more advanced monitoring to detect the failure case, and alert Operators in the future.

Occasionally, you'll see replication errors in the MySQL logs that will look something like this:

160318 9:25:16 [Warning] WSREP: RBR event 1 Query apply warning: 1, 16992456 160318 9:25:16 [Warning] WSREP: Ignoring error for TO isolated action: source: abcd1234-abcd-1234abcd1234 version: 3 local: 0 state: APPLYING flags: 65 conn\_id: 246804 trx\_id: -1 seqnos (l: 865022, g: 16992456, s: 16992455, d: 16992455, ts: 2530660989030983) 160318 9:25:16 [ERROR] Slave SQL: Error 'Duplicate column name 'number' on query. Default database: 'cf\_0123456\_1234\_abcd\_1234\_abcd'. Query: 'ALTER TABLE ...'

What this is saying is that someone (probably an app) issued an "ALTER TABLE" command that failed to apply to the current schema. More often than not, this is user error.

The node that receives the request processes it as any MySQL server will, if it fails, it just spits that failure back to the app, and the app needs to decide what to do next. That part is normal. HOWEVER, in a Galera cluster, all DDL is replicated, and all replication failures are logged. So in this case, the bad ALTER TABLE command will be run by both slave nodes, and if it fails, those slave nodes will log it as a "replication failure" since they can't tell the difference.

It's really hard to get a valid DDL to work on some nodes, yet fail on others. Usually those cases are limited to out of disk space or working memory. We haven't duplicated that yet.

But I found a blog article that suggests that the schemata can get out of sync?

https://www.percona.com/blog/2014/07/21/a-schema-change-inconsistency-with-galera-cluster-for-mysql/ 🗵

The key thing about this post is that he had to deliberately switch a node to RSU, which MySQL for Pivotal Cloud Foundry (PCF) never does except during SST. So this is a demonstration of what is possible, but does not explain how a customer may actually experience this in production.

# MySQL has blacklisted its own proxy?

What does the error, blocked because of many connection mean errors

There are times when MySQL will blacklist its own proxies:

OUT 07:44:02.070 [paasEnv=MYPASS orgName=MYORG spaceName=MYSPACE appName=dc-routing appId=0123456789] [http-nio-8080-exec-5] ERROR o.h.e.jdbc.spi.SqlExceptionHelper - Host '192.0.2.15' is blocked because of many connection errors; unblock with 'mysqladmin flush-hosts'

You can solve this by running the following on any of the MySQL job VMS:

/var/vcap/jobs/mysql/packages/mariadb/bin/mysqladmin flush-hosts

This is an artifact of an automatic polling-protection feature in built into MySQL and MariaDB. It is a historical feature intended to block Denial of Service attacks. It is usually triggered by a Load Balancer or System Monitoring software performing empty "port checks" against the MySQL proxies. This is why it is important to configure any Load Balancer to perform TCP checks against the proxy health-check port, default **1936**. Repeated port checks against **3306** will cause an outage for all MySQL for Pivotal Cloud Foundry (PCF) users.

 $\bullet \quad \text{Note: This issue has been disabled as of MySQL for Pivotal Cloud Foundry (PCF) v1.8.0-edge.4.}\\$ 

## Cluster Scaling, Node Failure, and Quorum

Documented here are scenarios in which the size of a cluster may change, how the cluster behaves, and how to restore service function when impacted. Galera Cluster 🖫 is used to manage the MariaDB 🖫 cluster in our release.

## **Healthy Cluster**

Galera documentation refers to nodes in a healthy cluster as being part of a <u>primary component</u> . These nodes will respond normally to all queries, reads, writes, and database modifications.

If an individual node is unable to connect to the rest of the cluster (ex: network partition) it becomes non-primary (stops accepting writes and database modifications). In this case, the rest of the cluster should continue to function normally. A non-primary node may eventually regain connectivity and rejoin the primary component.

If more than half of the nodes in a cluster are no longer able to connect to each other, all of the remaining nodes lose quorum and become non-primary. In this case, the cluster must be manually restarted, as documented in the bootstrapping docs.

#### Graceful removal of a node

- Shutting down a node with monit (or decreasing cluster size by one) will cause the node to gracefully leave the cluster.
- Cluster size is reduced by one and maintains healthy state. Cluster will continue to operate, even with a single node, as long as other nodes left gracefully.

## Adding new nodes

When new nodes are added to or removed from a MySQL service, a top-level property is updated with the new nodes' IP addresses. As BOSH deploys, it will update the configuration and restart all of the mysql nodes **and** the proxy nodes (to inform them of the new IP addresses as well). Restarting the nodes will cause all connections to that node to be dropped while the node restarts.

# Scaling the cluster

#### Scaling up from 1 to N nodes

When a new MariaDb node comes online, it replicates data from the existing node in the cluster. Once replication is complete, the node will join the cluster. The proxy will continue to route all incoming connections to the primary node while it remains healthy.

If the proxy detects that this node becomes unhealthy [], it will sever existing connections, and route all new connections to a different, healthy node. If there are no healthy MariaDb nodes, the proxy will reject all subsequent connections.

While transitioning from one node to a cluster, there will be an undetermined period of performance degradation while the new node syncs all data from the original node.

Note: If you are planning to scale up MariaDb nodes, it is recommended to do so in different Availability Zones to maximize cluster availability. An Availability Zone is a network-distinct section of a given Region. Further details are available in Amazon's documentation .

#### Scaling down from N to 1 node

When scaling from multiple nodes to a single MariaDb node, the proxy will determine that the sole remaining node is the primary node (provided it remains healthy). The proxy routes incoming connections to the remaining MariaDb node.

#### Rejoining the cluster (existing nodes)

Existing nodes restarted with monit should automatically join the cluster. If an existing node fails to join the cluster, it may be because its transaction record's (seque is higher than that of the nodes in the cluster with quorum (aka the primary component).

- If the node has a higher sequo it will be apparent in the error log /var/vcap/sys/log/mysql/mysql.err.log.
- If the healthy nodes of a cluster have a lower transaction record number than the failing node, it might be desirable to shut down the healthy nodes and bootstrap from the node with the more recent transaction record number. See the bootstrapping docs for more details.
- Manual recovery may be possible, but is error-prone and involves dumping transactions and applying them to the running cluster (out of scope for this
  doc).
- Abandoning the data is also an option, if you're ok with losing the unsynchronized transactions. Follow the following steps to abandon the data (as root):
  - Stop the process with monit stop mariadb\_ctrl .
  - Delete the galera state ( /var/vcap/store/mysql/grastate.dat ) and cache ( /var/vcap/store/mysql/galera.cache ) files from the persistent disk.
  - Restarting the node with monit start mariadb\_ctrl .

## State Snapshot Transfer (SST)

When a new node is added to the cluster or rejoins the cluster, it synchronizes state with the primary component via a process called SST. A single node from the primary component is chosen to act as a state donor. By default Galera uses rsync to perform SST, which blocks for the duration of the transfer. However, MySQL for Pivotal Cloud Foundry (PCF) is configured to use Xtrabackup , which allows the donor node to continue to accept reads and writes.

## Quorum

- In order for the cluster to continue accepting requests, a quorum must be reached by peer-to-peer communication. More than half of the nodes must be responsive to each other to maintain a quorum.
- If more than half of the nodes are unresponsive for a period of time the nodes will stop responding to queries, the cluster will fail, and bootstrapping will be required to re-enable functionality.

#### Avoid an even number of nodes

- It is generally recommended to avoid an even number of nodes. This is because a partition could cause the entire cluster to lose quorum, as neither remaining component has more than half of the total nodes.
- A 2 node cluster cannot tolerate the failure of single node failure as this would cause loss of quorum. As such, the minimum number of nodes required to tolerate single node failure is 3.

# Unresponsive node(s)

- A node can become unresponsive for a number of reasons:
  - network latency
  - o mysql process failure
  - o firewall rule changes
  - vm failure
- Unresponsive nodes will stop responding to queries and, after timeout, leave the cluster.
- Nodes will be marked as unresponsive (inactive) either:
  - o If they fail to respond to one node within 15 seconds
  - $\circ~$  OR If they fail to respond to all other nodes within 5 seconds
- Unresponsive nodes that become responsive again will rejoin the cluster, as long as they are on the same IP which is pre-configured in the gcomm address on all the other running nodes, and a quorum was held by the remaining nodes.
- All nodes suspend writes once they notice something is wrong with the cluster (write requests hang). After a timeout period of 5 seconds, requests to non-quorum nodes will fail. Most clients return the error: WSREP has not yet prepared this node for application use. Some clients may instead return unknown error. Nodes who have reached quorum will continue fulfilling write requests.
- If deployed using a proxy, a continually inactive node will cause the proxy to fail over, selecting a different mysql node to route new queries to.

# Re-bootstrapping the cluster after quorum is lost

- The start script will currently bootstrap node 0 only on initial deploy. If bootstrapping is necessary at a later date, it must be done manually. For more information about manually bootstrapping a cluster, see Bootstrapping Galera.
- If the single node is bootstrapped, it will create a new one-node cluster that other nodes can join.

# Simulating node failure

- To simulate a temporary single node failure, use kill -9 on the pid of the mysql process. This will only temporarily disable the node because the process is being monitored by monit, which will restart the process if it is not running.
- To more permanently disable the process, execute monit unmonitor mariadb\_ctrl before kill -9 .
- To simulate multi-node failure without killing a node process, communication can be severed by changing the iptables config to disallow communication:

```
iptables -F && # optional - flush existing rules \
iptables -A INPUT -p tcp --destination-port 4567 -j DROP && \
iptables -A INPUT -p tcp --destination-port 4568 -j DROP && \
iptables -A INPUT -p tcp --destination-port 4444 -j DROP && \
iptables -A INPUT -p tcp --destination-port 3306 && \
iptables -A OUTPUT -p tcp --destination-port 4567 -j DROP && \
iptables -A OUTPUT -p tcp --destination-port 4568 -j DROP && \
iptables -A OUTPUT -p tcp --destination-port 4444 -j DROP && \
iptables -A OUTPUT -p tcp --destination-port 3306
```

To recover from this, drop the partition by flushing all rules: iptables -F

## Cluster Configuration

This page documents the various configuration decisions that have been made in relation to MariaDB and Galera in cf-mysql-release.

#### SST method

Galera supports multiple methods for State Snapshot Transfer 🗑. The rsync method is usually fastest. The xtrabackup method has the advantage of keeping the donor node writeable during SST. We have chosen to use xtrabackup.

## InnoDB Log Files

Our cluster defaults to 1GB for log file size to support larger blob.

#### Max User Connections

To ensure all users get fair access to system resources, we have capped each user's number of connections to 40.

### Skip External Locking

Since each Virtual Machine only has one mysqld process running, we do not need external locking.

#### Max Allowed Packet

We allow blobs up to 256MB. This size is unlikely to limit a user's query, but is also manageable for our InnoDB log file size.

#### Innodb File Per Table

Innodb allows using either a single file to represent all data, or a separate file for each table. We chose to use a separate file for each table as this provides more flexibility and optimization. For a full list of pros and cons, see MySQL's documentation for InnoDB File-Per-Table Mode 🔀.

#### Innodb File Format

To take advantage of all the extra features available with the innodb\_file\_per\_table = option, we use the Barracuda file format.

### **Temporary Tables**

MySQL is configured to convert temporary in-memory tables to temporary on-disk tables when a query EITHER generates more than 16 million rows of output or uses more than 32MB of data space. Users can see if a query is using a temporary table by using the EXPLAIN command and looking for "Using temporary," in the output. If the server processes very large queries that use /tmp space simultaneously, it is possible for queries to receive no space left errors.

## Proxy for MySQL for Pivotal Cloud Foundry

In MySQL for Pivotal Cloud Foundry (PCF), Switchboard 💽 is used to proxy TCP connections to healthy MariaDB nodes.

A proxy is used to gracefully handle failure of MariaDB nodes. Use of a proxy permits very fast, unambiguous failover to other nodes within the cluster in the event of a node failure.

When a node becomes unhealthy, the proxy re-routes all subsequent connections to a healthy node. All existing connections to the unhealthy node are closed.

## **Proxy Dashboard**

The service provides a dashboard where administrators can observe health and metrics for each instance in the proxy tier. Metrics include the number of client connections routed to each backend database cluster node.

The dashboard for each proxy instance can be found at: <a href="http://proxy-<job index>-p-mysql.<system-domain">http://proxy-<job index>-p-mysql.<system-domain</a> . The job index starts at 0. For example, if you have two proxy instances deployed and your system-domain is <a href="example.com">example.com</a> , dashboards would be accessible at:

- http://proxy-0-p-mysql.example.com ☒
- http://proxy-1-p-mysql.example.com ₪

Basic auth credentials are required to access the dashboard. These can be found in the Credentials tab of the MySQL product in Operations Manager.

## **Consistent Routing**

At any given time, Switchboard will only route to one active node. That node will continue to be the only active node until it becomes unhealthy.

If multiple Switchboard proxies are used in parallel (ex: behind a load-balancer) there is no guarantee that the proxies will choose the same active node. This can result in deadlocks, wherein attempts to update the same row by multiple clients will result one commit succeeding and the other fails. This is a known issue, with exploration of mitigation options on the roadmap for this product. To avoid this problem, use a single proxy instance or an external failover system to direct traffic to one proxy instance at a time.

### Node Health

## Healthy

The proxy queries an HTTP healthcheck process, co-located on the database node, when determining where to route traffic.

If the healthcheck process returns HTTP status code of 200, the node is added to the pool of healthy nodes.

A resurrected node will not immediately receive connections. The proxy will continue to route all connections, new or existing, to the currently active node. In the case of failover, all healthy nodes will be considered as candidates for new connections.

#### Unhealthy

If the healthcheck returns HTTP status code 503, the node is considered unhealthy.

This happens when a node becomes non-primary, as specified by the cluster-behavior docs.

The proxy will sever all existing connections to newly unhealthy nodes. Clients are expected to handle reconnecting on connection failure. The proxy will route new connections to a healthy node, assuming such a node exists.

#### Unresponsive

If node health cannot be determined due to an unreachable or unresponsive healthcheck endpoint, the proxy will consider the node unhealthy. This may happen if there is a network partition or if the VM containing the healthcheck and MariaDB node died.

## Proxy count

If the operator sets the total number of proxies to 0 hosts in OpsManager or BOSH deployment manifest, then applications will connect directly to one healthy MariaDB node making that node a single point of failure for the cluster.

The recommended number of proxies are 2; this provides redundancy should one of the proxies fail.

## Removing the proxy as a SPOF

The proxy tier is responsible for routing connections from applications to healthy MariaDB cluster nodes, even in the event of node failure.

Bound applications are provided with a hostname or IP address to reach a database managed by the service. By default, the MySQL service will provide bound applications with the IP of the first instance in the proxy tier. Even if additional proxy instances are deployed, client connections will not be routed through them. This means the first proxy instance is a single point of failure.

In order to eliminate the first proxy instance as a single point of failure, operators must configure a load balancer to route client connections to all proxy IPs, and configure the MySQL service to give bound applications a hostname or IP address that resolves to the load balancer.

### Configuring load balancer

Configure the load balancer to route traffic for TCP port 3306 to the IPs of all proxy instances on TCP port 3306. Next, configure the load balancer's healthcheck to use the proxy health port. This is TCP port 1936 by default to maintain backwards compatibility with previous releases. This port is not configurable.

## Configuring MySQL for PCF to give applications the address of the load balancer

To ensure that bound applications will use the load balancer to reach bound databases, navigate to the MySQL for PCF tile in Operations Manager, then the Resource Config configuration screen within it. **On AWS only**, enter your load balancer's hostname in the "ELB Names" column for the Proxy row.

#### AWS Route 53

To set up a Round Robin DNS across multiple proxy IPs using AWS Route 53, follow the following instructions:

- 1. Log in to AWS.
- 2. Click Route 53.
- 3. Click Hosted Zones.
- 4. Select the hosted zone that contains the domain name to apply round robin routing to.
- 5. Click 'Go to Record Sets'.
- 6. Select the record set containing the desired domain name.
- 7. In the value input, enter the IP addresses of each proxy VM, separated by a newline.

Finally, update the manifest property properties.mysql\_node.host for the cf-mysql-broker job, as described above.

#### API

The proxy hosts a JSON API at proxy-<br/>bosh job index>-p-mysql.<system domain>/v0/ .

The API provides the following route:

Request:

- Method: GET
- Path: /v0/backends
- Params: ~
- Headers: Basic Auth

#### Response:

```
[
    "name": "mysql-0",
    "ip": "1.2.3.4",
    "healthy": true,
    "active": true,
    "currentSessionCount": 2
},
{
    "name": "mysql-1",
    "ip": "5.6.7.8",
    "healthy": false,
    "active": false,
    "currentSessionCount": 0
},
{
    "name": "mysql-2",
    "ip": "9.9.9.9",
    "healthy": true,
    "active": false,
    "currentSessionCount": 0
},
```

For more information about SwitchBoard, read the proxy documentation

# Creating Application Security Groups for MySQL

This topic describes how to create Application Security Groups 🗵 (ASGs) for MySQL for Pivotal Cloud Foundry (PCF).

To allow smoke tests to run when you install the MySQL for PCF service and allow apps to access MySQL for PCF after it is installed, you must create an appropriate ASG and bind it to the service.

Note: Without an ASG, the service is not installable or usable.

In addition, application containers that access instances of this service require an outbound network connection to the load balancer configured for the MySQL for PCF service.

To create ASGs for the MySQL for PCF service, perform the following steps:

1. Create a JSON file with the following contents called p-mysql-security-group.json:

In the destination field, add the IP address, range, or CIDR of the load balancer that you configured for the MySQL for PCF service.

2. Log in to your PCF deployment as an administrator, and create an ASG called p-mysql-service.

```
# after logging in as an administrator
$ cf create-security-group p-mysql-service p-mysql-security-group.json
```

3. Bind the new ASG to the default-running ASG set to allow all applications to access the service.

```
$ of bind-running-security-group p-mysql-service
```

If the service should only be made available to specific spaces, bind the ASG directly to those spaces.

\$ cf bind-security-group p-mysql-service ORGANIZATION\_NAME SPACE\_NAME

# Monitoring the MySQL Service

This document describes how to use the Replication Canary and Interruptor to monitor your MySQL cluster.

## **Replication Canary**

MySQL for Pivotal Cloud Foundry (PCF) is a clustered solution that uses replication to provide benefits such as quick failover and rolling upgrades. This is more complex than a single node system with no replication. MySQL for PCF includes a Replication Canary to help with the increased complexity. The Replication Canary is a long-running monitor that validates that replication is working within the MySQL cluster.

#### How it Works

The Replication Canary writes to a private dataset in the cluster, and attempts to read that data from each node. It pauses between writing and reading to ensure that the writesets have been committed across each node of the cluster. The private dataset does not use a significant amount of disk capacity.

When replication fails to work properly, the Canary detects that it cannot read the data from all nodes, and immediately takes two actions:

- E-mails a pre-configured address with a message that replication has failed. See the sample below.
- Disables client access to the cluster.

Note: Malfunctioning replication exposes the cluster to the possibility of data loss. Because of this, both behaviors are enabled by default. It is critical that you contact Pivotal support immediately in the case of replication failure. Support will work with you to determine the nature of the cluster failure and provide guidance regarding a solution.

### Sample Notification E-mail

If the Canary detects a replication failure, it immediately sends an e-mail through the Elastic Runtime notification service. See the following example:

Subject: CF Notification: p-mysql Replication Canary, alert 417

This message was sent directly to your email address.

{alert-code 417}

This is an e-mail to notify you that the MySQL service's replication canary has detected an unsafe cluster condition in which replication is not performing as expected across all nodes.

#### **Cluster Access**

Each time the Canary detects cluster replication failure, it instructs all proxies to disable connections to the database cluster. If the replication issue resolves, the Canary detects this and automatically restores client access to the cluster.

If you must restore access to the cluster regardless of the Replication Canary, contact Support.

### **Determine Proxy State**

You can determine if the Canary disabled cluster access by using the Proxy API. See the following example:

ubuntu@ip-10-0-38:--\$ curl -ku admin:PASSWORD\_FROM\_OPSMGR -X GET https://proxy-0-p-mysql.SYSTEM-DOMAIN/v0/cluster ; echo {"currentBackendIndex":0,"trafficEnabled":false,"message":"Disabling cluster traffic","lastUpdated":"2016-07-27T05:16:29.197754077Z"}

### **Enable the Replication Canary**

To enable the Replication Canary, follow the instructions below to configure both the Elastic Runtime tile and the MySQL for PCF tile.

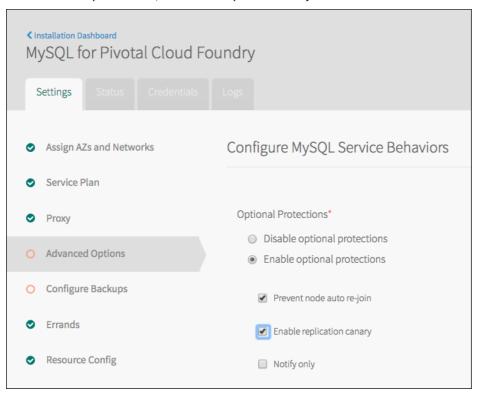
#### Configure the Elastic Runtime Tile

**Note**: In a typical PCF deployment, these settings are already configured.

- 1. In the **SMTP Config** section, enter a **From Email** that the Replication Canary can use to send notifications, along with the SMTP server configuration.
- 2. In the **Errands** section, select the **Notifications** errand.

#### Configure the MySQL for PCF Tile

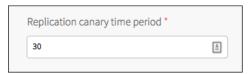
1. In the Advanced Options section, select Enable replication canary.



2. If you want to the Replication Canary to send e-mail but not disable access at the proxy, selectNotify only.

Note: Pivotal recommends leaving this checkbox unselected due to the possibility of data loss from replication failure.

3. You can override the **Replication canary time period**. The **Replication canary time period** sets how frequently the canary checks for replication failure, in seconds. This adds a small amount of load to the databases, but the canary reacts more quickly to replication failure. The default is 30 seconds.



- 4. You can override the **Replication canary read delay**. The **Replication canary read delay** sets how long the canary waits to verify data is replicating across each MySQL node, in seconds. Clusters under heavy load experience some small replication lag as writesets are committed across the nodes. The Default is 20 seconds.
- 5. Enter an **E-mail address** to receive monitoring notifications. Use a closely monitored e-mail address account. The purpose of the Canary is to escalate replication failure as quickly as possible.
- 6. In the **Resource Config** section, ensure the **Monitoring** job has one instance.



### Disable the Replication Canary

If you do not need the Replication Canary, for instance if you use a single MySQL node, follow this procedure to disable both the job and the resource configuration.

1. In the Advanced Options section of the MySQL for PCF tile, select Disable Replication Canary.



2. In the **Resource Config** pane, set the **Monitoring** job to zero instances.

## Interruptor

There are rare cases in which a MySQL node silently falls out of sync with the other nodes of the cluster. The Replication Canary closely monitors the cluster for this condition. However, if the Replication Canary does not detect the failure, the Interruptor provides a solution for preventing data loss.

Monitoring

0

**♦** None

#### How it Works

If the node receiving traffic from the proxy falls out of sync with the cluster, it generates a dataset that the other nodes do not have. If the same node later receives a transaction that is not compatible with the datasets of the other nodes, it discards its local dataset and adopts the datasets of the other nodes. This is generally desired behavior, unless data replication is not functioning across the cluster. The node could destroy valid data by discarding its local dataset. When enabled, the Interruptor prevents the node from destroying its local dataset if there is a risk of losing valid data.

Note: If you receive a notification that the Interruptor has activated, it is critical that you contact Pivotal support immediately. Support will work with you to determine the nature of the failure, and provide guidance regarding a solution.

An out-of-sync node employs one of two two modes 🔣 to catch up with the cluster:

- Incremental State Transfer (IST): If a node has been out of the cluster for a relatively short period of time, such as a reboot, the node invokes IST.

  This is not a dangerous operation, and the Interruptor does not interfere.
- State Snapshot Transfer (SST): If a node has been unavailable for an extended amount of time, such as a hardware failure that requires physical repair, the node may invoke SST. In cases of failed replication, SST can cause data loss. When enabled, the Interruptor prevents this method of recovery.

#### Sample Notification E-mail

The Interruptor sends an email through the Elastic Runtime notification service when it prevents a node from rejoining a cluster. See the following example:

Subject: CF Notification: p-mysql alert 100

This message was sent directly to your email address.

{alert-code 100}

Hello, just wanted to let you know that the MySQL node/cluster has gone down and has been disallowed from re-joining by the interruptor.

#### Interruptor Logs

You can confirm that the Interruptor has activated by examining var/vcap/sys/log/mysql/mysql.err.log on the failing node. The log contains the following message:

### Force a Node to Rejoin the Cluster

In general, if the Interruptor has activated but the Replication Canary has not triggered, it is safe for the node to rejoin the cluster.

Wote: This topic requires you to run commands from the Ops Manager Director ☑ using the BOSH CLI. Refer to the Advanced Troubleshooting with the BOSH CLI ☑ topic for more information.

- 1. Follow these instructions to choose the p-mysql manifest with the BOSH CLI.
- 2. Run bosh run errand rejoin-unsafe to force a node to rejoin the cluster:



### Disable the Interruptor

The Interruptor is enabled by default. To disable the Interruptor:

In the Advanced Options section, under Enable optional protections, un-check Prevent node auto re-join.

Prevent node auto re-join

# **Determining Cluster State**

Connect to each MySQL node using a mysql client and check its status.

If all nodes are in the Primary component, you have a healthy cluster. If some nodes are in a Non-primary component, those nodes are not able to join the cluster.

See how many nodes are in the cluster.

If the value of wsrep\_cluster\_size is equal to the expected number of nodes, then all nodes have joined the cluster. Otherwise, check network connectivity between nodes and use monit status to identify any issues preventing nodes from starting.

For more information, see the official Galera documentation for Checking Cluster Integrity 🖫.

## Bootstrapping a Galera Cluster

#### Page last updated:

This topic describes the procedure for recovering a terminated Elastic Runtime cluster using a process known as bootstrapping.

### When to Bootstrap

You must bootstrap a cluster that loses quorum. A cluster loses quorum when less than half of the nodes can communicate with each other for longer than the configured grace period. If a cluster does not lose quorum, individual unhealthy nodes automatically rejoin the cluster after resolving the error, restarting the node, or restoring connectivity.

You can detect lost quorum through the following symptoms:

- All nodes appear "Unhealthy" on the proxy dashboard, viewable at proxy-BOSH-JOB-INDEX.p-mysql.YOUR-SYSTEM-DOMAIN :
- All responsive nodes report the value of wsrep\_cluster\_status as non-Primary:

```
mysql> SHOW STATUS LIKE 'wsrep_cluster_status';
+-------+
| Variable_name | Value |
+-----+
| wsrep_cluster_status | non-Primary |
+-----+
```

• All responsive nodes respond with ERROR 1047 when queried with most statement types:

```
mysql> select * from mysql.user;
ERROR 1047 (08S01) at line 1: WSREP has not yet prepared node for application use
```

See the Cluster Scaling, Node Failure, and Quorum topic for more details about determining cluster state.

Follow the steps below to recover a cluster that has lost quorum.

# Step 1: Choose the Correct Manifest

WNote: This topic requires you to run commands from the Ops Manager Director ☑ using the BOSH CLI. Refer to the Advanced Troubleshooting with the BOSH CLI ☑ topic for more information.

- 1. Log into the BOSH director by running bosh target DIRECTOR-URL followed by bosh login USERNAME PASSWORD.
- 2. Run bosh deployments.

3. Download the manifest.

\$ bosh download manifest p-mysql /tmp/p-mysql.yml Acting as user 'director' on deployment [...] Deployment manifest saved to `/tmp/p-mysql.yml'

4. Set BOSH to use the deployment manifest you downloaded.

\$ bosh deployment /tmp/p-mysql.yml

### Step 2: Bootstrap

To determine which set of instructions to follow, you must determine the state of your Virtual Machines (VMs).

- If the output of bosh instances shows the state of the jobs as failing, then follow the steps in Scenario 1 below.
- If the output of bosh instances shows the state of the jobs as unknown/unknown, then follow the steps in Scenario 2.

#### Scenario 1: Virtual Machines Running, Cluster Disrupted

In this scenario, nodes are up and running, but the cluster has been disrupted.

Wote: The following steps are prone to user error and can result in lost data if followed incorrectly.

1. SSH to each node in the cluster and, as root, shut down the mariadb process. To SSH into BOSH-deployed VMs, see the Advanced Troubleshooting with the BOSH CLI topic.

\$ monit stop mariadb\_ctrl

Re-bootstrapping the cluster will not be successful unless all other nodes have been shut down.

- 2. Choose a node to bootstrap by locating the node with the highest transaction sequence number (seqno). You can obtain the seqno of a stopped node in one of two ways:
  - o If a node shut down gracefully, the segno is in the Galera state file of the node.

\$ cat /var/vcap/store/mysql/grastate.dat | grep 'seqno:'

- o If the node crashed or was killed, the segno in the Galera state file of the node is -1. In this case, the segno may be recoverable from the
  - 1. Run the following command to start up the database, log the recovered sequence number, and exit.

\$ /var/vcap/packages/mariadb/bin/mysqld --wsrep-recover

2. Scan the error log for the recovered sequence number. The last number after the group id (uuid) is the recovered sequence

\$ grep "Recovered position" /var/vcap/sys/log/mysql/mysql.err.log | tail -1 150225 18:09:42 mysqld\_safe WSREP: Recovered position e93955c7-b797-11e4-9faa-9a6f0b73eb46:15

If the node never connected to the cluster before crashing, it may not have a group id ( uuid in grastate.dat ). In this case, you cannot recover the segno . Unless all nodes crashed this way, do not choose this node for bootstrapping.

- 3. Choose the node with the highest sequo value as the bootstrap node. If all nodes have the same sequo, you can choose any node as the bootstrap node.
  - Note: Only perform these bootstrap commands on the node with the highest seqno. Otherwise, the node with the highest seqno will be unable to join the new cluster unless its data is abandoned. Its mariadb process will exit with an error. See the Cluster Scaling, Node Failure, and Quorum topic for more details on intentionally abandoning data.
- 4. On the bootstrap node, update the state file and restart the mariadb process.

 $\label{lem:condition} $$ e cho -n "NEEDS_BOOTSTRAP" > /var/vcap/store/mysql/state.txt $$ monit start mariadb_ctrl $$$ 

5. Check that the mariadb process has started successfully.

```
$ watch monit summary

It can take up to ten minutes for monit to start the mariadb process.

6. Once the bootstrapped node is running, start the mariadb process on the remaining nodes:

a. If the Interruptor is enabled, run the following command before starting mariadb:

$ touch /var/veap/sys/run/galera-healthcheck/enable_sst

b. Start the mariadb process using monit:

$ monit start mariadb_ctrl
```

7. Verify that the new nodes have successfully joined the cluster. The following command displays the total number of nodes in the cluster:

mysql> SHOW STATUS LIKE 'wsrep\_cluster\_size';

#### Scenario 2: Virtual Machines Terminated or Lost

In this scenario, severe circumstances such as power failure have terminated all of your VMs. You need to recreate the VMs before you can recover the cluster.

1. If you enabled the VM Resurrector in Ops Manager, the system detects the terminated VMs and automatically attempts to recreate them. Run bosh tasks recent --no-filter to see the scan and fix job run by the VM Resurrector.



If you have not enabled the VM Resurrector, run the BOSH cloud check command bosh cck to delete any placeholder VMs. When prompted, choose Delete VM reference by entering 3.

```
$ bosh cck
Acting as user 'director' on deployment 'cf-e82cbf44613594d8a155' on 'p-bosh-30c19bdd43c55c627d70'
Performing cloud check...
Director task 34
Started scanning 22 vms
 Started scanning 22 vms \geq Checking VM states. Done (00:00:10)
 Started scanning 22 vms > 19 OK, 0 unresponsive, 3 missing, 0 unbound, 0 out of sync. Done (00:00:00)
  Done scanning 22 vms (00:00:10)
Started scanning 10 persistent disks
 Started scanning 10 persistent disks > Looking for inactive disks. Done (00:00:02)
 Started scanning 10 persistent disks > 10 OK, 0 missing, 0 inactive, 0 mount-info mismatch. Done (00:00:00)
  Done scanning 10 persistent disks (00:00:02)
Task 34 done
Started 2015-11-26 01:42:42 UTC
Finished 2015-11-26 01:42:54 UTC
Duration 00:00:12
Scan is complete, checking if any problems found.
Found 3 problems
Problem 1 of 3: VM with cloud ID `i-afe2801f' missing.
  1. Skip for now
  2. Recreate VM
  3. Delete VM reference
Please choose a resolution [1 - 3]: 3
Problem 2 of 3: VM with cloud ID `i-36741a86' missing.
  1. Skip for nov
  2. Recreate VM
Problem 3 of 3: VM with cloud ID `i-ce751b7e' missing.
  1. Skip for now
  2. Recreate VM
  3. Delete VM reference
Please choose a resolution [1 - 3]: 3
Please make sure everything is fine and confirm your changes
  1. VM with cloud ID 'i-afe2801' missing.
  Delete VM reference
  2. VM with cloud ID 'i-36741a86' missing.
  Delete VM reference
  Delete VM reference
Apply resolutions? (type 'yes' to continue): yes
Applying resolutions.
Director task 35
Started applying problem resolutions
Started applying problem resolutions > missing_vm 11: Delete VM reference. Done (00:00:00)
 Started applying problem resolutions > missing_vm 27: Delete VM reference. Done (00:00:00)
 Started applying problem resolutions > missing_vm 26: Delete VM reference. Done (00:00:00)
  Done applying problem resolutions (00:00:00)
Task 35 done
Started 2015-11-26 01:47:08 UTC
Finished 2015-11-26 01:47:08 UTC
Duration 00:00:00
Cloudcheck is finished
```

2. Run bosh instances and examine the output. The VMs transition from unresponsive agent to starting. Ultimately, two appear as failing. Do not proceed to the next step until all three VMs are in the starting or failing state.



- 3. Complete the steps for Scenario 1.
- 4. Run bosh instances and examine the output to confirm that the bootstrap was successful. Some instances may still appear as failing.

# Backing Up MySQL for Pivotal Cloud Foundry

This topic describes how to enable, configure, and use backups in MySQL for Pivotal Cloud Foundry (PCF).

#### Overview

Automated backups have the following features:

- Periodically create and upload backup artifacts suitable for restoring the complete set of database instances allocated in the service
- No locks, no downtime
- The only effect on the serving systems is the amount of I/O required to copy the database and log files off of the VM
- Includes a metadata file that contains the critical details of the backup artifact, including the effective calendar time of the backup
- Backup artifacts are encrypted within the MySQL for PCF cluster of VMs; unencrypted data is never transported outside of the MySQL for PCF deployment

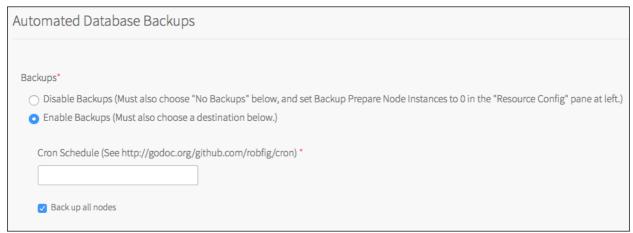
### **Enable Automated Backups**

You can configure MySQL for PCF to automatically back up its databases to external storage.

- How and Where: There are two options for how automated backups transfer backup data and where the data saves out to:
  - MySQL for PCF runs an sep command that secure-copies backup files to a VM or physical machine operating outside of PCF. The operator
    provisions the backup machine separately from their PCF installation. This is the most efficient option.
  - MySQL for PCF runs an S3 🗑 client that saves backups to an Amazon S3 bucket, Ceph 🔞 storage cluster, or other S3-compatible endpoint certified by Pivotal.
- When: Backups follow a schedule that you specify with a cron 🖫 expression.
- What: You can back up just the primary node, or all nodes in the cluster.

To enable automated backups and configure them for options above, perform the following steps:

- 1. Navigate to the MySQL for Pivotal Cloud Foundry tile on the Ops Manager Installation Dashboard.
- 2. Click Backups.
- 3. Under Backups, click Enable Backups

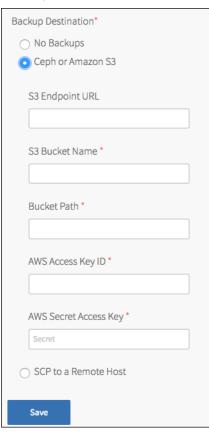


- 4. For **Cron Schedule**, enter a cron schedule for the backups. The syntax is similar to traditional cron, with additional features such as @every 1d , which specifies daily backups. See the cron Go library documentation 🗑 for more information.
- 5. If you want to back up all nodes, select the **Back up all nodes** checkbox.
- 6. To enable backups using Ceph 🗑 or AWS, continue to the Ceph or AWS section. To enable backups using SCP, continue to the SCP section.

#### Ceph or AWS

To back up your database on Ceph or Amazon Web Services (AWS) S3, perform the following steps:

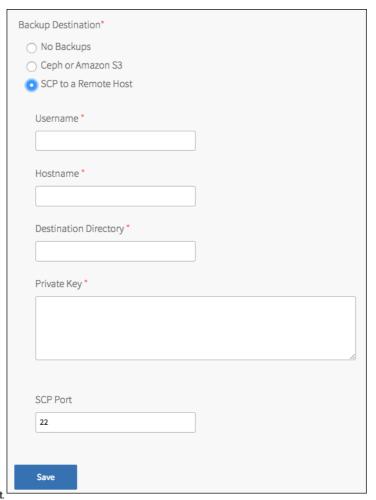
1. Select Ceph or Amazon S3.



- 2. Enter your **S3 Endpoint URL**. For instance, https://s3.amazonaws.com.
- 3. Enter your **S3 Bucket Name**. Do not include an s3:// prefix, a trailing /, or underscores. If the bucket does not already exist, it will be created automatically.
- 4. For **Bucket Path**, specify a folder within the bucket to hold your MySQL backups. Do not include a trailing 1. If the folder does not already exist, it will be created automatically.
  - Note: You must use this folder exclusively for this cluster's backup artifacts. Mixing the backup artifacts from different clusters within a single folder can cause confusion and possible inadvertent loss of backup artifacts.
- 5. For AWS Access Key ID and AWS Secret Access Key, enter your Ceph or AWS credentials. For AWS, Pivotal recommends creating an IAM credential that only has access to this bucket.
- 6. Click Save.

#### SCP

To back up your database using SCP, perform the following steps:



- 1. Select SCP to a Remote Host.
- 2. Enter the Username, Hostname, and Destination Directory for the backups.

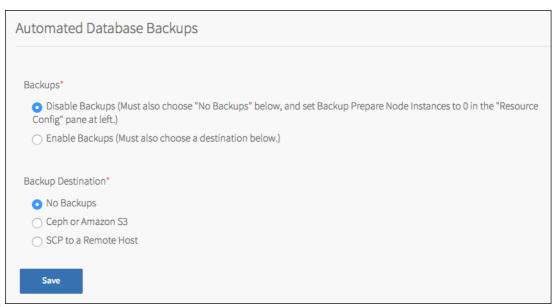
Note: Pivotal recommends using a VM not within the PCF deployment for the destination of SCP backups. SCP enables the operator to use any desired storage solution on the destination VM.

- 3. For **Private Key**, paste in the private key that will be used to encrypt the SCP transfer.
- 4. Enter the  $\pmb{\mathsf{SCP}}$   $\pmb{\mathsf{Port}}.$  SCP runs on port 22 by default.
- 5. Click Save.

# Disable Automated Backups

To disable automated backups, perform the following steps:

 $1. \ \ Navigate to the MySQL for Pivotal Cloud Foundry tile on the Ops Manager Installation Dashboard.$ 



- 2. Click Backups
- 3. Under Backups, click Disable Backups.
- 4. Under Backup Destination, click No Backups.
- 5. Click Save
- 6. In the left navigation, click Resource Config.
- 7. Change the number of instances for **Backup Prepare Node** from 1 to 0.
- 8. Click Save.
- 9. Return to the Ops Manager Installation Dashboard and click Apply Changes.

To configure automated backups for MySQL for PCF, perform the following steps:

- 1. Navigate to the MySQL for Pivotal Cloud Foundry tile on the Ops Manager Installation Dashboard.
- 2. Click Backups.

# **Understand Backups**

The sections below describe the process that MySQL for PCF component jobs follow when performing automated backups, and the format for the metadata file that records information about each backup.

#### **Backup Process**

Operators use Ops Manager to configure the schedule for automated backups and the location and credentials needed to store backup artifacts.

 $The \ diagram \ below \ shows \ the \ process \ through \ which \ MySQL \ for \ PCF \ jobs \ initiate \ and \ run \ automated \ backups.$ 

sequenceDiagram participant Blob store participant Service Backup job Note over Service Backup job: Triggered by timer, following schedule configured in Ops Manager Service Backup job->>Streaming Backup client:Request backup Streaming Backup client->>Streaming Backup tool:Request backup Streaming Backup tool->>MySQL server:Request backup Note over MySQL server: Flush tables with read lock MySQL server->>Streaming Backup tool:Data Streaming Backup client:Data Streaming Backup client->>Service Backup job:Data Note over Service Backup job:Compress and encrypt Service Backup job->>Blob store:Backup artifact Note over Blob store:Store backup artifact, using creds configured in Ops Manager Blob store->>Service Backup job:Confirm artifact stored Note over Service Backup job:Clean up local storage

 $\label{thm:component} {\sf Two\,MySQL\,for\,PCF\,component\,VMs\,host\,the\,jobs\,listed\,above\,as\,follows:}$ 

Job	Job name in the code	Host VM

Service Backup Streaming Backup client	service-backup streaming-backup-client	· Backup Prepare VM
Streaming Backup tool	streaming-backup-tool	MySQL VM
MySQL server	mysql	- My SQL VIII

### **Backup Metadata**

Along with each backup artifact, MySQL for PCF uploads a mysql-backup-XXXXXXXXXXXxtxt metadata file.

The contents of the metadata file resemble the following:

```
compact = N
encrypted = N
tool_version = 2.4.5
server_version = 10.1.20-MariaDB
end time = 2017-05-05 23:26:19
binlog pos = filename 'mysql-bin.000016', position '7000000', GTID of the last change '0-1-30000'
incremental = N
format = tar
compressed = N
lock\_time = 0
innodb\_from\_lsn = 0
innodb_to_lsn = 6286393
partial = N
tool command = --user=admin --password=... --stream=tar tmp/
ibbackup_version = 2.4.5
tool name = innobackupex
start time = 2017-05-05 23:26:17
```

Within this file, the most important items are the start\_time and the server\_version entries. Transactions that have not been completed at the start of the backup effort are not present in the restored artifact.

Note: Both compressed and encrypted show as N in this file, yet the artifact uploaded by MySQL for PCF is both compressed and encrypted. This is a known bug.

# Restore a Backup Artifact

MySQL for PCF keeps at least two complete copies of the data. In most cases, if a cluster is still able to connect to persistent storage, you can restore a cluster to health using the bootstrap process. Before resorting to a database restore, contact Pivotal Support 🔀 to ensure your existing cluster is beyond help.

The disaster recovery backups feature of MySQL for PCF is primarily intended as a way to recover data to the same PCF deployment from which the data was backed up. This process replaces 100% of the data and state of a running MySQL for PCF cluster. This is especially relevant with regard to service instances and bindings.

Note: Because of how services instances are defined, you cannot restore a MySQL for PCF database to a different PCF deployment.

In the event of a total cluster loss, the process to restore a backup artifact to a MySQL for PCF cluster is entirely manual. Perform the following steps to use the offsite backups to restore your cluster to its previous state:

- 1. Discover the encryption keys in the **Credentials** tab of the MySQL for PCF tile.
- $2. \ \ If necessary, in stall the same version of the \textbf{MySQL for PCF} product in the Ops Manager Installation Dashboard.$
- 3. Perform the following steps to reduce the size of the MySQL for PCF cluster to a single node:
  - a. From the Ops Manager Installation Dashboard, click the {\bf MySQL} for {\bf PCF} tile.
  - b. Click **Resource Config**.
  - c. Set the number of instances for MySQL Server to 1.
  - d. Click Save.
  - e. Return to the Ops Manager Installation Dashboard and click Apply Changes.

- 4. After the deployment finishes, perform the following steps to prepare the first node for restoration:
  - a. SSH into the Ops Manager Director. For more information, see the SSH into Ops Manager 👿 section in the topic.
  - b. Retrieve the IP address for the MySQL server by navigating to the MySQL for PCF tile and clicking the Status tab.
  - $c. \ \ Retrieve the VM credentials for the MySQL server by navigating to the \textbf{MySQL for PCF} tile and clicking the \textbf{Credentials} tab.$
  - d. From the Ops Manager Director VM, use the BOSH CLI to SSH into the first MySQL job. For more information, see the BOSH SSH 🗵 section in the topic.
  - e. On the MySQL server VM, become super user:

\$ sudo su

f. Pause the local database server:

\$ monit stop all

g. Confirm that all jobs are listed as not monitored:

\$ watch monit summary

h. Delete the existing MySQL data that is stored on disk:

\$ rm -rf /var/vcap/store/mysql/\*

- 5. Perform the following steps to restore the backup:
  - a. Move the compressed backup file to the node using scp.
  - b. Decrypt and expand the file using <code>gpg</code> , sending the output to tar:

 $\ pgg$  --decrypt mysql-backup.tar.gpg | tar -C /var/vcap/store/mysql -xvf -

 $c. \ \ Change the owner of the data directory, because MySQL expects the data directory to be owned by a particular user:$ 

\$ chown -R vcap:vcap/var/vcap/store/mysql

d. Start all services with monit:

\$ monit start all

e. Watch the summary until all jobs are listed as running:

\$ watch monit summary

- f. Exit out of the MySQL node.
- ${\bf 6. \ \ Perform\ the\ following\ steps\ to\ increase\ the\ size\ of\ the\ cluster\ back\ to\ three:}$ 
  - a. From the Ops Manager Installation Dashboard, click the MySQL for PCF tile.
  - b. Click Resource Config.
  - c. Set the number of instances for **MySQL Server** to 3.
  - d. Click Save
  - e. Return to the Ops Manager Installation Dashboard and click Apply Changes.

# Perform Manual Backup

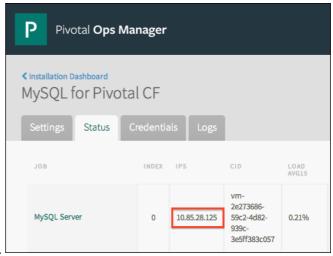
If you do not want to use the automated backups included in MySQL for PCF, you can perform backups manually.

### Retrieve IP Address and Credentials

Perform the following steps to retrieve the IP address and credentials required for a manual backup:

 $1. \ \ From the Ops \ Manager \ Installation \ Dashboard, click \ the \textbf{MySQL for PCF} tile.$ 

2. Click the **Status** tab.



- 3. Locate the IP address for the MySQL node under MySQL Server.
- 4. In the Credentials tab, from the MySQL Server job and Mysql Admin Password name, obtain the admin password.

#### Manual Backup

Back up your data manually with mysqldump 🖫. This backup acquires a global read lock on all tables, but does not hold it for the entire duration of the dump.

To back up all databases in the MySQL deployment:

 $\$ \ mysqldump \ -u \ admin \ -p \ -h \ \$MYSQL\_NODE\_IP \ -- all \ -databases \ -- single \ -transaction \\ > user\_databases \ .- single \ -- all \ -databases \ -- single \ -- all \ --$ 

To back up a single database, specify the database name:

 $\label{lem:substance} $$ mysqldump -u admin -p -h $MYSQL_NODE_IP $DB_NAME --single-transaction > user_databases.sql $$ admin -p -h $MYSQL_NODE_IP $DB_NAME --single-transaction > user_databases.sql $$ admin -p -h $MYSQL_NODE_IP $$ admin -p -h $MYSQL_NODE_IP $$ admin -p -h $$$ 

#### Manual Restore

The procedure for restoring from a backup is the same whether one or multiple databases were backed up. Executing the SQL dump will drop, recreate, and refill the specified databases and tables.

WARNING: Restoring a database deletes all data that existed in the database before the restore. Restoring a database using a full backup artifact, produced by mysqldump—all-database for example, replaces all data and user permissions.

Prepare to restore:

- If running in HA configuration, reduce the size of the MySQL for PCF cluster to a single node, following the estore instructions above.
- Locate the MySQL Admin credentials in the **Credentials** tab, as above.
- Use the MySQL password and IP address to enable the creation of tables using any storage engine.

\$ mysql -u admin -p -h \$MYSQL\_NODE\_IP -e "SET GLOBAL enforce\_storage\_engine=NULL"

• Use the MySQL password and IP address to restore the MySQL databases by running the following command.

\$ mysql -u admin -p -h \$MYSQL\_NODE\_IP < user\_databases.sql

• Use the MySQL password and IP address to restore original storage engine restriction.

\$ mysql -u admin -p -h \$MYSQL\_NODE\_IP -e "SET GLOBAL enforce\_storage\_engine='InnoDB'"

- To restore HA mode, re-configure MySQL for PCF to run using three nodes in the same way as therestoring instructions above.
- If not running HA mode, it's important to restart the database server. This step is not necessary if scaling back to three MySQL nodes.

\$ monit stop mariadb\_ctrl \$ monit start mariadb\_ctrl

For more examples of manual backup and restore procedures, see the MariaDB documentation 🖫.

## Scaling Down MySQL

This topic describes how to safely scale down your MySQL for Pivotal Cloud Foundry (PCF) cluster to a single node.

By default MySQL for PCF is a single node. To take advantage of the high availability features of MySQL for PCF, you may have scaled the configuration up to three nodes.

Note: If you are only running the MySQL cluster with a single node, you do not need to perform these steps.

### Check the Health of Your Cluster

Before scaling down your MySQL cluster, perform the following actions to ensure the cluster is healthy.

- 1. Obtain the IP addresses of your MySQL server by performing the following steps:
  - a. From the Pivotal Cloud Foundry (PCF) Installation Dashboard, click the MySQL for Pivotal Cloud Foundry tile.
  - b. Click the Status tab.
  - c. Record the IP addresses for all instances of the MySQL Server job.
- 2. Obtain the admin credentials for your MySQL server by performing the following steps:
  - a. From the MySQL tile, click the Credentials tab.
  - b. Locate the Mysql Admin Password entry in the MySQL Server section and click Link to Credential.
  - c. Record the values for identity and password.
- 3. SSH into the Ops Manager VM. Because the procedures vary by laaS, review the SSH into Ops Manager 🗵 section of the Advanced Troubleshooting with the BOSH CLI topic for specific instructions.
- 4. From the Ops Manager VM, place some data in the first node by performing the following steps, replacing FIRST-NODE-IP-ADDRESS with the IP address of the first node retrieved above and YOUR-IDENTITY with the identity value obtained above. When prompted for a password, provide the password value obtained above.
  - a. Create a dummy database in the first node:

```
$ mysql -h FIRST-NODE-IP-ADDRESS -u YOUR-IDENTITY -p -e "create database verify_healthy;"
```

b. Create a dummy table in the dummy database:

```
$ mysql -h FIRST-NODE-IP-ADDRESS -u YOUR-IDENTITY -p -D verify_healthy -e "create table dummy_table (id int not null primary key auto_increment, info text) engine="I
```

c. Insert some data into the dummy table:

```
$ mysql -h FIRST-NODE-IP-ADDRESS -u YOUR-IDENTITY -p -D verify_healthy -e "insert into dummy_table(info) values ('dummy data'),('more dummy data'),('even more dur
```

d. Query the table and verify that the three rows of dummy data exist on the first node:

- 5. Verify that the other nodes contain the same dummy data by performing the following steps for each of the remaining MySQL server IP addresses obtained above:
  - a. Query the dummy table, replacing NEXT-NODE-IP-ADDRESS with the IP address of the MySQL server instance and YOUR-IDENTITY with the identity value obtained above. When prompted for a password, provide the password value obtained above.

```
$ mysql -h NEXT-NODE-IP-ADDRESS -u YOUR-IDENTITY -p -D verify_healthy -e "select * from dummy_table;"
```

b. Examine the output of the <code>mysql</code> command and verify that the node contains the same three rows of dummy data as the other nodes.

6. If each MySQL server instance does not return the same result, contact Pivotal Support 🔯 before proceeding further or making any changes to your deployment. If each MySQL server instance does return the same result, then you can safely proceed to scaling down your cluster to a single node by performing the steps in the following section.

### Scale Down Your Cluster

1. Delete the dummy database, replacing FIRST-NODE-IP-ADDRESS with the IP address of the first MySQL server node and YOUR-IDENTITY with the identity value obtained above. When prompted for a password, provide the password value obtained above.

\$ mysql -h FIRST-NODE-IP-ADDRESS -u YOUR-IDENTITY -p -e "drop database verify\_healthy;"

- 2. From the PCF Installation Dashboard, click the MySQL for Pivotal Cloud Foundry tile.
- 3. Click the **Settings** tab.
- 4. Click **Resource Config** and use the drop-down menu to change the **Instances** count for **MySQL Server** to 1.
- 5. Click **Save** to apply the changes.

## Rotating MySQL for PCF Credentials

#### Page last updated:

This topic describes how to rotate credentials for MySQL for Pivotal Cloud Foundry (MySQL for PCF). If you are also using Elastic Runtime MySQL, review the notes in this procedure in order to rotate credentials for both products.

### **Prerequisites**

To perform the steps below, you need to obtain the following:

1. Your root CA certificate in a lort file. To retrieve the root CA certificate of your deployment, run the following command:

Note: The Ops Manager API returns the certificate in JSON format with \( \mathbb{\text{ln}} \) for every new line. Remove all occurrences of \( \mathbb{\text{ln}} \) when you copy the certificate into a \( \text{.crt} \) file.

\$ curl "https://YOUR-OPSMAN-IP-ADDRESS/api/v0/security/root\_ca\_certificate"

2. Your MySQL for PCF root password. To retrieve your MySQL for PCF root password, navigate to the Ops Manager Installation Dashboard and select MySQL for Pivotal Cloud Foundry > Credentials Your MySQL for PCF root password is called Mysql Admin Password.



WNote: If you use Elastic Runtime MySQL, you also need your Elastic Runtime MySQL root password. To retrieve your Elastic Runtime MySQL root password, navigate to the Ops Manager Installation Dashboard and select MySQL > Credentials. Your Elastic Runtime MySQL root password is called Mysql Admin Credentials.

# Rotate Your MySQL for PCF Credentials

1. Install the User Account and Authentication (UAA) Command Line Interface (UAAC).

\$ gem install ef-uaac

2. Make sure uaac gem is installed.

\$ which uaae
/Users/pivotal/.gem/ruby/2,3.0/bin/uaac

3. Target your Ops Manager UAA and provide the path to your root CA certificate.

\$ uaac target https://YOUR-OPSMAN-FQDN/uaa/ --ca-cert YOUR-ROOT-CA.crt
Target: https://YOUR-OPSMAN-FQDN/uaa/

- 4. Get your token with uaac token owner get .
  - o Enter opsman for Client ID .
  - Press enter for Client secret to leave it blank.
  - Use the user name and password you used above to log into the Ops Manager web interface for User name and Password.

\$ uaac token owner get
Client ID: opsman
Client secret:
User name: admin
Password: \*\*\*\*\*\*\*\*\*
Successfully fetched token via owner password grant.
Target: https://YOUR-OPSMAN-FQDN/uaa
Context: admin, from client opsman

5. Run the following command to display the users and applications authorized by the UAA server, and the permissions granted to each user and

application.

```
$ uaac context

[1][https://YOUR-OPSMAN-FQDN/uaa]
skip_ssl_validation: true
ca_cert: /Users/pivotal/.ssh/YOUR-ROOT-CA.crt

[0]*[admin]
user_id: 75acfdfa-9449-4497-a093-ce40ded250ac
client_id: opsman
access_token: LONG_ACCESS_TOKEN_STRING
token_type: bearer
refresh_token: LONG_REFRESH_TOKEN_STRING
expires_in: 43199
scope: clients.read opsman.user uaa.admin scim.read opsman.admin clients.write scim.write
jti: 8419c793d377429aa40eea07fb6e7686
```

- 6. Create a file called uaac-token that contains only the LONG\_ACCESS\_TOKEN\_STRING from the output above.
- 7. Use curl to make a request to the Ops Manager API. Authenticate with the contents of the uaac-token file and pipe the response into installation\_settings\_current.json .

\$ curl -skH "Authorization: Bearer \$(cat uaac-token)" https://YOUR-OPSMAN-FQDN/api/installation\_settings > installation\_settings = current.json

8. Check to see that the MySQL for PCF root password is in the current installation settings file:

\$ grep -c YOUR-MYSQL-FOR-PCF-ROOT-PASSWORD installation\_settings\_current.json

Note: If you use Elastic Runtime MySQL, you should also run the following command: \$ grep -c YOUR-ERT-MYSQL-ROOT-PASSWORD installation\_settings\_current.json

9. Remove the root password from the installation settings file.

 $\$ \ sed \ -e's/"value": \{"identity":"root","password":"[\land"] \\ *"\}, ("identifier":"mysql\_admin\) \land l/g' \ installation\_settings\_current.json \\ > installation\_settings\_updated.json \\ > installation\_settings\_update$ 

10. Validate that the root password has been removed from the installation\_settings\_updated.json file.

\$ grep -c YOUR-MYSQL-FOR-PCF-ROOT-PASSWORD installation\_settings\_updated.json 0

Note: If you use Elastic Runtime MySQL, you should also run the following command: \$ grep -c YOUR-ERT-MYSQL-ROOT-PASSWORD installation\_settings\_updated.json

11. Upload the updated installation settings.

\$ curl -skX POST -H "Authorization: Bearer \$(cat uaac-token)" "https://YOUR-OPSMAN-FQDN/uaa/api/installation\_settings" -F 'installation[file]=@installation\_settings\_updated.json' {}

- 12. Navigate to the Ops Manager Installation Dashboard and click Apply Changes.
- Once the installation has completed, validate that the MySQL for PCF root password has been changed. Retrieve the newpassword from MySQL >
   Credentials. Use the IP address for the MySQL Proxy located in the Status tab.

 $\mbox{\$ mysql -uroot -p -h }198.51.100.1$  Enter password: Welcome to the MariaDB monitor. Commands end with ; or \g. [...]

WNote: If you use Elastic Runtime MySQL, you should also validate that the Elastic Runtime MySQL root password has been changed. Retrieve the new password from Elastic Runtime > Credentials. Use the IP address for the MySQL Proxy, located in the Status tab.

## Running mysql-diag

This topic discusses how to use the mysql-diag tool in MySQL for Pivotal Cloud Foundry (PCF). mysql-diag relays the state of your MySQL service and suggests steps to take in the event of a node failure. In conjunction with Pivotal Support, this tool helps expedite the diagnosis and resolution of problems with MySQL for PCF.

In MySQL for PCF 1.9.0 and later, mysql-diag is automatically installed and configured. If you are running MySQL for PCF 1.8.x and earlier then you will need to create a configuration file in order to use mysql-diag.

### **Prepare Your Environment**

MySQL for PCF 1.9.0 and later ships with the mysql-diag tool and comes with an automatically generated configuration file. In versions 1.9.0. and later, you can find mysql-diag on the mysql-monitor node.

If you are running MySQL for PCF 1.8.x or earlier then you must download mysql-diag and create a configuration file. If you do not have a monitor node, as is the case with some older versions of the software, Pivotal recommends that you use one of the mysql cluster nodes instead.

Only complete the download and configuration instructions below if you are on MySQL for PCF 1.8.x or earlier.

### Download and Run mysql-diag

To download mysql-diag:

- 1. Download the file labeled **mysql-diag.conf** attached to the Diagnosing problems with Elastic Runtime MySQL or the Pivotal MySQL Tile 🗑 Knowledge Base article.
- 2. Copy that binary to the mysql-monitor VM with the following command: bosh scp JOB-NAME JOB-INSTANCE-NUMBER --upload LOCAL-FILE-PATH REMOTE-FILE-PATH

Running the bosh instances command will display the information needed to insert the JOB-NAME and JOB-INSTANCE-NUMBER options. For more information on the bosh istances command, see the bosh documentation on the on system administration tasks. The LOCAL-FILE-PATH option is the path to where you want to locate the mysql-diag.conf file. The REMOTE-FILE-PATH option is the initial location of the mysql-diag.conf file.

1. Execute the **mysql-diag.conf** file with the following command:

```
mysql-diag -c ./mysql-diag.conf
```

#### Configure mysql-diag

To configure mysql-diag:

1. Paste the Configuration File Template below into a text editor

2. Replace the passwords with the values that you find in **OpsMan** within the **Credentials** tab.

- 3. Copy the completed template into the same VM that you downloaded the mysql-diag tool, using the bosh scp command.
- 4. Move the configuration file to the same directory as the mysql-diag tool.
- 5. Run the following command in order to start the tool:

```
$ mysql-diag -c ./diag-config.json
```

## mysql-diag-agent

MySQL for PCF 1.9.0 and later will have the <a href="mysql-diag-agent">mysql-diag-agent</a> present. Versions 1.8.x and earlier of MySQL for PCF do not have the <a href="mysql-diag-agent">mysql-diag-agent</a> is not available, your output from the <a href="mysql-diag-agent">mysql-diag-agent</a> tool will not include the percentage of Persistent and Ephemeral Disk space used by a Host

### **Example Healthy Output**

The replication canary in versions 1.7.10 and earlier of MySQL for PCF does not provide a replication API. For those versions of Pivotal MySQL, mysql-diag will not be able to determine if your canary status is "healthy" or "unhealthy."

Checking canary status... Get http://127.0.0.1:8111/api/v1/status: dial tcp 127.0.0.1:8111: getsockopt: connection refused

Here is a sample mysql-diag output after the tool has identified a healthy cluster in a MySQL for PCF version that does not contain the mysql-diag-agent:

```
Checking cluster status of mysql/a1 at 10.0.16.44 ..
Checking cluster status of mysql/c3 at 10.0.32.10 ..
Checking cluster status of mysql/b2 at 10.0.16.45 ...
Checking cluster status of mysql/a1 at 10.0.16.44 ... done
Checking cluster status of mysql/c3 at 10.0.32.10 ... done
Checking cluster status of mysql/b2 at 10.0.16.45 ... done
HOST | NAME/UUID | WSREP LOCAL STATE | WSREP CLUSTER STATUS | WSREP CLUSTER SIZE |
| 10.0.16.44 | mysql/a1 | Synced
                                      | Primary
| 10.0.32.10 | mysql/c3 | Synced
                                       | Primary
| 10.0.16.45 | mysql/b2 | Synced
Checking disk status of mysql/a1 at 10.0.16.44 ..
Checking disk status of mysql/c3 at 10.0.32.10 ...
Checking disk status of mysql/b2 at 10.0.16.45 ..
Checking disk status of mysql/a1 at 10.0.16.44 ... dial tcp 10.0.16.44: getsockopt: connection refuse
Checking disk status of mysql/c3 at 10.0.32.10 ... dial tcp 10.0.16.44: getsockopt: connection refuse
Checking disk status of mysql/b2 at 10.0.16.45 ... dial tcp 10.0.16.44: getsockopt: connection refuse
```

# **Example Unhealthy Output**

In the event of a broken cluster, running mysql-diag outputs actionable steps meant to expedite the recovery of the cluster. Below is a sample mysql-diag output after the tool identified an unhealthy cluster in a MySQL for PCF version that does not contain the mysql-diag-agent:

```
Checking cluster status of mysql/a1 at 10.0.16.44 ...
Checking cluster status of mysql/c3 at 10.0.32.10 ...
Checking cluster status of mysql/b2 at 10.0.16.45 ...
Checking cluster status of mysql/a1 at 10.0.16.44 ... dial tcp 10.0.16.44: getsockopt: connection refused
Checking cluster status of mysql/c3 at 10.0.32.10 ... dial tcp 10.0.32.10: getsockopt: connection refused
Checking cluster status of mysql/b2 at 10.0.16.45 ... dial tcp 10.0.16.45: getsockopt: connection refused
| HOST | NAME/UUID | WSREP LOCAL STATE | WSREP CLUSTER STATUS | WSREP CLUSTER SIZE |
| 10.0.16.44 | mysql/a1 | N/A - ERROR | N/A - ERROR | 10.0.16.45 | mysql/b2 | N/A - ERROR | N/A - ERROR | N/A - ERROR | 10.0.32.10 | mysql/c3 | N/A - ERROR | N/A - ERROR | N/A - ERROR | N/A - ERROR
Checking disk status of mysql/a1 at 10.0.16.44 ...
Checking disk status of mysql/c3 at 10.0.32.10 ...
Checking disk status of mysql/b2 at 10.0.16.45 ...
Checking disk status of mysql/a1 at 10.0.16.44 ... dial tcp 10.0.16.44: getsockopt: connection refused
Checking\ disk\ status\ of\ mysql/c3\ at\ 10.0.32.10\ ...\ dial\ tcp\ 10.0.32.10;\ getsockopt;\ connection\ refused
Checking\ disk\ status\ of\ mysql/b2\ at\ 10.0.16.45\ ...\ dial\ tcp\ 10.0.16.45:\ getsockopt:\ connection\ refused
[CRITICAL] The replication process is unhealthy. Writes are disabled.
[CRITICAL] Run the download-logs command:
$ download-logs -d /tmp/output -n 10.0.16.44 -n 10.16.45 -n 10.0.32.10
For full information about how to download and use the download-logs command see \ https://discuss.pivotal.io/hc/en-us/articles/221504408
[WARNING]
Do not perform the following unless instructed by Pivotal Support:
- Do not scale down the cluster to one node then scale back. This puts user data at risk.
- Avoid "bosh recreate" and "bosh cek". These options remove logs on the VMs making it harder to diagnose cluster issues.
```