**APPENDIX A**

The Use of Online 3d Model in a Furniture E-Commerce Website with Furniture Management for Manufacturers

Questionnaire

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Age: \_\_\_\_\_\_\_\_\_\_\_\_\_\_

Position:

Age: \_\_\_\_\_\_\_\_\_\_\_\_\_\_

Gender (M/F): \_\_\_\_\_\_\_\_\_\_\_

☐Manufacturer

PART 1: Usability Testing

Instruction:

Check the box that corresponds to your answer. Use the legend as your guide.

Legend: 5 – Excellent 4 – Very Good 3 – Good 2 – Fair 1- Poor

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **5** | **4** | **3** | **2** | **1** |
| 1. The user is able to access the system with his/her  specific credentials with no error. |  |  |  |  |  |
| **INVENTORY MODULE** |  |  |  |  |  |
| 2.1 The user is able to access the furniture management  window. |  |  |  |  |  |
| 2.2 The user is able to edit furniture product information. |  |  |  |  |  |
| 2.3 The user is being notified by the system whether the  items are needed to be restocked. |  |  |  |  |  |
| 2.4 The user is able to make a branch with the address of their branch. |  |  |  |  |  |
| 2.5 The user is able to make inventory reports for a specific branch. |  |  |  |  |  |
| 2.6 The user is able to view their model to evaluate the originality of their furniture. |  |  |  |  |  |
| 2.7 The user is able to edit quantity for a specific stock in transaction in case of human error. |  |  |  |  |  |
| 2.8 The user is able to view their furniture product in a specific manner. |  |  |  |  |  |
| **REPORTS MODULE** |  |  |  |  |  |
| 3.1 The user is able access the reports window. |  |  |  |  |  |
| 3.2 The user is able to see the information of specific reports  on: |  |  |  |  |  |
| 3.2.1 Sales |  |  |  |  |  |
| 3.2.2 Inventory. |  |  |  |  |  |
| 3.3 The user is able to download the reports. |  |  |  |  |  |
| 3.4 The user is able to print specific reports. |  |  |  |  |  |
| 3.5 The reports on sales and inventory shows the user  what items are fast- and slow-moving items. |  |  |  |  |  |
| **SUBSCRIPTION MODULE** |  |  |  |  |  |
| 4.1 The user is able to subscribe to the branch with the required balance. |  |  |  |  |  |
| 4.2 The user is able to know how much the payment for the branch every month. |  |  |  |  |  |
| 4.3 The user has the freedom to select the desired month a user  wants to subscribe for a specific branch. |  |  |  |  |  |
| 4.4 The user knows what branch that will likely expire. |  |  |  |  |  |
| 4.5 The user knows what are the branches that are under subscription and what is not. |  |  |  |  |  |
| 4.6 The user is able to add balance and look for the remaining balance. |  |  |  |  |  |

**APPENDIX B**

The Use of Online 3d Model in a Furniture E-Commerce Website with Furniture Management for Manufacturers

Questionnaire

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Age: \_\_\_\_\_\_\_\_\_\_\_\_\_\_

Position:

Age: \_\_\_\_\_\_\_\_\_\_\_\_\_\_

Gender (M/F): \_\_\_\_\_\_\_\_\_\_\_

☐Customer

PART 1: Usability Testing

Instruction:

Check the box that corresponds to your answer. Use the legend as your guide.

Legend: 5 – Excellent 4 – Very Good 3 – Good 2 – Fair 1- Poor

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **5** | **4** | **3** | **2** | **1** |
| 1. The user is able to access the system with his/her  specific credentials with no error. |  |  |  |  |  |
| **SALES MODULE** |  |  |  |  |  |
| 2.1 The user is able to access the sales window. |  |  |  |  |  |
| 2.2 The system was able to record the payment of the  customer. |  |  |  |  |  |
| 2.3 The user is able to print the official receipt to give evidence in claiming their furniture. |  |  |  |  |  |
| 2.4 The user is able to check out with the list of orders that the user desired to buy. |  |  |  |  |  |
| 2.5 The user is able to view their orders. |  |  |  |  |  |
| 2.6 The user is able to add a cart that could order multiple furniture. |  |  |  |  |  |
| 2.7 The user is able to overlook the design of the furniture using 3d model. |  |  |  |  |  |
| 2.8 The user is able to show its feedback and rate the furniture base on the actual result that the user bought for a specific furniture. |  |  |  |  |  |
| **REPORTS MODULE** |  |  |  |  |  |
| 3.1 The user is able access the reports window. |  |  |  |  |  |
| 3.2 The user is able to see the information of Official Receipts. |  |  |  |  |  |
| 3.3 The user is able to download the reports. |  |  |  |  |  |
| 3.4 The user is able to print specific reports. |  |  |  |  |  |
| 3.5 The reports on Official Receipt are well-organized. |  |  |  |  |  |

**APPENDIX C**

The Use of Online 3d Model in a Furniture E-Commerce Website with Furniture Management for Manufacturers

Questionnaire

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Age: \_\_\_\_\_\_\_\_\_\_\_\_\_\_

Position:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Age: \_\_\_\_\_\_\_\_\_\_\_\_\_\_

Gender (M/F): \_\_\_\_\_\_\_\_\_\_\_

☐Admin

PART 1: Usability Testing

Instruction:

Check the box that corresponds to your answer. Use the legend as your guide.

Legend: 5 – Excellent 4 – Very Good 3 – Good 2 – Fair 1- Poor

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **5** | **4** | **3** | **2** | **1** |
| 1. The admin is able to access the system with the admins special passcode or specific credentials with no error. |  |  |  |  |  |
| **ADMINISTRATIVE MODULE** |  |  |  |  |  |
| 2.1 The admin itself is able to access the admin window. |  |  |  |  |  |
| 2.2  The model  transaction is able to process easily. |  |  |  |  |  |
| 2.3 The admin can handle different transactions separately. |  |  |  |  |  |
| 2.4 The admin has control of files. |  |  |  |  |  |
| 2.5 The admin is easily notified by the manufacturer |  |  |  |  |  |
| 2.6 The admin doesn't have any control or manipulation of the data in the system. |  |  |  |  |  |
| 2.7 The admin knows the capability of file handling. |  |  |  |  |  |

PART 2

Instruction:

Check the box that corresponds to your answer.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | 5 | 4 | 3 | 2 | 1 | N/A |
| 1. Overall, I am satisfied with how it is easy to use  this system. |  |  |  |  |  |  |
| 2. I felt comfortable using the system. |  |  |  |  |  |  |
| 3. I was able to complete the tasks and scenarios  quickly using this system. |  |  |  |  |  |  |
| 4. It was easy to learn how to use the system. |  |  |  |  |  |  |
| 5. I believe that I could become productive quickly  using this system. |  |  |  |  |  |  |
| 6. The system gives error messages that clearly told  me how to fix problems. |  |  |  |  |  |  |
| 7. Whenever I made a mistake using the system, I  could recover easily and quickly. |  |  |  |  |  |  |
| 8. The information provided with this system was  clear. |  |  |  |  |  |  |
| 9. The information provided with this system help  me in the decision-making process for the business. |  |  |  |  |  |  |
| 10. It was easy to find the information I needed |  |  |  |  |  |  |
| 11. The information was effective in helping me  complete the tasks and scenarios. |  |  |  |  |  |  |
| 12. The organization of information on the system  screens were clear. |  |  |  |  |  |  |
| 13. The design of the system is attractive. |  |  |  |  |  |  |
| 14. This system has all the functions and capabilities  I expect it to have. |  |  |  |  |  |  |
| 15. Overall, I am satisfied with this system. |  |  |  |  |  |  |