

WATCHLIST USER STORIES AND ACCEPTANCE CRITERIA

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INTRODUCTION

This page contains the User Stories and Acceptance Criteria for the Set of functionality related to WatchList.

- The product requirements stem from those of SOIP and are summarised on the Watchlist (Showpage only) page.
- Various Watchlist Questions to Product referenced below have been answered as part of the Watchlist UI UX Copy Review. The text below is to be updated in due course.

The User Stories and Acceptance Criteria are broken down into the three Features.

For convenience a number of the required phase 2 requirements have been described as part of the last feature.

USER STORIES AND ACCEPTANCE CRITERIA

WATCHLIST - TAGGING ITEMS FROM SHOW PAGE

These **WatchList - Tagging Items From Show Page** User Stories and Acceptance Criteria are derived from a subset of the Product requirements summarised on Watchlist (Showpage only).

- As per Questions to Product Rows 48 and 49, there are active questions about both the relative position of the new button types (compared to the existing Show Page button types) and also their German text.

The WatchList - 1 - Tagging Items from Show Page page contains a more complete description of the new STB functionality. The internal STB design will be detailed elsewhere in due course.

This is the **first** in a set of WatchList features. The full scope of the WatchList functionality can be found here: WatchList Feature Breakdown.

#	Territory / Platform	User Story
USWatchList.1	DE	As a User of a STB, I want to be able to Add and Remove Items to my WatchList from any ShowPage



Note:

In terms of the following acceptance criteria, "Add", "Add Series", "Remove" and "Remove Series" reflects the **type** of button. I.e. what clicking the button actually does.

As noted above and below, the precise German **text** shown to the user may not be a literal translation of those button types.

#	Title	Acceptance Test	Text

A C W at c h Li st .1.1	Prof iling the Wat chLi st func tion ality	<p>Given the atomic nature of the Watchlist functionality and the relatively long development timeframes when I navigate to a ShowPage for a build that has <i>not</i> had the WatchList functionality enabled, then I should not be able to see a new WatchList button.</p>	Special builds may be needed to test WatchList. Please see development team for details.
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A C W at c h Li st st .1.2	Dis play ing a Wat chLi st butt on on the Sho wPa ge	<p>Given I am using a Sky DE Q STB build that has the new WatchList functionality enabled when I navigate to a ShowPage for a piece of content, then I should be able to access the <i>appropriate</i> WatchList button in the top part of that Show Page, (based on the Type of Content, and also whether it had previously been added to my WatchList).</p>	<p>See the first Table on WatchList - 1 - Tagging Items from Show Page for the logic as to which WatchList button should be available.</p> <p>NB:</p> <ul style="list-style-type: none">The precise order of the Watchlist buttons (relative to any other button in the Watchlist) is to be decided by Product. See Questions to Product Row 48.The precise German text for each button is to be decided by Product. See Questions to Product Row 49. It is possible that Product may (TBC) also wish to rename some of the prior buttons to emphasise the difference between Recordings and WatchList functionality buttons.
			<p>NB:</p> <ul style="list-style-type: none">For this User Story, one new button will be added to the Show Page in the appropriate position.Whichever buttons would have been shown in the past (when this feature was not enabled) will continue to be available. I.e. if 7 buttons were shown previously, the same 7 buttons would be shown with the new functionality PLUS the new WatchList button in the appropriate position. <p>NB:</p> <ul style="list-style-type: none">As the WatchList file is persisted across reboots, the knowledge of whether an item had already been added to the watchlist should be persisted. I.e. if the user added a piece of content on one boot, but then loaded the Show Page for the same piece of content on the next boot, that Show Page should contain the "Remove" version of that button, not the "Add" version of that button.

A C W at c h Li st st .1. 1.3	Acti vati ng the Wat chLi st butt on.	Given the user has accessed a ShowPage and moved the focus over the WatchList button (see above), when the user selects the WatchList button, then the button should toggle ("Add" or "Add Series" becomes "Remove" or "Remove Series" and vice versa) and the STB should update its internal persistent store of WatchList items accordingly.	The internal persistent store of WatchList items will be used by subsequent features to render a Grid of Watchlist items which in turn can be used to display a ShowPage. See Considerations for Testing. NB: <ul style="list-style-type: none">• As the WatchList file is persisted across reboots, the knowledge of whether an item had already been added to the watchlist should be persisted. I.e. if the user added a piece of content on one boot, but then loaded the Show Page for the same piece of content on the next boot, that Show Page should contain the "Remove" button, not the "Add" button.
A C W at c h Li st mati on .1. 1.4 ss reb oots	Per sist ing Wat chLi st infor mati on across reboots	Given the user has persisted one or more WatchList items, when the STB has been power cycled and the user has re-navigated to the corresponding Show Page for a Programme or Series / Show, then the WatchList button shown on the corresponding Show Page should reflect that (and vice versa).	I.e. for those items that had been previously added, the corresponding Show Page should show either a "Remove" or "Remove Series" WatchList button type (based on the type of content (Programme or Series / Show)). I.e. for those items that had not been added, as per the second User Story (above), then the Show Page should show either a "Add" or "Add Series" WatchList button type (based on the type of content (Programme or Series / Show)). NB, there is an implicit NFR here that assumes that the WatchList can be reloaded faster than the quickest time it takes for a booting STB to come out of Standby, open the Home Page and access a Show Page. This NFR will only be testable once the upper limit for the WatchList size has been determined (i.e. the second Feature). However, it is expected that the implementation will anticipate that solution.

Considerations for Testing

Special builds may be needed to test this new WatchList functionality. Please see the development team for details of exactly which builds have the WatchList functionality Enabled / Disabled.

In terms of the new persisted storage file:

- The STB should gracefully handle any inability to read and / or write the persisted file to / from the EPGs container. I.e. it should not crash / lock up **during file access**.
- The STB should gracefully handle that file being corrupt. I.e. it should not crash / lock up during **parsing**.

NB:

- It is understood that the EPG has a journalled file system. I.e. that file is not expected to become corrupt via powercycling at a critical moment).
- However, it is always possible that e.g. Flash wear could cause issues with reading / writing to a subset of that file.
- The persisted file will be stored in the EPG's container partition, and that partition could be reset via either a Factory Reset or a Settings reset (as either of these actions will reformat the partition).
 - Wiping that partition is pre-existing functionality, so this specific aspect (Factory Reset / Settings Reset) does not require extensive testing as it is known to correctly remove all existing files.
 - I.e. the last Acceptance Criteria above implicitly assumes that the STB was not rebooted **because of** a full system reset / settings reset.

The STB team should complete their assessment of how much storage space is available in deployed DE STBs, to ensure that the extra storage ask for both HYDE (the persisted Atlantis Storage list) and Watchlist will not result in any STBs in the field filling up their storage - deployed STBs in the field may have accumulated a far more significant amount of e.g. zombie files than freshly reset STBs - a subset of files may not be used by the current EPG but could reflect the remnants of prior deprecated functionality.



Warning

Feature 3 will ensure that the persistent storage cannot grow indefinitely. I.e. it will add some upper limit to the maximum number of items able to be stored in the persistent storage. I.e. until feature 3 has been developed, there is no requirement for any **tester** to ascertain how many items can be stored in the WatchList.

However, as part of this feature 1, the **development team** will build up an understanding of what may be a practical upper limit. This knowledge will help the Product team determine the optimal value for this upper limit.

Because of the timelines, it is possible that the WatchList Feature 1 L4 / L5 build may also include early parts of Feature 2 and Feature 3 - all of the new WatchList functionality will be profiled with the same setting.

- For instance, the team may have added support to e.g. decorate the Show Page with the WatchList text icon and associated text.

I.e. only the user stories and acceptance criteria explicitly called out above should be explicitly tested as part of this feature. For the full set of upcoming functionality, please see WatchList Feature Breakdown.

WATCHLIST - SHOWING WATCHLIST ITEMS USER STORIES AND ACCEPTANCE CRITERIA

These **WatchList - Showing WatchList Items** User Stories and Acceptance Criteria are derived from a subset of the Product requirements summarised on Watchlist (Showpage only).

- As per Questions to Product Row 50, there are active questions about the position of the new WatchList Top Level Menu and its German text.

The WatchList - 2 - Showing WatchList Items page contains a more complete description of the new STB functionality. The internal STB design will be detailed elsewhere in due course.

This is the **second** in a set of WatchList features. The full scope of the WatchList functionality can be found here: WatchList Feature Breakdown.

#	Territory / Platform	User Story
USWatchList.2	DE	As a User of a SKY DE STB, I want to be able to find content via my WatchList Page

#	Title	Acceptance Test	Notes
A C W at c h Li st .2.1	Viewing the WatchList page with items	Given a STB build that has the WatchList functionality enabled and the user has previously added one or more items to Watchlist with a valid network connection, when the User navigates to the WatchList menu item then the Grid of WatchList items will be displayed.	Special builds may be needed to test WatchList. Please see development team for details. For Feature 2, the items in that page will be sorted based on the order that they were added. For Feature 3, the items in that page will be sorted based on the most recent of added time and watched time.

A C W at c h Li st 2.2	Opening a Show Page from WatchList for an item that remains available	Given the user has entered the Watchlist page, when the User selects an Item from the Grid View, then a Show Page will be shown for that item.	
A C W at c h Li st 2.3	Hiding the WatchList menu options when the WatchList functionality is not enabled	Given a STB build that has not had the WatchList functionality enabled when the User brings up the Home Screen then the WatchList Top Level menu item will not be available to the User.	Conditional logic will be used in the QMS data (both the burnt in versions and also the online versions) to ensure that WatchList is not available to end users until it is ready for deployment.

Considerations for Testing

Special builds may be needed to test this new WatchList functionality. Please see the development team for details of exactly which builds have the WatchList functionality Enabled / Disabled.



Warning

Feature 3 will ensure that the persistent storage cannot grow indefinitely. I.e. it will add some upper limit to the maximum number of items able to be stored in the persistent storage. I.e. until feature 3 has been developed, there is no requirement for any **tester** to ascertain how many items can be stored in the WatchList.

However, as part of this feature 1, the **development team** will build up an understanding of what may be a practical upper limit. This knowledge will help the Product team determine the optimal value for this upper limit.

The STB menu system is specified in various online (for the typical connected cases) and offline (for never connected and also the very first opening of the Menu system after being connected).

- All of these files needs to be updated to ensure the appropriate logic.

- What logic is required is still being discussed with product - see Watchlist UI UX Copy Review, but we anticipate that when the STB has never been connected to the internet, that, like the similar use cases, the extra TLM / SLM items for items that require the network would not be shown.

Because of the timelines, it is possible that builds may include some aspects of each of the WatchList Features - i.e. all of the new WatchList functionality will be profiled with the same setting and the team may be delivering aspects of each Feature in parallel with each other.

- For instance, the team may have added support to e.g. decorate the Show Page with the WatchList text icon and associated text.

I.e. only the user stories and acceptance criteria explicitly called out above should be explicitly tested as their corresponding feature. For the full set of upcoming functionality, please see WatchList Feature Breakdown.

WATCHLIST - ADDITIONAL WATCHLIST JOURNEYS USER STORIES AND ACCEPTANCE CRITERIA

These **WatchList - Additional WatchList Journeys** User Stories and Acceptance Criteria are derived from a subset of the Product requirements summarised on Watchlist (Showpage only).

- As per Questions to Product Row 51, there are active questions about the maximum size of the WatchList.
- As per Questions to Product Row 52, there are active questions about what should be displayed on an empty WatchList page.
- As per Questions to Product Row 53, there are active questions about what should happen when the metadata for a Show Page can't be retrieved.

The WatchList - 3 - Additional WatchList Journeys page contains a more complete description of the new STB functionality. The internal STB design will be detailed elsewhere in due course.

This is the **third** in a set of WatchList features. The full scope of the WatchList functionality can be found here: WatchList Feature Breakdown.

#	Territory / Platform	User Story
USWat chList.3	DE	As a User of a SKY DE STB that has the WatchList functionality enabled, I want the various edge cases associated with WatchList to be handled

#	Title	Acceptance Test	Notes
A	Ordering	Given a STB build that has the WatchList functionality enabled and the user has	<i>This is not yet confirmed as being in MVP scope.</i>
C	no		

		<p>W based at on e most h recent Li of st added - +</p> <p>3.1 <u>watch ed time.</u></p>	<p>previously added one or more items to Watchlist with a valid network connection, when the User goes to the WatchList menu item then the Grid of WatchList items will be displayed ordered by the most recent of added time and last watched time (most recent first).</p>	<p>This extends the first Acceptance Criteria of the first User Story to note that the list is ordered by most recent time.</p>
A C W at c h Li st . 3.2	Attempting to view the Watch List page when disconnected	<p>Given a STB build that has the WatchList functionality enabled without a valid network connection, when the User goes to the WatchList menu item then an error message will be displayed on the pane.</p>	<p>Questions to Product Row 54 confirms that the same error message that is displayed on those other top level menu items (that require access to the internet) will be re-used.</p> <p><i>Without an internet connection, it would not be possible to get to a meaningful Show Page from the WatchList page so the accessing the Watchlist items should be prevented.</i></p> <p>See Considerations for Testing.</p>	
A C W at c h Li st . 3.3	Viewing an empty Watch List page	<p>Given a STB build that has the WatchList functionality enabled and the user has not previously added any items to their Watchlist but has a valid network connection, when the User goes to the WatchList menu then an appropriate message will be displayed on the pane.</p>	<p>See Questions to Product Row 52 for precise text.</p> <p>The message will inform the user how to add items to WatchList</p>	
A C W at c h Li	Opening a Show Page for an item	<p>Given the user has entered the Watchlist page with items in the Watchlist, when the User selects an Item from the Grid View for an item that has no current or future ways to watch, then an error message will be shown on that pane.</p>	<p>See Questions to Product Row 53 for precise text.</p> <p>This would be for example, if there was no longer any valid means to stream a piece of content. See Note below table.</p>	

	st . 3.4	unava ilable item	
A C W at c h Li st . 3.5	Retur ning to Watch List from Show Page . .	Given the user has entered the Watchlist page, selected an item, and then interacted with the item via the Show Page, when the User returns back to the WatchList page, then the WatchList page is updated to reflect the prior interaction(s).	<ul style="list-style-type: none"> • (TBC) If the user had watched an item, then the list is re ordered (as per the first acceptance criteria). • If the user had removed an item, then the list is updated as there would be one less item. <ul style="list-style-type: none"> ◦ If there was only one item on that page previously, then the empty watchlist page should be shown.
A C W at c h Li st . 3.6	Decor ating with the Watch List tick (and text) .	Given the user has a WatchList enabled STB, when the user has previously added an item to the WatchList and that item is shown in any of the various EPG screens, then the synopsis area will be decorated with a WatchList tick icon (and text).	<ul style="list-style-type: none"> • If an item had a recording and / or series recording and was added to the WatchList then the decorations will need to be combined in accordance with the product requirements. <p>The exact requirements are being discussed with product - see Questions to Product Row 57.</p>
A C W at c h Li st . 3.7	Remo ving the Recor d Optio ns for an IP Service .	Given the user has a WatchList enabled STB, when the user accesses the Show Page for an event on an IP service, then the various Record / Series Record / Add Series Link actions will not be shown.	<p>This covers the Union of the HYDE functionality and the WatchList functionality. The new WatchList buttons obviates the need to prompt the user to go to the OnDemand section for an IP service (as services that migrate to IP services will not be recordable).</p> <p>NB, there may well be cases of the user having already created a recording / series recording (prior to migration) so the user ought to be able to cancel that recording / series recording, without being able to make a new recording. If this causes issues with e.g. the focus (as the number of buttons shown may decrease), then the practicalities of this should be discussed.</p>

A C W at c h Li st .3.8	Reac hing the Watch List h limit	Given the user has a WatchList enabled STB, when the user attempts to add more items to their WatchList than is permitted, then the STB will not exceed the built in limit but will display an appropriate OSM.	A finite limit is required to ensure that the resources (such as memory and persistent storage) associated with WatchList can't grow indefinitely. The exact limit is being discussed with product - see Questions to Product Row 51. The text of the error message is being discussed with product - see Questions to Product Row 55.
A C W at c h Li st .3.9	Watch list / Alle stand ard functi onality	Given the user has a WatchList enabled STB, when the user navigates to the Watchlist / All page, then the user will be able to remove items from Watchlist.	This page is needed as a fallback way of removing an item that is no longer available via a Show page. (The approach agreed with product is to show a Remove button by each item that turns into an Add button (if the user clicked Remove by accident))
A C W at c h Li st .3. 10	Attem pting to navig ate to h Watch list / Alle .when 3. discos 10 nnected	Given a STB build that has the WatchList functionality enabled without a valid network connection, when the User attempts to go to the WatchList / Alle menu item then an error message will be displayed on the pane.	See Considerations for Testing.
A C W at c h Li st	Watch list / Alle empty functi onality	Given a STB build that has the WatchList functionality enabled and the user has not previously added any items to their Watchlist but has a valid network connection, when the User goes to the WatchList / Alle menu then an appropriate message will be displayed on the pane.	

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3.	11		
A C W at c h Li st .3. 12	Retur ning to Watch List / Alle from Show Page .3. 13	<p>Given the user has entered the Show Page from WatchList / Alle and removed an item from Watchlist, when the user returns back to the WatchList / Alle page to see the WatchList item list, then that page will be updated to reflect the change in the WatchList / Alle list.</p>	<p>I.e. in this case, there will be at least one less item than previously.</p> <p>It is possible that the user may have removed the final item from their WatchList before returning to that page.</p>
A G W at e h Li st - 3. 13	Access sing Watch list menu with a smart - issue .3. 13	<p>Given that the WatchList feature has been enabled and there is an issue with the smartcard, when the user navigates to the WatchList top level menu then the same error messages would be seen as is shown on most of the other top level menus.</p>	<p>Moved to WatchList - 4 - Remaining MVP Items</p> <p>Phase 2 (i.e. after main feature development completes) There are various errors that can be shown.</p> <ul style="list-style-type: none"> • NO_VIEWING_CARD_ERROR • VIEWING_CARD_CANNOT_BE_READ_ERROR • VIEWING_CARD_NOT_ACTIVE_ERROR • VIEWING_CARD_NOT_PAIED_ERROR • GENERIC_ENITLEMENTS_ERROR • NO_SKY_PLUS_ERROR <p>NB, once the dependency check has been associated with the Watchlist TLM correctly, then the above existing functionality should be enabled. I.e. once one error has been shown for WatchList then it can be assumed that all error codes will be shown.</p> <p>See NGDEV 208400.</p>

		implementation depends on the generic smart card TLM that is being added as part of ACWatchList.3.13 so has been moved to Phase 2.
A G W at e h Li st - 3. 15	Given that the WatchList feature has been enabled, when the user makes a Watchlist utterance via the voice functionality then the EPG shows the WatchList top level menu.	<p>Moved to WatchList - 4 - Remaining MVP Items</p> <p>Phase 2 (i.e. after main feature development completes) This requires both STB and VREX changes. The VREX change will not be ready until January at the earliest.</p> <p>See NGDEV 208397.</p>



Note:

The WatchList paradigm provides a handy means for a user to bookmark content that they want to watch in the future.

- This works **excellently** for a long running series or popular, enduring Films.
 - The user can add the entity once to their watchlist, and then be able to use that watchlist item to gain access to the content at a later date (such as via on demand).
- However, this is **less** useful for niche, ephemeral content.
 - The item could be only broadcast once, and then be unavailable to watch via any means.
- There are many cases that may lie somewhere in between those two extreme cases - such as a linear event that is repeated for a period of time.

I.e. it is expected that at least some WatchList items may become stale:

- When trying to access those items from the Watchlist pages, an error message will be displayed.

NB, the availability of an item may change with time:

- A film may become available to watch when it is new.
- With time, it may become unavailable to watch as its popularity declines with time.
- With further time, the same film may become available to watch again (as e.g. a successor to that film may refresh interest in the original).

i.e. it does not necessarily follow that because an item is not currently available, it may never become available.

- However, this means that we need to support a separate means of removing stale items (that cannot be shown).

Considerations for Testing

Special builds may be needed to test this new WatchList functionality. Please see the development team for details of exactly which builds have the WatchList functionality Enabled / Disabled.

Because of the timelines, it is possible that builds may include some aspects of each of the WatchList Features - i.e. all of the new WatchList functionality will be profiled with the same feature flag and the development teams may be delivering aspects of each Feature in parallel with each other.

- For instance, the team may have added support to e.g. decorate the Show Page with the WatchList text icon and associated text.

i.e. only the user stories and acceptance criteria explicitly called out above should be explicitly tested as their corresponding feature. For the full set of upcoming functionality, please see WatchList Feature Breakdown.



Errors when attempting to navigate to a page

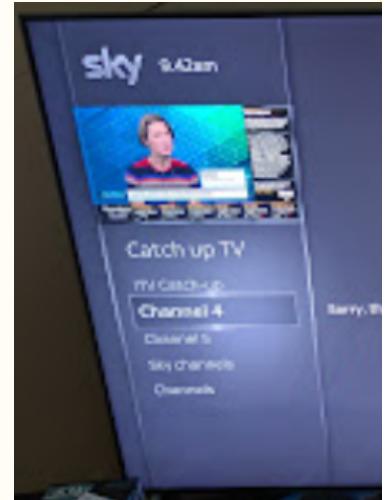
It appears that, in terms of navigating through the menu system when there is no internet signal, the messages tend to be displayed at the top level and the user is unable to navigate to the menu system.

- However, once the user is already in a menu system, the user can swap between sub menus and see an error message from within the secondary level:

When navigating to a page that requires the internet, a "Please Wait" spinner can be shown



After a delay, the system re and displays an error mess



Whereas, with e.g. scenarios where there are e.g. no recordings (c.f. no internet), then the user can navigate **into** the TLM and **between** all of the SLM pages that can show recordings and can see the different error messages on the different pages.

WATCHLIST - REMAINING MVP ITEMS USER STORIES AND ACCEPTANCE CRITERIA

These **WatchList - Remaining MVP Items** User Stories and Acceptance Criteria are derived from a subset of the Product requirements summarised on Watchlist (Showpage only).

The WatchList - 4 - Remaining MVP Items page contains a more complete description of the new STB functionality. The internal STB design will be detailed elsewhere in due course.

This is the **fourth** in a set of WatchList features. The full scope of the WatchList functionality can be found here: WatchList Feature Breakdown.

#	Territory / Platform	User Story
USW atchL ist.4	DE	As a User of a SKY DE STB that has the WatchList functionality enabled, I want the new Watchlist Top Level Menu item to have the same generic functionality as other top level menu items

#	Title	Acceptance Test	Notes
A C W at c h Li st . 4.1	Accessing Watchlis t menu with a smart card issue	Given that the WatchList feature has been enabled and there is an issue with the smartcard, when the user navigates to the WatchList top level menu then the same error messages would be seen as is shown on most of the other top level menus.	Phase 2 (i.e. after main feature development completes) - There are various errors that can be shown. <ul style="list-style-type: none"> • NO_VIEWING_CARD_ERROR • VIEWING_CARD_CANNOT_BE_READ_ERROR • VIEWING_CARD_NOT_ACTIVE_ERROR • VIEWING_CARD_NOT_PAIED_ERROR • GENERIC_ENITLEMENTS_ERROR • NO_SKY_PLUS_ERROR

			NB, once the dependency check has been associated with the Watchlist TLM correctly, then the above <i>existing</i> functionality should be enabled. I.e. once one error has been shown for WatchList then it can be assumed that all error codes will be shown. See NGDEV-208400.
A C W at c h Li st .4.2	Accessi ng Watchlis t menu once the grace period has expired	Given that the WatchList feature has been enabled and the grace period expires , when the user navigates to the WatchList top level menu then the same error messages would be seen as is shown on most of the other top level menus.	Phase 2 (i.e. after main feature development completes) - This is the union of the Grace period functionality (Grace Period Functionality) and the watchlist functionality. The implementation depends on the generic smart card TLM that is being added as part of ACWatchList.3.13 so has been moved to Phase 2. See NGDEV-208502.
A C W at c h Li st .4.3	Navigati ng to the Watchlis t TLM via voice	Given that the WatchList feature has been enabled, when the user makes a Watchlist utterance via the voice functionality then the EPG shows the WatchList top level menu.	Phase 2 (i.e. after main feature development completes) - This requires both STB and VREX changes. The VREX change will not be ready until January at the earliest. See NGDEV-208397.

Considerations for Testing

Special builds may be needed to test this new WatchList functionality. Please see the development team for details of exactly which builds have the WatchList functionality Enabled / Disabled.

Because of the timelines, it is possible that builds may include some aspects of each of the WatchList Features - i.e. all of the new WatchList functionality will be profiled with the same feature flag and the development teams may be delivering aspects of each Feature in parallel with each other.

- For instance, the team may have added support to e.g. decorate the Show Page with the WatchList text icon and associated text.

I.e. only the user stories and acceptance criteria explicitly called out above should be explicitly tested as their corresponding feature. For the full set of functionality, please see WatchList Feature Breakdown.

