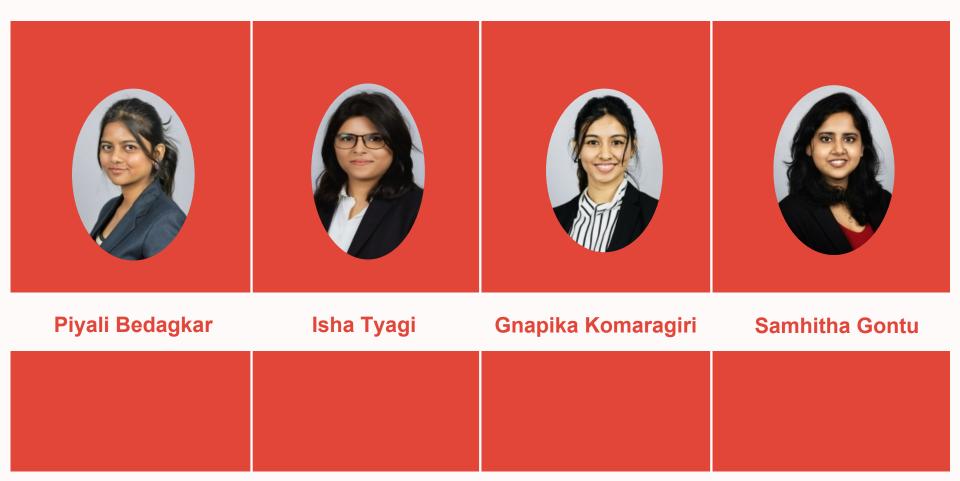


Bowling Alley @ Terp Zone

Project_0504_10

Date - 03/11/2024

MEET OUR TEAM!



BACKGROUND

USERS

- 1. Students
- 2. Faculty
- 3. General Public

BOWLING EQUIPMENTS

- 1. Bowling Alley
- 2. Bowling Shoes
- 3. Bowling Socks

DATA SOURCES

Our database project for TerpZone, the university bowling alley, encompasses data collected from two primary sources:

- 1. Customer surveys The customer survey data was gathered through a week-long survey conducted with patrons visiting TerpZone. This dataset includes insights into customer demographics, preferences and frequency of visits.
- Employee information Additionally, employee information was obtained directly from the employees themselves and encompasses details such as their names, and any other pertinent data necessary for operational and managerial purposes.

These sources collectively provide a comprehensive foundation for our database, enabling us to analyze and optimize various aspects of TerpZone's operations and customer experiences.

	UMD Students/	UMD Faculty/Staff/	General
	Student Groups	Alumni/Departments	Public
BOWLING	\$3.50	\$4.50	\$5.50
BOWLING SHOES	\$2.00	\$3.00	\$4.00
SOCKS	\$2.00	\$2.00	\$2.00

INTRODUCTION



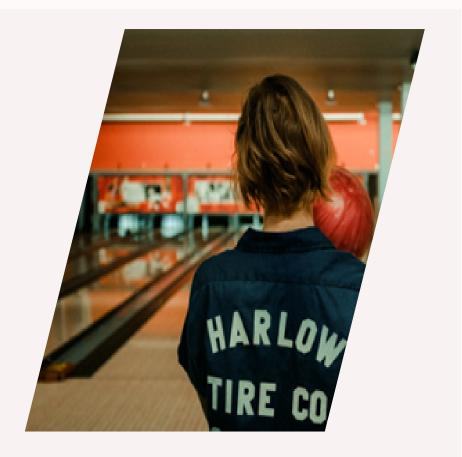
Mission Statement

"To provide valuable insights and optimize the overall bowling experience for both customers and employees at Terpzone, we aim to establish a comprehensive database for the bowling alley. Our goal is to enhance operational efficiency seamlessly by integrating customer profiles, employee records, pricing structures, and transactional data at Terpzone."

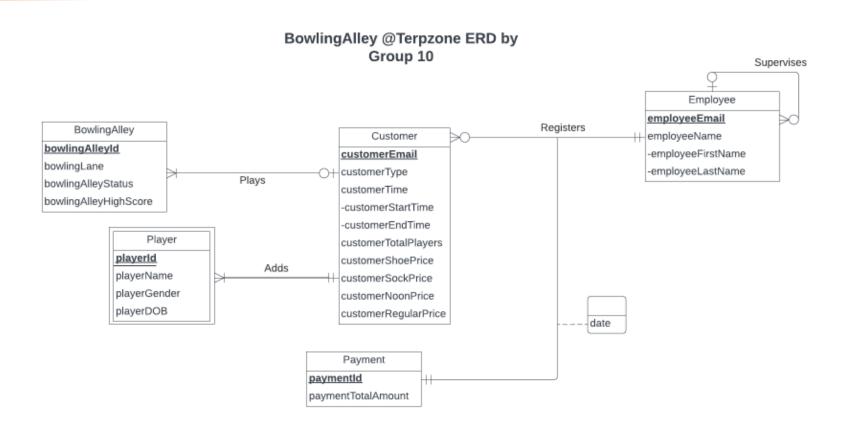
INTRODUCTION

Mission Objectives

- 1. To analyze peak rush hours.
- 2. To leverage database insights to differentiate student, staff and general public demographics
- 3. To compare player engagement metrics between weekends and weekdays
- 4. To determine the predominant age group of players frequenting the visiting TerpZone BowlingAlley.



CONCEPTUAL DATABASE DESIGN: ER DIAGRAM



LOGICAL DATABASE DESIGN: RELATIONAL SCHEMA

- Employee(<u>employeeEmail</u>,employeeFirstname,employeeLastName,employeeEmailSupervisor)
- Customer(<u>customerEmail</u>, customerType, customerStartTime, customerEndTime, customerTotalPlayers, customerShoePrice, customerSockPrice, customerNoonPrice, customerRegularPrice)
- Payment(<u>paymentId</u>, paymentTotalAmount)
- Player(playerId, playerName, playerGender, playerDOB, customerEmail)
- BowlingAlley(<u>bowlingAlleyId</u>, bowlingLane, bowlingAlleyStatus, bowlingAlleyHighScore, customerEmail)
- Registers(<u>customerEmail</u>, employeeEmail, paymentId, date)

PHYSICAL DATABASE DESIGN

one SQL CREATE TABLE containing foreign key(s)

```
CREATE TABLE [TerpZone.BowlingAlley] (
bowlingAlleyId CHAR(4) NOT NULL,
bowlingLane CHAR(2),
bowlingAlleyStatus VARCHAR(20),
bowlingAlleyHighScore INTEGER,
customerEmail VARCHAR(40),
CONSTRAINT pk_BowlingAlley_bowlingAlleyId PRIMARY KEY (bowlingAlleyId),
CONSTRAINT fk_BowlingAlley_customerEmail FOREIGN KEY (customerEmail)
REFERENCES [TerpZone.Customer] (customerEmail)
ON DELETE CASCADE ON UPDATE CASCADE)
```

BUSINESS TRANSACTIONS

```
-- 1. Which among the Weekdays and Weekends have more customers ?
   □SELECT 'Weekday' AS 'Day Type', COUNT(d.day) AS 'Customer Count'
    FROM Day d
    WHERE d.day IN ('Monday', 'Tuesday', 'Wednesday', 'Thursday', 'Friday')
    UNION ALL
    SELECT 'Weekend' AS day_type, COUNT(d.day)
    FROM Day d
    WHERE d.day IN ('Saturday', 'Sunday')
100 % ▼ ◀ ■
Day Type | Customer Count
    Weekday
    Weekend 4
Query ex... doitsqlx.rhsmith.umd.edu,97... AD\piyalib (52) BUDT702_Project_0504_10 00:00:00 2 rows
```

BUSINESS TRANSACTIONS

```
-- 2. What is the Peak hour and respective Total visit ?
   ≜SELECT
       CONCAT(
           CAST(hourOfDay AS VARCHAR(2)), ':00-',
           CAST(hourOfDay + 1 AS VARCHAR(2)), ':00'
           ) AS 'Peak Hour Interval',
       COUNT(*) AS 'Total Visits'
    FROM (
        SELECT
           DATEPART(HOUR, customerStartTime) AS hourOfDay
        FROM [TerpZone.Customer]) AS PeakHours
        GROUP BY hourOfDay
        HAVING COUNT(*) = (
                       SELECT MAX(visitCount)
                       FROM (
                          SELECT DATEPART(HOUR, customerStartTime) AS hourOfDay, COUNT(*) AS visitCount
                          FROM [TerpZone.Customer]
                          GROUP BY DATEPART(HOUR, customerStartTime)) AS MaxVisitCount
70 %
Peak Hour Interval Total Visits
      12:00-13:00
Qu... doitsqlx.rhsmith.umd.edu,97... AD\piyalib (52) BUDT702_Project_0504_10 00:00:00 1 rows
```

CONCLUSION



ENRICH THE BOWLING EXPERIENCE WITH TAILORED OPTIMIZATIONS FOR MAXIMUM FUN

