## PREDICATING CREDIT CHARGE-OFFS A MACHINE LEARNING APPROACH FOR RISK ASSESSMENT

## INTRODUCTION



The financial sector faces growing challenges from rising credit risks and fraudulent activities, especially in lending domains like credit cards and personal loans. To address these issues, this study presents a predictive model that generates a Credit Risk Score (0 to 1000) for each customer, identifying high-risk accounts and potential fraud. By analyzing key financial and behavioral patterns, the model enhances decision-making, reduces risks, and ensures regulatory compliance, promoting a secure and reliable lending environment.

## METHODS

#### 1. Data Cleaning And Missing Value Imputation:

 KNN for missing value imputation, and addressed outliers through capping and normalization.

#### 2. Count plot and Pairplot:

- Understand charge-off distribution and feature relationships with charge\_off\_status.
- Findings:
  - 26.1% charge-offs and 73.9% noncharge-offs highlight a class imbalance.
  - fico\_score strongly predicts chargeoffs
  - Delinquency\_status correlates with charge-offs

#### 3. Correlation Matrix:

- Purpose: Analyze numerical feature relationships
- Findings:
  - Strong negative correlations:(-0.65)
     fico\_score with delinquency\_status
  - Weak correlations with age and income\_level

#### 4. Chi-Square Test:

- Purpose: Analyze categorical feature relationships with charge-offs
- Findings:
  - unusual\_submission\_pattern and payment\_methods\_high\_risk show strong relationships

#### 5. Feature Engineering (Pandas):

- Purpose: Create account\_age and credit\_tenure features
- Findings: No significant relationship with charge-off status

#### 6. Model Training:

- Method: Train-Test Split (80-20 ratio)
- Algorithms: Logistic Regression, Decision Tree, Random Forest, XGBoost, LightGBM
- Best Model: Logistic Regression (86% accuracy)

#### 7. **Model Evaluation:**

- Tools: Accuracy Score, Classification Report, ROC-AUC Score
- Report, FResults:
  - Logistic Regression: 86% accuracy
  - Other Models: 77% accuracy (Decision Tree, Random Forest, XGBoost, LightGBM)

## "PREDICTING CREDIT RISK AND DEVELOPING A CREDIT RISK SCORE TO DETECT

FRAUD



## RESULTS

#### 1. Accuracy:

- Logistic Regression: 86%
- Decision Tree, Random Forest, XGBoost, LightGBM: 77%
- ROC-AUC Score: 0.82

#### 2. Feature Importance:

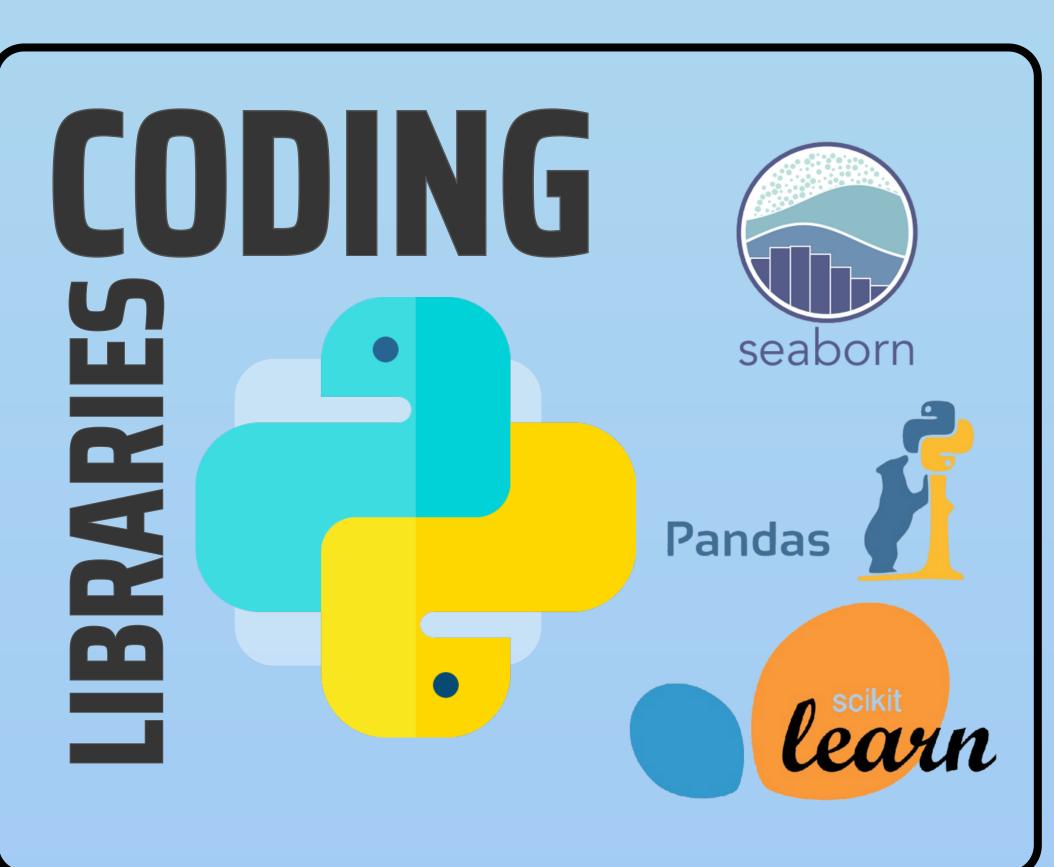
 fico\_score and delinquency\_status are key predictors of charge-offs, with fico\_score showing the highest absolute coefficient in the logistic regression model.

#### 3. Risk Score Calculation:

 Predicted probabilities were scaled to generate **Risk Scores** (0-1000) for each customer. Higher scores indicate higher risk of charge-off.

LOGISTIC REGRESSION

DECISION TREE G Z ROC-AUC SCORE



# CONCLUSION

This analysis highlights critical insights into predicting charge-off statuses, emphasizing key features such as fico\_score and delinquency\_status. The Logistic Regression model demonstrated robust performance with an accuracy of 86%, showcasing its effectiveness. These findings provide a solid foundation for enhancing decision-making in credit risk management, aiding in proactive strategies to mitigate financial risks.





W.T. Naduni Wimalarathna G.G. Piyumi Imasha W.A.D Rooma Upenya Perera

PROUD PRODUCT BY,

FACULTY OF IT,
UNIVERSITY OF MORATUWA.