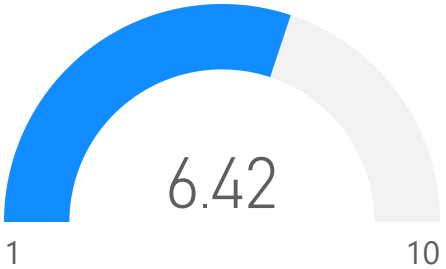


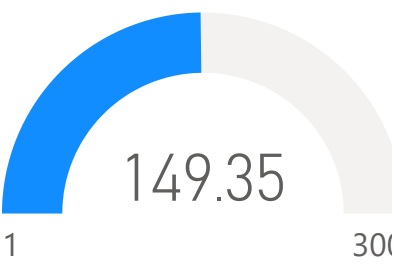


Real Time Call Center Performance Simulation

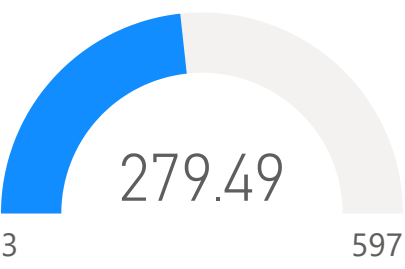
Rating



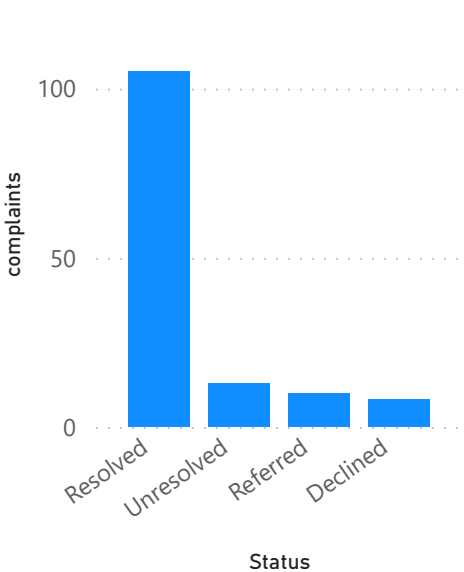
Response Time



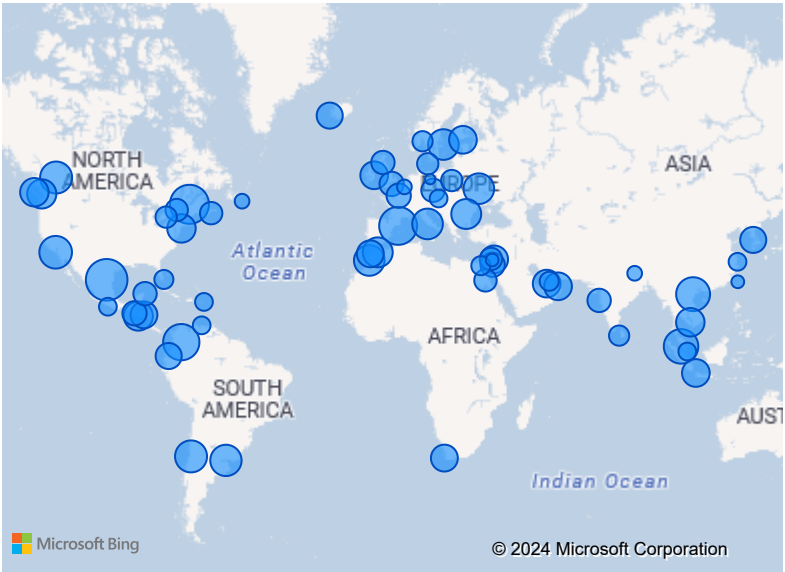
Call Time



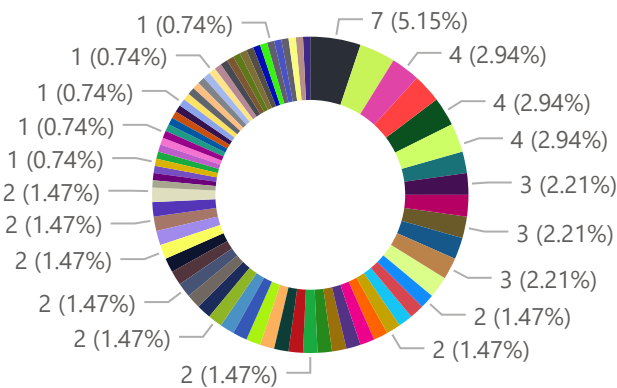
complaints by Status



Sum of rating by location



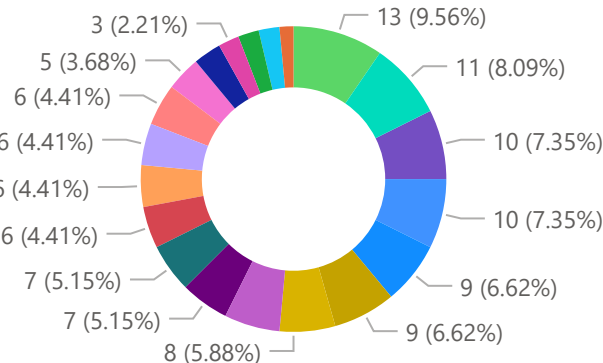
complaints by name



name

- Mia Davis
- Lily Taylor
- Andrew Chen
- Elizabeth Green
- Grace Johnson
- Sophia Hernandez

Complaints by issue



issue

- Trouble using a coupon o...
- Technical support for a pr...
- Difficulty understanding ...
- Problems with shipping o...
- Billing and payment issues
- Returns and exchanges

Call Time, Response Time and Rating by date

