

PIYUSH PURI

DATA ANALYST

Contact



+91 9873471599



www.linkedin.com/in/piyush-puri-406471245/



piyushpuri1999@gmail.com



Uttar Pradesh, India 201005

Profile

Looking forward to working under a challenging and professional environment with exposure to new technologies as Data Analyst, and where there is ample scope for organizational growth as well as individual growth. Seeking to advance a growing tech-career as a Data Analyst in a competitive environment.

SKILLS

Python

Advance Excel

SQL

PowerBI

Numpy

Pandas

WORK EXPERIENCE

Product Support Engineer

August 2021 – January 2023

- Managed database maintenance tasks such as backup, cleanup, vacuuming, and re-indexing, along with server restart activities.
- Conducted server time-sync operations for normal, cold-failover, and hot-failover servers
- Configured SIP settings and ensured smooth communication between application, database, and call servers, including API response checks.
- Provided technical support to customers for both frontend and backend issues through remote access tools like Anydesk, TeamViewer, Microsoft Teams, and Google Meet.
- Worked with Ameyo/Exotel, a customer experience management solution available in both cloud-based and on premise deployments
- Handled inbound and outbound contact management functionalities in the product.
- Contribution to a product-based company environment focused on enhancing customer satisfaction.

EDUCATION

BTECH

APJ ABDUL KALAM

TECHNICAL UNIVERSITY

2017-2021

Electronics and
communication engineering

TRAINING

Eduonix Learning Solutions

Data Science

2024 (Jan – July)

PROJECT

1. Capstone Project : Road Accidents Analysis (Python)

- Conducted statistical analysis on India's road accidents data from 2003 to 2016 using Python libraries.
- Cleaned and analyzed data to extract crucial insights.
- Utilized data visualization techniques to represent insights clearly.

2. PowerBI Project : Global Sales Dashboard

- Analyzed a sales dataset containing customer details, product sales, and profit information across the United States.
- Compared sales and profit across segments, years and quarters.
- Created visualizations including maps to showcase sales distribution across different states.

3. Python Project : ATM Simulator

- Developed a Python application replicating ATM machine functionality using a Python class or function.

4. SQL Project : Counting Organizations

- Developed an application to read mailbox data (mbox.txt) and count the number of email messages per organization using a database.