

# Security Metrics



How vulnerable are we?

**07 Vuln Remediation- Are we remediating known vulnerabilities in a timely fashion**

- High and critical Vulnerabilities
- Patches



How vulnerable are we?

**12 SRM - How effective are the security risk management and assurance processes in identifying, responding, reporting risk and providing assurance?**

- Cyber Security Risk Assessment
  - Policy Exemptions
  - Security Standards



How vulnerable are we?

**10 DP - Are we safeguarding our data from threats?**

- Encryption

**05 Asset Classification - Do we know the critical assets to protect from threats?**

- Security classifications



What are the key threats & how are we managing them

**H 04 Protective Technologies - How effective are we at threatening external threats at early stages?**

- Malware on Microsoft Servers



What are the key threats & how are we managing them

**03 Cyber Safety Culture - Are we adequately training our workforce about relevant cyber security threats?**

- Phishing insights
- Phishing Incident raised
- Cyber Awareness Training



Are we Prepared to manage the consequences?

**14 Detection - Are we monitoring our environment to detect cyber threats and events that may lead to?**

- Blue and Red Incidents.



Are we Prepared to manage the consequences?

**14 Detection - Are we monitoring our environment to detect cyber threats and events that may lead to ?**

- Business Continuity
- Disaster recovery

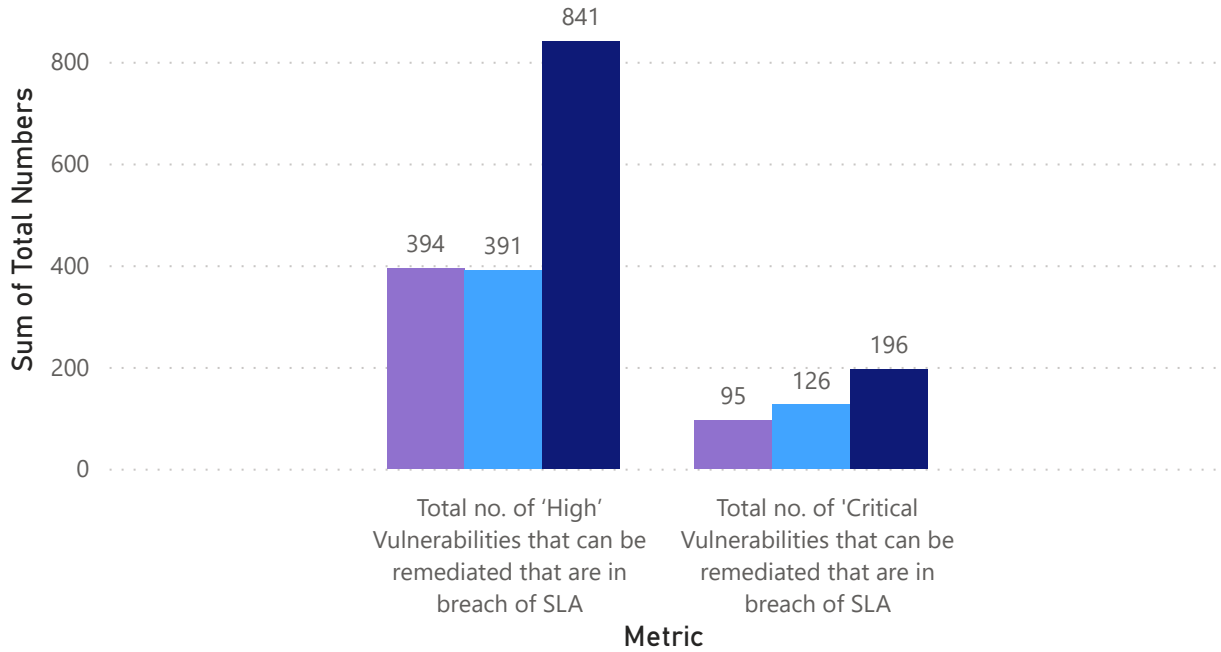
NOTE: Please click on (i) button for more detail information



How vulnerable are we?

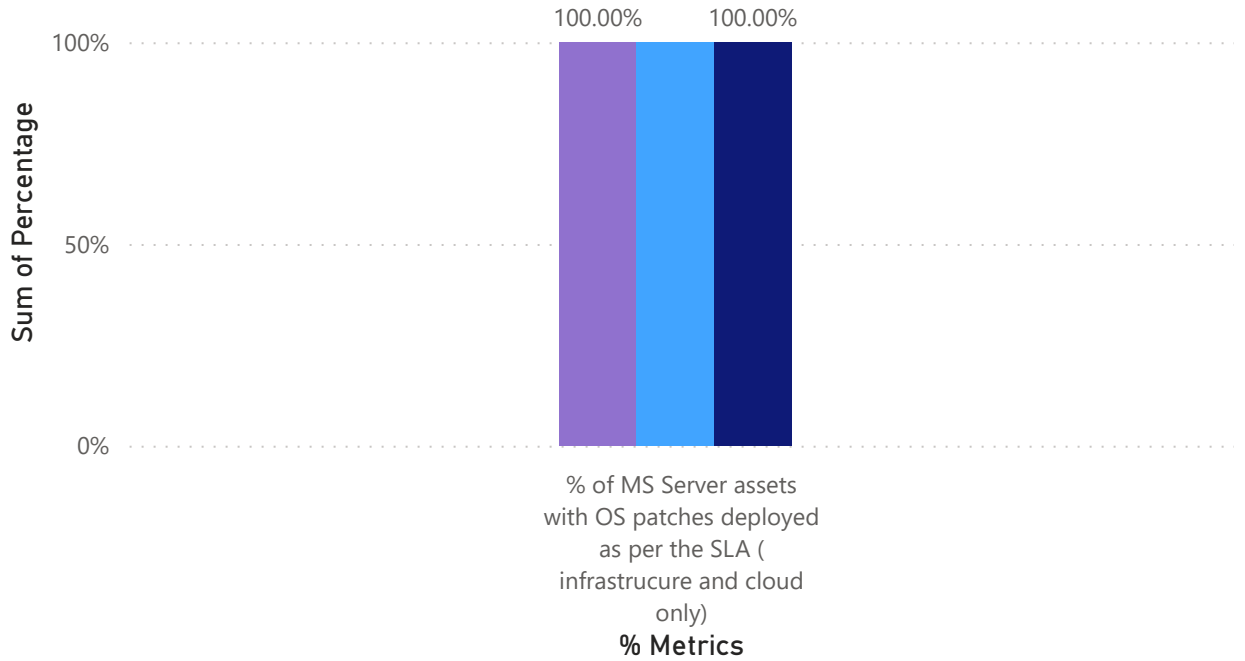
High and Critical Vulnerabilities

Date February 2023 March 2023 April 2023



Patches deployed to MS assets Microsoft Servers

Date February 2023 March 2023 April 2023



Vulnerabilities & Critical Events SOC

% Metrics	February	March	April
Total no. of 'High' Vulnerabilities that can be remediated that are in breach of SLA	394.00	391.00	841.00
Total no. of 'Critical' Vulnerabilities that can be remediated that are in breach of SLA	95.00	126.00	196.00

Patches - SLA

% Metrics	February	March	April
% of MS Server assets with OS patches deployed as per the SLA (infrastructure and cloud only)	100.00%	100.00%	100.00%

How vulnerable are we?

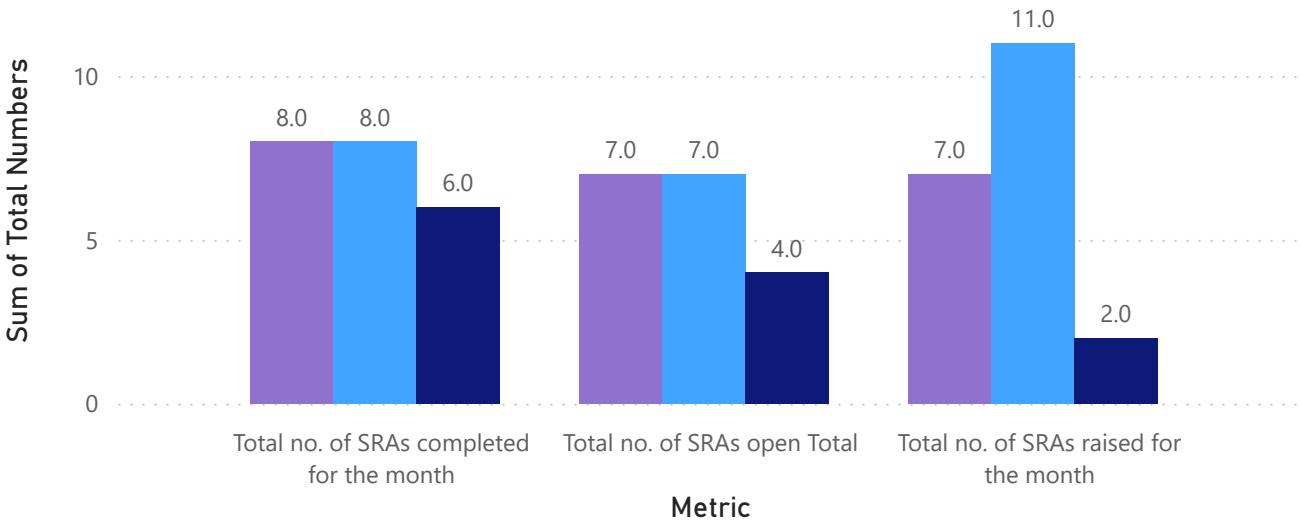
1/1/2023 12/31/2023

Have we reviewed our Security Standards in the last 12 months?

Answer  
Yes

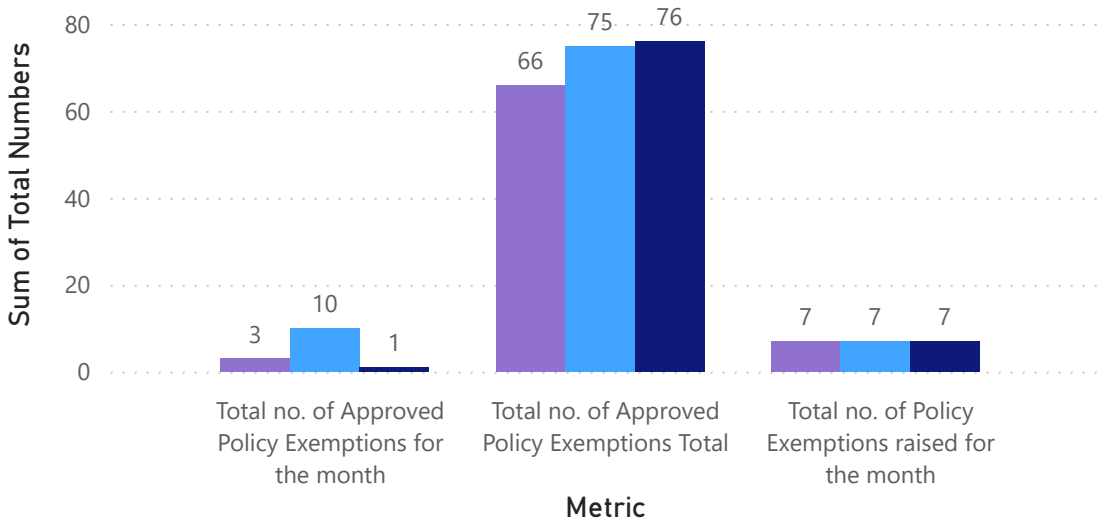
Cyber Security Risk Assessment

Date February 2023 March 2023 April 2023



Policy Exemptions Requests

Date February 2023 March 2023 April 2023



Cyber Security Risk Assessment

% Metrics	February	March	April
Total no. of SRAs raised for the month	7.00	11.00	2.00
Total no. of SRAs open Total	7.00	7.00	4.00
Total no. of SRAs completed for the month	8.00	8.00	6.00

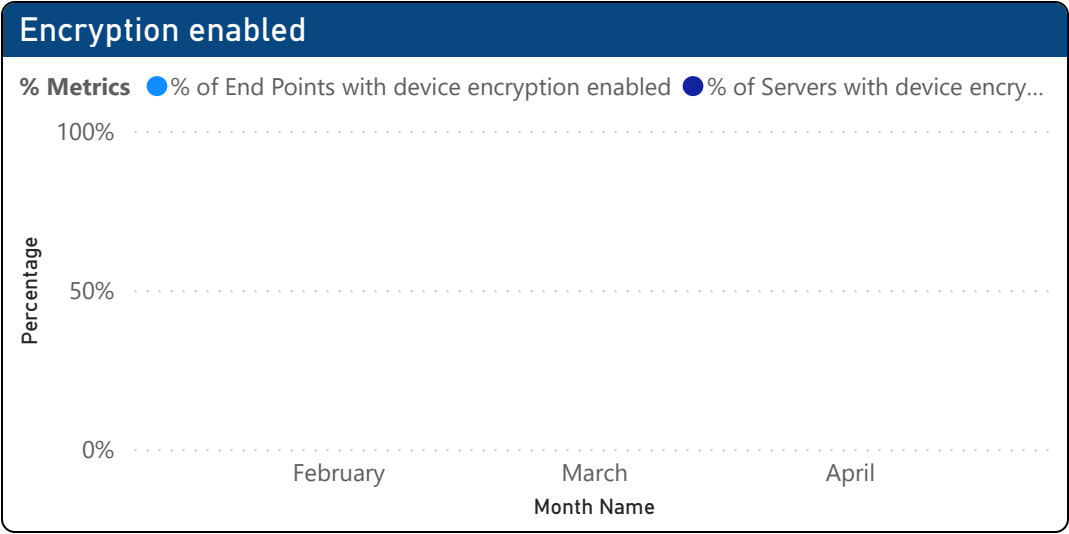
Policy Exemption Requests

% Metrics	February	March	April
Total no. of Approved Policy Exemptions for the month	3.00	10.00	1.00
Total no. of Approved Policy Exemptions Total	66.00	75.00	76.00
Total no. of Policy Exemptions raised for the month	7.00	7.00	7.00

# How vulnerable are we?

10 DP - Are we safeguarding our data from threats?

Encryption enabled			
% Metrics	February	March	April
% of End Points with device encryption enabled	0.00%	0.00%	0.00%
% of Servers with device encryption enabled	0.00%	0.00%	0.00%



05 Asset Classification - Do we know the critical assets to protect from threats?

Security Classification			
% Metrics	February	March	April
% of assets with complete security classification attribute(s) in the CMDB	0.00%	0.00%	0.00%

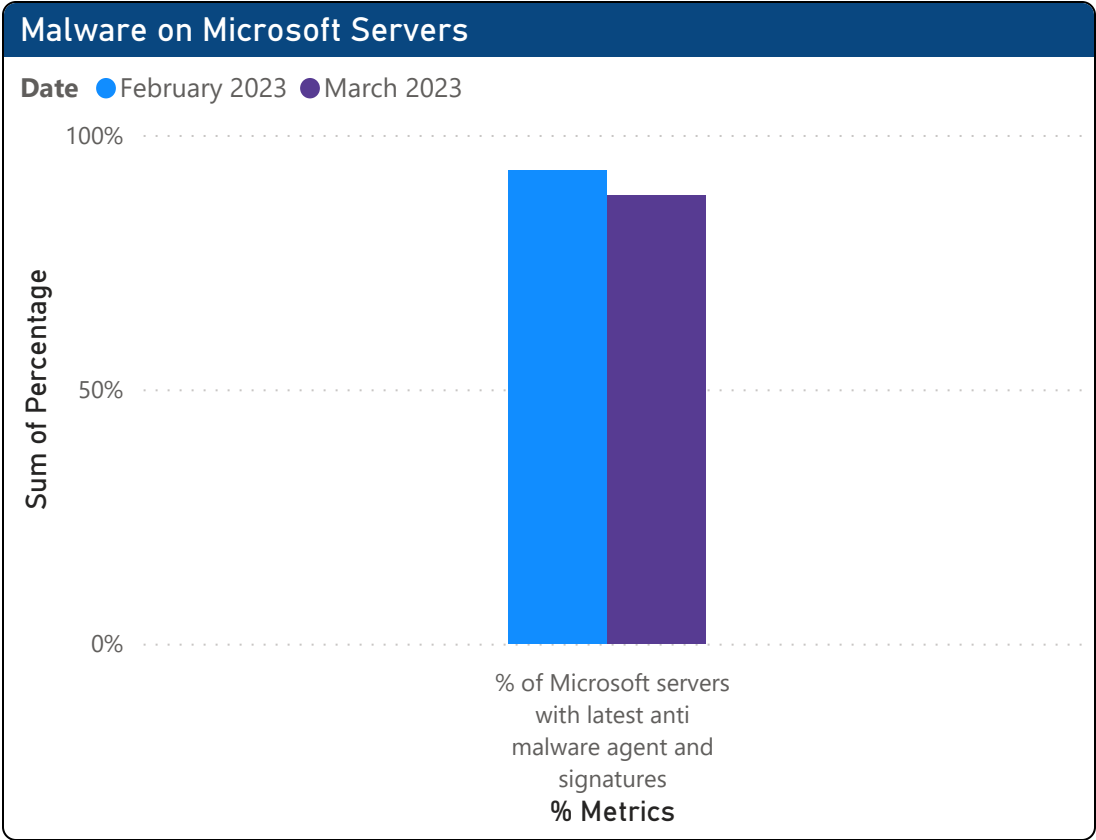
# What are the key threats & how are we managing them?

H 04 Protective Technologies - How effective are we at threatening external threats at early stages?

2/1/2023

12/1/2023

Malware		
% Metrics	February	March
⊕ % of Microsoft servers with latest anti malware agent and signatures	93.00%	88.20%



# What are the key threats & how are we managing them?

03 Cyber Safety Culture - Are we adequately training our workforce about relevant cyber security threats?

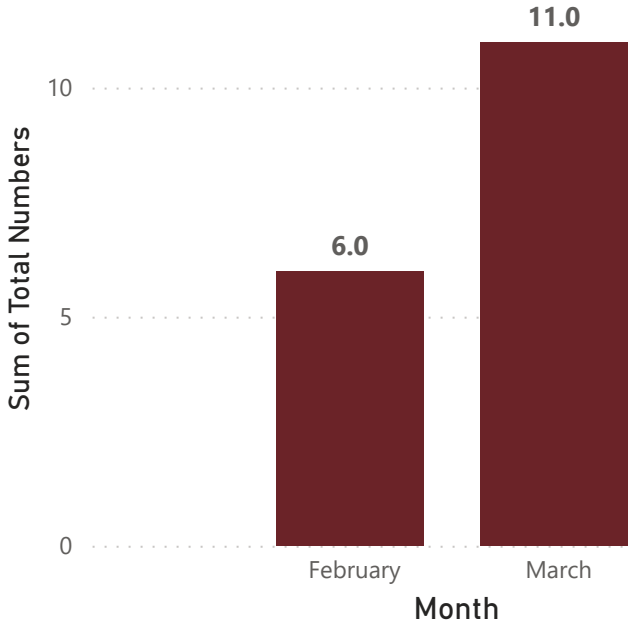
2/1/2023



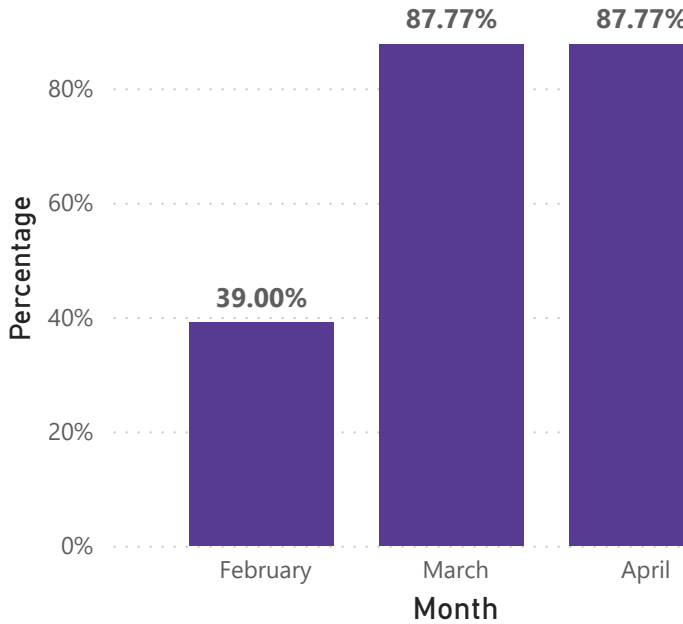
4/30/2023



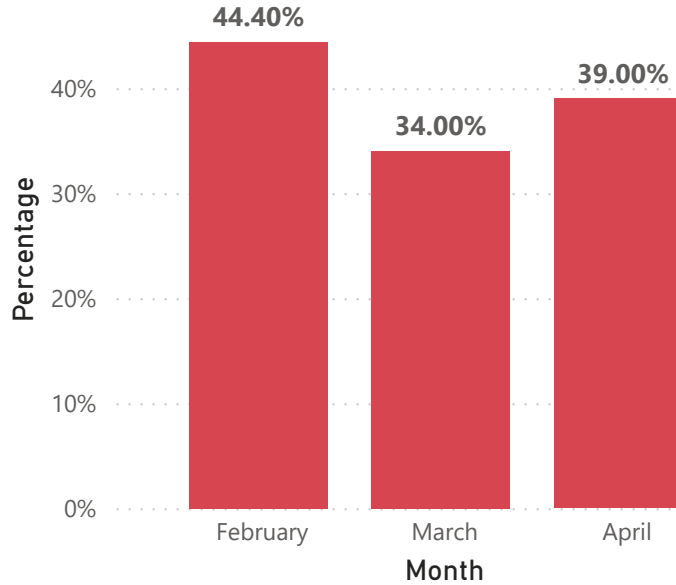
## Total no. of Phishing Incidents raised by users



## % of Employee completed mandatory training



## % of 'clickers' that have completed KnowBe4 training

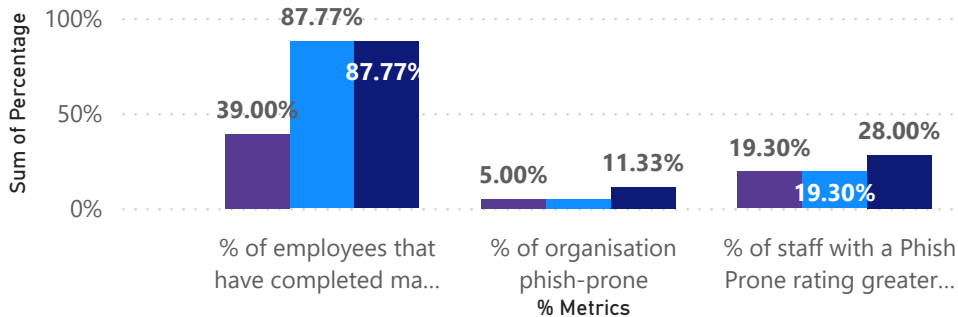


## Cyber Awareness

% Metrics	February	March	April
<input type="checkbox"/> % of staff with a Phish Prone rating greater than 30%	19.30%	19.30%	28.00%
<input type="checkbox"/> % of people that used the Report Phish function	70.70%	70.70%	14.40%
<input type="checkbox"/> % of organisation phish-prone	5.00%	5.00%	11.33%
<input type="checkbox"/> % of employees that have completed mandatory training within the defined timeframe - completed before deadline - cyber security training.	39.00%	87.77%	87.77%
<input type="checkbox"/> % of 'clickers' that have completed KnowBe4 training	44.40%	34.00%	39.00%

## Phishing Insights

Date ● February 2023 ● March 2023 ● April 2023



# Are we prepared to manage the consequences?

14 Detection - Are we monitoring our environment to detect cyber threats and events that may lead to (4 consequences listed as risk categories)?

1/1/2023

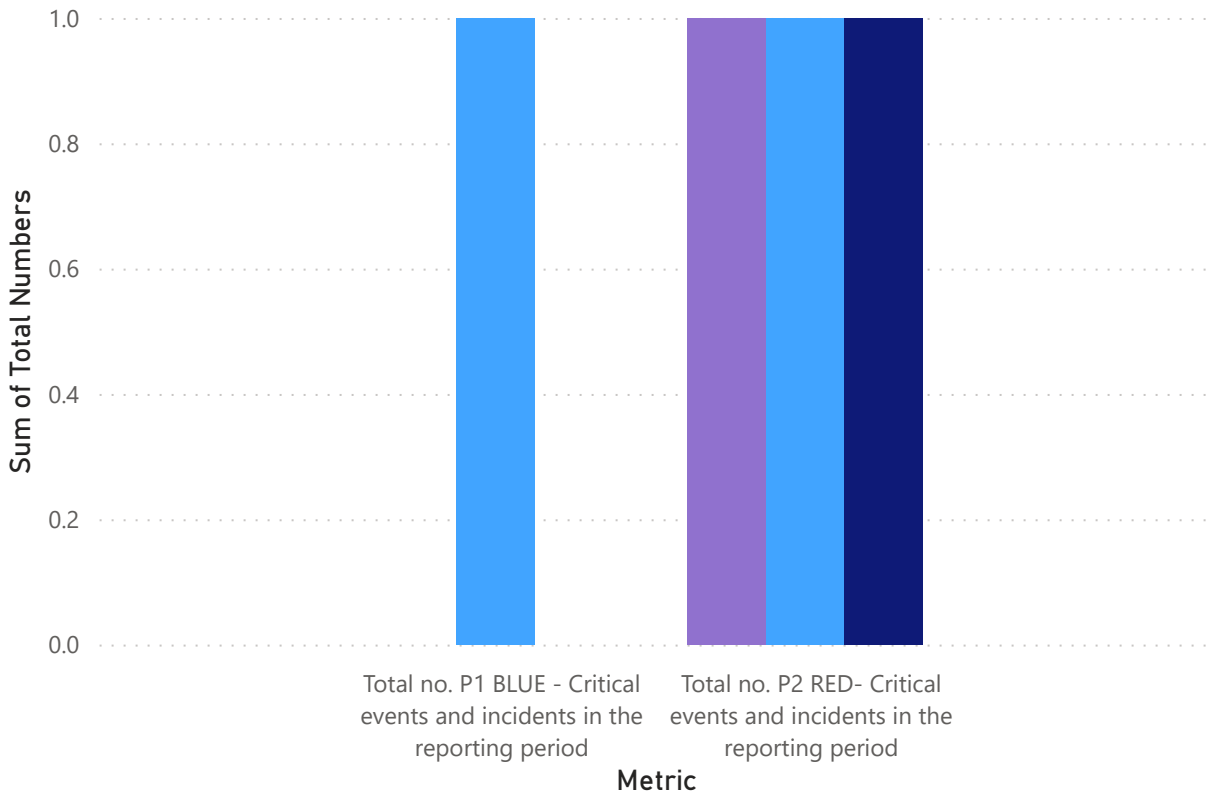
12/31/2023

## Red and Blue Incidents

% Metrics	February	March	April
+ Total no. P2 RED- Critical events and incidents in the reporting period	1.00	1.00	1.00
+ Total no. P1 BLUE - Critical events and incidents in the reporting period	0.00	1.00	0.00

## Red and Blue Incidents

Date ● February 2023 ● March 2023 ● April 2023



# Are we prepared to manage the consequences?

14 Detection - Are we monitoring our environment to detect cyber threats and events that may lead to?

2/1/2023



12/1/2023



Business Continuity and DR				
% Metrics	February	March	April	
+ % of completed Gold & Silver DR test/ exercises	0.00%	0.00%	15.00%	
+ % of completed BIAs	32.50%	52.00%	80.00%	
+ % BCP Plans completed in Castellan	32.50%	52.00%	80.00%	

