

Computer Integrated Services

561 Seventh Avenue, 13th Floor

New York, NY 10018

212-577-6033

NYCAD - AAA2

Service Call Ticket

Work Order No: 194360

Service Call No: 208052

Technician: Kieran Hatfield

Customer: Mitsui

Mitsui & Co. (USA), Inc.

200 Park Avenue

36th Floor

New York, NY 10166-0130

Equip No: HPLJ272 Mitsui

Serial No: CNCC8C90FW

Item: HP CC470A#ABA/HP Color Laser CP3525DN, 3i

Make/Model: Generic Make/Generic Model

Hours: 9:00:00AM - 5:00:00PM

Location: 200 Park Avenue

36th Floor

New York, NY 10166-0130

Requested by: Sam Chan -- 212-878-4498

Request Received: 6/1/2017 4:08:55PM

PO Number:

Equip Contact: Sam Chan

Contact Phone: 212-878-4498

Contact Fax:

Service Call Type: Printer Problem

Terms: Net 30

Location Notes:

36th Floor

on the printer NYC01193/NYCAD

Description

NYC01189 / NYCAD - T & M - \$145 per hour. Lines & smudges down the left side of each page. Probably needs a fuser/transfer kit; T & M Cost approved

Call Due By: 6/8/2017 12:08:00PM

Contract No:

Contract Period:

Expiration Copies:

Contract Type:

Bill Code: hw billable call

Service Date

6/1/2017

Arrival Time

9:30am

Compl Time

10:30am

Travel Time

Begin Odom

End Odom

Total Mileage

Meter Readings

Meter 1

Meter 2

Meter 3

☐ PM Performed

☒ On Site

☐ Shop

Work Performed

I had to call Sam to call Management to use the Freight Department. NYCAD is using recycled toner. Customer does not have another toner cartridge need to change the black toner

Call Status

☒ Complete

☐ Incomplete

☐ Need Parts

Parts Used/Needed

<input type="checkbox"/> Installed	<input type="checkbox"/> Order
<input type="checkbox"/> Installed	<input type="checkbox"/> Order
<input type="checkbox"/> Installed	<input type="checkbox"/> Order
<input type="checkbox"/> Installed	<input type="checkbox"/> Order
<input type="checkbox"/> Installed	<input type="checkbox"/> Order
<input type="checkbox"/> Installed	<input type="checkbox"/> Order

Item Number	Description	Qty	Unit Price	Ext. Price

Comments

Before parts are installed call CIS when toner is delivered

Customer Signature

Technician Signature

Parts/Supplies

Labor

Travel

Tax

Total