



**DriveSavers, Inc.**  
400 Bel Marin Keys Blvd.  
Novato, CA 94949  
800.609.2301 • fax 415.883.0780

# INVOICE \*

Invoice Number: 899803

Invoice Date: 8/5/14

**Ship to:**

Peter Perez  
Mitsui & Company  
200 Park Ave.  
35th Floor  
New York, NY 10166

FX Xpressaver

**Bill to:**

Mitsui & Company  
Attn: Purchasing/NYCAE  
200 Park Ave., 35F  
New York, NY 10166

Phone: 212 878-4498



Terms	Purchase Order	Payment Method	Ship Via	Ship Date
Net 30	ISDPC3852		FX Xpressaver	8/5/14

Job Number	Service/Material Description	Serial No.	Materials Charge	Labor Charge
E 440484	Economy Service Data Recovery for 128GB Toshiba Solid State Drive (SSD)	62IS10FFT2JY		\$2,490.00
E 440484	10% Discount			-\$249.00
E 440484	Data transferred to customer supplied media:	WMAM9AAY6480	\$0.00	

**ADDITIONAL ITEMS SHIPPED:**

TARGET: Hard Drive WD800JD-75MSA3 S/N: WMAM9AAY6480

ZA808114

PO#	ISDPC
ITWF#	
Dept/Cost	WSH22 - AGOW
G/L	6244902000 (computer)
NT01#	( / / )
NT02#	( / / )
PIC	MP

Labor Subtotal	\$2,241.00
Materials Subtotal	\$0.00
Subtotal	\$2,241.00
0.00% Sales Tax	\$0.00
Shipping Charge	\$0.00
Invoice Total	\$2,241.00
Amount Paid	
Amount Due	\$2,241.00

*Thank you for choosing DriveSavers.  
We appreciate your business!*

*Please review and backup your recovered data immediately. If you have questions about the recovery results DriveSavers must be contacted within fourteen days of your receipt of the recovery. After fourteen days, the transaction is final.*

## Provonsha,MinaNYCAE

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**From:** Bellomy,JosephWSHZZ  
**Sent:** Tuesday, July 15, 2014 3:59 PM  
**To:** Peng,JamesNYCAE  
**Cc:** #IT-OnSiteNYCAE  
**Subject:** RE: WSHZZ Broken Computer Update

James,

Please do whatever can be done to recover the lost documents and data. I understand it may be impossible, but please try.

Best Regards,

Joseph Bellomy  
Research Coordinator  
Mitsui & Co. (U.S.A.), Inc.  
750 17th St. NW  
Suite 400  
Washington, DC 20006  
t. 202-861-4786  
f. 202-861-0437  
e. [j.bellomy@mitsui.com](mailto:j.bellomy@mitsui.com)

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**From:** Peng,JamesNYCAE  
**Sent:** Tuesday, July 15, 2014 3:43 PM  
**To:** Bellomy,JosephWSHZZ  
**Cc:** Peng,JamesNYCAE; #IT-OnSiteNYCAE  
**Subject:** RE: WSHZZ Broken Computer Update

Joe:  
I confirmed with Peter and he told me he may send the re-installed laptop by today.  
Regarding the data, so far we did test and suspected the hard driver physical part damaged. We couldn't take any data from that HDD.  
We had similar HDD damaged issue on Toshiba laptop around 26, and no one pc got data back successfully by our 3<sup>rd</sup> party data recovery company .  
Just for your reference, if it is success for data recovery, the cost will be around \$3000.  
Please let me us know if you give up or want to send to the 3<sup>rd</sup> party for trying.

Thanks.  
**James Peng**

Team Lead, Desktop Services Engineer  
Mitsui Americas End-User Services

## Infrastructure Services

### Fujitsu North America

Phone: 1-212-878-4498

Email: [j.peng@mitsui.com](mailto:j.peng@mitsui.com)

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Please review Fujitsu's global service offering for End User Services:

<http://www.fujitsu.com/global/services/infrastructure/end-user/>

How am I doing? Please provide feedback to my manager: [Lenny Paglio](#)

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**From:** Bellomy,JosephWSHZZ

**Sent:** Tuesday, July 15, 2014 2:46 PM

**To:** Peng,JamesNYCAE

**Subject:** WSHZZ Broken Computer Update

James,

Hope you are having a nice day. My GMs computer broke which was sent yesterday (received this morning). My GM would like to know the status and if it will be returned tomorrow? Also was it possible to recover the data from the hard drive. He does not have a backup for the data that was on the computer. He would also like to know the cause of malfunction if possible. Thank you in advance for you time.

Best Regards,

Joseph Bellomy  
Research Coordinator  
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