



## Pyry Majander

Date of birth: 2000

Nationality: Finnish

## CONTACT

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europass

## ABOUT ME

A recently graduated Bachelor of Business Administration in Information Technology with a strong focus on practical AI engineering, local LLM solutions, cybersecurity, software development, and modern infrastructure. I am a fast learner with a natural drive to take ownership, refine processes, and automate workflows for efficiency and reliability. I thrive both independently and in collaborative teams, emphasizing clear communication, structured problem-solving, and continuous improvement. My interests also extend to mathematics, economics, history, and philosophy, supporting a broad and analytical perspective in technical work.

## WORK EXPERIENCE

**Haaga-Helia University of Applied Sciences** Helsinki, Finland

### ICT Support Specialist

03/01/2025 – 31/08/2025

Provided end-user IT support and managed identity, devices, and workstations in a large academic environment. Key tasks included Entra ID and AD administration (OU structure, GPOs, attributes, MFA), workstation provisioning (PXE), Intune onboarding, OS troubleshooting, and hardware diagnostics. Supported Office 365, Moodle, Citrix DaaS, and internal systems, and assisted with an IDM project involving external authentication (e.g., Finnish Authenticator, eIDAS). Also prepared and secured exam workstations for the national Authorized Public Accountant exam.

**Securitas Oy** Helsinki, Finland

### Retail Loss Investigator

31/12/2020 – Current

Worked primarily in undercover loss-prevention roles across major retail locations, conducting dozens of apprehensions, preventing incidents, and performing surveillance and evidence handling. Developed strong attention to detail, situational awareness, and decision-making under pressure. Also served as team lead during multiple store opening events. Experience includes other security assignments such as patrol and harbour master duties.

## EDUCATION AND TRAINING

**09/01/2023 – 18/12/2025** Helsinki, Finland

**ICT & Business Administration - BBA** Haaga-Helia University of Applied Sciences

Website <https://www.haaga-helia.fi/en> | Field of study Information and Communication Technologies | Level in EQF EQF level 6

**2021 – 2022** Hamina, Finland

**Reserve Officer** Reserviupseerikoulu - Reservofficerskolan - Reserve Officer School

**30/11/2020 – 30/11/2020** Helsinki, Finland

**Professional Qualification in Security** Hyria Koulutus - Hyria Education

## SKILLS

### PROGRAMMING

SQL | Java | Python | Git | JSON | REST | HTML/CSS | Linux | Local LLMs and RAG | Javascript | Typescript/React

### ICT INFRASTRUCTURE

Windows system administration | Windows servers | Active Directory | Azure AD | AWS | Cisco networking | Apache WebServer | Ansible & Saltstack | Linux (Debian) | Windows 11 | Office 365

### LANGUAGES

Finnish (Native) | English (Fluent) | Mandarin Chinese (HSK3) | German (B1) | Swedish (B1) | Russian (A1)